

Deschutes County Community and Family Survey

Sample and Response Rates Report

February, 2002

Oregon Survey Research Laboratory, University of Oregon

Total Sample	2300	Eligible	525
Total Used	1917	Ineligible	962
Total Unused	383	Unknown	430
		Refused	53

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	2722	147	16	Left Message for R	0	0
2	Busy	1633	31	17	R too ill now	13	3
3	Answering machine	3400	145	18	R too ill ever	2	2
4	Wrong number	3	1	19	R deceased	0	0
5	Disconnected #	454	454	20	Unable to interview ever	0	0
6	Non-working #	23	23	21	R gone survey dates	1	1
7	Non-residential #	285	284	22	Ineligible	47	46
8	Duplicate #	0	0	23	Screening Device/CB	7	2
9	Fax/Modem	136	136	24	Screening Device/Refusal	1	0
10	Language barrier	11	9	25	Partial interview/CB	10	2
11	Not home/CB	129	17	26	Completed interview	390	390
12	Too busy/CB	337	64	27	Phone slam	205	107
13	New #/CB	0	0	28	Initial refusal	92	53
14	R hard to reach/CB	0	0	29	Final refusal	0	0
15		0	0				

Call Efficiency

Total Calls	9901
CASRO Response Rate /Total Attempts Complete/Total Attempts	8.05%
	3.94%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	1.90%
	0.93%

Response Rates

Total Sample	1917
CASRO Type Response Rate Completed/Attempted Sample	57.62%
	20.34%
CASRO Type Refusal Rate Refused/Attempted Sample	7.83%
	2.76%
Response Rate/All Eligible	48.03%
Refusal Rate/All Eligible	6.53%

Sample Coverage Rate

63.68%