

## Sample and Response Rates Report

| Total Sample | 1020 | Eligible   | 731 |
|--------------|------|------------|-----|
| Total Used   | 1020 | Ineligible | 105 |
| Total Unused | 0    | Unknown    | 184 |
|              |      | Refused    | 21  |

| Code Description      | All Calls | Last Only | Code | Description              | All Calls | Last Only |
|-----------------------|-----------|-----------|------|--------------------------|-----------|-----------|
| 1 No answer           | 159       | 12        | 16   | Left Message for R       | 201       | 33        |
| 2 Busy                | 298       | 4         | 17   | R too ill now            | 10        | 1         |
| 3 Answering machine   | 1640      | 112       | 18   | R too ill ever           | 1         | 1         |
| 4 Wrong number        | 60        | 52        | 19   | R deceased               | 1         | 1         |
| 5 Disconnected #      | 17        | 17        | 20   | Unable to interview ever | 26        | 21        |
| 6 Non-working #       | 3         | 3         | 21   | R gone survey dates      | 17        | 17        |
| 7 Non-residential #   | 1         | 1         | 22   | Ineligible               | 28        | 27        |
| 8 Duplicate #         | 0         | 0         | 23   |                          | 0         | 0         |
| 9 Fax/Modem           | 3         | 3         | 24   |                          | 0         | 0         |
| 10 Language barrier   | 3         | 1         | 25   | Partial interview/CB     | 25        | 0         |
| 11 Not home/CB        | 687       | 66        | 26   | Completed interview      | 609       | 606       |
| 12 Too busy/CB        | 452       | 13        | 27   | Phone slam               | 11        | 2         |
| 13 New #/CB           | 108       | 6         | 28   | Initial refusal          | 21        | 5         |
| 14 R hard to reach/CB | 0         | 0         | 29   | Final refusal            | 16        | 16        |
| 15                    | 0         | 0         |      |                          |           |           |

| Call Efficiency                     |        | Response Rates             |        |  |
|-------------------------------------|--------|----------------------------|--------|--|
| Total Calls                         | 4397   | Total Sample               | 1020   |  |
| CASRO Response Rate /Total Attempts | 14.87% | CASRO Type Response Rate   | 67.95% |  |
| Complete/Total Attempts             | 13.85% | Completed/Attempted Sample | 59.41% |  |
| CASRO Refusal Rate /Total Attempts  | 0.90%  | CASRO Type Refusal Rate    | 2.35%  |  |
| Refused/Total Attempts              | 0.84%  | Refused/Attempted Sample   | 2.06%  |  |
| Sample Coverage Rate                |        | Response Rate/All Eligible | 67.95% |  |
| 1 0                                 | 82.90% | Refusal Rate/All Eligible  | 2.35%  |  |