

Grant's Pass Residents Survey

Sample and Response Rates Report

October & November 2000
Oregon Survey Research Laboratory, University of Oregon

| | | | |
|--------------|------|------------|------|
| Total Sample | 2200 | Eligible | 549 |
| Total Used | 2201 | Ineligible | 1295 |
| Total Unused | -1 | Unknown | 357 |
| | | Refused | 79 |

| <i>Code</i> | <i>Description</i> | <i>All Calls</i> | <i>Last Only</i> | <i>Code</i> | <i>Description</i> | <i>All Calls</i> | <i>Last Only</i> |
|-------------|--------------------|------------------|------------------|-------------|--------------------------|------------------|------------------|
| 1 | No answer | 3046 | 115 | 16 | Left Message for R | 0 | 0 |
| 2 | Busy | 1091 | 16 | 17 | R too ill now | 44 | 9 |
| 3 | Answering machine | 3177 | 90 | 18 | R too ill ever | 2 | 2 |
| 4 | Wrong number | 0 | 0 | | | | |
| 5 | Disconnected # | 506 | 506 | 20 | Unable to interview ever | 2 | 2 |
| 6 | Non-working # | 41 | 41 | 21 | R gone survey dates | 7 | 7 |
| 7 | Non-residential # | 257 | 257 | 22 | Ineligible | 319 | 319 |
| 8 | Duplicate # | 1 | 1 | | | | |
| 9 | Fax/Modem | 160 | 160 | | | | |
| 10 | Language barrier | 7 | 6 | 25 | Partial interview/CB | 35 | 5 |
| 11 | Not home/CB | 306 | 20 | 26 | Completed interview | 403 | 403 |
| 12 | Too busy/CB | 917 | 29 | 27 | Phone slam | 346 | 134 |
| 13 | New #/CB | 0 | 0 | 28 | Initial refusal | 206 | 64 |
| 14 | R hard to reach/CB | 0 | 0 | 29 | Final refusal | 16 | 15 |

| Call Efficiency | | Response Rates | |
|---|----------------|---|------------------|
| Total Calls | 10889 | Total Sample | 2201 |
| CASRO Response Rate /Total Attempts Complete/Total Attempts | 6.28% 3.70% | CASRO Type Response Rate Completed/Attempted Sample | 61.50% 18.31% |
| CASRO Refusal Rate /Total Attempts Refused/Total Attempts | 3.46% 2.04% | CASRO Type Refusal Rate Refused/Attempted Sample | 12.06% 3.59% |
| Sample Coverage Rate | 73.44% | Response Rate/All Eligible | 61.53% |
| | | Refusal Rate/All Eligible | 12.06% |