



# 2004 Silverton Community Survey

## Final Report

### Submitted to:

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# Executive Summary

The City of Silverton contracted with the University of Oregon to conduct a community survey to gather information from Silverton residents regarding their thoughts and feelings on community growth and development, business and the economy, transportation, parks and recreation, public participation, the Silver Falls School District and the Silverton Hospital.

The survey was conducted during November and December, 2004. The following highlights the key demographic and survey findings.

## Key Demographic and Survey Findings

- A total of 920 households responded to the 2004 Silverton Community Survey—39% of all households in the community.
- Overall, survey respondents were over-represented in the 45 to 84 year old age ranges and they were more likely to be homeowners than the general Silverton population as measured by the 2000 U.S. Census.
- About 28% of respondents indicated that they work in Silverton. Nearly 32% were retired or not employed.
- The majority of respondents rated Silverton as “Good” or “Excellent” on various quality of life characteristics. Nearly 93% of respondents rated the overall quality of life in Silverton as “Good” or “Excellent.”
- Despite high ratings for quality of life, a majority of respondents think Silverton is “Fair” or “Poor” with respect to job opportunities (78%) and access to affordable quality housing (66%).
- Housing prices, traffic congestion, and drugs were most frequently cited as “Major Problems” in the community.
- About 55% of survey respondents believe Silverton is growing at about the right pace.
- Nearly 50% of respondents do not believe restrictions on the locations of garages in front of houses are necessary.
- Respondents rated parks, open space, sidewalks, street beautification, and street trees as the most important downtown improvements.
- About 22% of respondents do not support additional funding for street maintenance and improvements. Over 41% indicated they were unsure whether they would support additional funding sources, while 11% indicated their support depended on what specific improvements would be funded.

- Nearly 75% of respondents rated the appearance and maintenance of City parks as either “Good” or “Excellent.”
- A small majority of respondents, 51%, think the City needs additional parks. Respondents that think the City needs new park facilities most frequently cited baseball fields and neighborhood parks as preferred improvements.
- On average, respondents indicated that about \$40 of every \$100 invested in parks and recreation facilities should be allocated to maintenance and improvements to existing facilities. An average of \$21 would be invested in additional sports facilities/fields.
- About 51% of respondents indicated they would be willing to pay more for parks and recreation facilities and services in Silverton.
- More than 73% of respondents would support development of an outdoor skate park if it could be funded through private donations and grant monies.
- More than 52% of respondents rated the recent upgrades to the City pool as either “excellent” or “good.” Less than 5% rated the upgrades as poor.
- About 68% of the respondents indicated they would support extending the pool season. Saturdays and Sundays were most frequently cited as preferred days for extended season operation.
- About 42% of respondents had only visited the Oregon Garden once or twice in the past two years. Nearly 29% had visited three to six times, and about 12% had visited seven or more times.
- About 68% of the respondents reported they had never attended Silverton Day.
- Survey results suggest that residents hold different perceptions regarding value for taxes paid, the direction the City is taking, and citizen involvement.
- More than 70% of respondents feel the Silver Falls School District should eventually consolidate the high school campuses.
- About two-thirds of respondents would give the Silver Falls School District an “A” or “B” grade.
- Nearly 60% of survey respondents expressed a preference for shortening the school year in the event of District budget shortfalls.
- About 80% of respondents were satisfied or very satisfied with cleanliness of hospital facilities and 72% of respondents indicated they were satisfied or very satisfied with the friendliness and helpfulness of staff. Parking elicited the most unsatisfied and very unsatisfied results with 12% of respondents being unsatisfied or very unsatisfied with parking.

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# Chapter 1

## Introduction

### Background

In 1991, the City of Silverton conducted its first community survey. The purpose of the survey was to gather information from Silverton residents concerning Silverton's most desirable and undesirable qualities, city service and program budget priorities, as well as information regarding growth and the form this growth should take. The survey gave the citizens of Silverton the opportunity to convey to City officials their concerns and desires regarding Silverton's future. Issues that were impacted by the residents' input included the development of a strategic plan, the reallocation of budget funds, the securing of over \$1 million in outside funding for local projects, the development and implementation of an after-school program for children, and the development and distribution of a city newsletter.

Based on the success of the surveys and the contribution of the residents of Silverton, the City of Silverton has regularly contracted with the University of Oregon Community Planning Workshop to conduct the community survey. The purpose of the 2004 community survey is to determine residents' perceptions of issues affecting Silverton including land use, transportation, economic development, downtown, the hospital, and the Silverton School District.

### Methodology

This study identifies attitudes and opinions of Silverton residents regarding various community issues in late 2004. As such, the 2004 Silverton Community Survey presents a snapshot of perceptions at a single point in time.

The primary research tool was a survey mailed to all households that are on Silverton's Water Billing database. Almost 2,400 surveys were distributed and 920 were completed and returned, for a 39% response rate.

If one were to assume that the sample was perfectly random *and* that there was no response bias, then the survey would have a margin of error of  $\pm 3\%$  at the 95% confidence level. In simple terms, this means that if survey were conducted 100 times, the results would end up within  $\pm 3\%$  of those presented in this report. One limitation of the study's methodology is potential non-response bias from the mailed survey. The survey results represent higher percentages of registered voters, homeowners, and females than reported by the U.S. Census in 2000. Despite these areas of potential response bias, our assessment is that the results provide an

accurate representation of the attitudes and opinions of Silverton residents in 2004.

A more detailed discussion of the methodology of the survey can be found in Appendix A.

## **Organization of this Report**

**Chapter Two, Demographic Results**, describes the demographic characteristics of survey respondents.

**Chapter Three, General Survey Results**, describes the responses of the community to a number of issues in Silverton.

**Appendix A** includes a detailed discussion of the survey methodology.

**Appendix B** contains the comments written on open-ended survey questions.

**Appendix C** contains the comments section at the end of the survey.

**Appendix D** contains a copy of the survey instrument.

## Chapter 2

# Demographic Characteristics of Survey Respondents

In this chapter CPW presents a summary of the demographic characteristics of individuals that responded to the 2004 community survey. Where appropriate, CPW compared the demographic characteristics of survey respondents (as reported on the survey) to the demographics of all city residents, as reported by the 2000 U.S. Census.

## Demographics of Survey Respondents

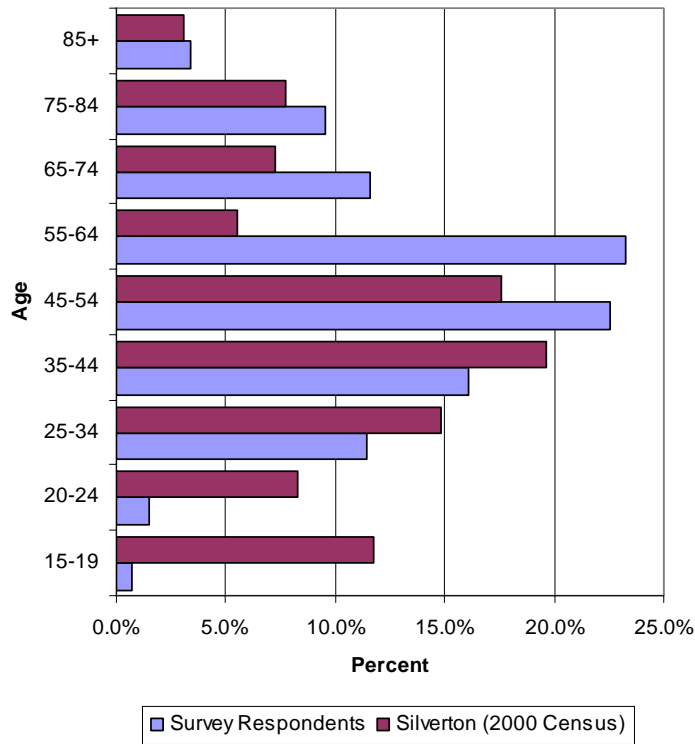
In any discussion of survey results based upon a population sample, it is important to identify and describe the demographic characteristics of the sample, and compare them to the characteristics of the population as a whole. Significant demographic differences that may exist between the sample and the population as a whole could indicate areas of potential bias.

Table 2-1 shows the age distribution of respondents compared to the general population in Silverton and the state.<sup>1</sup> Respondents between the ages of 15 and 34 were underrepresented when compared to Silverton's population according to the 2000 U.S. Census. This may be due in part because the survey was sent to Silverton's water billing database. This may have resulted in a larger proportion of homeowners receiving the survey. People between the age of 18 and 24 are more likely to rent and less likely to own than older age groups. Some landlords pay water, thus the survey would have been sent to the homeowner, not the renter. Survey respondents were over-represented in all age categories above the age of 45. The average age of survey respondents was 53 years.

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<sup>1</sup> The sample frame for the survey was individuals who receive water bills from the City. Thus, the sample was intended to include individuals age 18 or older. Because we only received two responses from individuals under the age of 20, and the Census groups persons into five-year categories, persons under age 18 are not shown in Figure 2-1.

**Figure 2-1. Age of Survey Respondents**



Source: 2004 Silverton Community Survey, 2000 U.S. Census

The gender distribution of survey respondents had a higher percentage of females and than the gender distribution of Silverton residents, as shown in Table 2-1. Women accounted for 60% of the survey respondents and 53% Silverton residents.

**Table 2-1. Gender of Respondents**

Gender	Survey	Silverton (2000 Census)
Male	40%	47%
Female	60%	53%

Source: 2004 Silverton Community Survey, 2000 U.S. Census

Table 2-2 shows the size of households as reported by survey respondents. Two-person households were the most common household size for survey respondents. The average household size was 2.53 persons.

**Table 2-2. Total Household Size**

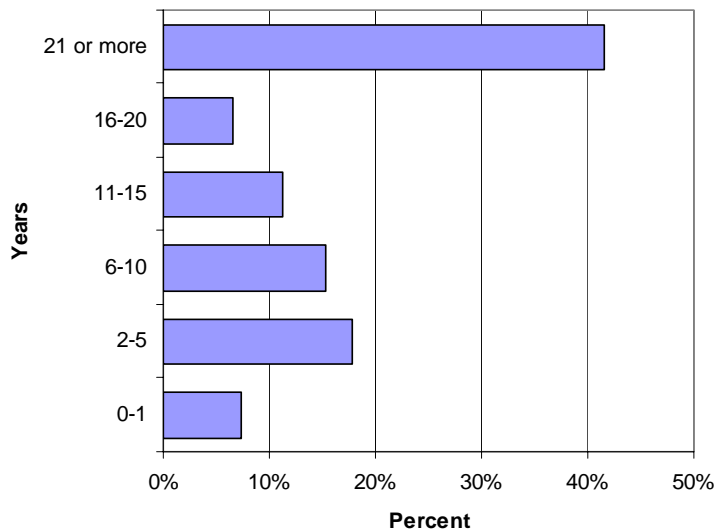
Persons in Household	Number of Respondents	Percent of Respondents
1	180	20.1%
2	369	41.2%
3	148	16.5%
4	127	14.2%
5	49	5.5%
6 or more	22	2.5%
Total	895	100.0%

Source: 2004 Silverton Community Survey

Note: 895 of the 920 respondents provided household size information

Figure 2-2 shows length of residency of survey respondents. The results indicate that many long-term residents responded to the 2004 Silverton Community Survey. Over 40% of respondents have lived in Silverton for more than 21 years. The average length of residence in Silverton was 20.9 years and the median length of residence was 15.0 years.

**Figure 2-2. Residency of Respondents**



Source: 2004 Silverton Community Survey

Table 2-3 shows housing tenure for survey respondents. Out of all respondents, 86% own their homes, compared to 61% for Silverton and 64% statewide, according to the 2000 U.S. Census. Only 11% of survey respondents were renters, compared to 39% of people who rent in Silverton. This suggests that the sample over-represents homeowners,

which is perhaps not surprising considering that the sample represents households that pay water bills.

**Table 2-3. Respondents that rent or own housing**

Response	Survey		
	Respondents	Silverton	Oregon
Rent	11%	39%	36%
Own (or am buying)	86%	61%	64%
Occupy Without Payment or Rent	3%		

Source: 2004 Silverton Community Survey and 2000 U.S. Census

Respondents were asked to report where they lived within Silverton. As Table 2-4 shows over a quarter of the respondents reported living in the East Hill neighborhood. Almost 26% reported living in the South Water Street neighborhood.

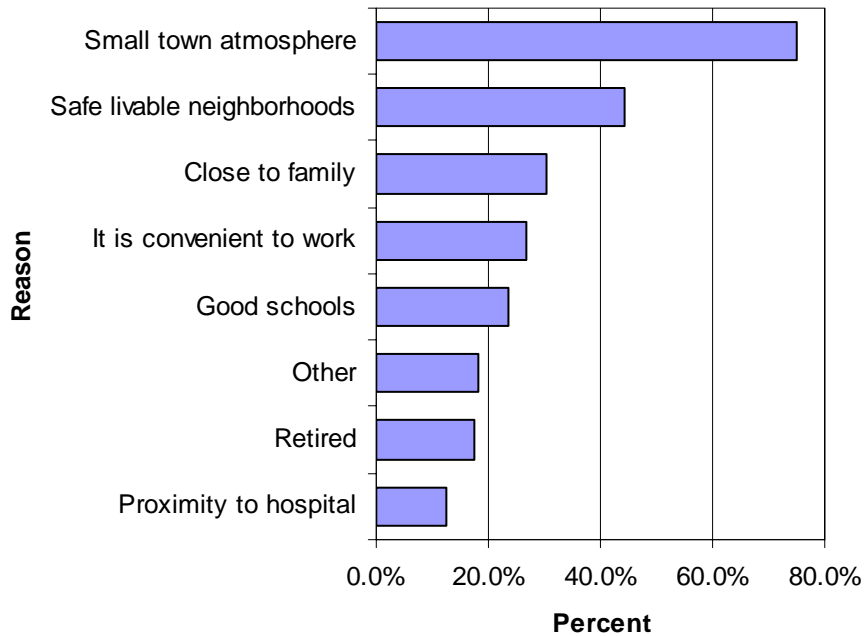
**Table 2-4. Neighborhoods of respondents**

Response	Percent
East Hill	25.7%
West Hill	15.4%
Northside	11.4%
Silverton High School	10.7%
South Water Street	25.9%
Downtown	10.5%

Source: 2004 Silverton Community Survey

Figure 2-3 shows reasons why respondents moved to Silverton. The majority of respondents moved to Silverton because they like the small town characteristics of the community. More than 40% of the respondents moved because of safe, livable neighborhoods. Many respondents indicated multiple reasons why they moved to Silverton.

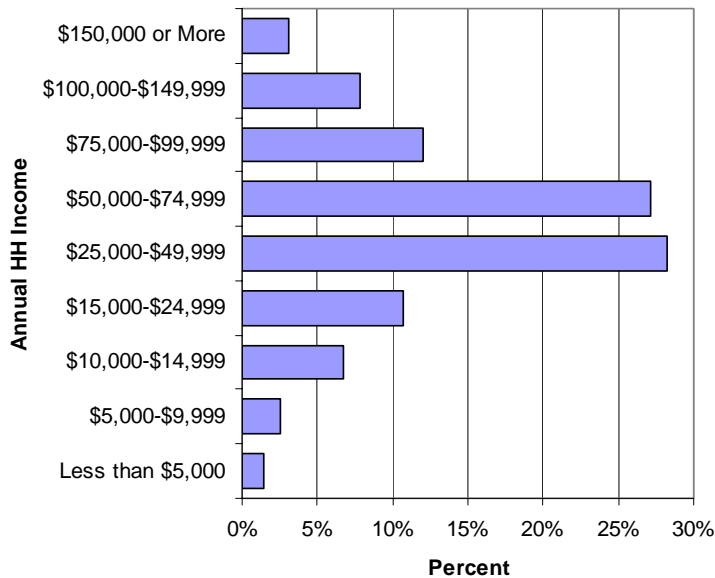
**Figure 2-3. Reasons respondents moved to Silverton**



Source: 2004 Silverton Community Survey

Figure 2-4 shows the income distribution of survey respondents. Household incomes between \$25,000 and \$49,999 represent 28% of respondent households. An additional 27% made \$50,000 to \$74,999.

**Figure 2-4. Household Income**



Source: 2004 Silverton Community Survey

Respondents to the survey are almost all registered to vote—95% indicated that they are registered voters.

Table 2-5 shows where respondents usually get information. Newspapers appear to be the media of choice for a majority of respondents. About 60% of respondents indicated they get information from the Silverton Appeal. Slightly less than 50% used the Statesman Journal. Other sources include the local “grapevine,” television, radio, and the Internet.

**Table 2-5. Source of local news**

<b>Media Source</b>	<b>Percent</b>
Silverton Appeal	60.4%
Statesman Journal	48.3%
Oregonian	10.4%
Scan TV	7.8%
KBZY radio	0.8%
From the local grapevine	18.5%
Internet	8.1%
City of Silverton website	1.6%
Other	12.4%

Source: 2004 Silverton Community Survey

Table 2-6 shows where respondents work. Nearly 28% indicated they work in Silverton, while about 32% indicated they are retired or not employed. About 43% indicated they work in a location outside of Silverton, and nine percent indicated they work at home.

**Table 2-6. Work locations**

<b>Place of Employment</b>	<b>Percent</b>
Retired or not employed	31.9%
At home	8.7%
In Silverton	27.8%
In Salem/Keizer	19.6%
In Woodburn	3.5%
In Portland	6.5%
Other	13.4%

Source: 2004 Silverton Community Survey

The majority of respondents, 90%, like the fact that the City periodically asks for their opinion on different issues. Only two percent thought the City doesn’t need to conduct household surveys and eight percent dislike answering surveys and don’t think anybody really cares what they think.



# Chapter 3

## Survey Results

In this chapter, we discuss responses to survey questions including quality of life, community growth and development, transportation, parks and recreation, City services and local government, Silver Falls School District, and the Silverton Hospital.

In addition to specific questions addressing the above topics, the survey included a number of open-ended questions (e.g., questions where respondents wrote in their response rather than selecting it from a list). Responses to open-ended questions are presented in Appendix B. At the end of the survey, respondents were given the opportunity to provide additional comments. These responses are listed in Appendix C. The topics that received the most comment were transportation issues in Silverton and the small town character of the town.

### Quality of Life

The 2004 Silverton Community Survey included a new series of questions on quality of life. The questions were based on a model community survey developed by the International City Managers Association. This section presents the results of quality of life questions.

Table 3-1 shows how survey respondents' rated quality of life in Silverton. The majority of respondents rated Silverton as "Good" or "Excellent" on all characteristics.

