

**Community Education Program Survey
Ci3 Instrument**

CATION
REVIEW CtrlR
SQN Right

Q:INTRO
T:

PRESS 1 TO BEGIN INTERVIEW

I:
Key 1

Q:HELLO
T:

May I please speak with

FIRSTNAME:

LASTNAME:

Hello, my name is _____, calling from the University of Oregon Survey Research Laboratory. We are conducting a 12-minute survey of past and present students, 18 years of age or older, who have taken a class through the University of Oregon Community Education Program. I want to assure you that I am not selling a thing, and that this survey is completely confidential and voluntary.

PROBE: We are not seeking donations to the University.

1 R ON LINE

2 R IS NOT 18 or OLDER

ALT-F4 R UNAVAILABLE, WRONG NUMBER,ETC.

Hello, may I please speak with _____?

This is _____ calling from the University of Oregon Survey Research Laboratory. I'm calling back to finish the survey we previously started.

1 R ON LINE

ALT-F4 R UNAVAILABLE

I:
CMDI FIRST "FirstName"
CMDI LAST "LastName"
SHOW FIRST 2 13 25 GRN
SHOW LAST 3 13 25 GRN
KEY 1-2
If (ans <> 1) skipto NOQAL

Q:HELLO2
T:

Do you have any questions about the survey before we begin?

PROBE FOR "I DID NOT TAKE CLASSES THROUGH CEP": All non-admitted students who receive UO credit are enrolled through the CEP program.

PROBE FOR "I DID NOT TAKE CLASSES THROUGH CEP": Did you complete for credit a workshop hosted by the University of Oregon, perhaps at the Baker Center [in Eugene] or the Cascade Campus?

PROBE FOR "I DID NOT TAKE CLASSES THROUGH CEP": Were you enrolled in an educational leadership course offered by the University of Oregon?

1 NO QUESTIONS OR QUESTIONS ANSWERED, OK TO BEGIN SURVEY
HAS QUESTIONS ---> REFER TO "ANSWERS TO COMMON QUESTIONS"

I:
Key 1

Q: YEAR1
T:

In what year did you first attend the University of Oregon?

PROBE: As an admitted student or through CEP.

ENTER EXACT YEAR 1900-2004, NO DECIMALS.

9997 REFUSED
9998 DON'T KNOW
9999 NO ANSWER

I:
num 1900 9999 4 0 20 10
if (ans > 2004)
if (ans < 9997) REASK
endif
qal noqal

Q: YEAR2
T:

In what year did you first take a class through the Community Education Program?

1 2004
2 2003
3 2002
4 2001
5 2000
6 1999
7 1998
8 1997
9 1996 AND EARLIER
97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
num 1 99 2 0 25 40
if (ans > 9)
 if (ans < 97) REASK
endif

Q:HGHSCH
T:

Since leaving high school, have you attended a college
other than the U of O?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-2, 7-9

Q:BAC1
T:

Do you currently have a bachelor's degree?

1 YES -->SKIPTO CURNT1
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-2, 7-9
If (ans = 1) skipto CURNT1

Q:BAC1A
T:

Do you plan to complete a bachelor's degree?

1 YES
2 NO --> SKIPTO CURNT1

7 REFUSED --> SKIPTO CURNT1
8 DON'T KNOW --> SKIPTO CURNT1
9 NO ANSWER --> SKIPTO CURNT1

I:
Key 1-2, 7-9
If (ans > 1) skipto CURNT1

Q:BAC1B

T:

Do you plan to complete your bachelor's degree at the U of O?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-2, 7-9

Q: CURNT1

T:

Are you taking classes through CEP at the U of O this term?

PROBE: That is, Winter term.

PROBE: CEP stands for Community Education Program.

1 YES

2 NO --> SKIPTO COUNT

7 REFUSED --> SKIPTO COUNT

8 DON'T KNOW --> SKIPTO COUNT

9 NO ANSWER --> SKIPTO COUNT

I:

Key 1-2, 7-9

If (ans > 1) skipto COUNT

Q:CURNT2

T:

How many classes[are you currently taking]?

