

Community Education Program Survey Sample and Response Rates Report

April, 20 2004

Oregon Survey Research Laboratory, University of Oregon

Total Sample	490	Eligible	382
Total Used	490	Ineligible	59
Total Unused	0	Unknown	49
		Refused	19

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	227	1	16	Left Message for R	4	0
2	Busy	250	2	17	R too ill now	10	1
3	Answering machine	2803	34	18	R too ill ever	0	0
4	Wrong number	28	23	19	R deceased	0	0
5	Disconnected #	21	19	20	Unable to interview ever	2	1
6	Non-working #	7	6	21	R gone survey dates	6	4
7	Non-residential #	9	1	22	Ineligible	7	4
8	Duplicate #	0	0	23	Screening Device/CB	6	0
9	Fax/Modem	8	6	24	Screening device/Refusal	1	0
10	Language barrier	0	0	25	Partial interview/CB	6	0
11	Not home/CB	337	27	26	Completed interview	311	311
12	Too busy/CB	288	20	27	Phone slam	39	11
13	New #/CB	31	0	28	Initial refusal	43	15
				29	Final refusal	4	4

Call Efficiency

Total Calls	4448
CASRO Response Rate /Total Attempts Complete/Total Attempts	7.62% 6.99%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	1.15% 1.06%

Response Rates

Total Sample	490
CASRO Type Response Rate Completed/Attempted Sample	73.27% 63.47%
CASRO Type Refusal Rate Refused/Attempted Sample	4.48% 3.88%
Response Rate/All Eligible	73.27%
Refusal Rate/All Eligible	4.48%

Sample Coverage Rate

81.41%