**Table 3-1. Ratings of Silverton's quality of life by survey respondents**

Question	Poor	Fair	Good	Excellent	Don't Know
How do you rate Silverton as a place to live?	0.4%	4.4%	44.7%	50.3%	0.1%
How do you rate your neighborhood as a place to live?	1.7%	10.2%	46.0%	41.8%	0.1%
How do you rate Silverton as a place to raise children?	0.2%	6.9%	45.1%	40.8%	7.0%
How do you rate Silverton as a place to retire?	2.3%	13.8%	40.3%	35.8%	7.8%
How do you rate overall quality of life in Silverton?	0.6%	6.2%	54.4%	38.6%	0.3%

Source: 2004 Silverton Community Survey

Table 3-2 presents respondents' ratings of selected community characteristics. Ease of walking, opportunities to attend community

events, sense of community, and access to affordable quality health care received the highest percentages of “Excellent” responses. Job opportunities and affordable housing received the highest percentage of “Poor” responses.

**Table 3-2. Ratings of selected community characteristics by survey respondents**

<b>Characteristic</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>	<b>Don't Know</b>
Sense of community	1.9%	11.2%	54.6%	29.7%	2.6%
Openness and acceptance of the community towards people of diverse backgrounds	6.3%	24.2%	47.5%	14.1%	8.0%
Overall appearance of Silverton	1.2%	18.8%	61.5%	18.5%	0.0%
Opportunities to attend community events	0.7%	10.1%	52.7%	34.2%	2.2%
Recreational opportunities	7.8%	35.1%	42.4%	11.2%	3.5%
Job opportunities	31.8%	46.4%	7.6%	0.6%	13.7%
Access to affordable quality housing	22.0%	43.7%	21.4%	3.8%	9.1%
Access to affordable quality health care	7.0%	17.2%	41.3%	26.6%	7.9%
Ease of car travel in Silverton	14.5%	26.5%	44.2%	14.2%	0.7%
Ease of bicycle travel in Silverton	12.0%	24.6%	32.2%	9.6%	21.5%
Ease of walking in Silverton	3.6%	12.4%	45.4%	37.3%	1.2%

Source: 2004 Silverton Community Survey

Table 3-3 shows respondents’ ratings of selected community issues. Housing prices, traffic congestion, and drugs were most frequently cited as moderate or major problems. Noise and run down buildings, weed lots, or junk vehicles were most frequently cited as “Not a problem” or a “Minor problem.”

**Table 3-3. Ratings of selected community issues by survey respondents**

<b>Issue</b>	<b>Not a Problem</b>	<b>Minor Problem</b>	<b>Moderate Problem</b>	<b>Major Problem</b>	<b>Don't Know</b>
Crime	4.2%	45.8%	38.9%	3.0%	7.9%
Drugs	2.6%	17.8%	41.0%	23.8%	14.8%
Noise	27.9%	48.8%	18.1%	3.6%	1.6%
Run down buildings, weed lots, or junk vehicles	12.0%	47.9%	31.4%	7.8%	0.9%
Taxes	10.5%	26.3%	39.1%	18.3%	5.8%
Traffic congestion	8.0%	27.1%	36.0%	28.3%	0.4%
Unsupervised youth	10.8%	37.9%	31.0%	9.4%	10.8%
Housing prices	6.6%	16.7%	36.2%	34.7%	5.9%

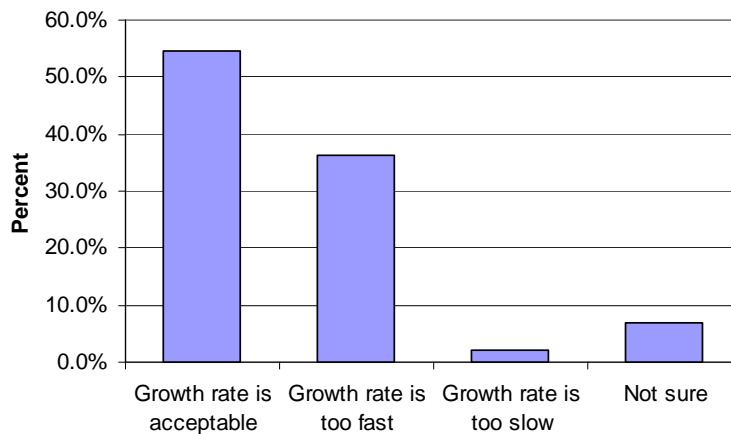
Source: 2004 Silverton Community Survey

# Community Growth and Development

Many of the issues explored in the 2004 Silverton Community Survey hinge around growth and change in Silverton and the corresponding effects on downtown, transportation, parks and recreation, and other services.

The first question asked was how respondents felt about recent growth in Silverton (2000-2003). Figure 3-1 shows that nearly 55% of respondents indicated that they felt the growth rate of 2.3% per year, or about 170 people per year, was about the right pace. About 36% of respondents believe the city is growing too fast and 2% think the city is growing too slow.

**Figure 3-1. Perception of recent (2000-2003) population growth in Silverton**



Source: 2004 Silverton Community Survey

The survey asked respondents whether the City should place additional limitations on garages to prevent them from being the predominant feature facing the street, and where those restrictions should be applied (Table 3-4). Nearly 50% of the respondents indicated they did not think that the restriction was necessary. Many of the respondents who did agree with the restriction checked multiple locations. The most frequently cited location was the historic district followed by “all new development.”

**Table 3-4. Locations for restrictions on garages**

<b>Response</b>	<b>Percent</b>
Historic District	37.4%
Existing neighborhoods outside the Historic District	19.3%
New subdivisions	25.5%
All new development	29.4%
I don't think this restriction is needed at all	49.5%

Source: 2004 Silverton Community Survey

Table 3-5 shows the importance of downtown improvements as rated by survey respondents. Parks and open space, sidewalks, street beautification, street trees, and rehabilitation loans for downtown buildings were rated as more important than other improvements. Financial assistance for development was rated the least important improvement. Respondents appear to have mixed opinions about undergrounding of utilities.

**Table 3-5. Importance of downtown improvements as rated by survey respondents**

<b>Project</b>	<b>Least Important</b>				<b>Most Important</b>	<b>Don't Know</b>
Sidewalks, street beautification, street trees	6.3%	12.2%	25.8%	29.8%	23.7%	2.3%
Rehabilitation loans for downtown buildings	8.4%	13.6%	23.9%	27.0%	20.3%	6.8%
Financial assistance for development	17.0%	19.3%	24.6%	19.6%	11.3%	8.2%
Undergrounding of utilities	15.0%	15.4%	22.9%	20.8%	21.1%	4.8%
Parks and open space	5.8%	11.3%	25.9%	30.6%	23.9%	2.5%
Public buildings and facilities	9.6%	20.3%	37.3%	20.2%	8.9%	3.7%
Pedestrian and bike improvements	7.6%	17.4%	28.9%	25.0%	17.4%	3.8%
Visual improvements to entryways	12.0%	20.2%	30.2%	20.3%	11.5%	5.9%

Source: 2004 Silverton Community Survey

## Transportation

Transportation issues were a concern among many of the respondents to the 2004 Silverton Community Survey. The City was interested in input regarding funding transportation improvements and converting one-way streets downtown back to two-way streets.

The City recently updated its Transportation Systems Plan and identified \$24 million in transportation improvements over the next twenty years. These projects include new streets, existing street improvements, and extensions to the bike, pedestrian, and transit systems.

The survey asked respondents to indicate which sources they preferred for funding street maintenance and improvements. Table 3-6 shows that about 22% of the respondents indicated they did not support any additional funding for street maintenance and improvements. The category that received the largest percentage of responses was “Unsure at this time.” This suggests that residents may need more information before they are comfortable making an assessment about preferred funding sources. Respondents that indicated “It Depends” provided a wide range of written comments. See Appendix B for a transcript of the comments.

**Table 3-6. Preferred funding source for street maintenance and improvements**

<b>Response</b>	<b>Percent</b>
I do not support additional funding for street maintenance and improvements	22.4%
Local gas tax	11.7%
Street utility fee	8.2%
Bond levy	19.7%
Unsure at this time	41.4%
It depends	10.9%

Source: 2004 Silverton Community Survey

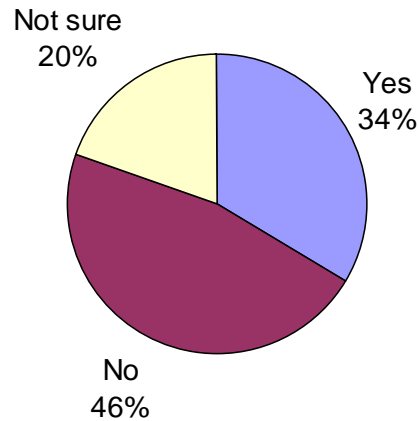
In the 1990s, the Oregon Department of Transportation converted 1st and Water Streets to one-way streets through downtown to accommodate improvements to the intersection of State Highways 213 and 214. The survey asked respondents whether they thought the City should explore converting these one-way streets to two-way streets if the cost is reasonable.<sup>2</sup> Figure 3-2 shows that about 46% did not think

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<sup>2</sup> The results of this question should be interpreted with caution. The survey instrument posed the question as follows: “Several years ago the Oregon Department of Transportation converted 1st and Water Streets to one-way streets through downtown to accommodate improvements to the intersection of State Highways 213 and 214. Some people believe changing the streets back to two-way would benefit the traffic flow, parking, and merchants in downtown. Do you think the City should explore converting these two-way streets to one-way streets if the cost is reasonable?” [added emphasis] The question should have read: “Do you think the City should explore converting these *one-way* streets to *two-way* streets if the cost is reasonable? Some respondents provided written comments expressing confusion regarding the wording of the question.

the City should explore restoration of two-way traffic on these streets, while 34% think the City should explore restoration of two-way traffic.

**Figure 3-2. Response to issue of whether two-way traffic on Water and 1<sup>st</sup> Streets should be restored**



Source: 2004 Silverton Community Survey

## Parks and Recreation

The City of Silverton provides public park facilities to meet the recreation needs of City residents and visitors. Parks enhance the quality of life of residents by providing affordable access to both active and passive recreation activities.

The 2004 Silverton community survey asked a series of questions about Silverton’s parks and recreation system. Table 3-7 shows respondents’ perceptions of the quality of selected city park and recreation services. The results suggest that respondents generally think park and recreation services in Silverton are “Fair” or “Good.” More than 28% of the respondents selected “don’t know” for recreation programs and classes suggesting that many respondents do not use or were not aware of these services.

**Table 3-7. Quality of Silverton park and recreation services**

Service	Poor	Fair	Good	Excellent	Don't Know
Recreation programs/classes	8.4%	26.4%	31.8%	4.7%	28.4%
Recreation centers/facilities	10.8%	27.8%	36.2%	4.7%	20.1%
Appearance of recreation centers/facilities	6.5%	25.5%	45.3%	8.9%	13.6%
Appearance and maintenance of parks	4.6%	18.3%	56.7%	16.0%	3.9%

Source: 2004 Silverton Community Survey

## Need for additional parks

The survey asked respondents to indicate whether they thought Silverton needs additional parks (Table 3-8). A slight majority (51%) indicated they think the City needs additional parks. About 38% indicated the City does not need additional parks, while nearly 10% provided a “don’t know” response.

**Table 3-8. Need for new parks**

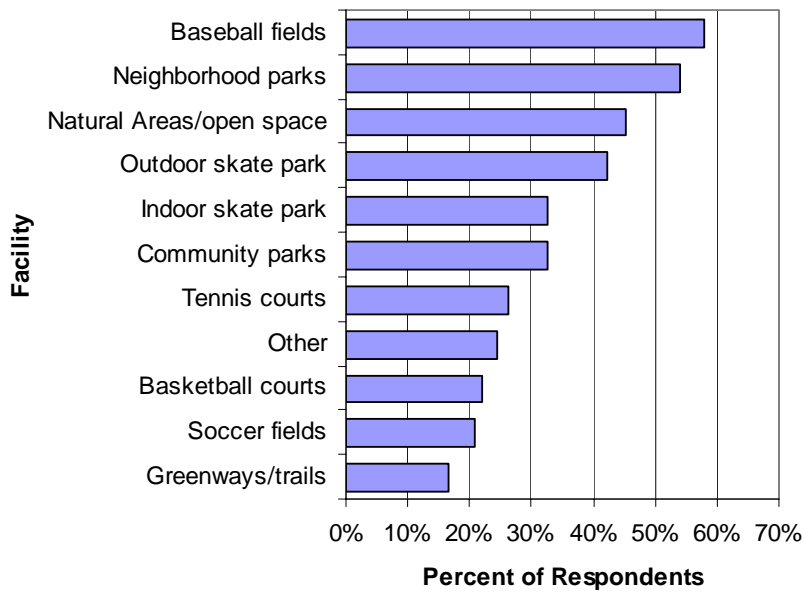
<b>Response</b>	<b>Percent</b>
The city needs additional parks	51.4%
The city does not need additional parks	38.0%
Don't know	9.6%

Source: 2004 Silverton Community Survey

The survey asked a follow-up question for those respondents that indicated they think Silverton needs additional parks. Figure 3-3 shows that a majority of respondents, 57%, think more baseball fields are needed. Nearly 55% indicated neighborhood parks. The facilities that received the lowest percentage of responses were greenways/trails, soccer fields, and basketball courts.

About 25% of respondents checked the “Other” box. A list of the written comments is provided in Appendix B. Commonly cited facilities included a Creekside trail, more sports fields (e.g., football, soccer, etc.), youth activities, a dog park, and a year-round pool and community center.

**Figure 3-3. Respondent preference for new park facilities**



Source: 2004 Silverton Community Survey

### Parks and recreation funding

The City was interested in how residents would allocate parks funding. Specifically, the survey asked respondents to indicate how they would allocate \$100 for park and recreation facilities. Table 3-9 shows the results. On average, respondents indicated that about \$40 of every \$100 invested in parks and recreation facilities should be allocated to maintenance and improvements to existing facilities. An average of \$21 would be invested in additional sports facilities/fields. When combined, respondents would allocate about \$31 of every \$100 to acquisition and development of additional neighborhood and community parks and natural areas. Respondents listed a variety of facilities in the “Other” category. See Appendix B for a list of the specific facilities.

**Table 3-9. Average allocation of funding for park facilities**

<b>Parks and Recreation Facilities</b>	<b>Dollar Amount</b>
Additional neighborhood parks	\$ 10.88
Additional community parks	\$ 8.85
Additional natural areas	\$ 12.28
Additional sports facilities/fields	\$ 21.00
Maintenance and improvements to existing facilities	\$ 41.50
Other	\$ 5.49
<b>Total</b>	<b>\$ 100.00</b>

Source: 2004 Silverton Community Survey



The survey asked respondents whether they would be willing to pay more for parks and recreation facilities and services in Silverton. A slight majority (50.7%) provided a “Yes” response.

The survey asked respondents that indicated a willingness to pay more for parks how much more they would pay. Table 3-10 shows the largest percentage—32%--would be willing to pay \$100/year over a 20-year period. A small percentage of respondents indicated they would need more information to determine how much they would be willing to pay.

**Table 3-10. Additional amount respondents willing to pay for parks and recreation facilities and services**

<b>Response</b>	<b>Percent</b>
\$25/year over 10 year period	18.3%
\$25/year over 20 year period	7.7%
\$50/year over 10 year period	13.8%
\$50/year over 20 year period	7.9%
\$75/year over 10 year period	2.0%
\$75/year over 20 year period	8.6%
\$100/year over 10 year period	6.4%
\$100/year over 20 year period	32.1%
Need More Information	3.2%

Source: 2004 Silverton Community Survey

## Development of an outdoor skate park

The survey included a separate set of questions about development of a skate park. More than 73% of respondents would support development of an outdoor skate park if it could be funded through private donations and grant monies. Of those that indicated they would support an outdoor skate park, about 41% indicated a preference for the skate park to be located between the pool and library (Table 3-11). Nearly 28% were unsure of the preferred location. Respondents listed a variety of locations in response to the “Other” category. See Appendix B for a transcript of locations.

**Table 3-11. Preferred location for an outdoor skate park**

<b>Response</b>	<b>Percent</b>
Between Pool and Library	41.2%
Coolidge-McClaine Park	11.6%
Other	19.4%
Not Sure	27.9%

Source: 2004 Silverton Community Survey

## Municipal pool operations

The survey asked respondents to indicate their level of satisfaction with operation of the municipal pool. The Silverton Municipal Swimming Pool is owned by the City and operated by the Silver Falls YMCA. A majority of respondents provided a “don’t know” response for all of the categories, suggesting they do not use the pool. Table 3-12 shows respondents’ level of satisfaction with selected characteristics of pool operations.

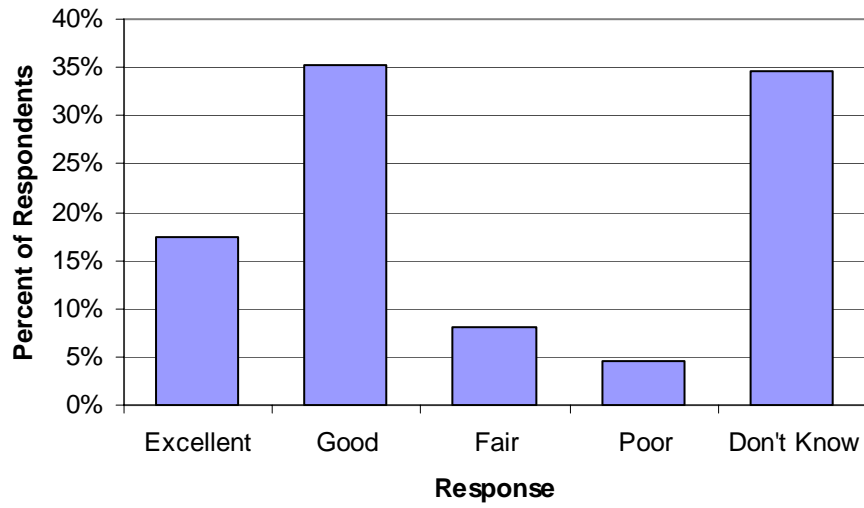
**Table 3-12. Level of satisfaction with pool operations**

Service	Very		Neither		Very	Don't
	Unsatisfied	Satisfied	Unsatisfied	Satisfied	Satisfied	Know
Customer service	5.1%	8.3%	14.4%	10.6%	7.1%	54.5%
Cleanliness	1.3%	3.1%	13.4%	16.8%	12.9%	52.6%
Lifeguard Supervision	2.2%	4.8%	12.7%	14.2%	9.5%	56.5%
Quality of programs offered	4.2%	5.6%	13.1%	13.6%	5.2%	58.3%
Diversity of programs offered	4.6%	6.4%	15.7%	10.2%	4.1%	58.9%
Knowledge and professionalism of instructional staff	4.6%	6.3%	11.7%	11.8%	4.9%	60.8%

Source: 2004 Silverton Community Survey

The City recently completed significant upgrades to the Silverton Municipal Swimming Pool through a \$1.2 million General Obligation Bond authorized by Silverton voters. The City was interested in resident satisfaction with the pool upgrades. Figure 3-4 shows that more than 52% rated the recent upgrades as either “excellent” or “good.” Less than 5% rated the upgrades as poor. More than one-third of respondents provided a “don’t know” response with respect to the upgrades.

