

ODOT CONSTRUCTION SITE SURVEY 9 - SWEET HOME HOUSEHOLDS, FALL 1999

Q:HELLO

Hello. This is _____ calling from the University of Oregon Survey Research Laboratory. The Oregon Department of Transportation (ODOT) has asked us to conduct a ___ minute survey of adults age 18 and older who live in the Sweet Home area. The survey results will be used by ODOT to help them improve accesses to businesses during construction on future highway projects. I want to assure you that I am not selling a thing, and that this survey is completely anonymous and voluntary. Please do not even tell me your name. Do you have any questions about the survey before we begin?

1 --> R IS ON LINE

CTRL/END --> SCHEDULE CALLBACK

Q:AWARE

Are you aware that Highway 20 was reconstructed through Sweet Home?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

Q:DRIVEN

Did you driven through Sweet Home during the construction?

1 YES

2 NO (SKIPTO --> END)

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

Q:TIMES

Approximately how many times did you drive through the highway construction area in Sweet Home?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

Q:DIFF

Did you have difficulty getting into or out of any business in Sweet Home (trouble using businesses because of the construction)?

1 YES

2 NO (SKIPTO --> RECON)

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

Q:WHAT

What was that difficulty?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

Q:RECON

Did you understand what ODOT was doing to reconstruct Highway 20 through Sweet Home?

1 YES

2 NO (SKIPTO SIGNS)

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

Q:ACCESS

Do you feel the impact the construction had on the ability to access (get to and from) the business you used reasonable for the size and complexity of the project?

- 1 YES
- 2 NO
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

Q:SIGNS

Did you notice the blue signs indicating "temporary business access" placed in front of the driveways to businesses during the construction?

- 1 YES
- 2 NO (SKIPTO --> MORE)
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

Q:HELP

Do you feel the blue temporary business access signs helped customers including yourself locate the driveways to businesses?

- 1 YES
- 2 NO
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

Q:MORE

Do you feel that ODOT (Oregon Department of Transportation) could have done more to help businesses with customer access during the highway construction?

- 1 YES
- 2 NO (SKIPTO --> END)
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

Q:WHAT

What do you think ODOT could have done to help customer access to the businesses during construction?

OPEN-ENDED
TYPE EXACT RESPONSE BELOW

Q:END

That is the end of the survey, on behalf of ODOT I would like to thank you for your time.
PRESS '1' TO CONTINUE

Q:INTOBS

INTERVIEWER: ENTER ANY PERTINENT OBSERVATIONS

