

ODOT Project Communications Survey **Sample and Response Rates Report**

March, 2003

Oregon Survey Research Laboratory, University of Oregon

Total Sample	5104	Eligible	1464
Total Used	5104	Ineligible	2760
Total Unused	0	Unknown	880
		Refused	162

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	8142	314	16	Left Message for R	108	11
2	Busy	3164	77	17	R too ill now	60	15
3	Answering machine	9518	249	18	R too ill ever	5	5
4	Wrong number	10	7	19	R deceased	0	0
5	Disconnected #	1621	1621	20	Unable to interview ever	4	4
6	Non-working #	129	129	21	R gone survey dates	1	1
7	Non-residential #	634	634	22	Ineligible	7	7
8	Duplicate #	0	0	23	Screening device/CB	41	1
9	Fax/Modem	311	311	24	Screening device/refusal	6	5
10	Language barrier	67	50	25	Partial interview/CB	59	2
11	Not home/CB	446	16	26	Completed interview	1204	1204
12	Too busy/CB	1080	54	27	Phone slam	1091	225
13	New #/CB	4	0	28	Initial refusal	643	126
				29	Final refusal	38	36

Call Efficiency		Response Rates	
Total Calls	28393	Total Sample	5104
CASRO Response Rate /Total Attempts	7.99%	CASRO Type Response Rate	68.17%
Complete/Total Attempts	4.45%	Completed/Attempted Sample	23.63%
CASRO Refusal Rate /Total Attempts	4.31%	CASRO Type Refusal Rate	9.16%
Refused/Total Attempts	2.40%	Refused/Attempted Sample	3.17%
Sample Coverage Rate		Response Rate/All Eligible	68.17%
	82.38%	Refusal Rate/All Eligible	9.16%