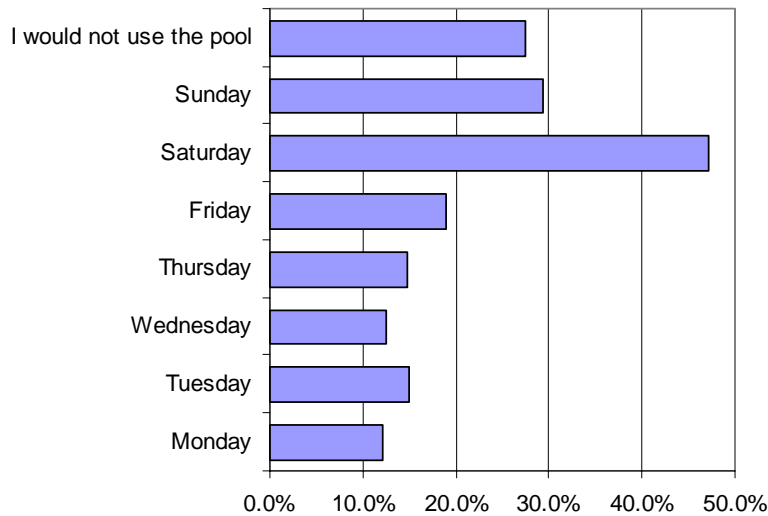
**Figure 3-4. Respondent rating of the quality of recent pool upgrades**



Source: 2004 Silverton Community Survey

The City was also interested in the level of support for extending the pool season beyond the summer months. About 68% of the respondents indicated they would support extending the pool season. The survey asked respondents that support extending the pool season which two additional days per week from November through February. Figure 3-5 shows that the largest percentage of respondents indicated Saturday (47%) or Sunday (29%). About 27% of respondents indicated that while they support an extended pool season, they would not use the pool during the November through February time period.

**Figure 3-5. Preferred days for pool operations**



Source: 2004 Silverton Community Survey

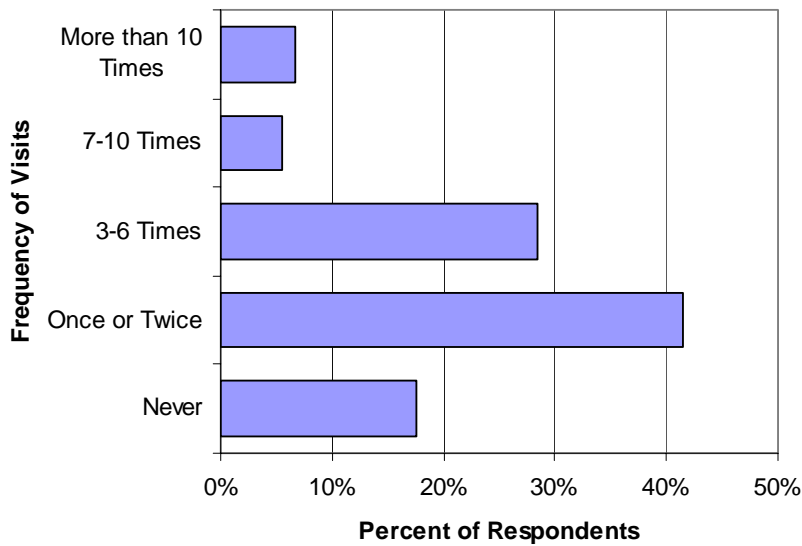
The survey instrument indicated that extended pool operations would require additional funding. About 50% of respondents indicated they would support a small increase (15-20 cents per thousand of assessed valuation) in property taxes to help fund a year-round pool. About 38% indicated they would support such an increase, while about 12% indicated that their decision would depend on a variety of factors. A transcript of factors identified by respondents is presented in Appendix B.

## Oregon Garden

The survey asked a series of questions about use of the Oregon Garden. Figure 3-6 shows that about 42% of respondents had only visited the Oregon Garden once or twice in the past two years. Nearly 29% had visited three to six times, and about 12% had visited seven or more times. Nearly 18% of the respondents indicated they had not visited the Oregon Gardens in the past two years.

Cost was most frequently cited as the reason for not visiting the Oregon Garden. Mobility limitations and hours of operation were also cited by respondents. Appendix B provides a complete transcript of reasons listed by respondents.

**Figure 3-6. Frequency of visits to the Oregon Garden in the past two years**



Source: 2004 Silverton Community Survey

Table 3-13 shows that respondents' reported visiting the Oregon Garden for a variety of reasons. The most frequently cited reason was to view the gardens followed by concerts. Nearly 40% cited other reasons for visits such as special events, Silverton Day, and a broad range of other reasons. Appendix B provides a list of reasons provided by survey respondents.

**Table 3-13. Reasons for visiting the Oregon Garden**

<b>Response</b>	<b>Percent</b>
View Gardens	64.0%
Youth Program	5.7%
Group Visit	15.1%
Concert	45.5%
Wedding	10.3%
Other	39.2%

Source: 2004 Silverton Community Survey  
 Note: Percents add to more than 100% because respondents could select multiple reasons

Each year the City of Silverton works with the Oregon Garden to sponsor Silverton Day, which includes free admission for Silverton residents during park hours. The survey asked respondents whether they had ever attended Silverton Day. Notably, 68% of the respondents reported they had never attended Silverton Day.

# City Services and Local Government

The 2004 Silverton Community Survey included a series of questions about city services and local government. The series began with a question that asked respondents to rank the quality of services provided by different levels of government (Table 3-14). In general, the City of Silverton and the Silver Falls School District received higher rankings than other levels of government.

**Table 3-14. Rating of quality of government services in Silverton**

<b>Government</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>	<b>Don't Know</b>
The Federal Government	10.6%	31.2%	33.5%	2.5%	22.2%
The Oregon State Government	8.3%	32.2%	37.0%	2.0%	20.5%
The Marion County Government	5.0%	31.2%	39.7%	2.3%	21.7%
The City of Silverton Government	5.6%	20.5%	52.5%	8.2%	13.0%
Silver Falls School District	3.8%	15.9%	38.9%	14.8%	26.5%

Source: 2004 Silverton Community Survey

About 77% of the respondents reported that they had in-person or phone contact with an employee of the City of Silverton within the last 12 months (including police, receptionists, public works or any others). Table 3-15 shows respondents' impression of employees of the City of Silverton during their most recent contact. In general, a majority of respondents reported the knowledge, responsiveness, courtesy, and overall impression of City staff was either "good" or "excellent." Despite the high ratings of most respondent's interactions, between 15% and 20% indicated that their interaction was either "poor" or "fair."

**Table 3-15. Rating of most recent interaction with City employees**

<b>Characteristic</b>	<b>Poor</b>	<b>Fair</b>	<b>Good</b>	<b>Excellent</b>	<b>Don't Know</b>
Knowledge	4.6%	14.9%	49.4%	27.7%	3.5%
Responsiveness	7.7%	13.5%	44.7%	32.7%	1.4%
Courtesy	5.6%	10.4%	41.0%	41.7%	1.3%
Overall impression	7.0%	13.5%	45.1%	32.9%	1.4%

Source: 2004 Silverton Community Survey

The survey requested respondents' indicate their level of agreement with several statements regarding city government. Their responses, shown in Table 3-16, suggest that residents hold different perceptions regarding value for taxes paid, the direction the City is taking, and citizen involvement. It is difficult to interpret reasons why respondents

disagree with the statements. This could be an area that City staff may wish to further explore.

**Table 3-16. Level of agreement with statements regarding city government**

<b>Statement</b>	<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neither Agree Nor Disagree</b>	<b>Agree</b>	<b>Strongly Agree</b>	<b>Don't Know</b>
I receive good value for the City of Silverton taxes I pay.	4.3%	13.5%	40.4%	23.1%	9.4%	9.3%
I am pleased with the overall direction that the City of Silverton is taking.	6.8%	19.1%	34.8%	22.4%	8.0%	8.8%
The City of Silverton government welcomes citizen involvement.	5.2%	11.6%	30.1%	26.6%	11.6%	14.8%
The City of Silverton government listens to citizens.	8.1%	15.8%	27.8%	19.8%	8.8%	19.8%

Source: 2004 Silverton Community Survey

Finally, the survey asked respondents to rate the quality of various city services (Table 3-17). The boxes around the “good” and “excellent” categories are areas where the combined percentage of responses exceeds 70%. The boxes around the “fair” and “poor” categories are services where the combined percentage of responses exceeds 50%.

**Table 3-17. Rating of the quality of City services**

Service	Poor	Fair	Good	Excellent	Don't Know
Police services	3.7%	13.8%	52.7%	24.0%	5.6%
Ambulance/emergency medical services	0.8%	3.9%	40.9%	33.0%	21.3%
Crime prevention	3.2%	18.9%	51.4%	8.9%	17.5%
Traffic enforcement	5.9%	21.7%	51.1%	15.1%	6.2%
Garbage collection	1.9%	6.9%	47.2%	43.2%	0.8%
Recycling	3.0%	9.0%	42.4%	43.7%	1.8%
Yard waste pick-up	3.0%	8.1%	41.3%	37.4%	10.1%
Street repair	12.2%	38.7%	41.8%	4.7%	2.7%
Street cleaning	3.5%	12.6%	55.9%	25.3%	2.7%
Street lighting	5.8%	20.7%	58.5%	14.7%	0.3%
Sidewalk maintenance	16.7%	37.3%	38.9%	4.7%	2.4%
Amount of public parking	21.1%	34.0%	36.7%	6.7%	1.5%
Storm drainage	7.9%	24.9%	50.8%	7.0%	9.5%
Drinking water	4.7%	12.5%	51.1%	29.2%	2.5%
Sewer services	3.9%	12.4%	58.4%	18.2%	7.1%
Land use, planning and zoning	13.1%	28.6%	36.9%	4.6%	16.8%
Code enforcement (weeds, abandoned buildings, etc)	9.8%	29.0%	38.5%	8.7%	14.0%
Services to seniors	3.5%	12.8%	40.2%	10.3%	33.1%
Services to youth	10.7%	25.3%	32.7%	3.1%	28.3%
Municipal courts	2.4%	9.1%	29.6%	3.3%	55.6%
Cable television	20.2%	20.1%	20.3%	4.0%	35.5%

Source: 2004 Silverton Community Survey

## Silver Falls School District

Like previous surveys, the 2004 Community Survey included a set of questions regarding the Silver Falls School District. Just over 30% of the respondents indicated having a household member that attended school in the District.

The fact that the District operates two high school campuses continues to be an issue. Table 3-18 shows that more than 70% of respondents feel the District should eventually consolidate the high school campuses. More than 42% of the respondents think consolidation should occur immediately. Slightly more than 6% felt it was acceptable to operate two campuses for five or more years.

A significant percentage of respondents (29%) felt the District should continue indefinitely with two high school campuses.



**Table 3-18. Respondents' perception of the acceptable number of years for the high school to continue to operate with two campuses**

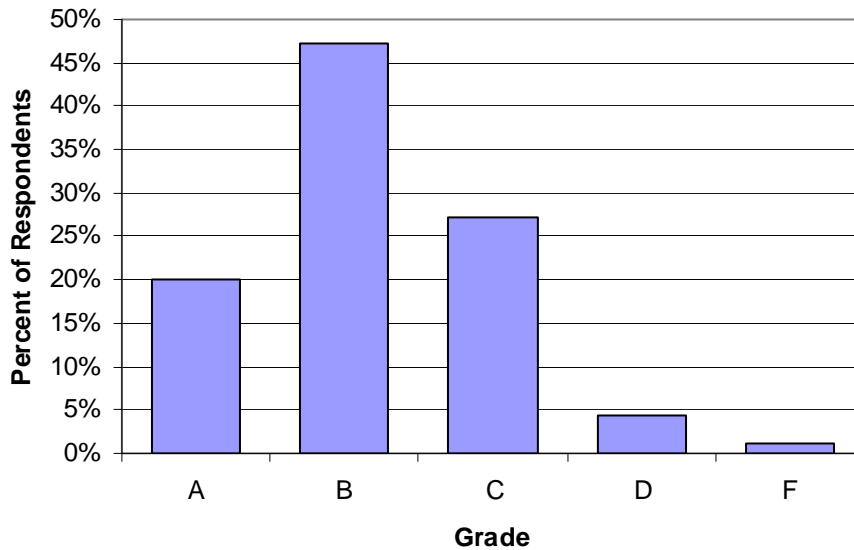
<b>Response</b>	<b>Percent</b>
1-2 More Years	12.9%
3-4 More Years	9.8%
5 or More Years	6.3%
None	42.3%
Continue With Two Campuses	28.7%

Source: 2004 Silverton Community Survey

The Silver Falls School District was interested in respondents' perceptions about the quality of education provided by the District. Figure 3-7 shows that about two-thirds of respondents would give the District an "A" or "B" grade. About 27% selected a "C" grade, and 4% a "D" grade. One percent gave the District an "F" with respect to the quality of education.

Respondents that gave the District a "D" or "F" grade were asked to indicate why they gave the District a low rating. A complete list of comments is presented in Appendix B.

**Figure 3-7. Respondents grading of the quality of education provided by the Silver Falls School District**



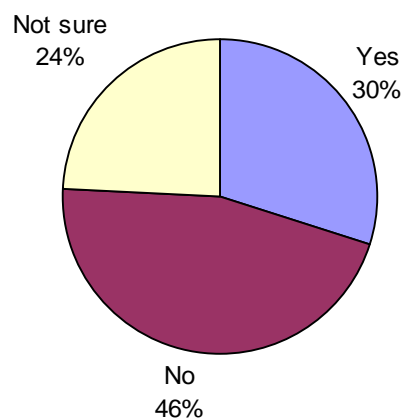
Source: 2004 Silverton Community Survey

Like many school districts in Oregon, the Silver Fall School District faces potential budget shortfalls. The District identified two potential

options to address potential budget shortfalls: (1) shorten the school year; and (2) reduce staff, programs, or services. Nearly 60% of survey respondents expressed a preference for shortening the school year in the event of budget shortfalls.

An alternative to reducing the school year or reducing staff and services is to pass a local option levy raising property taxes for 3 to 5 years allowing the Silver Falls School District to provide a full school year to its students. Figure 3-8 shows that 46% of survey respondents would not support a local option levy that increases property taxes by about \$150 per year for an average value home. Nearly one-quarter of respondents indicated they were “not sure” if they would support such a levy suggesting that they need more information before making a decision.

**Figure 3-8. Support for a local option levy to fund School District budget shortfalls**



Source: 2004 Silverton Community Survey

## Silverton Hospital

The Silverton Hospital offers a variety of medical and community services locally. Respondents to the survey were asked to indicate which services they used from a select number listed. Table 3-19 represents the responses, with almost two-thirds of all those responding stating that the most commonly used service is laboratory services. The emergency room was also used by more than 53% of the respondents.

**Table 3-19. Silverton Hospital services used**

<b>Response</b>	<b>Percent</b>
24-Hour Emergency	53.5%
In-patient Hospitalization	22.3%
Mammography services	38.2%
Laboratory services	66.7%
Transportation to medical appointments	3.3%
Diagnostic Imaging	56.0%
Health Screening Clinics	3.9%
Day surgery	16.3%
Intravenous and chemotherapy services, wound care	3.9%
Community education programs or Health Resource Center	15.4%
Other	6.9%

Source: 2004 Silverton Community Survey

Respondents were asked how satisfied they were with their local medical care. As Table 3-20 shows, 80% of respondents were satisfied or very satisfied with cleanliness of facilities and 72% of respondents indicated they were satisfied or very satisfied with the friendliness and helpfulness of staff. Parking elicited the most unsatisfied and very unsatisfied results with 12% of respondents being unsatisfied or very unsatisfied with parking. This represents a significant improvement over the 2001 survey: 23% of respondents were unsatisfied or very unsatisfied with parking in 2001. A list of comments for the “Other” category is presented in Appendix B.

**Table 3-20. Satisfaction with medical care**

<b>Hospital Services</b>	<b>Very</b>		<b>Neither</b>		<b>Very</b>	<b>Don't</b>
	<b>Unsatisfied</b>	<b>Unsatisfied</b>	<b>Unsatisfied</b>	<b>Satisfied</b>	<b>Satisfied</b>	<b>Know</b>
Availability of primary care physicians	4.2%	4.2%	14.6%	24.7%	39.8%	12.5%
Availability of specialty care	2.6%	5.8%	19.0%	24.9%	23.2%	24.5%
Quality of physician support staff	1.6%	3.5%	16.3%	30.6%	31.2%	16.8%
Emergency medical care	1.2%	3.6%	12.9%	26.3%	32.4%	23.5%
Overall patient care	1.6%	1.2%	15.9%	33.7%	31.6%	15.9%
Friendliness/helpfulness of staff	1.9%	2.3%	13.7%	30.4%	41.9%	9.8%
Availability of parking	4.1%	8.0%	24.7%	29.2%	26.0%	8.0%
Cleanliness of facility	0.8%	1.3%	9.5%	29.4%	50.5%	8.4%
Outpatient services	1.0%	1.5%	10.0%	25.2%	29.5%	32.8%
Health education programs and community health outreach	1.2%	1.7%	11.6%	22.3%	28.2%	35.0%
Other (please specify)	7.8%	0.6%	1.9%	7.1%	21.4%	60.4%

Source: 2004 Silverton Community Survey

Almost half of all respondents (48%) left Silverton for specialized health care during the past year; 38% did not leave Silverton for specialized health care and 14% did not need specialized health care. Of those who received health care in other communities 19% indicated they went to ear, nose and throat specialists, 19% went to a dermatologist, and 17% went to orthopedics, as shown on Table 3-21. Services listed in the “Other” category are presented in Appendix B.

**Table 3-21. Specialized healthcare services used outside of Silverton**

<b>Response</b>	<b>Percent</b>
Cardiology	5.1%
Oncology	7.6%
Orthopedics	16.8%
Dermatology	18.8%
Urology	10.5%
Neurology	9.3%
Ear, Noise, Throat	19.0%
Endocrinology	4.6%
Gastroenterology	7.1%
Plastic Surgery	3.2%
Pulmonary	5.9%
Other	38.4%

Source: 2004 Silverton Community Survey

Table 3-22 shows the types of health insurance that respondents indicated that they have. For respondents that selected “Other Private Insured” the survey requested they write in their insurance provider. A complete list of respondent comments is presented in Appendix B.

**Table 3-22. Type of Insurance**

<b>Response</b>	<b>Percent</b>
Medicare	19.9%
Oregon Health Care	4.0%
Kaiser	10.4%
Other Private Insured	76.5%
Uninsured	5.0%

Source: 2004 Silverton Community Survey

The survey asked respondents whether there were other types of health care services they would like the Silverton Hospital to provide. Respondents wrote in a wide variety of services. A transcript of comments is presented in Appendix B.