1 ONE

2 TWO

3 THREE

4 FOUR OR MORE

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-4, 7-9

Q:COUNT

T:

[Counting your current class[es]] How many classes have

you taken in total through CEP at the U of O?

- 1 ONE
- 2 2-3
- 3 4-5
- 4 6 OR MORE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:WHY

T:

Thinking about the courses you have enrolled in through CEP, were they taken mainly because they (were/are) required for a major, (were/are) elective courses toward a degree, (were/are) of general interest to you, or something else [SPECIFY]?

- 1 REQUIRED FOR A MAJOR
- 2 ELECTIVE COURSES TOWARD A DEGREE
- 3 GENERAL INTEREST
- 4 IF VOLUNTEERED: COMBINATION OF ABOVE
- 5 OTHER --> SPECIFY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9
oth 5 17 30 24 70

Q:HOW1

T:

How did you first hear about the Community Education Program at the U of O?

PROBE: Did you first hear about it through advertisements [such as in the Register Guard newspaper], a faculty or staff member at the U of O, word of mouth, the U of O website, or something else?

PROBE: Advertisements could be print, radio, or TV.

PROBE FOR U OF O STAFF MEMBER: Would that be a staff member from an academic department or an administrative office.

- 1 ADVERTISEMENTS-PRINT, RADIO, TV, PRINTED U OF O INFO
- 2 WORD OF MOUTH
- 3 FACULTY/STAFF MEMBER OF AN ACADEMIC DEPARTMENT AT THE U OF O
- 4 STAFF MEMBER IN AN ADMINISTRATIVE OFFICE (ADMISSIONS DEPT, ETC)
- 5 U OF O WORLD WIDE WEB SITE

6 OTHER: SPECIFY

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-9
oth 6 17 30 24 70

Q:HOW2

T:

When choosing classes to take, (did / do) you mainly use an online schedule such as DuckHunt, a printed schedule, or something else?

PROBE: Please think about what you have done the most often.

1 DUCKHUNT
2 PRINTED MATERIALS
3 (IF VOLUNTEERED): WORD OF MOUTH
4 OTHER: SPECIFY

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9
oth 4 17 30 24 70

Q:SERV1

T:

The U of O offers many different services for the tuition and fees you pay while enrolled as a CEP student. The next few questions are about whether you use[d] these services and, if not, why you (don't / didn't) use them.

The first is the library.

(Do / did) you use any of the U of O libraries [while taking CEP classes]?

1 YES --> SKIPTO SERV2
2 NO

7 REFUSED --> SKIPTO SERV2
8 DON'T KNOW --> SKIPTO SERV2
9 NO ANSWER --> SKIPTO SERV2

I:
Key 1-2, 7-9
If (ans < 2) skipto SERV2

Q:SERV1A

T:

Why not? Was it because you did not need it, were not interested, or were not aware of it?

- 1 DID NOT NEED IT
- 2 NOT INTERESTED
- 3 WAS NOT AWARE OF IT
- 4 IF VOLUNTEERED: OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:SERV2

T:

(Do / did) you use your U of O ID to ride LTD busses?

PROBE: LTD stands for Lane Transit District

- 1 YES --> SKIPTO SERV3
- 2 NO

- 7 REFUSED --> SKIPTO SERV3
- 8 DON'T KNOW --> SKIPTO SERV3
- 9 NO ANSWER --> SKIPTO SERV3

I:

Key 1-2, 7-9

If (ans <> 2) skipto SERV3

Q:SERV2A

T:

Why not? Was it because you did not need it, were not interested, or were not aware of it?

- 1 DID NOT NEED IT
- 2 NOT INTERESTED
- 3 WAS NOT AWARE OF IT
- 4 IF VOLUNTEERED: I DON'T HAVE AN U OF O ID CARD
- 5 IF VOLUNTEERED: OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:SERV3

T:

(What about/did you use) the Student Recreation Center?
PROBE FOR WHAT IS THE RECREATION CENTER: The Recreation center
is the main indoor recreation facility on the Eugene U of O campus.

