

RESOLUTION OREGON

Empowering People. Building Resilient Communities.

2023 - 2024 STATEWIDE IMPACT

CASE VOLUME

Total case volume has returned to pre-pandemic levels



AGREEMENT RATES



77%

of housing stability cases
resolved with a written agreement

PUBLIC COST SAVINGS

\$26.9M



Downstream cost savings from
resolved housing cases*

PRO BONO MEDIATORS



353

Volunteers



5,599

Donated hours

PEOPLE SERVED

16,729

Community members



SURVEY RESULTS

96%

Agree

process was fair



87%

are satisfied with
the outcome

95%

Agree

mediation is valuable



EMERGING MEDIATORS



16

Mediation
trainings



161

Graduates



3

Full-time
apprenticeships



INCLUSIVE AND ACCESSIBLE

Two Spanish language basic mediation
trainings offered to increase community
representation of mediators

COMMUNITY EDUCATION



178
Trainings

967
Youth



2,354
Adults