# Appendix A

## Survey Methodology

The Silverton City Manager contacted Community Planning Workshop in August 2004 to discuss conducting the 2004 Silverton Community Survey.

The survey was distributed to every household within Silverton city limits. Potential survey recipients were identified from a database of residences that receive city water. Surveys were also sent to business owners and to owners of property within the City of Silverton, even if the owners lived outside of Silverton. City staff identified households that do not pay City water bills and hand-delivered surveys to those households.

Each mailed survey packet consisted of: (1) a cover letter that explained the purpose of the survey and described the survey incentives; (2) a copy of the survey; and (3) a postage-paid envelope in which to return the completed survey.

The survey was administered in November and December 2004. Each household received a postcard informing them they would receive a survey in the next week to 10 days. The survey was sent to 2,371 households in November 2004. CPW received a total of 920 responses by the December 10, 2004 cut-off date. This yields a 39% response rate.



# Appendix B

## Responses to Open-Ended Questions

Over 700 respondents to the Silverton Community Survey filled out question 13. Question 13 asked residents what they thought was the greatest challenge facing Silverton in the coming years and how would they propose the Council act on this matter? The responses were split into the following categories with the number of responses in each category. Transportation received the largest number of responses with 38% of respondents indicating that transportation issues were the greatest challenge facing Silverton in the coming years.

**Q-7 The City needs to find additional funding sources to help cover the costs of street maintenance ad improvements. What funding sources do you favor for paying for these transportation costs? (Check all that apply)**

*It depends (explain):*

- Tax on new housing
- Specific Projects / areas or districts
- Where are you improving north side needs streets?
- I do not support any tax, there is plenty of funds within, or apply for FED Grants
- Someone as “poor” as we are cannot afford it.
- User Tax
- I want sidewalks in the north side addition (milltown)
- Improvements are necessary
- Sewer pipes for new homes need to be built into the cost of the new home, so they pay for it.
- No new taxes, tax raises, or fees – “Read My Lips.” Public officials should be innovative & creative!
- If it was statewide to include people outside our city limits using it
- Would need more/specific information
- Higher development fees
- Bonds fail! Perhaps an additional property tax.
- You already charge enough SDC fees
- Raise SDC fees to pay.
- No new taxes
- With all the new construction comes additional fees and taxes. Where is that money going?
- Bond levy if applied to street maintenance only!
- Where are the improvements, need more sidewalks outside of downtown, and streets paved
- What is a street utility fee? How much would gas tax be?

- Taxes are already way to high
- Use taxes already in place and avoid frivolous spending that happens in today's government!
- Tax new homes & businesses
- Depends on the total amount & length of time
- On voter approval, interest rates, length of time for payoff
- How much? Who does it affect?
- We believe with all the new construction there should be added money in Silverton's pocketbook.
- Street utility fee sounds fair if it's reasonable
- West economy
- A development tax on new construction
- I need more info, where is money going less planting of trees, more fixing streets
- Use the money from the system development fees
- What about the fuel tax the city receives now? Is this just to cover PERS.
- Make more efficient use of current funding.
- User fee through parking fee increases
- Families that live on streets that are paved should handle most of expense
- What are my taxes getting used for?
- How have current funds been used? Efficiently?
- New subdivisions bring collector sts. up to standards
- Whatever is done it needs to be sustainable since it always will need maintenance.
- Make the new subdivisions pay for it!
- Schools before streets
- The systems development fees & city taxes are already too high – what are those funds used for?
- Video arcade, batting cages. A place for teenagers to hang out that is not filled with smoke – the bowling alley.
- Large parking lot behind Subway, or corner lot by Eugene Field's playing field or by Roth's IGA, or across street from KFC. Not by the only park the city has! Not Coolidge!
- Make the developers pay for it. Too many people driving on existing roads.
- Fix streets all over; not jus in richer neighborhoods and move street lights.
- SDC and bonds for improvements; street utility fee for maintenance.
- Gas is too expensive, utilities expense are rising; maybe a few extra \$\$ on water bills?
- Signals at congested intersections only
- Developers should pay fees for heavy construction vehicle wear; traffic improvements on 1<sup>st</sup> and Water streets
- Seek federal funds in conjunction with historic maintenance.
- Don't we have street department?
- Development tax on developers
- Don't fix streets that don't need it.
- Developers should pay a large part
- What is happening to our tax dollars?
- There is plenty of money; it just needs to be allocated better
- Tax all Silverton addresses for street maintenance – kind of a service district
- No more taxes!



- I recently heard about loan thru the DMV with 1% interest, and they have millions waiting to be used.
- City taxes are too high enough to “find funding”
- On the project
- Have tourism help pay
- Why is every street project so slow – street paving & maintenance takes the city too long.
- I would need to know what current funds are, and where they come from before saying add/l funding
- Grants from Governor
- Property taxes to high now, use existing funding
- Streets and road upgrades are of major importance. “C” Street, Steelhammer, Main, and Water are examples. Except for “C” Street the developers should pay because they benefit most from the housing they sell
- Developers should pay most of cost
- Not via property taxes
- On telephone company paid tax at City
- The city already is charging a development fee and I am not aware they are using it for said purpose
- All should pay, not just a few
- At this point, all the new development should shoulder the largest shake of the burden
- Seek state and federal grants
- Depends on where you are spending the money now
- Lottery profit
- The efficiency of managing existing maintenance funding
- Some kind of user fees
- Better utilization of city funds
- If it’s a decent street that’s torn up
- On how much per family has to pay toward it
- Depends how much it will cost senior citizens
- Federal funds grants or matches
- Why are the SDC fees not adequate?
- A percent of property taxes should go to the city of Silverton, Oregon
- Tax developers
- Toll roads
- No more taxes
- It if was state wide to include people outside our city limits using it
- I would support gas tax increase as soon as studded tires are banned

**Q-11 If you think the City of Silverton needs additional parks, please indicate the types of parks and facilities you feel the City needs by checking the appropriate boxes below.**

*Other (specify)*

- Not parks, but recreation for children
- Creekside
- Year round swimming pool & community center
- Softball Fields

- year round youth clubs
- Place for kids to play safe
- Keep pool open year round
- Bike Trails
- Greenway trail along Silver Creek
- Expand Coolidge Park
- Skate Park – Properly located i.e. Not in a scenic area!
- Football Field
- First, improve existing city-owned green spaces.
- More – more & more!! Recreational Department?? Fees to out of towners.
- Repair, replace play equipment in park – unsafe – old, redo bathrooms
- Skating ring
- I see other towns with nice complexes – Newberg, McMinnville, Cascade
- Park a requirement when building housing developments.
- City needs skate park, but it should be privately owned & kids should pay to use it (membership?)
- More indoor activities
- Year round pool
- Skate park
- New housing areas should put aside green areas = i.e. amt of space res x amt of homes
- Dog park
- Please no “box stores” – Salem is close enough. Keep open spaces at city entryway. Nothing is more unattractive than “Lancaster type street” in Salem.
- Leash free areas
- Mini parks
- A rec facility where youth and teens could hang out during winter months
- Indoor play area for toddlers & preschool children
- Functional pool. I am unhappy about the pool closing for the winter.
- Dog park
- Football
- Cut down some trees in Coolidge Park to make for an open area. You can hardly throw a Frisbee without hitting a tree.
- I think the small park by the Main St. bridge is an excellent example. It’s attractive and provides extra space for community events like the art fair & Homer Davenport Days.
- Fund the swimming pool fully so there is 100% access
- It’s a joke for the price
- More space for kids to play constructively & safely
- Volleyball court
- All above as much as possible
- 1) allow seniors to police parks & care for plants, enforce curfews in return for free space & utilities for mobile home on site, 2) Develop neighborhood parks with sports directors to organize inter-park youth activities
- Miniature golf
- Rec sports program with activities for all ages
- Football fields
- Golf course
- All of the above
- Continue pool improvement

- Bike paths through park and town connecting recreation areas.
- More funds for open swim at pool
- The City should look for ways to incorporate their natural asset, Silver Creek, into any improvements contemplated for Silverton. Most of the river goes through Silverton without anybody seeing it. Extend walking paths, bike paths and paths along and near river.
- More lighting at Coolidge/McClain Park
- Somewhere for kids to go!!! Silverton is very non-kid oriented.
- Bike paths would be nice!
- On Steelhammer there is a nice piece that would make an excellent park.
- Bike trails
- Indoor place to dance as in community dancing, square dancing & perform
- Downtown Creekside trails
- Some kind of recreation center so we can use it year round (i.e. Prairie Life Centers, etc.)
- Dog park. Schools have been closed to off leash — no place to run dogs
- Spend the money on street repair and traffic control
- We have 2 parks in the southwest part of town. We need a park in the northwest part of town so kids don't have to cross busy intersections to get there
- No money or place to put them
- Off leash areas for dogs, dog areas like Portland has. People don't obey leash laws so you need an area for dogs to play without forcing people to disobey. Portland has an excellent system
- Take care of the beautiful park we have
- More river frontage
- Silver creek trail west sided from CSL to Coolidge Park. Covered play structure
- Dog park
- Dog park where dogs can socialize and run
- Dog park
- Dog park — fenced
- Update equipment at city park so it is safe
- River paths
- Football fields for youth leagues
- Open the pool
- I would like the swim pool have a affordable for all exercise program year round for elderly and who ever needs the therapy
- Senior Center
- A park with playground equipment that has natural beauty and sunlight
- The children have no place to go to skate or a place for teens to gather no club house result we will have crime
- All above
- Community performance space
- Just improvement of the playground we have
- Good bike paths for young and seniors
- Use school facilities more

**Q-12 If you had \$100 to spend on parks and recreation facilities, how would you divide it among the following categories? You can put the entire \$100 into one category or divide it in any combination.**

*Other*

- General Savings
- Lower pool daily Rates
- Keep swimming pool open year-round, covered and heated or even an aquatic center
- Greenway path along creek
- Nature trails
- After-school prog
- Dog park
- Teen entertainment facility
- Skate park, indoor (2)
- Covered swimming pool
- More recreational programs
- To a skate park added to city park
- Indoor & out skating rings
- Bike and ped trails
- Skate park (7)
- Funding pool through year
- Permanent cover for pool
- Bike/hiking paths
- Bike trails
- DT Creekside trails
- City pool
- Skating & biking
- Indoor sports activities
- Fix broken sidewalks
- Street repair and traffic control \$100.00
- Road upgrade \$100.00
- Newer toys for kids \$100.00
- Walking trail \$50.00
- Skate Park \$80.00
- Walking trails \$25.00
- Sidewalks, trails, bike paths \$100.00
- Dog park \$10.00
- Outdoor skate park \$100.00
- Dog park \$5.00
- Skate park \$5.00
- Skate park \$25.00
- Pool \$90.00
- Skate park \$100.00
- Bike/pedestrian walkways \$20.00
- Skate park \$20.00
- Skate park \$100.00
- Skate park \$100.00
- Skate park and winter pool \$100.00
- Trails along river \$50.00
- Youth facilities (skate park, bike paths) \$20.00
- Indoor skate park for teens \$25.00

**Q-16 If grants and private donations could be secured to build an outdoor skate park, which of the following locations would you prefer for the skate park?**

*Other*

- Immediately (parking lot) next to police dept. for adequate supervision
- By Subway
- Out toward Roth's
- Over by the new school for 9th graders; if people want it at the park put in next to where they pitch horseshoes, back in the corner next to the big hill
- Maybe near the High School
- Buy "Square deal Lumber" property
- down by the park
- On "C" Street between 1st and Silverton rd
- Robert Frost school
- Jefferson St. Area – Hobart rd. – Across from Old High School; Out of town where there is going to be enough parking
- Mark Twain school area
- Close to town but not in first 2
- Not needed
- Or the Jehovah witness church on S. Water
- I think another site should be found. It would be too crowded at the pool / library /Mclaine Park area.
- Not by the Library – Too Noisy – Near Schools
- Somewhere visible by passer byes thru town
- Not in downtown – Keith Brown old building
- Safeway / Wilco area
- Anything available around Robert Frost School
- Area Next to Subway
- Near downtown
- By the former Copeland Lumber (North of Roth's)
- Back of Robt. Frost School for total sports facility.
- Donated land away from parks & homes
- Near Robert Frost or Pine Street campus
- All existing park space should be left alone – not enough natural park space now – the city should stay out of the skate park business – or – a skate park should be part of a recreational center that provides recreation to all age groups and both males & females. Look long-term instead of just pushing a skate park.
- Lincoln Street Park
- Oak grove by Mark Twain and neighborhood park adjoined.
- Behind Robert Frost
- Area south of swimming pool
- New high school
- Area in front of Subway – across from the Post Office
- Lot by field at Eugene Field & 1st full of weeds. Find a spot already busy – not tranquil
- Near schools, not in park or housing areas
- St. Edwards Church
- Away from the park altogether
- Needs to be a highly visible area

- In the Mayor's back yard
- By Robert Frost School
- No public land giveaways please.
- Private land
- North of Roth's or between Mark Twain School & Redman Industries
- Anywhere that has a "large" space.
- Find property off of Silverton Rd or Mt. Angel Highway
- C Street West of Water St
- Near Subway or Safeway or Roth's
- Water & C Street, Copeland Lumber Yard
- An area where noise won't bother public spaces
- Somewhere away from homes. I live above Coolidge Park and sometime late 11pm-1am can hear kids on skates in park below
- Where the Square Deal Lumber building is
- Land across from Taco Bell
- Between Subway & 1st Street on Silver Falls School property
- Some other place as the 2 above are crowded now!
- Maybe closer to the high school or near where kids frequent
- Pine St Campus high school
- Adjacent to one of the schools
- Maybe near Mark Twain
- Near the junior high or Pine St campus
- Old Keith Brown Lumber area past Roth's store
- Actually either one as long as it happens
- Behind Safeway
- Abique Height green area! Someone should use it!
- Do not use current green space!!! Parks
- C St and N Water or S Water
- Coolidge McClaine Park without destruction of trees and existing facilities.
- Outside of town near Jefferson and 1st street or by fire hall
- Old Copeland Lumber area or old Keith Brown Lumber area
- Near high school
- Open lot next to Subway restaurant
- Away from adult recreation
- Behind Robert Frost school
- South end of park
- Something like partial area of old Square Deal Lumber Yard
- Needs to be in highly visible area out in open space; see Benicia, CA excellent with few problems; bad example Santa Rose, CA.
- Keep it away from current parks
- The City park is too secluded and could promote inappropriate behavior. Not be the Library because it is a great natural area/open space
- Between Redman and Mark Twain
- East of 2nd; north of Oak
- By Oregon Garden somewhere
- Parking lot next to comm. Center
- Open space next to Roth's
- Doesn't matter where, just somewhere!
- Need to put it in an area where it can be viewed from the road, not behind buildings.

- Too much traffic on Water St. for pool, library area
- Town Square Park
- It needs to be located in a very visible area to reduce the opportunity of drug use. The area by Subway would be good. The vacant lot across from TNT would have been good.
- Nearer schools
- Rogers Wayside Park w/a bike path off the road. Vacant lot between Mark Twain and Redman homes.
- Research other communities first. Check use – maintenance, problems, etc. Pros/cons.
- Separate from the above areas
- Square Deal Lumber Yard (former)
- Vicinity of areas near Roth's IGA & Mark Twain School
- Mill Town
- Area near fire department?
- Field next to swimming pool (between Pool & Hicks)
- Lot beside Eugene Field (N. end) – probably belongs to school dist.?
- Out by the high school
- C and McClaine shopping mall
- St. Edwards Church has offered land, look into that
- In a new neighborhood park across from post office (parking lot?) at corner of C and Main Streets. The park should be very visible and open to the community and should be in a busy area of town
- Vacant lot at Water and C Street
- The place in the park by the restrooms seem like a good place
- I would like improvements to play structures at Coolidge Park for safety and usability
- High School Schladoor St. campus
- Our by the fire district shops
- Pfeifer property
- Mark Twain or High School areas
- Wayside Park
- Park at Main Street/Eastman Heating
- Near high school
- Pfeifer's construction property
- North of town, east of Mt. Angel Highway
- Should keep it by one of the schools
- Field behind Eugene Field School, adjacent to Subway
- Somewhere away from residential area
- Somewhere out of the central local, Wilco area was great. Somewhere close but where it can be a separate hangout from young children
- Behind Robert Frost, old soccer fields and baseball fields
- Just build it
- Right under DQ or behind Robert Frost
- Land between pool and house (at 3ft. end of pool)
- Across the street from Eugene Field that empty lot (grass area) less resident noise. Needs to be indoors
- Wayside along Cascade Highway
- Somewhere east of 1st Street
- What other areas are available?