1 YES --> SKIPTO SERV4
2 NO

7 REFUSED --> SKIPTO SERV4
8 DON'T KNOW --> SKIPTO SERV4
9 NO ANSWER --> SKIPTO SERV4

I:
Key 1-2, 7-9
If (ans <> 2) skipto SERV4

Q:SERV3A
T:

Why not? Was it because you did not need it, were not interested,
or were not aware of it?

1 DID NOT NEED IT
2 NOT INTERESTED
3 WAS NOT AWARE OF IT
4 IF VOLUNTEERED: BECAUSE R IS A U OF O STAFF MEMBER
5 IF VOLUNTEERED: OTHER

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-5, 7-9

Q:SERV4
T:

(What about/did you have) a U of O computer account for e-mail
and internet access?

PROBE FOR DK: (Does/did) your email address contain the words uoregon.edu?

1 YES --> SKIPTO SERV5
2 NO

7 REFUSED --> SKIPTO SERV5
8 DON'T KNOW --> SKIPTO SERV5
9 NO ANSWER --> SKIPTO SERV5

I:
Key 1-2, 7-9
If (ans <> 2) skipto SERV5

Q:SERV4A
T:

Why not? Was it because you did not need it, were not interested, or were not aware of it?

- 1 DID NOT NEED IT
- 2 NOT INTERESTED
- 3 WAS NOT AWARE OF IT
- 4 IF VOLUNTEERED: OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:SERV5
T:

(What about/did you use) Academic Advising services [which provides advice on such things as university degree requirements, registration, and transfer credits]?

- 1 YES --> SKIPTO SERV6
- 2 NO

- 7 REFUSED --> SKIPTO SERV6
- 8 DON'T KNOW --> SKIPTO SERV6
- 9 NO ANSWER --> SKIPTO SERV6

I:
Key 1-2, 7-9
If (ans < 2) skipto SERV6

Q:SERV5A

T:

Why not? Was it because you did not need it, were not interested, or were not aware of it?

- 1 DID NOT NEED IT
- 2 NOT INTERESTED
- 3 WAS NOT AWARE OF IT
- 4 IF VOLUNTEERED: OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:SERV6
T:

[What about/did you use] the Craft Center?

- 1 YES --> SKIPTO SERV7
- 2 NO

- 7 REFUSED --> SKIPTO SERV7
- 8 DON'T KNOW --> SKIPTO SERV7
- 9 NO ANSWER --> SKIPTO SERV7

I:

Key 1-2, 7-9

If (ans <> 2) skipto SERV7

Q:SERV6A

T:

Why not? Was it because you did not need it, were not interested, or were not aware of it?

- 1 DID NOT NEED IT
- 2 NOT INTERESTED
- 3 WAS NOT AWARE OF IT
- 4 IF VOLUNTEERED: OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:SERV7

T:

(What about/did you belong to) any Associated Students of the University of Oregon, ASUO, student groups?

PROBE: Such as the Native American Student Union or the Chinese Student Association?

- 1 YES --> SKIPTO ADVISE
- 2 NO

- 7 REFUSED --> SKIPTO ADVISE
- 8 DON'T KNOW --> SKIPTO ADVISE
- 9 NO ANSWER --> SKIPTO ADVISE

I:

Key 1-2, 7-9

If (ans <> 2) skipto ADVISE

Q:SERV7A

T:

Why not? Was it because you did not need it, were not interested, or were not aware of it?

- 1 DID NOT NEED IT
- 2 NOT INTERESTED
- 3 WAS NOT AWARE OF IT
- 4 IF VOLUNTEERED: OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:ADVISE
T:

When you need[ed] academic advising, where (do/did) you usually go -- to a professor in your department, a peer advisor in your department, the academic advising offices in Oregon Hall, or (do/did) you usually advise yourself [using the U of O catalog, for example]?

PROBE FOR COMBINATION: Which did you use the most often?

