

Utah Recycling Survey Sample and Response Rates Report

October, 2000
Oregon Survey Research Laboratory, University of Oregon

Total Sample	4230	Eligible	955
Total Used	4230	Ineligible	1935
Total Unused	0	Unknown	510
		Refused	52

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	6381	257	16	Left Message for R	0	0
2	Busy	2919	57	17	R too ill now	22	2
3	Answering machine	4783	190	18	R too ill ever	6	6
4	Wrong number	15	15	19	R deceased	1	1
5	Disconnected #	1247	1245	20	Unable to interview ever	1	1
6	Non-working #	131	127	21	R gone survey dates	2	2
7	Non-residential #	587	585	22	Ineligible	69	69
8	Duplicate #	1	1				
9	Fax/Modem	288	287				
10	Language barrier	120	28	25	Partial interview/CB	60	3
11	Not home/CB	447	32	26	Completed interview	1015	1015
12	Too busy/CB	799	71	27	Phone slam	495	175
13	New #/CB	0	0	28	Initial refusal	177	53
				29	Final refusal	10	8

Call Efficiency		Response Rates	
Total Calls	19576	Total Sample	4230
CASRO Response Rate /Total Attempts Complete/Total Attempts	10.09% 5.18%	CASRO Type Response Rate Completed/Attempted Sample	72.27% 24.00%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	2.05% 1.01%	CASRO Type Refusal Rate Refused/Attempted Sample	4.63% 1.44%
Sample Coverage Rate	85.03%	Response Rate/All Eligible Refusal Rate/All Eligible	72.27% 4.63%

Callback Response Rates