- Under no circumstances should it be built by the library
- Back of Robert Frost School for total sports facility

**Q-19 What additional programs would you like to see offered at the Silverton Municipal Swimming Pool?**

- Year round senior activities / fitness
- Aqua exercise programs for the elderly and physically impaired
- Use during other than just summer months
- Adult senior exercise classes
- year round swimming and exercise classes
- Sauna and a Jacuzzi for the older people
- Transportation for people who have no way to get here.
- Year round swimming or in fall and spring too
- More beginner classes (always full)
- Year around usage
- More family swim times and adult only times
- Swim Therapy / low-impact exercise classes
- Open Year long
- Free admittance to the Silverton swim team.
- Don't use the pool
- water aerobics for all ages and elderly, other recreation activities
- Enclosed and operational daily and nightly all year round
- Language control programs – Foul language is rampant
- Better planning of open family swim times. Family swim should not be during later evening and early afternoon times.
- Year round and more times for aqua exercise.
- More teen swims and movie float night
- Baby Only Days
- Covered and heated year-round – Senior Aquatics
- Free Swim one day a week
- Health Focused Programs
- Year round Operation
- Actually Opened year round for lap swim
- Year Round Service – More Lap Swims
- Open all year long for the general public
- Year round swimming
- Open year round
- Aquatic Exercise
- Exercise
- Water Aerobic Classes
- Never looked into the Pool
- Year Round Usage
- Year round swimming as was promised when I voted for the project to begin with. “I am Not Happy!”
- More affordable for all families
- Scheduling
- None – Programs seem satisfactory although geared to families and not individuals or seniors as heavily but figure this is the majority
- Winter water aerobics for adults; open swim early for adults in the winter



- Hours open for swimming – Are they always closed? Even in the summer their hours were irregular
- Do not use or visit the facility
- Regular retired adults swim
- Year round programs
- I don't use the pool
- More programs for toddlers
- User pay fees 1 month to 1 yr passes.
- More time for seniors to swim while kids in school
- AM adult swim if pool is heated!
- Swim meets
- Exercise classes for elders or housewives
- Water aerobics for rehabilitation & for older citizens
- We were misled – run it year around! We wanted it covered thinking that meant it would be open all year. How stupid to cover it, not to have it open!
- Open all year
- Aquatic programs for elderly, weight control, exercise, lap swim similar to Woodburn Aquatic Center.
- They have done a super job.
- Morning/evening aerobics. Put back the kiddie slide. I would have never voted yes if I'd known the slide would be removed.
- Open year around
- Later swimming on Saturdays
- More options for seniors
- Open more , also more advertising
- Better hours
- Have not had time to do more than look at new facility.
- Seniors only times
- Raise trout fingerlings, increase crawdad populations
- Year-round swimming 5-6 days/wk
- Cover so it is open year round
- Year around
- More swimming times. I voted for this. Spent all this money and don't have private dressing rooms. Pool hasn't done for swim teams to function properly – who investigated this?
- Pricy in restrooms, lining in pool
- Year round + school programs or after school
- Longer swim season – cover is great
- Open all year to partrons – what was the point of improvements & enclosures to have it closed in winter to the public?
- Cover the pool for winter programs
- Year around services – like Woodburn pool
- Year round swimming offered
- Winter hours
- Year round swim lessons, water aerobics
- Open year round
- Need to be open year round to public
- An indoor pool all year round would be better
- Year round programs to help funding for operations!
- Winter swimming- heated pool

- Lap swim all year
- Don't know, maybe for family swimming
- Winter access
- Opened days for senior swim – water therapy – exercise classes – evening swimming – open year round
- Weight loss/strength classes for seniors, exercise classes for handicapped
- All year swimming
- Aquatics exercise, more lap swim times
- Early morning lap swim
- Year round swimming; hot pool, swim therapy for arthritics, etc.
- Winter programs for adult swim time very early in the am.
- Open during the winter
- Winter use for lap swimming & time for seniors
- Open year round – covered – exercise classes/laps
- Covered pool & water therapy classes
- Build a bubble over it just for winter months like they do at Mt. Alyeska Ski Resort in Alaska
- Senior programs not early morning
- Lap times, adult times
- Better access to pool for disabled
- More adult swim, year-round
- More availability of hours rather than program
- Lap swim year round, PLEASE!! And some year-round swim lessons.
- Open year around
- To have someone watch child until parents pick them up.
- Programs for all ages 1 year to very old
- Early morn exercise classes – water
- Year round swimming
- Open year round
- Senior am swimming during winter
- Year around access
- Adult daily swim
- Year round public access
- Year around swimming
- All year coverage so water aerobics could be offered like Woodburn
- Year around operation
- Additional hours throughout year
- Soccer
- Water exercise – therapy
- Free admission to senior citizens
- Swim team/youth swim opportunities
- Year round swim
- Winter hours
- Longer, swimming open during warm months
- More lessons
- Expand use
- If I'm dissatisfied with the pool itself, what good would a better program do?
- Year round & night swims
- Year around aerobics classes for seniors
- A night to bring kayaks to practice rolling them.

- Winter programs
- Adult swim classes – more available times
- Indoor totally
- More family swim through winter
- Swim lessons (private)
- Adult exercise class
- Year around swimming
- Covered for year round swimming use & classes
- More senior programs
- Open year round . . . we pay for it, give us hours when working people can use it
- Water aerobics, swimming exercise for age groups, let the old folks in.
- Senior exercises, competition strokes
- Improve the staff and programs we have.
- A covered pool
- A “wellness” class like Woodburn Aquatic Center offers
- Adding hot tubs at the pool
- Are year round classes (aerobics/lessons) offered?
- Covered winter operation
- Earlier swim aerobics and laps.
- Family time; winter time
- Indoor rec/ therapeutic programs
- Lap; senior exercise
- Lessons after school Mondays and Wednesdays
- Lifesaving classes
- M or F night
- More lap and free swim
- More opportunity for citizens to use it for health needs/pool therapy
- More recreational opportunities, better communication; outline swim programs
- More Silverton family time
- Open through winter to serve public and more senior swims
- Open year round; give HS Swim team a \$ break; It is still cheaper to bus kids to Woodburn; Give them a break.
- People that know something
- Senior swims
- Swim lessons for all school age children
- Water aerobics (2)
- Water exercises 4 times a week
- Water safety for children
- Winter swimming
- Year round free swim; swim lesson times
- Year round open swim/ lessons / water aerobics
- Year round operation (12)
- Year round swimming
- Longer time for exercise for adults
- Pool modifications for swim meets
- Year round water aerobics
- More months open
- Open more of the year
- Rehab programs; senior and adult swims
- More kids swimming lessons

- Swimming lessons for infants through 4 years
- Free lessons for minorities and poor
- Year round swim team
- More adult lap swims
- Permanent cover and heating
- More family swim time
- Covering it as originally thought
- Longer season of use to include more winter months; lap swimming for fitness
- Indoor for anytime
- All year/night swimming
- Swim team practice free to Silverton schools
- Year round operations
- More availability of swim lessons
- Aqua-fitness exercise programs
- Open through fall & winter
- Rehab and exercise year round
- Open all year or most of the year. Water exercises, programs year around
- Year-round swimming
- Open on weekends through fall/winter
- More hours open
- Stay open – splash & dash (early am exercise), water aerobics – after school swimming/team
- Open swim, family swim & lessons year round!
- Winter hours, more free swim time, kiddy slide
- Year round operations/early mornings
- It needs to be covered for yr round use – could be used by Silverton swim team, by physical rehab (hospital, retirement homes, physical rehab) swim lessons, aqua-fitness
- Write time lap swim hours
- Year round swim lessons
- Year round swim covered and heated
- Unsure of what is offered now. Perhaps open later, it appears to have lights
- Heat water
- More than 4 months of being open
- Need covering
- None
- Open all year round and all ages
- Do not use
- Adult only hours, something each evening
- None and no pets
- Reasonable time for seniors
- Open year round for available time to establish additional programs
- Don't know
- More adult swim times
- Swimming during the winter for the public
- Year round program
- Winter hours
- The pool needs to be open 365 days a year
- Consistent, advertised operating hours. Most folks in town have no idea whether the pool is closed or open

- Would like to see more responsibility from employees as to safety of young users
- I have no idea what is going on at the pool
- Year round swimming lessons. Covered pool
- Competitive swim strokes, water aerobics
- Year round
- Open all year round
- Year round operation
- Open year round. Isn't that what we paid for?
- Year round use
- Low-cost senior swim times
- Scuba lessons
- Close the pool, save the money
- Winter hours
- School use and swim lessons
- Winter programs
- More swimming classes and classes on weekends
- High School swim team practice, compete locally
- The city take charge of operations — remove YMCA
- Open year round
- Additional hours
- More public time
- Open more extended hours beyond summer
- Life guard classes
- I would like to use the pool year round with exercise programs
- Senior exercise programs
- Winter hours
- Swimming lessons for children
- Swim team, lessons during winter
- All year long, that's why they put a [epithet used here] tarp over it
- Water aerobics
- All year swimming
- Year round swimming, extended swimming lessons schedule and aqua aerobics
- Year round. That's why we voted for the upgrades. Evening swimming lessons
- Year round swimming classed for elderly and disabled
- If pool was fully enclosed, night swimming programs
- Aquatics for seniors
- Year round use
- Open year round
- Open year round
- Senior aerobics, scuba diving, longer season, and please replace the diving board (new one is dangerous) too stiff, rigid
- Year round programs, aerobics
- All year swimming and covered
- Year round swimming
- Teen swimming
- Staff improvement
- Open year round, better planning for swim team
- Open year round
- I would like the pool to be opened year round at least 3x a week during the winter and fall. A qualified aqua instructor

- Open year round, it's covered now
- More swim lessons
- Year round water aerobics
- Free swim lessons for all children under 10 years old
- Year round access
- More lap swimming time
- Water aerobics for senior citizens
- Winter program
- Year round opportunity
- Extended services
- A cover
- Exercise — adult
- Winter programs
- Open in winter
- Use more than just 3 months in summer
- Water aerobics and more free time to use pool, family swim times
- Don't use it
- Open swim times should be longer, swim lessons offered once a day, alternating evenings and mornings between weeks

**Q-22 Funding the pool year-round would require additional revenue. Some cities have passed serial levies (increased property taxes) to help fund their municipal pools. Would you support a small increase (15-20 cents per thousand of assessed valuation) in your property taxes to help fund a year-round pool?**

*It depends (explain)*

- Add exercise
- It depends on the number of people now using pool on a regular basis. Also, would these same people use the pool year round?
- Some public money as well as user fees
- How do I know you need 15-20 cents, can you do it for 5-10 cents per thousand
- they should be happy we passed a levy for the improvements in the first place!
- Give it o the YMCA and let them charge for inclosing it and extending its days and hours
- Maybe \$.05 / thousand to \$.15/ thousand (max)
- Our not a property owner
- What other taxes are added on that year
- I would need to review financial info
- Is there data to support increased time open? Would it be used?
- Sports facilities need to be funded first
- On the Plan, if it will only support the swim team, then NO!
- What are the pool fees for now?
- If those who pay the tax are given discounts on use of the pool.
- User pay fees.
- Will have to be very small increase
- On specific objectives
- Should be self supporting from sales
- We need funding from both in-town & out-of-town citizens

- We thought that is what was going to happen after the first levy!
- What other levies will there be going on?
- Schools need swim facilities
- Temporary entertainment surtax, temporary luxury item surtax where everyone pays
- If we could fund another complex
- .10 per thousand
- I don't use it, but I support it
- When pool would be open & for what
- What would usage rates be? Entry fee to pool needs to be enough to cover a lot of operating costs
- I want to know the amount of visitors who do not live in the city.
- How much, how long, & why don't pool use fees cover this?
- Absolutely NOT
- The pool should be run as a small business, charge a little more and manage money.
- Raise price of admission, fundraising, + presell family memberships to cover the season's swims.
- It has already been raised to build a pool I can't use.
- I support a sales tax to reduce property taxes
- I want the new high school finished first.
- Grant monies, other outside revenue – Prop taxes are high as it is. How about Chemeketa using it for classes to bring \$ to help fund – would other schools be interested in classes?
- Would it be covered?
- Consider privatization of the pool & lower spend by city.
- Not a home owner
- Would need very clear idea of how funds are used
- If pool was covered
- On what would be offered in winter
- If it really actually went to the pool
- Money should be used to encourage participation also, so building is used to capacity
- 20 cents per thousand of assessed value could be expensive based on high value of homes in Silverton.
- On programs offered
- Also, if you made it a competitive length you could also have a year round swim team that would help offset costs
- I would have to be convinced that the city would not be lying to us again about the pool.
- If it were used ONLY for that purpose
- If the pool would offer the right programs that would ??? me
- Not at the expense of other programs such as schools
- If you would heat the pool and rebuild the pool the right way like you went out for the bond and said you would build the pool the right way.
- Let cost come from revenue
- If you do not waste the monies
- As long as classes are a part of the pool hours.
- Should be paid by those using it.
- If available to public access and using and better handled

- Could use fee for use?
- cents/thousand
- I need some more info
- It seems user fees would be better
- What admission rates would be
- All should pay, not just property owners
- If better management is evident
- I don't trust the city on pool issues
- It was
- If limited days of operation (i.e. Friday and Saturday) but it would be costly at 5-7 days a week
- Raise some user fees no
- Only if the "business" of the Silverton Pool is able to add its own revenue to the community
- I am a renter, do not pay property taxes
- Will that actually be where the money goes? That's what we thought we were getting before
- That's what we voted to do last time by covering the pool
- How could it cost 300-700k a year? Outrageous
- We pay too much taxes on our property
- Who is running it
- Need more info

**Q-24 Why did you visit the Oregon Garden? (check all that apply).**

*Other (specify)*

- Special Events
- None
- Keep the pool open thru the winter.
- Hospital dinner
- Silverton Day
- Volunteer class
- Out of town visitors
- Worked there!!
- Plant sale
- Special community events
- Fourth of July
- Out of town guest
- Earth Day
- SAS Alumni Party
- 3rd of July never went in
- events
- exercise
- Reunions
- July 4th Celebration
- X-Mas lights
- Plant Sale
- Special event – Auction
- Show our visitors



- Hospital Functions
- community events
- 4th of July
- 4th of July firework display
- Visit employee
- Volunteer
- Social Functions
- Banquets
- Fireworks
- Take visitors – also hand out binoculars when traveling
- Holiday
- Fireworks
- Local Event
- 4th of July (7)
- Visitors Here
- Took out of town family, Was embarrassed
- Christmas Party
- Day visit
- Concert
- Employment Related
- Christmas parties for work
- Buy a gift
- Annual Citizens Award – Community function
- Holiday party and Auxiliary Dinner dance
- 4th of July & Christmas Lights
- Meetings
- Just curiosity
- Fireworks display
- Out of town guests
- To walk, Earth Day, flower shows, new entrance opening, a good place to take visiting friends & relatives
- Work related
- Special event
- Family tours, our family visits
- 3rd of July (2)
- Silverton Day, Earth Day, Christmas lights
- Class reunion
- Given tickets to 2 concerts. I hate the gardens.
- Walking, visit store, dinners
- Chemeteka class
- 4th of July (4)
- Fundraiser
- Volunteer at Oregon Garden
- Checked on garden supplies – purc. Concert tickets
- Tea
- I work here
- Mother's Day
- Private event
- Events
- 4th of July – free admission & fireworks.

- Ecology class, research, meeting
- Earth Day
- Mayoral and council debate
- Special events
- It was free on July 3rd
- Free Silverton Day
- Taking guest
- My personal form of mental health therapy
- To deliver product
- Love the seasons
- Alumni party
- Free with friends
- Enjoy the walk & beautiful flowers, trees, plants
- Took a class on a field trip. Earth Day to check out exhibits
- Dinners
- Citizen banquet
- 1st citizen
- Earth Day
- Fireworks
- Walk my dog
- I'm a volunteer 3-4 x a month
- I'm not sure
- Shopping for wedding
- Board meetings
- Volunteer there
- Hosp & Christmas party
- Gift certif. Season pass/music concerts
- High school prom
- Art auction & opening of Wright house
- Meetings
- Earth Day, July 4th
- Fireworks
- Private functions
- Out-of-town guests
- Community events
- Short agricultural volunteer, weed pulling, planting, etc.
- Mayor's ball
- Too expensive, not interested
- Out of town friends
- Friends from out of town
- July 3rd – free & fireworks
- Reunion S.H.S.
- Hospital Christmas party
- Friends from out-of-town
- 4th of July
- Gift shop
- Hike, walk around
- 4th of July celebration
- Fireworks July 3
- Share w/visiting family & friends

- Show family visiting
- Special events dinners
- 4th of July fireworks
- First Citizen banquet
- Wilco party
- Holiday trip/Mother's Day
- 4th of July
- Christmas lights
- Meetings, open house, banquets
- 4th of July
- Took out of town company
- Mayor's ball
- Volunteer
- Chemeteka class
- Christmas Ball
- July 4, recycle day
- Because it was free
- Work related
- Christmas party
- Free day for Silverton residents
- I volunteer once a week
- Free days, Earth Day, July 3rd
- Have membership
- 4th of July (2)
- Classes
- Civic function
- Fireworks
- July 4th fireworks
- Volunteer
- Part of FFA – working in children's garden
- 4th of July Free Day
- Meeting/taught class
- July 4th
- Event – Mother's Day
- Visitors
- Run our kids around
- Easter Services
- Taking visitors
- Meeting
- Local events
- Mother's Day Brunch
- Party
- Walks; We are members and use the area for our daily walks.
- Pictures for a brochure
- Earth Day
- Christmas party (2)
- Volunteer (2)
- Church (2)
- Holiday dinner/employer (2)
- To pick up and drop off taxi passengers

- Concert and parties
- Special program
- Holiday parties
- To purchase concert tickets at store
- All class reunion; private parties
- Took out of town visitors (4)
- Volswalk “Silverton Walkabouts”
- Silverton Day
- Holiday party
- 4th of July fireworks & Easter service
- I volunteered for awhile
- Prom/4th of July
- Special events, Sunrise Easter service, auction
- Family in town
- All class reunion
- Party
- It was something new
- Holiday 4th
- Plant sale
- My daughter was married there
- Out-of-town guests
- Dinners at the pavilion
- July 4th
- July 4th
- Poetry/services (catering)
- School field trip
- Mayor’s ball
- Show guests
- Work related
- Class reunion party – First Citizen Banquet
- Class reunion
- Gift shop – plant sale
- Easter service, view Christmas lights
- Visit the Children’s garden
- Funeral
- Adult program
- 4th of July
- Opening of gift shop, class on water plants
- Funeral
- Christmas lights display
- Take out-of-town guest to see it and Christmas lights
- Free admission
- Dance
- Meeting
- Silverton Alumni Dinner
- Fireworks
- Silverton Hospital Holiday Festival
- Employee dinner
- 4th of July
- Events

- Silverton Day
- Take guests
- Dinner
- Dance
- Funeral and receptions, 1st City Banquet
- 4th of July
- It was free
- Fireworks
- Shops
- Just to walk
- Mayor's Ball
- I think it is an advantage to Silverton
- School field trip
- Mother's Day event
- Out of town visitors
- Events, to walk, and Garden Shop
- Community events
- Alumni dinner
- Sunrise service, banquet
- Took visitors
- 4th of July
- Fireworks
- PR Silverton
- Christmas lights
- Banquet
- Family day
- Show garden to visitors
- Fireworks display and annual events
- Gift shop
- 4th of July
- Party
- 3rd of July
- I would love to attend concerts but being a senior citizen — difficult access
- 4th of July
- Took guests
- Orville B day
- Mayor's Ball
- Meetings
- Volunteer
- Mayor's Ball
- Private party
- 4th of July
- Fireworks show
- 4th of July
- Prom
- Out of state guests
- Fireworks
- Recycle day
- 4th of July Fireworks
- Meeting/class

- Parents in town
- Taking visitors/family
- Take guests
- Event
- Free day — July 4th
- Walk
- Walking
- Mayor's ball
- Show our guests
- Show garden to out of towners
- Mayor's ball
- 4th of July, Sunrise Service, Christmas caroling
- 4th of July celebration
- Class
- Take guests

**Q-25 Please explain why have not visited the Oregon Garden.**

- It's a joke for the price
- The hours are not convenient to working persons. Summer hours should be extended to 8pm – would encourage walkers and memberships
- Really don't know
- The expense is prohibitive
- My driving limitations
- Not interested
- Too far to walk
- we would support them more but feel they tend to be antagonistic and unfriendly to the community
- Not interested
- Limited mobility
- Have heard it needs a year or so to fully grow in
- I have a hard time walking need to sit often
- Cost
- Every day should be free to the city residents its there sewer that built it
- Not well enough to attend
- To costly to attend events held there. Member costs don't save member enough to make it worthwhile
- My age
- Too expensive
- not interested in plants
- Just don't have the funds to go
- Too expensive
- I worked a lot of long hours
- too expensive
- I've only been once and was not very impressed
- Not a lot of changes from first visit
- Variety of attractions we recommend it to friends and visitors
- I think entrance fees are too high for moderate-income families
- It is often disappointing
- It doesn't look good from the outside.