- 1 PROFESSOR IN DEPARTMENT
- 2 PEER ADVISOR IN DEPARTMENT
- 3 ADVISING IN OREGON HALL
- 4 ADVISES SELF
- 5 IF VOLUNTEERED: HAS NEVER HAD ACADEMIC ADVICE --> SKIPTO COMP1
- 6 IF VOLUNTEERED: OTHER: SPECIFY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-6, 7-9
oth 6 17 30 24 70
If (ans = 5) skipto COMP1

Q:ADVSAT
T:

Overall, how satisfied (were/are) you with the academic advising you received [at the University of Oregon]? (Were/are) you very satisfied, somewhat satisfied, not very satisfied or not at all satisfied?

- 1 VERY SATISFIED
- 2 SOMEWHAT SATISFIED
- 3 NOT VERY SATISFIED
- 4 NOT AT ALL SATISFIED
- 5 IF VOLUNTEERED: IT HAS VARIED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-5, 7-9

Q:COMP1
T:

How often (did/do) you use campus computer labs or other computers on campus - often, sometimes, rarely, or never?

NOTE: INCLUDE ALL COMPUTERS ON CAMPUS, EVEN LIBRARY

1 OFTEN
2 SOMETIMES
3 RARELY
4 NEVER --> SKIP TO CmplFE

7 REFUSED --> SKIP TO CmplFE
8 DON'T KNOW --> SKIP TO CmplFE
9 NO ANSWER --> SKIP TO CmplFE

I:
Key 1-4, 7-9
If (ans > 3) skipto CmplFE

Q:COMP1A
T:

Overall, how satisfied (are / were) you with the campus computer labs at the U of O - (are/were you) very satisfied, somewhat satisfied, not very satisfied or not at all satisfied?

1 VERY SATISFIED
2 SOMEWHAT SATISFIED
3 NOT VERY SATISFIED
4 NOT AT ALL SATISFIED

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:CmplFE
T:

Overall, how involved (were/are) you in non-course related campus events and activities - very involved, somewhat involved, not very involved, or not at all involved?

PROBE: For example, public lectures, cultural festivals, or rallies.

1 VERY INVOLVED
2 SOMEWHAT INVOLVED

3 NOT VERY INVOLVED
4 NOT AT ALL INVOLVED

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:RSN1
T:

People have many reasons for taking classes through CEP at the University of Oregon. The next few questions are about your reasons for taking a class through CEP.

Is earning credit toward a bachelor's degree one of your reasons for taking classes through CEP?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-2, 7-9
INTEREST = 0
IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN2
T:

Is earning credit toward a graduate degree one of your reasons for taking classes through CEP?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-2, 7-9
IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN3
T:

What about to strengthen an application to an undergraduate or graduate degree program?

PROBE: Is strengthening an application to a degree program one

of your reasons for taking classes through CEP?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-2, 7-9

IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN4

T:

[What about] professional development in your field?

PROBE: Is professional development in your field one of your reasons for taking classes through CEP?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-2, 7-9

IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN5

T:

[What about] professional development for a career transition?

PROBE: Is professional development for a career transition one of your reasons for taking classes through CEP?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-2, 7-9

IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN6

T:

[What about] catching up on credits to graduate at a certain time, either at the U of O or at another college?

PROBE: Is catching up on credits to graduate at a certain time one

of your reasons for taking classes through CEP?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-2, 7-9

IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN7

T:

[What about] wanting to save money on tuition?

PROBE: Is wanting to save money on tuition one of your reasons for taking classes through CEP?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-2, 7-9

IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN8

T:

[What about] access to campus services?

PROBE: Is access to campus services, such as email, computers, or the craft center, one of your reasons for taking classes through CEP?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-2, 7-9

IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN9

T:

What about personal enrichment or general interest in the course or subject?

PROBE: Is personal enrichment or general interest in the course or subject one of your reasons for taking classes through CEP?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-2, 7-9

IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN10

T:

Was not having to go through a formal admission process important to your decision to take classes through CEP?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-2, 7-9

IF (ANS = 1)INTEREST = INTEREST + 1

Q:RSN11

T:

Of all the reasons we just discussed, what was your main reason for taking classes through CEP?

