Peace Health Center for Senior Health
Sample and Response Rates Report

April - May, 2002

Oregon Survey Research Laboratory, University of Oregon

Total Sample	1698	Eligible	1672
Total Used	1698	Ineligible	20
Total Unused	0	Unknown	6
		Refused	37

Code	*Description*	*All Calls*	*Last Only*	*Code*	*Description*	*All Calls*	*Last Only*
1	No answer	922	2	16	Left Message for R	0	0
2	Busy	391	0	17	R too ill now	124	7
3	Answering machine	2395	3	18	R too ill ever	10	5
4	Wrong number	29	6	19	R deceased	9	6
5	Disconnected #	46	7				
6	Non-working #	6	0	21	R gone survey dates	2	2
7	Non-residential #	2	0	22	Ineligible	0	0
8	Duplicate #	1	1	23	Screening device/CB	4	0
9	Fax/Modem	6	0	24	Screeningdevice/Refuse	0	0
10	Language barrier	1	0	25	Partial interview/CB	189	0
11	Not home/CB	434	6	26	Completed interview	1614	1614
12	Too busy/CB	684	0	27	Phone slam	27	1
13	New #/CB	33	1	28	Initial refusal	107	16
				29	Final refusal	22	21
15	R incompetent	0	0				

Call Efficiency

Total Calls	7058
CASRO Response Rate /Total Attempts	25.08%
Complete/Total Attempts	22.87%
CASRO Refusal Rate /Total Attempts	2.00%
Refused/Total Attempts	1.83%

Sample Coverage Rate

96.53%

Response Rates

Total Sample	1698
CASRO Type Response Rate	96.19%
Completed/Attempted Sample	95.05%
CASRO Type Refusal Rate	2.21%
Refused/Attempted Sample	2.18%
Response Rate/All Eligible	96.19%
Refusal Rate/All Eligible	2.21%