- Not enough time in the day
- Cost
- Cost too much
- It's not that big of a thing to me
- Initial experience; noticed that it did not matter that I reserved tickets, as folks who did not reserve tickets were able to locate seating at the same time. What was the point? Also access and parking were very difficult and frustrating
- \$\$\$
- Too hot in summer because trees not mature enough to provide shade. Also disagree with management – (just replaced).
- Too expensive for walking around a garden
- dirty ponds – Not much for the high price of \$8.00 per person
- \$ entry fee
- Too Busy
- The way the Garden is run with poor price and customer service
- Entry is not easy for disabled. Too Spread Out
- I spend my free time on other activities
- I don't like the Charge
- Don't have the money
- Not of interest
- Time not available & when there is time available I figure there isn't much to see
- Changes are very small and costs are very high
- Difficulty Walking
- Just went to see what's there.
- It is still very new; I don't think the cost (\$8) is worth it yet
- There is a charge to go into the Oregon Gardens. With both of our wages frozen for 2 years and the ridiculously high water and sewer here, we cannot afford such a luxury.
- Not mature enough
- Needs a nice comfortable place to enjoy nice reasonable lunch within garden area
- For local residents seems high
- Waiting for it to grow out and mature
- Overrated
- The administration & politics for this organization are incompetent
- No time – no desire – does not appeal
- I would love to visit more – I just don't think it's up to speed. I would like to see more breathtaking color. I want to be wowed.
- Money
- High cost
- Caring for grandchild
- Not interested
- I would go more if it was not such a walk uphill. Need more ways to walk downhill.
- Nothing new to see
- Too costly
- Too hard for me to walk
- Haven't really wanted to
- Don't really have an explanation. Just have not gone.

- Expensive. – it's a work in progress . . .
- Location, price, lack of interest
- Age 85 health reason
- Spendy to get in
- Age, mobility, lack of interest
- No interest
- People who don't go are lazy or think it is too expensive.
- Busy
- Too expensive
- \$6 fee to walk around
- Because I feel it is always there for me to visit when I find the time.
- Too busy working
- Poor value
- 1 time was enough
- It's poorly advertised on freeway. Don't like the whole concept.
- It is too expensive just to see plants & trees
- Too busy
- Too expensive
- I did not care for the way they treated former marketing director Jim Brown – or the fact they took from people, but were not willing to give back!
- There is not an arboretum for tropical plants
- Cost
- Because have not had the time
- Too expensive for locals to get in
- Curb appeal looks horrible! Not managed well. Disappointed with facility.
- Music doesn't appeal to me, too white bread, middle of the road, parking too far from attractions, "search" is intrusive, not impressed by gardens, bottleneck entrance
- Don't know, plan on going
- Cost – either too hot or raining when I thought of it – forget it is there
- It's not high on my list of things to do
- Not enough time – too many home and garden projects of my own.
- No time
- Lack of interest – I don't feel the Oregon Garden supports the Silverton community!
- The entrance needs to look attractive. Natural bogs can be appealing with plush green grass around them.
- Just haven't taken the time
- Just moved to Silverton. No time.
- Cost too high for what it is.
- Time – I'm retired and I'm wondering when I had time for a job.
- Over prices and charged for everything, admission, tram, etc.
- Doesn't interest me
- Don't care to support it.
- Not real aware of what it has to offer or price.
- Not interested in the project
- 4th of July
- Cost of entry
- Costs
- Not interested



- Not interested
- Too expensive
- It's a joke for the price
- It's a joke for the price
- Cost & not interested
- No time
- My interests lie elsewhere, but do try to take visitors there
- Cost is prohibitive
- My family goes to select concerts, but personally we pay for the concerts. I believe we have spent way too much money on The Gardens
- It is very difficult to get to the center as I use a cane
- For tourists, boring
- Haven't gotten around to it
- Have been there, but not within the last 2 years
- Am not impressed with its appearance, and many of my friends say the same.
- I have had cancer
- I'd rather go to park or woods
- I am too busy or just don't think about it. Would like a couple of free days a year.
- When in Silverton am working, finding time is hard. Gardens aren't really my interest.
- No time, no funds
- Too expensive, not long enough hours
- Too old
- Back problems, cannot walk that much, not enough driven tours
- No interest and they wasted money
- Don't want to
- Just don't care to go
- New resident
- Silverton residents should not pay
- Too busy
- Our weather doesn't give a long enough blooming season
- I'm unorganized and I have heard nothing good about it.
- Too expensive
- Too busy and too expensive for our family budget
- Too much to get in and they have really nothing to show and they lied to the people of Silverton to get it in
- Not felt welcome, a feeling of it being an island of its own
- Time
- Cost
- Local residents should get a break on admission
- Transportation
- Entrance fee is too much.
- Drugs at concerts being used openly and with consent. "We don't want to be a police state." Also there is really not much there.
- Costs to get in.
- Too busy (3)
- No interest (10)
- I think it was a big waste of money
- Too expensive (2)
- Haven't made the time

- Other priorities
- I was born and raised here. I want Silverton to stay a nice small town – not the mess we now have; too many cars; too many houses; too many people; The Oregon Garden just means more traffic.
- Cost
- Not my thing to visit it all the time.
- Cost too much to go to for large family
- We just moved here
- Have a better back yard
- Cost and weather
- We've only lived here a year and have not been available to make a visit.
- Their focus is not on show gardens like Butchart Gardens
- Too busy, but plan to visit more
- Health of family
- Poor parking
- Just moved here (still unpacking)
- Nothing to draw me; too many costs!
- Cost and has not changed much over the past years.
- I have just moved here the 1st of June from So. Calif and am still getting settled.
- It is a waste of money for Silverton and the Oregon Garden is not here for the community and this is where the city should put their new parks and have the Garden move on.
- Busy single parent; often never think of it, but I should.
- Don't remember it's there when have time to visit.
- I would like the garden to have a pass so you could take a walk in the evening as exercise because the garden is only open during the hours I work. They miss out on a lot of monies. And there does not need to be a full staff at that time of day.
- No time
- Expensive admission
- Daughter was getting married; chose another location; gardens beautiful; reception building terrible.
- It's really a beautiful garden but somehow it seems dead. I and my out of town guests felt it needs fun things happening throughout. Also more fun and interesting things to cater to kids/families.
- They charge
- Too expensive; nothing to see
- Too old; can't walk
- Not able to walk very far
- Fees
- Haven't had time or extra money
- The money is used in wrong place
- Expensive, still in growing stage; needs trails into heavy wooded areas with picnic tables; needs to become more established before it will attract more people
- They started out great; seemed to get greedy
- Visited three years ago; saw no reason to go again
- Bas business deal for the city; do not want to participate in that 'possibly' disastrous contract that the city signed.
- They have a pompous attitude and did not fulfill their agreement with names of "Founders" in the Silverton area of the garden

- Charging members to visit the Christmas lights because it is after normal operating hours. We are still “family” members to help support the garden even though they annoy us.
- Haven’t had the opportunity
- Don’t want to support a loser
- I need to buy a membership; too busy, I guess
- No reason to go back once you’ve seen it
- Mgmt and customer service people were rude to volunteers. I loved the gardens, did not enjoy the mgmt.
- Cost prohibitive for activities offered
- Too expensive
- Not interested
- Don’t like it
- Nothing there, is looking like a dump from hwy.
- Work full time
- Never gave it a thought
- Difficulty walking
- Costs too much
- Too much money, expensive
- Not open on Tuesday
- Transportation (bus service) not available
- Nothing new – nothing changes
- It costs too much
- Too expensive
- We did visit it when it opened 1 or 2 times, but we mostly go for other things than viewing the gardens
- Time was not available. I have many commitments that take me away most days
- Time
- There’s only so much you can do there and only so many times you can look at plants. I think they need more activities of some kind
- When they brag how great it is and will out do Buchart Gardens that’s enough for me. Cost is ridiculous
- I am disabled and the Oregon Garden is difficult to get around for me
- Do not support the lack of community they project
- Don’t have interest
- No time
- Went there once early on. No desire to go back
- I protest its dismal management practices and management attitudes. I will not go there until radical changes are made. I question the value of the garden to Silverton. Other places have better gardens
- The garden would benefit from attracting the whole community and not so much the older community in Oregon. The music avenue could be much improved by offering more contemporary music and concerts
- Plan to visit more, just busy
- The falls are just as beautiful
- Cost and time
- I want to go back but there’s a lot of walking which I don’t do very well
- I do not have time to visit
- Too many weeds up front

- For myself, it is too much walking as I am 92 years young
- I live on SS and do not have extra money to spend
- My income is limited
- Not very interesting after the first visit. Poor parking for big events
- Busy, plan to visit in '05
- Not interested
- Cost
- Too expensive
- Too expensive
- Drugs at concerts, snobbish attitude
- No reason why
- Don't know what to do there
- I don't know. I should go and plan to do so
- Never really think about it being there
- Busy and cost
- Price — Residents should be reduced a little more
- Not a lot there for me
- No interest
- Waiting until summer
- Don't think it's worth the money charged for admission. City needs to be more realistic on its development
- Not enough time and events too expensive
- There are so many cost free local places to visit
- Should offer a permaculture section (environmental sections) more than just pretty flowers. Also needs a mushroom garden, indigenous crops (i.e. morels and chanterelles)
- Too much to get in front door
- Too spendy
- It's a waste of farmland and a joke that they can't support themselves due to poor management and overcharging for rentals
- Money
- Busy. They are expensive and not well enough developed for the price
- Cost
- Don't want to pay to go there
- Too expensive just to see some flowers
- Some of the costs are too expensive
- I am not happy with the managing of the Garden. Silverton should be collecting revenue from Garden by now! Oregon Nurserymen Association should bail them out
- Not really interested other than concerts, 4th of July
- Cost
- Too expensive
- Too spendy for casual visits
- I don't think Silverton needed a tourist attraction — benefits only a handful of businesses, increases traffic and doesn't create many (if any) living wage jobs
- Too costly for local people, a yearly discount for residents, discount yearly pass i.e. OMSI
- Too expensive and not highly recommended by visitors
- Busy personal schedule
- Nothing has motivated me to attend

- It's not that interesting to me. Same thing, not much to do
- Just moved here 4 months ago
- Very little interest to see more than once
- Did not have opportunity to go can only go during weekends, busy
- Never had the chance to
- Time
- No access; I am disabled in a wheelchair, lack of money
- I believe you would get more people at a smaller price (for seniors)
- Cost
- Not interested
- Cost
- I work here. When I want to relax I need to leave town
- Don't get around much and physically unable
- Seen it once — seen it all. (Need diversity of programs) Price (yikes)
- Intend to just never seem to get around to it
- Not interested in that type of thing
- I think it's over prices and should be a minimal cost to Silverton residents

**Q-34a If you answered D or F to Q-34, please explain why you gave this grade and what you would do to improve the quality of education.**

- More energy needs to be directed towards higher functioning students (redirect some from low functioning)
- Have never had children in Silverton schools
- Better teachers, more learning less playing games
- more teachers, & classrooms
- No foreign language – except Spanish
- A lot of our student graduate and can't do simple math and change making
- teachers are much too liberal and are teaching this to the kids
- The staff of Robert Frost, Mark Twain and Silverton HS have done everything possible to help my sons when they were ill. They care! I have been amazed.
- Why not ask about B's? TAG for my two tag-intellectually gifted kids absolutely sucks.
- Even though I put an A (that is for quality teachers), I have seen class sizes of up to 32 in 7th and 8th grade classes (personally). That is not education!!
- They Don't Care about youths that aren't top at the top of the class or in sports. I was told by a counselor that youths over 16 could QUIT!!
- A poor graduation rate of educated children, like cattle, move them through even if not educated
- I don't know how it is possible to have so many Valedictorians each year
- Create a music program, schools of this size must have a music program.
- 1) Classes are too large. 2) slower students do not have attention & additional instruction necessary to "catch up" 3) Higher achieving students are not challenged (and often become discipline problems due to boredom).
- The teachers try but don't have time to follow up with students – there is NO one-on-one attention or contact, no before or after school opportunities for tutoring or study. They let students fail without taking a look at what can be done – it is a battle if you are a parent, to get this kind of attention.
- Jr & high school's are a nightmare – increasing number of dropouts each year
- Admission too high. Too much uphill walking at my age.

- No time!!!
- Teach them reading, writing, math, the basics, and stay out of the moral issues. Don't pass out condoms, or teach "alternative lifestyles"
- 9-12 grades should offer more training for future endeavors instead of the subjects studied repeatedly for the first 8 grades
- High school great – just a daughter who entered college – well prepared.
- I'm a teacher, and I know we are working hard to provide an excellent education (plus) to each kid.
- Running two high schools and still running out of money
- High school admin & counselors cater to narrow population.
- Keep better control of loitering kids
- Challenge the students
- More classes aiming at slow learning students
- Poor discipline/accountability system – discontinue "problem solving room"!
- They don't have a lot of options with the state budget cuts!
- I believe that there are those in charge who pass kids just to be rid of them and do not take things into factor. Close minded and uppity.
- Class sizes too large! More attention given to Hispanic population than the other populations in school.
- Too much favor toward some students who excel while most who do not fall in a crack.
- Our children are grown but they received a very good education & one is a leader & one a doctor.
- I'm unhappy that the alternative ed (Greenfield Day) program was cut. Teachers are overworked & we need more resources, smaller class sizes, more staff!
- Very poor money mang.
- This answer is geared for high school – to focus less on "grades" and start focusing on how the student wants to contribute his/her talents to society
- Quality of teachers is poor, we are not getting our money's worth from administration
- The middle school & high school only address the professional academic crowd – poor relationship building.
- Special education needs lots of help – the teachers need to do more and not be so greedy – staff needs a big change
- One campus – more class choices, more city/school involvement
- I found Silverton schools to be very lacking after having experienced the Candalaria School in Salem, very involved teachers at high school level. No access to the superintendent.
- Too many old teachers at High School just waiting to retire; don't give a darn about the students; they are just putting in their time.
- Trade classes – shop
- Make effort to meet the needs of the individual students including the motivated students.
- Close the campus; uniforms or dress code; require the students to maintain and excel; have parents more accountable.
- For what it's worth. Get back to basics! Teach math, science history (real not rewritten), English, good shop classes.
- SF Teachers are a disappointment
- Go back to caring for all students not just "Hi Achievers"
- Get to kids interest; train for jobs in the real world

- Great teacher; less school
- Couldn't get my kindergartner in the class I wanted; 2nd grader plays more than is taught
- We are "dumbing down" our curriculum to lower our expectations, and totally failing our special ed kids.
- Services for TAG students should be provided. The buildings, particularly Eugene Field, should be updated or abandoned. It is unsafe.
- Review dropout/alternate school rates. Ask why . . . and respond.
- I think they do well, keeping after school activities will always improve education!
- I don't currently have a child in school, but I've heard some very concerns regarding the quality of our education.
- Reduce general counseling staff – they don't seem to do their job effectively
- Traditional teaching using low rated (by NST) math & science textbooks. Inflexibility in regards to grading & behavior procedures.
- I have been very disappointed in the reading materials given to my high school students over the years. Their literature books have stories that are depressing and in my opinion, not a lot of redeeming value. Very low moral standards.
- They support parents and students, there are plenty of programs, but some are weak and calendar and sports are issues
- I believe it is not the school district's fault that it is getting worse. I blame the state of Oregon for funding and program deficiencies
- Our daughter went to school here
- The Hispanics (esp. parents) need to be treated as equals. Grades should matter more than sports
- Don't care about kids with disabilities only kids that are good in sports or "A" students
- Fund the school system
- Its been a while since my daughter attended Silverton schools but they just pass her along and some of her friends instead of getting to know her and feeling out what she needed
- Seems like teachers have favorites. They don't care, it's all about money
- I'm not sure of the solution, but we have too many dropouts who end up at Chemeketa completing classes.
- Tired of schools complaining about money when the system doesn't make drastic changes in how they operate and buy supplies
- Most teachers are fabulous but they are not suppose to be babysitting. They do not receive enough support
- Spending too much money on real estate and not enough on staff
- There is always room for improvement and growth. Teachers for the most part (and principals) are doing a great job
- From all 3 of our children during the last 5-7 years much wasted time in classes watching movies. Many other things
- New administration, go take notes in Mt. Angel
- I would like my son to have access to multi-cultural/bilingual education and there is a perceived lack of appreciation for these types of classrooms (note: we are Caucasian)

**Q-37 The Silverton Hospital offers a variety of medical and community services locally. From the services listed below, please check the services, if any, you have used in the past year. (Check all that apply)**

*Other (specify)*

- Our Insurance does not use Silverton Hospital
- Child Birth
- Clinic Visit
- Meeting at the HRC
- Foot Clinic
- Members of Kaiser Permanente in Salem
- Gave birth to my son
- Visit Patient
- Out patient Testing
- A 20 yr Volunteer
- Birthday Center
- We were Kaiser Patients
- Foot Clinic
- I belong to Kaiser so I don't use the Hospital
- Foot Clinic
- Ate in cafeteria
- Gave birth to both of my children there.
- Have not used anything yet
- Steps wonderful
- Relative had surgery
- Visit nutritionist
- I volunteer at Community Outreach Clinic
- Fun Run
- Labor & delivery
- Do not use – too many people up there I know who have big mouths – and talk about or tell others about your personal medical problems.
- Coffee at the gift shop; yogurt in the cafeteria
- Foot clinic (3)
- Used these services elsewhere – not here; plan to use these services here in the future
- Hospital sponsored community events
- Fun run
- Hospice
- Foot care clinic
- Ambulance, also newsletter
- Hospice assist
- Surgery
- Steps
- Foot clinic
- Birthing center
- I don't like the hospital — period
- Not yet
- Have not used the service
- Am in the Kaiser program — go to Salem
- Steps



- Dinning room
- Woodburn
- Steps
- Our family members thing highly of the Silverton Hospital. I have never been a patient there
- Kaiser facilities
- Too personal of a question

**Q-38 Generally speaking, how satisfied are you with your local medical care?  
Please circle the appropriate response for each category**

*Other (please specify)*

- Need to be offered at night and weekends
- No health insurance
- outreach clinic
- Foot Clinic
- Wait time for tests
- Fun Run!
- Cost
- Respecting Family wishes & prescription
- Sanitation
- Very unhappy with Sheriff at emergency listening & questioning, being nosy with patient's confidential med. Info.
- Never used hospital
- Ins billing dept handling accounts
- I would rather bleed to death than be treated at Salem Hospital. They use unfair labor practices.
- End of life care
- Hospital is 1st class
- Steps
- Cost
- Free clinic
- A sr. without HMO only Medicare I had one option for a primary care physician. However, I realize this should be solved by federal government.
- Haven't used them but the hospital is very impressive
- Two classes we tried to take were canceled (CPR)
- Labor & delivery (5)
- Need more internists
- Keep it locally owned
- Woodburn ambulance
- Use Kaiser clinic
- Physical therapy
- Facility upgrades layout
- Too expensive
- Availability of physician services for OHP insured
- Billing
- Doctors not taking new Medicare patients 2
- Steps (4)
- Kaiser Permanente Health Care