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9

- 10
- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

IF (RSN1=1) Show "CREDIT TOWARD A BACHELOR'S DEGREE" 6 6 79

IF (RSN2=1) Show "CREDIT TOWARD A GRADUATE DEGREE" 7 6 79
IF (RSN3=1) Show "STRENGTHEN APPLICATION TO DEGREE PROGRAM" 8 6 79
IF (RSN4=1) Show "PROFESSIONAL DEVELOPMENT IN FIELD" 9 6 79
IF (RSN5=1) Show "PROFESSIONAL DEVELOPMENT FOR CAREER TRANSITION" 10 6 79
IF (RSN6=1) Show "CATCHING UP ON CREDITS TO GRADUATE AT CERTAIN TIME" 11 6 79
IF (RSN7=1) Show "SAVE MONEY ON TUITION" 12 6 79
IF (RSN8=1) Show "ACCESS TO CAMPUS SERVICES" 13 6 79
IF (RSN9=1) Show "PERSONAL ENRICHMENT OR GENERAL INTEREST" 14 6 79
IF (RSN10=1) Show "NOT HAVING TO GO THROUGH ADMISSIONS PROCESS" 15 6 79
IF (INTEREST = 0) skip to RSN12
num 1 99 2 0 20 10
if (ans > 10)
if (ans < 97) REASK
endif

Q:RSN12
T:

Was there a reason we have not listed that influenced your decision to attend the U of O through CEP?

OPEN ENDED

I:
If (INTEREST <> 0) skip CONT1
opn 10 10 24 70

Q:CONT1
T:

The next questions concern your decision to attend the U of O through CEP, rather than another school or college.

For each of the following reasons, please tell me if it was very important, somewhat important, not very important, or not at all important in your decision to enroll through CEP.

Press 1 to continue

I:
Key 1

Q:DEC1
T:

First, how important (is/was) the price of classes?

PROBE: As opposed to standard admission through the admission's office.

PROBE: Please tell me if it was very important, somewhat important, not very important or not

at all important in your decision to enroll through CEP?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:DEC2
T:

How important was the scheduled time of classes?

PROBE: [For example,] how important was it that your classes were at certain times of the day, certain days of the week, or for certain lengths of time?

PROBE: Was it very important, somewhat important, not very important or not at all important?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT
- 5 IF VOLUNTEERED: R TOOK COURSE ONLINE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-5, 7-9

Q:DEC3
T:

(What about/How important were the) specific courses being offered?

PROBE: Was it very important, somewhat important, not very important or not at all important?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

- 7 REFUSED

8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:DEC4
T:

(What about/How important was the) location?

NOTE: INCLUDE CLOSE TO HOME, FAR FROM HOME, ATTRACTIVE SETTING, ETC.

PROBE: Was it very important, somewhat important, not very important or not at all important?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT
5 IF VOLUNTEERED: R TOOK COURSE ONLINE

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-5, 7-9

Q:DEC5
T:

What was the most important factor for you in deciding to take courses at the U OF O through CEP, rather than another school or college?

OPEN-ENDED

I:
opn 10 10 24 70

Q:WEB1
T:

Have you ever taken an online class through CEP [at the U of O]?

1 YES --> SKIPTO OVR1
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1-2, 7-9
If (ans = 1) skipto OVR1

Q:WEB1A
T:

Would you be interested in taking an online class through CEP [at the U of O]?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-2, 7-9

Q:OVR1
T:

Overall, how important do you think your participation in CEP at the U of O will be to your future success -- [do you think it will be] very important, somewhat important, not very important, or not at all important?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:OVR2
T:

Overall, how satisfied are you with the education you have received as a CEP student at the University of Oregon?
Are you very satisfied, somewhat satisfied, not very satisfied, or not at all satisfied?

1 VERY SATISFIED
2 SOMEWHAT SATISFIED
3 NOT VERY SATISFIED
4 NOT AT ALL SATISFIED

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:FRIEND1
T:

Would you recommend CEP to a friend?
PROBE: If you had a friend interested in taking a class,
would you recommend CEP?

1 YES --> SKIPTO NEED
2 NO

7 REFUSED --> SKIPTO NEED
8 DON'T KNOW --> SKIPTO NEED
9 NO ANSWER --> SKIPTO NEED

I:
Key 1-2, 7-9
If (ans <> 2) skipto NEED

Q:FRIEND2
T:

How would CEP need to change for you to recommend it to a friend?

