

CITY OF COTTAGE GROVE SURVEY

Sample and Response Rates Report

June, 2003

Oregon Survey Research Laboratory, University of Oregon

Total Sample	1324	Eligible	412
Total Used	1321	Ineligible	705
Total Unused	3	Unknown	204
		Refused	24

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	1312	84	16	Left Message for R	0	0
2	Busy	424	10	17	R too ill now	13	3
3	Answering machine	1491	61	18	R too ill ever	1	1
4	Wrong number	0	0	19	R deceased	0	0
5	Disconnected #	410	410	20	Unable to interview ever	1	1
6	Non-working #	4	3	21	R gone survey dates	0	0
7	Non-residential #	124	123	22	Ineligible	112	111
8	Duplicate #	0	0	23	Screening device/CB	4	0
9	Fax/Modem	54	54	25	Partial interview/CB	9	1
10	Language barrier	12	3	26	Completed interview	368	368
11	Not home/CB	90	7	27	Phone slam	231	48
12	Too busy/CB	139	9	28	Initial refusal	95	20
13	New #/CB	0	0	29	Final refusal	4	4

Call Efficiency		Response Rates	
Total Calls	4898	Total Sample	1321
CASRO Response Rate /Total Attempts Complete/Total Attempts	15.23% 7.51%	CASRO Type Response Rate Completed/Attempted Sample	75.53% 27.86%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	4.10% 2.02%	CASRO Type Refusal Rate Refused/Attempted Sample	4.93% 1.82%
Sample Coverage Rate	89.12%	Response Rate/All Eligible Refusal Rate/All Eligible	75.36% 4.91%