- Free drop off for hazardous material
- Colonoscopy
- Family members seniors rated high (5)
- Availability of mental health/emotional wellness classes

**Q-40 If yes, what specialized service did you use?**

- Gym
- Rheumatology
- Spinal Fusion
- Immirology
- physical therapy
- Bone Density scan
- Veterans hospital and out patient clinic
- VA
- Maxillary facial surgery
- Nephrology's
- Arthritis Specialist
- Speech Therapy
- Rheumatology
- Massage / Acupuncture
- Moxiofacial
- MRI
- Genetic Councilors
- Podiatry
- Mental Health
- Pain Management
- Gyn and Ophthalmology
- Eye Surgery
- Dental and Vision
- Diabetes
- Dental and Vision
- Pediatrics
- None
- New knee
- Podiatry/surgeon
- Physical Therapy
- Orthodontics
- Allergist
- Allergy specialist, foot doctor
- Podiatrist
- Retinologist
- Periodontist
- VA Hosp
- Back
- Primary care
- Rheumatology
- Perinotology
- Pediatrics, OB/GYN
- Dornbeckers

- Neuro-otology
- MRI
- Obstetric
- Neck & back specialist
- Veins
- All medical care. All Silverton physicians are not open to new patients!
- Surgery
- Ophthalmology
- Imaging – Albany Hospital
- Foot surgeon
- Ophthalmology inc. cataract surgery
- Surgical complications
- Gyn/OB
- Vascular surgeon
- Broken arm
- Internist
- VA services
- Laser surgery
- Ophthalmology
- Sleep specialist
- Knee MRI
- Surgery
- Geriatrics
- Vein bleeding
- Vascular procedure
- Cataract surgery
- Naturopathy
- Midwifery
- Gall bladder
- Naturopath
- Gyn
- My internist is in Salem
- Gynecology
- Foot doctor – vein
- OB-GYN
- Infertility
- Primary care
- Allergy
- Rheumatology
- Pedodontist
- Chiropractic / acupuncture / dental
- Eye doctor
- Endodontic
- Massage / acupuncture
- MRI
- Fertility clinic
- MRI, swallowing radioactive iodine pill at Salem Hospital
- Podiatrist
- Psychiatric
- Ophthalmology (3)

- Oral Surgery (2)
- Bladder infection
- Orthodonture
- Mamm/Dexa/Xrays
- Ophthalmology
- Carpal Tunnel surgery
- Podiatrist
- Gyn
- Osteopathy, eyes
- Ophthalmology
- Rheumatology
- Geriatrics
- Ophthalmology, retinal specialist
- Counseling/trauma
- Metal health
- Rheumatology, Pore Therapy (635)
- GYN, I am new to the area and could not get a doctor to take me as a patient
- Vascular
- Ophthalmology
- OB/GYN
- All services
- Cancer treatment
- Eyes
- Tubal ligation reversal
- MRI
- Pain management [for] back pain
- Cancer surgery/emergency service
- Primary doctor who accepts Medicare
- MRI
- Ophthalmology
- Marion Co. Mental Health
- Naturopath
- General
- Sleep clinic
- Gynecology
- Ophthalmologist, allergist
- Sleep disorder
- Eye care
- Mammogram, ultra sound
- OB
- Pediatrics and OB/GYN
- Mental health
- Specialized dental
- Alternative care
- Chiropractic
- Eyes
- Biopsy
- Naturopathic medicine
- Vascular surgery
- Rheumatology

- GYN
- Cataracts

**Q-41 What type of medical insurance do you have?**

*Other private insurance (numbers in parentheses after comments indicate multiple responses)*

- 1st Choice
- 1st Choice 65 (2)
- 65+
- AARP (2)
- Aetna (7)
- AMA
- Banker Casualty
- Bankers life supplement
- Blue Cross (92)
- Blue Cross, United Healthcare
- Blue Cross/Blue Shield
- Blue Cross/Shield
- Blue Cross-65 Plus
- Care Mark
- Carpenter union
- Cigna (6)
- Cigna/Tricare
- COBRA – Blue Shield
- Covenant Group
- Dental ODS only
- First Choice (2)
- First Choice 65 (5)
- First Health
- Fortis (2)
- GEHA (2)
- Great West (2)
- Health Net (19)
- HMO
- Lifewise (24)
- Mail handlers
- MEGA
- MegaLife
- ODS & Tricare
- ODS (19)
- ODS, Blue Cross
- ODS/HealthWise
- OEA Choice
- OEA Choice Trust
- OPET
- Oregon Health Plan
- Pacific Care
- Pacific Source

- PacifiCare, Blue Cross
- PP Blue Cross
- PPO
- Principal Life
- Providence & BCBS
- Providence
- Providence / Medicare
- Providence Extra
- Providence Health Plus
- Providence Med. Extra
- Providence Medicare
- Providence Preferred
- Providian
- Regence 65
- Regence Blue Cross
- Regence Blue Cross Blue Shield
- Region HMO Oregon
- Secure Horizons
- State of Alaska Plan
- Teamster Union Trust
- Teamsters
- Tricare (8)
- Tricare for Life
- Tricare Military
- Uniform Medical Plan
- United Health
- United Health – Tri Care
- United Health Care
- US / VA
- VA
- Veterans
- Blue Cross
- Great West
- Providence
- Cigna
- VA – disabled vet
- LifeWise
- Tower Life
- OMIP
- Secure Horizons
- AARP
- Blue Cross
- Tricare
- Providence
- Secure Horizons
- Mega Health
- HMO Oregon
- Blue Cross/Regence
- Blue +
- AARP

- B.C.
- ODS/Blue Cross
- Blue Cross
- Blue Cross
- Cigna
- LifeWise
- Cigna
- BCBS
- Providence Medicare supplement
- Blue Cross
- Lifewise
- Providence
- AARP
- State of Oregon employee
- Blue Cross
- Blue Cross
- Tricare
- Providence Health Plan
- Blue Cross
- AARP
- Blue Cross, employer provided
- Blue Cross
- Blue Cross
- Blue Cross
- National Major \$5000.00 deductible
- Regional Blue Cross
- State Farm
- Blue Cross, Teamsters
- BCBS
- Blue Cross
- Blue Cross/Tricare
- AETNA
- Providence/Medicare xtra
- Liberty Health Group
- Blue Cross
- Lifewise
- ODS
- Blue Cross/Blue Shield
- Blue Cross
- Providence
- Blue Cross
- Blue Cross
- Providence
- Blue Cross
- Lifewise
- CIGNA
- Blue Cross
- Providence
- Blue Cross
- Blue Cross

- ODS
- BC and Pac Care
- BCBS
- Associated Administrators
- Lifewise
- Blue Cross
- Health Net
- Blue Cross
- Aetna
- Blue Cross
- Blue Cross
- Blue Cross
- Providence
- Blue Cross
- 65+ BCBS
- Pacific Care
- Pacific Source
- BCBS
- ODS
- Adventist risk management
- Teamsters
- First choice/Blue Cross
- Blue Cross
- Regence BCBS
- NHIC
- ODS
- Providence
- Blue Cross
- Blue Cross
- ODS
- EMBS
- BC/BS
- Health Partners
- Secure Horizons
- United Health Care Tricare for Life
- BCBS
- ODS
- ODS/ Blue Cross
- Lifewise
- Secure Horizons
- United Health Care
- Blue Cross
- Health Net
- Providence
- Regence
- ODS/Heath and dental
- Through work
- Lifewise
- Heath Net
- Blue Cross



**Q-42 What other medical/health services would you like in your community?**

- Rheumatologist, Cardiologist, Ophthalmologist
- More expansive out patient health clinics outside the hospital
- Kaiser would be nice but unrealistic
- Geriatrics
- More Specialists
- Children's' (Mental Health)
- Walk in Clinic
- Arrange for Silverton Hospital to work with Kaiser members
- A natural hot springs in the woods
- Pain Management, Therapy Pool
- ENT Office
- I can go elsewhere and receive service without costing a fortune
- Kidney Dialysis
- Mental health counseling
- Child Health Care
- Dermatology
- Extension of Kaiser to Silverton – Some service if possible
- Don't know
- More family health practitioners; pediatrics
- Massage & physical therapy
- ADHD Specialist
- Cheaper dentists
- Pediatricians
- Free clinic for uninsured w/sliding fee scale, educational services for migrant workers – health
- Just more specialists in different areas
- Good dental insurance
- All
- I feel Silverton is quite fortunate to have what it does.
- Chemotherapy
- Pediatrician & OB/GYN
- More health ed.
- A sliding fee scale clinic
- Senior care (specialty doctors for geriatrics)
- More doctors willing to take OR Health Plan
- Endocrinology – good one! (I go to California for this)
- To be able to get a doctor here would be a start!
- Urgent Care Clinic
- Oregon Health Plan accessible
- Availability of primary care physicians!
- Alternative, naturopathic
- More physicians
- Low cost dental
- More internists for primary care physicians
- More MDs available to new patients
- VA
- Laser/dermatology
- Oncology

- Audiology
- Don't we have pretty much all of them?
- Celiac specialist
- Providers that do not discriminate an insurance, more access for non-English families
- Dermatology
- More available drs open to new pts!!
- Primary care physicians for children
- Better services for senior services, support groups
- Family planning for teens, too many teen pregnancies
- Nutritional and dietetic counseling
- Primary care physicians that take United Healthcare
- Better qualified physicians
- More pediatricians, geriatrics, dermatologist and oncologist (at least part time)
- Help for uninsured/underinsured
- Adequate facilities for people with no health insurance
- Insurance that is able to cover everything (med, dental, eyes)
- Continue outreach clinic
- Drug & Alcohol counseling, intervention, follow-up
- Weight loss program/ health classes for teens/students
- Optometrist
- Pediatrics / cardiologists
- Ear Nose Throat specialists; dermatology
- Pediatrics
- Support groups in Silverton not Tuckerville
- Mobile unit for migrants/homeless
- H B O2
- More family physicians
- Urology
- Mental health (2)
- Low income for non-Hispanic!
- Kaiser Permanente satellite medical office and they would use Silverton Hospital as they use Salem Hospital in Salem.
- More internists
- Customer service
- Keep up the good work; let's put Salem out of business
- More and better peds
- More hospice facilities
- Urgent Care clinic
- More help for poor &/or uninsured
- Alternative medicine
- Supply more surgeons
- MRI
- Some of Woodburn programs offered here
- More alternative medicine – insured!
- Pain management clinic
- Children-related support groups: autism, abuse, etc.
- Minor/urgent care clinic, saves cost if not an ER issue
- Really none. Silverton Hospital and all physicians with privileges have thought of everything. They are excellent

- Perhaps visiting nurses to help with patient's aftercare
- Inpatient mental health
- More midwives. More specialists. Better primary
- More free/low cost
- Don't know
- Planned Parenthood clinic, primary care providers who willingly offer clinic services to OHP recipients
- I would like a doctor I could trust and talk to
- Federal fund, state fund, local city with individual fund
- Dermatologist, naturopathic physician
- Dermatology, plastic surgery
- More health care providers that take OHP
- Dialysis
- Diabetics
- I'm O.K. with what's here
- Would like better bus service to and from Salem
- None, the birthing clinic is a joke
- Weight loss program
- Dermatologist, plastic surgeon
- Hearing aid specialists
- More eye care clinic
- Family counseling
- In-home care for disabled seniors
- Need urgent care facility
- Naturopath, mental health, drug and alcohol treatment
- Urgent care clinic
- More family doctors
- More primary care
- I would like the hospital to have exercise and pool for people who need it for arthritis, injuries, etc.
- More available family doctors. It is all but impossible to find one that is accepting new patients
- Ophthalmologist
- Good to have a pediatrician, how long will it last?
- Silverton Kaiser members would like to use Silverton Hospital
- We need more regular MD doctors
- Endocrinology
- Pediatric care, community focus on prevention and promote health, prevent/crack down on drug use and teen pregnancy
- Just keep improving what we have
- I'm not sure. I work in Salem so I've had most all of my medical done in Salem
- Ophthalmologist
- Qualified specialists
- Elder daycare
- More alternative care options
- Tax service
- Naturopathic
- More natural alternatives
- Dermatology
- Additional primary care physicians

**Q-44 If you moved to Silverton, why?**

*Other (specify)*

- Employment
- Hometown, moved when I was 8
- Friendly town
- Pretty town: I like the narrow tree-lined streets and overall charm
- Married a man from Silverton
- I had accepted employment
- Choice of Homes
- New job
- Raised my family
- Moved home after retirement.
- very beautiful, charming and friendly community
- Did not move here. Lived here all my life.
- Good schools for my sons
- Appointed by my church
- Business Opportunity
- Was born and raised here
- Near a major airport
- Friendliness and how the community pulls together to help their neighbors.
- Clean town, great place to raise kids, the schools are great
- 50 Miles to airport, 80 miles to beaches, 50 mile to mountains, 50 miles to major hospitals and trauma care
- Enjoy Downtown, Park, Creek
- Friendly atmosphere – Descent local shopping options
- To open a business
- Job Requirement
- Moved here from Wisconsin
- My bride was living here
- It is also a growing, clean nice community. I love it.
- Husband's job originally was here
- Opened a business
- 83 yrs – born here
- Beautiful city
- Grew up here as child – returned, family history
- My husband is from here, and also his family.
- Family moved here while I was a youth.
- Job
- Great location for access to Salem & PDX & Bend
- Transferred
- Moved as a child w/family
- Beautiful location
- Historic, climate, community organizations
- Good community services, shops, & stores
- Took job here
- Close to Silver Falls, quiet, beauty
- Moved with family when I was 5 years old

- Was looking for a change of environment, visit Silverton & fell in love with its beauty, charm, location, friendliness, & relaxed atmosphere.
- Proximity to Oregon Garden, arts
- Proximity to PDX
- Moved here as a teen with parents
- Missionary here
- It looked like a nice place, but it was very unwelcoming to newcomers!
- Moved when children
- Housing costs were low!
- Oregon Garden & Silver Falls Park close by good grocery stores, can walk just about everywhere!
- Job opportunity
- Art
- Married 39 years and moved here
- Property value
- Enjoy art community & gardens
- With parents when young
- Born here!
- Lived here as a child
- Place of employment
- Friends here
- Close to coast, mountains; Big city entertainment, etc, centrally located
- New job
- Move away from big city
- Lived here previously
- Hometown since 1930
- Oregon Garden (2)
- We came thru Silverton 10 yrs ago and were so impressed with its country charm that when the opportunity arose we moved here.
- Transferred to job with telephone co.
- I moved here with my parents in 1990 w/job transfer
- Affordable rent
- Close to spouse's work
- Was transferred here with husband's job
- Owned business or worked here
- Employment
- Attended church here
- Closer to big city (Salem)
- Grew up here
- Practice opportunity
- Wife lived here 20 years earlier
- The trees that are being cut down by developers – this shouldn't be allowed
- Penny parking meters
- Good church, great place
- Wonderful artists & people working together for the success of all
- Lived here all my life (2)
- Culture of Silverton
- Native Silvertonian
- Friends lived there
- The people are lovely and the area is so beautiful.

- Found a house
- A friend
- Job here for husband; also to play baseball
- Married a Silverton resident (2)
- Oregon Garden and want to have a small business here for retirement years
- I can see flowers and trees most anywhere.
- Originally good schools; have declined
- Lived here before moving back
- Work and proximity to family
- Came with parents
- Close to doctor's office and hospital
- Greenness of Oregon
- Beautiful countryside, abundant produce, uncrowded roads; shopkeepers friendly and happy
- It gives a sense of stability and nostalgia
- To raise children
- Family moved to Silverton for retirement
- Salem
- Moved because of father's job
- Love walking in downtown area
- Moved here in '63 from Eugene, family
- Moved with family at age 9 mo.
- Minor when we moved here
- Proximity to Salem
- Large community of friends
- Friends already here
- Family moved after father retired, this is where he grew up.
- Married someone who lives here
- Friend is my neighbor and convinced me to come. I love it. My pets have outdoor space and I get less noise and we get city services
- My husband's job
- Excellent police and fire protection
- Family moved here
- Visited on vacation and fell in love
- We wanted a small town that had cultural activities, that was economically sound, did not have "box" stores and busy boulevards
- Family moved here
- Grew up here and came back to raise my kids
- Grew up outside of town
- Closely Moon from Silverton Road
- Came here from Norway
- We love the creek
- Bought a business
- I was a child
- Born here
- Opened business
- It has a charming character, is artsy, accepting of diversities
- Came with parents
- Pedestrian friendly town
- Married into it

- Vietez Point School District (870)
- Car broke down and decided to stay
- At that time housing was more affordable
- Born here
- Bought a 40 acre farm in 1959
- I like atmosphere and feel diversity
- Good ambulance service and ambulance staff/ lower ambulance charge
- Friends nearby
- I moved here with my family when I was five
- We moved back to our home
- Want my girls to grow-up in a small community
- To teach
- Closer to schools and friends (moved from Monitor)
- Got married
- Friends lived here
- Property value increase compared to Mt. Angel or Woodburn

**Q-51 Where do you work?**

*Other (specify) (numbers in parentheses after comments indicate multiple responses)*

- Albany (3)
- Aumsville
- Aurora (2)
- Bed & Breakfast
- Canby (2)
- Construction all over
- Contract other places
- Corvallis (2)
- Currently unemployed
- Disabled
- Disabled, with some work at home as fine artist / portraitist
- E. Hwy 22, N. Fork Rd.
- East coast (RI)
- Everywhere
- Homemaker (2)
- Hubbard (2)
- I do small building construction part time
- Independence
- Looking for employment (2)
- Manage rentals
- McMinnville
- Molalla (4)
- Mt. Angel (13)
- Office from home; Tillamook
- OR, WA millwork
- Oregon City
- Out of state
- Process server – S.Salem
- Raising granddaughter

- Salem (2)
- Salem home care – my area; Mt Angel / Woodburn, Silverton, North Salem
- Sherwood
- Silver Falls State Park
- Silver Gardens Care Center
- Silverton area – S.Mills
- Spouse works in Canby
- Statewide
- Substitute teach, self employed
- Travel
- Travel a lot
- Travel for work
- Tualatin
- Turner
- unemployed since moving here
- Wilsonville (3)
- Within 5 miles
- Wilsonville
- Mt. Angel
- Charbonneau area (home care)
- Local & mid-valley
- Estacada/Sandy
- Estacada
- Self employed, mobile home transport
- Molalla
- Albany
- Molalla
- Stayton, wife owns shop in town (Silverton)
- Marion County and beyond
- Self-employed
- Wherever consulting is needed
- Oregon and Washington, trucking
- Student — CCC
- Mt. Angel
- Stayton
- Molalla
- All of the above due to construction business
- Mt. Angel
- Construction worker — Portland to Eugene
- Molalla
- Rural areas normally within 50 miles of Silverton
- Salem Keizer School District
- Independence
- Mt. Angel
- All over the state
- Full time student
- Mt. Angel area
- Mt. Angel
- Mt. Angel
- Manage rentals