OPEN ENDED

I:
opn 10 10 24 70

Q:NEED
T:

If the need or opportunity arises, how likely is it that you
would take classes through CEP again in the future -- very
likely, somewhat likely, not very likely, or not at all likely?

1 VERY LIKELY
2 SOMEWHAT LIKELY
3 NOT VERY LIKELY
4 NOT AT ALL LIKELY

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:STRG
T:

What do you think is CEP's one greatest strength.

OPEN-ENDED

I:

opn 10 10 24 70

Q:DELTA

T:

If there is one thing you could change or improve about CEP, what would it be?

OPEN-ENDED

I:

IF (FRIEND1 = 2) SKP EMPLOY1

opn 10 10 24 70

Q:EMPLOY1

T:

Does your employer provide any support for you to take classes at the U of O through CEP?

PROBE: "Support" could include time off with or without pay, full or partial tuition reimbursement, or something else.

1 YES

2 NO --> SKIPTO DEDUCT

3 IF VOLUNTEERED: NOT EMPLOYED --> SKIPTO DEDUCT

7 REFUSED --> SKIPTO DEDUCT

8 DON'T KNOW --> SKIPTO DEDUCT

9 NO ANSWER --> SKIPTO DEDUCT

I:

Key 1-3, 7-9

If (ans > 1) skipto DEDUCT

Q:EMPLOY2

T:

What kind of support does your employer provide?
PROBE FROM LIST, CHECK ALL THAT APPLY

1 TIME OFF WITHOUT PAY

2 TIME OFF WITH PAY

3 PARTIAL TUITION REIMBURSEMENT

4 FULL TUITION REIMBURSEMENT

5 OTHER: Specify:

I:

oth 5 17 30 24 70

loc 5 5 1 natural

sel 5 1 3 0 ON ON

Q:DEDUCT

T:

Do you deduct educational expenses from your taxes?

PROBE: For instance, through the Hope Scholarship
or the Lifetime Learning Program?

1 YES --> SKIPTO TRANS

2 NO

7 REFUSED --> SKIPTO TRANS

8 DON'T KNOW --> SKIPTO TRANS

9 NO ANSWER --> SKIPTO TRANS

I:

Key 1-2, 7-9

If (ans <> 2) skipto TRANS

Q:DEDUCT1

T:

Was there a particular reason why you didn't deduct
your educational expenses?

PROBE FROM LIST

1 DON'T ITEMIZE

2 NOT INTERESTED

3 WAS NOT AWARE OF IT

4 NOT ELIGIBLE

5 OTHER

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-5, 7-9

Q:TRANS

T:

What kind of transportation (did/do) you mainly use to get
to your classes [as a CEP student]?

PROBE FROM LIST

1 PERSONAL VEHICLE

2 CITY BUS

3 BICYCLE

4 BUS/BICYCLE COMBINATION

5 MOTORCYCLE

6 WALK
7 GETTING A RIDE FROM SOMEONE
8 ONLINE CLASSES ONLY
9 OTHER---> SPECIFY

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:

num 1 99 2 0 20 10

if (ans > 9)

if (ans < 97) REASK

endif

oth 9 17 30 24 70

Q:DEG1

T:

What is the highest academic degree, if any,
that you have obtained anywhere?

1 LESS THAN HIGH SCHOOL
2 HIGH SCHOOL/GED
3 ASSOCIATE'S DEGREE
4 BACHELOR'S DEGREE (B.A., B.S., ETC.)
5 MASTER'S DEGREE (M.A., M.S., ETC.)
6 DOCTORATE, (PhD or EdD, MD, DO, DDS, or DVM, LLB or JD (LAW))
7 OTHER

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:

num 1 99 4 0 20 10

if (ans > 7)

if (ans < 97) REASK

endif

Q:DEG2

T:

What is the highest academic degree that you intend to obtain?

1 ASSOCIATE'S DEGREE
2 BACHELOR'S DEGREE (B.A., B.S., ETC.)
3 MASTER'S DEGREE (M.A., M.S., ETC.)
4 DOCTORATE, PhD OR EdD, MD, DO, DDS, OR DVM, LLB OR JD (LAW)
5 OTHER
6 NONE/NO OTHER DEGREE

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1-9

Q:AGE

T:

Before we finish the survey I need to ask a few additional questions about yourself.

First, How old are you?

ENTER EXACT AGE 18-96.

96 96 OR MORE

97 REFUSED --> SKIPTO AGE1

98 DON'T KNOW

99 NO ANSWER

I:

num 18 99 2 0 20 10

If (AGE <> 97) skip WORK

Q:AGE1

T:

Would you be willing to tell us which of the following general categories your age falls under? [These are the same categories used by the U.S. Census Bureau.]

- 1 18 OR 19 YEARS OF AGE
- 2 20 TO 24 YEARS OF AGE
- 3 25 TO 29 YEARS OF AGE
- 4 30 TO 34 YEARS OF AGE
- 5 35 TO 39 YEARS OF AGE
- 6 40 TO 44 YEARS OF AGE
- 7 45 TO 49 YEARS OF AGE
- 8 50 TO 54 YEARS OF AGE
- 9 55 TO 59 YEARS OF AGE
- 10 60 TO 64 YEARS OF AGE
- 11 65 TO 69 YEARS OF AGE
- 12 70 TO 74 YEARS OF AGE
- 13 75 TO 79 YEARS OF AGE
- 14 80 TO 84 YEARS OF AGE
- 15 85 TO 89 YEARS OF AGE
- 16 90 YEARS OF AGE AND OVER

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

num 1 99 2 0 25 30

if (ans > 16)

if (ans < 97) REASK

endif

Q:WORK

T:

(Did/Do) you work for pay part-time or full-time while taking CEP classes?

PROBE: Is that part-time or full-time?

- 1 YES, PART TIME
- 2 YES, FULL TIME
- 3 IF VOLUNTEERED: A COMBINATION OF PART-TIME AND FULL-TIME
- 4 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:AREA

T:

Where were you living when you most recently took a class through CEP? [Would that be...]

PROBE FROM LIST

- 1 EUGENE-SPRINGFIELD AREA
- 2 OUTSIDE EUGENE-SPRINGFIELD IN LANE COUNTY
- 3 OUTSIDE LANE COUNTY IN OREGON
- 4 OUTSIDE OREGON

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:SEX

T:

[I know this may sound silly but] Are you male or female?

- 1 MALE --> SKIPTO CITZ
- 2 FEMALE --> SKIPTO CITZ

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-2, 7-9

If (ans < 3) skp CITZ

Q:SEX1

T:

INTERVIEWER: WHAT, IN YOUR ESTIMATION, IS THE SEX OF THIS RESPONDENT?

NOTE: YOU SHOULD NOT SEE THIS QUESTION IF R REPORTED HIS/HER SEX IN THE PREVIOUS QUESTION.

- 1 MALE
- 2 FEMALE

I:

Key 1-2

Q:CITZ

T:

Are you a U.S. citizen?

- 1 YES
- 2 NO
- 3 IF VOLUNTEERED: PERMANENT RESIDENT (GREEN CARD)

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:END1

T:

That is the end of the survey. Is there anything you would like to add?

OPEN-ENDED

I:

opn 10 10 24 70

Q:END2

T:

Thank-you. On behalf of the Community Education Program, I'd like to thank you sincerely for your time and opinions on how to better serve CEP students. Good-bye.

PRESS 1 TO CONTINUE

I:

Key 1

Q:INTOBS

T:

INTERVIEWER: PLEASE RECORD ANY COMMENT RELEVANT TO THE SURVEY
PURPOSES HERE.

I:

opn 10 10 24 70

Q:INTID

T:

ENTER YOUR INTERVIEWER ID NUMBER BELOW.

I:

num 1 900 3 0 20 10

CPL

DISPOS = 26

ENDQUEST

Q:NOQAL

T:

I'm sorry, we can only interview CEP students who are 18 or older. Thank
you for you time. Good bye.

I:

KEY 1

DISPOS = 22

ENDQUEST