- Wilsonville

**Q-52 Where do you get *most* of your local news?**

*Other (specify)*

- TV KOIN – 6
- Fox TV, KXL Radio
- Volunteering
- Local news is almost non-existent in newsprint
- KGW
- News Radio
- Grape Vine
- TV
- radio
- Web
- Community and College Radio
- Silverton together
- TV News
- Major News over TV – CNN
- Neighborhood and friends
- Cable TV
- Cable News
- KXL Radio
- Channel 26 & 8
- OPB
- Our town paper
- Local TV news
- TV
- OPB radio
- TV
- TV
- KXL (1430)
- MSNBC
- Our town/Shopper
- TV, radio
- New York Times, OPB
- Our Town
- Work
- Our Town monthly
- Community Involvement
- Our Town
- KEX radio, TV news channel
- Gossip
- Our Town!
- Family
- NPR
- Clubs & church
- TV
- Local news channels 2, 6, 8, & 12

- Our Town newspaper & TV
- Television news
- Radio
- TV
- News Channel
- IOB – CNN & 620 AM
- OPB/NPR
- Local TV news & cable news channels
- KZ News TV
- K-BOO Radio
- We enjoy the new Our Town paper
- KGW
- TV News
- NEIGHBORS!!! (and school flyers)
- Channel 12 news
- Family, friends
- Local TV news, radio
- Our Town, Salem Monthly
- Our Town
- TV
- OPBINPR
- FM 88.9
- TV
- NPR
- NPR/OPB radio (2)
- Family mostly
- Fox News
- Cable news
- Public radio
- Dish network TV
- News Radio
- TV and radio
- Banners on Water St.
- Network TV
- Public broadcasting
- Dish TV
- Television
- Radio
- Fox News Channel
- Neighbors
- 95.1 and 1430 AM
- KGW Channel 8
- Channel 2
- Our Town
- KEX Radio 1190
- OPB/radio
- KEX Radio
- Radio
- TV news channels
- Our Town

- Evening news TV/car radio
- KOIN 6 news
- Fox News Network
- Fox News
- Air America
- TV
- TV and cable
- OPB/NPR
- Local TV cable
- CNN
- “Our Town” — very good
- Radio — OPB
- TV
- KBOO/Alternative news service
- Shopper
- TV
- Cable TV
- TV
- KSND radio (95.1 FM)
- Outlook
- NPR
- OPB radio
- Word of mouth
- TV channel 6 and radio
- Ads around town

**Q-53 Do you have a suggestion for how the City could provide better information to citizens?**

- Group events
- More info in Silverton Appeal
- Publish City council agenda in “Appeal” with additional explanation of items
- Newsletter with the water billing
- A town Crier
- Better use of scan TV- “The weekly Silverton update”
- More townhall meetings and different times
- none- I think they do a goods job already.
- Start a new hometown newspaper
- I wish I did!
- Post agendas and minutes of council and planning commission in appeal
- Would like to see appeal go to Sunday & Wednesday
- Keep planning committee/city counsel minutes and agendas more current.
- A community radio station
- More posters and flyers
- Community building with TV, Need our own Silverton News Station
- The Silverton Shopper could have a weekly calendar of events
- More local happenings etc in Silverton Appeal
- Monthly Newsletter mailed to homes with water bill
- Citizens will find out the answers if they want them no matter what you do.
- Unsure

- Get reporters to be less interested in their writing abilities and write factual information for citizens!!!
- Through Silverton appeal or Statesman Journal
- Change city personnel
- Post agenda prior to meetings – on internet – also in a few public places.
- Larger water bills with space for city news
- Mailers. When necessary.
- Quarterly newsletters mailed out
- Publicize web site for info
- No, we do great!
- Announcements on water/sewer bills
- Post notices on the sign along Main & Water St.
- Through the Silverton Appeal
- Reader-board in middle of town
- Improve website
- Would like to see results of this survey
- Marquee sign out front of police parking (w/more details on brochure inside)
- Have city council & city staff participate in neighborhood block parties & encourage formation of neighborhood association
- Expand Silverton's Scan TV channel
- Do a pretty good job
- Improve the local paper
- We get the paper
- I haven't logged on
- It should put out its own newsletter. The local paper is not an honest one.
- Keep the website updated, i.e. agendas & minutes really old!
- "Town Crier"
- Add to paper that comes on Wednesday
- Use hometown paper & deliver to all with current news
- More in the paper
- Lost animal info should be coordinated between cops + ordinance officer + local vets who take in lost/found pets. Thank goodness you got rid of police dispatch Ryan's arrogant brats.
- Raise money thru fund raisers
- Local ownership of the Silverton Appeal. It is garbage since Statesman bought it.
- Newsletter
- Better mail personnel
- More than a weekly newspaper (bi-weekly?)
- Website would work, but it's seldom updated
- Where and when are City Council meetings posted?
- Welcome wagon
- Monthly newsletter from the city
- Silverton Appeal
- Silverton Appeal
- Improved newspaper
- Quarterly newsletter?
- Well researched/written in-depth articles for Appeal
- What happened to the city-school newsletter??
- Daily paper

- Upgrade the Silverton Appeal
- More lit. mailed
- More detailed City Council news in Appeal
- AAA local newsletter (free) distributed as handout to local businesses (similar to a “shopper”)
- By mail
- City Manager report/column in Appeal – “What’s Happening”
- Radio station
- Better usage of SCAN TV
- Newsletter
- Encourage a local radio station (worked stupendously in Quincy, CA)
- TV
- Heavily advertise SCAN TV so anyone knows about it, update it frequently.
- Maybe a monthly flyer listing upcoming community goings on
- Silverton Appeal works well
- Email notification
- Send out more letters – be more approachable
- Newsletter
- Open forum, town meetings
- A “welcome hostess” visit for new people new to area
- they do a great job now!
- Provide City Council agenda to Silverton Appeal in time for printing in advance of council meeting.
- The overhead signs on Main Street are helpful
- Newsletter
- Provide a proofreader for the local paper
- Provide council & planning commission agenda in Silverton Appeal
- Build up the use of the Mt. Angel Shopper
- SCAN TV – Silverton
- Galice (??) don’t communicate – unknown
- Like it when City Manager comes to local meetings and discusses local issues; city reps – police, etc. also
- Work of local newspaper to get news in
- Email newsletters
- Updated more often (resources/events)
- I’m not familiar with the Silverton website.
- Continue as is
- Send newsletters
- “What’s New” section of Silverton Appeal
- Get a better paper
- Retirement Development like Woodburn has.
- Quarterly newsletter
- Place information in library; Silverton website
- Improve Appeal
- Unbiased paper
- Mailers
- Better quality on production of council sessions (Scan TV)
- Restore local nature to Silverton Appeal
- Write articles for Appeal
- Be honest

- Posters, flyers
- The best and accurate info comes from “Our Town” paper
- Get a decent local paper
- Submit a thorough summary of council meetings to the Appeal for those of us with satellite TV (no Scan TV)
- More detailed information in the Silverton Appeal
- Don’t know, unless city council meetings were televised.
- Post at library
- Broadcast of council meetings
- Small town communications in pretty good here.
- Silverton Appeal
- Daytime council meetings
- City hall meetings
- Keep up the good job
- The new Salem radio station
- The paper is the best way
- More information in newspaper
- Silverton newsletter – similar to Mt. Angel’s
- Town hall meetings
- Have a more specific location in paper to look for meetings with date & times instead of scattered all over paper
- City newsletter or city column in “Appeal” or “Our Town”
- Doing a good job – newspaper (local) could report facts without bias
- Send out fliers w/water bill
- Your Town News
- Share news w/the Statesman, Oregonian & OPB
- Newsletter describing City Council/planning issues – or monthly article in Appeal
- Yearly detail of services/programs available
- I really felt we didn’t get enough personal information on our city council before voting
- Use the newspaper for upcoming monthly council meetings and what will be on the agenda
- Provide news, daily or weekly on Iear TV
- Their own newsletter monthly for those without computers
- None
- Undecided
- Continue the newsletter. Cheap and reaches everyone
- No. No improvement needed. It’s up to residents to read, attend meetings, ask, whatever it takes to be knowledgeable
- Better Newspaper
- Take a kinder attitude if the water bill is less than 1 month late. I felt the city takes too hard a view — pink slip and should have to come in to pay bill when I just made a mistake by not paying on time
- Prominently post public meetings in downtown businesses and in the paper
- Provide a monthly report (in the Appeal) regarding progress of school funding or lack there of
- They do a great job
- Give us the results of this survey
- If the City Council would tell the citizen instead of telling them after the fact

- Police officer need more dealing with any circumstances
- Proactively update info on SCAN TV or City internet site
- News letters to people who register as not having website access
- Get some board members who care [and] communication will come
- Papers 2 — 3 days a week
- Daily newspaper
- Continue to improve website and work with papers
- Revive town crier
- How about a phone number that one could call and get say one months news about up coming meetings
- Have community access TV keep regular posted airing
- Work together with Silverton Appeal closely
- Send a newsletter on updates and info the City is doing and put it in our mailboxes
- Newsletter
- Silverton radio station, daily newspaper
- You figure it out, that's why we pay you
- Letters information when my street is to be torn up
- Mailings
- Report in the paper what is positive too — it did before it changed editors
- Signs work well
- Improve Silverton Appeal
- Concise news letter (single, double, or quadruple sheet) more frequent rather than less frequent, more extensive newsletter
- Put all information on website and keep it updated
- Need money for the schools, 1st priority
- Keep in touch
- Mailer is fine
- Newsletter — mail with the bills
- Silverton Appeal
- Not really
- City newsletter
- Mail it
- Report all city council meeting in Silverton Appeal
- Only though more interesting newspaper
- Use the front page of the newspaper. Post in restaurants
- Put information about developments in the paper put results of this survey in the paper
- Utilize additional TV channels
- Have better coverage in the Appeal, more in-depth info
- Run an occasional ad reminding us of website. Have an email sent to interested persons with Planning Commission and City Council agendas and minutes
- Have a good senior center
- Newsletter

**Q-54 What additional services or information would you like to see provided on the City of Silverton website?**

- have not visited it before
- What website

- I don't use the web
- I have never looked at the website – Didn't know it existed
- Employment within city
- They Have them but council is dated Oct. and the Planning is Dated July.
- More visitor information about daytrips
- Update more often, Bill Paying.
- don't have a computer
- Current Issues under discussion with Pros and cons
- Haven't used it
- Haven't seen it
- Don't care, What is there now is garbage
- Unsure
- Don't use Website
- Unknown Never looked at the city website
- Have no computer
- Volunteer opportunities
- Something designed to increase volunteerism, organized towards reaching out to at risk adolescents.
- Have never used
- More Effort to keep Silverton's unique togetherness and friendship
- Don't know
- Demographics; all registered business listed
- Post agenda for upcoming City Council meetings prior to meetings so residents can check and see if there's something they're interested in
- Keep it current – as of 11-15 there wasn't even an agenda for the 11-1 council meeting
- Explain Levy & bonds funding in detail
- Never visited Q&A section
- Great!!
- I can find it, but it's stupid not to put the URL here for others.
- We don't own a computer
- Have no computer
- Monthly calendar of community events
- This is a very good website – couple typos in "history", historic photos are by June D. Drake. Murals should get own line on "Why Silverton is special." Not a "tradition" but an attraction or special feature of their own.
- Haven't seen it
- More information on local merchants
- It is a good website
- Do a pretty good job
- Welcome list of new residents
- I don't have a computer
- What website?
- Keep things updated will do fine.
- Update website more often so information is current
- Web site??
- Don't have a computer
- Never been on
- A plan where seniors can shop for clothing
- No computer



- Don't use
- Don't look at it
- Haven't seen
- Not everybody has a computer
- Sold computer
- Anything pertaining
- Up to date minutes from all meetings
- Bus schedule
- Never visited
- Don't use it (or computer)
- List of businesses & phone #
- Photos of different areas of city
- Timely inclusion of City Council agenda and meeting minutes
- No computer
- Don't use it
- Senior citizen bus services
- Just have the mayor post what he's going to do so that we don't have to wait for the council to rubber stamp it.
- Detailed printable map
- Jobs
- NA – don't have internet
- Building permits?
- City needs more awareness of ingress and egress from and to city.
- Never visited
- Continue as is
- I would like an advanced agenda for City Council meetings
- Unsure. Just went on it the other day. I was impressed.
- City / community events; city announcements
- Links to council members (email address and such)
- Drill down expenditure detail
- Local employment info services
- Pay water bill, buy permits
- Local employment
- There is a website?
- Community calendar needs help! It doesn't even show the tree lighting or City Council meetings – that stuff would be useful. Maybe who won the elections.
- Sustainable info & products
- Links to YMCA
- Bus stops/times
- I haven't visited it yet – didn't know we had one
- I didn't even think about them having one for current information
- I didn't know they had one, now I'll use it
- Didn't know we had one
- Undecided
- Don't care. No computer
- Haven't looked lately, are the pools hours listed?
- Places to stay, things to do, restaurants and hours, phone numbers
- Not everyone has a computer
- Community section for local interests
- Do not have a computer

- I didn't know they had one
- Pool information, community activities, council minutes
- I have never even viewed it
- Current updates: daily
- If it's being funded by tax money, shut it down
- Council agenda and council minutes
- Have not been on the internet from 1995 to present
- Same as above, how the city uses taxes, details on what the city council and police are doing
- Daily news
- Traffic, more signal lights
- Don't use the website
- We have satellite TV it would be nice to have the same information channel as cable has for this area
- Haven't looked
- On-line sewer/water payment via credit card
- Local laws in 9th grade language
- More money for schools
- Don't visit web site
- Don't use it
- Not sure
- More phone listings
- Haven't used
- Accounting of budget, revenue, expenses, salaries
- Business practices
- I am not a computer user
- Don't use it

# Appendix C

## Comment Responses

Each respondent to the Silverton Community Survey was given the opportunity to share any additional comments. A total of 355 people provided comments, which CPW grouped into the following categories and received the listed number of responses:

General Survey	65
Traffic, Transit and Parking	46
Small Town Feel	6
Downtown	6
Parks and Recreation	17
Affordability	18
New Retail and Stores	7
Housing	1
Schools	7
Police and Safety	13
Permitting and Zoning	5
Municipal Pool	3
Love Silverton	16
Youth Activities	6
Growth Issues	31
Miscellaneous	44
<b>Total Comments</b>	<b>291</b>

### General Comments

- Would like police to do less driving and more bicycling, walking to meet public — know what's going on on the streets positive and negative. More presence. Drugs are too easy to get — not so concerned about M.J. but speed etc. Alcohol in teenagers. Need viable, fun activities for teenagers especially, but also Jr. High age kids. Not just school because is for a certain type of kid. Artistic and physical, theater, and music activities outside the norm. Art Association after school program free. The Art Ass. is tax exempt now and must provide services. They are given too much with not enough back to the community. They mostly fund themselves. They are a resource that is under utilized! This is an amazing community with its own problems not unlike other communities small and large. We, however, can do better because we need to grow and prosper. How well we care for our weakest members is a viable measure of our greatness. And in caring we advocate self-determination and individual strength not just a handout where appropriate. Advocate for advertising for business and artists to move to Silverton in Arts Magazines.
- We're concerned about the massively large housing developments going in and the impact on traffic. City/neighborhood parks should be a required part of each and every development. The city should outreach more to the less wealthy and less well connected citizens. The creek should be more of a centerpiece of the town. More should be done to keep viable businesses downtown by using "carrot and stick" approach with the landlords.

- Hospital parking is horrible. We should build a parking garage instead of tearing down historic houses and putting in parking lots. There should also be no parking on both sides of the street on Fairview and Welch Streets. 2. Our new business license fee should include a membership or at least a discount towards membership to the Chamber of Commerce since it helps fund it.
- Silverton has lost a business friendly atmosphere or cannot compete with Salem market. 2. The traffic flow is far exceeding the traffic buildup. There is a lack of public transportation to help the aging population. 3. Employment opportunities are so few and far between here locally and the wages don't keep up with the housing costs. 4. Sidewalks are in terrible repair — and cause falls and injury to pedestrians. 5. City is planning to cut too many trees out of city park and will probably ruin the ambiance.
- My main concern are sidewalks into new areas: 1. Steelhammer 2. Water Street 3. Oak St on Hill near Mark Twain. Those 3 areas are extremely dangerous for seniors and children. The city is expanding with beautiful neighborhoods off of those streets but has not acknowledged the use with non-stop trucks next to children. The city council keeps assuring that there will be sidewalks with this new neighborhood, then the next, and the next.
- In respect to the people who work for the city of Silverton where we pay our water bills — They need to be replaced with people who actually care somewhat about other people. The people there have no regard for others. They do not belong in a position working with the public. Compared with people that work for PGE and NW Natural the people that collect the money for water bills are Terrible!!!
- I have been here for just a short time, but the area and it's people are wonderful. Please don't make this into a huge city i.e. Salem with all it's problems. Keep growth to a minimal structured rate...it's why people want to come here. My only problem has been finding Dr's willing to take on new patients and the very high property taxes.
- We desperately need downtown parking! We need a new building for Eugene Field Public School K-3. The swimming pool should be open year round.
- Silverton is a beautiful and unique community in which to live. Citizens look out for young and old. They respond when people are in need of help. I don't think this "attitude" will change if we remain coordinated in our efforts as we grow into a larger community. Surveys and continual sensitivity to responding to our local citizens and their concerns will benefit all of us. Our "Garden" is a big concern. The entrance is not attractive and does not do justice to the beauty that can be seen once you get inside the gate. Continued efforts with more activities need to happen for the Garden to survive. Overall we and our children are fortunate to live in this wonderful Mecca.
- City needs to stop putting personal agendas ahead of existing regulations. E.g. Why no snout houses? Where is the public outcry? E.g. Why no flag lots in new subdivisions? The public is buying them as fast as they are made. Concentrate on solving existing problems, don't go and create new laws/problems. Put a traffic circle at "C" and Water Street. Put a thru street from 1st next to Les Schwab to Schraden Street. Put a right turn lane on existing street on West Main so straight has a lane and right turn on McClaine has a lane.
- Downtown Silverton needs to fill the many vacant buildings. Give a tax incentive so apartments can be built on second story floors. Our schools cannot stand more students that that present building program will produce.
- We appreciate your hard work and effort. Thank you. Something I would like to see for our children is covered bus stop areas. Built by donation by a larger local construction company.
- This is a diverse, kind-hearted small town, that is growing. I feel it is possible to keep that heart even if we grow. We offer and are offered so much here and we are able to meet the needs of all! I love the history and people that represent our beauty, diversity and

willingness to open our arms to create beauty. I love 1st Friday! However, we need a bigger Saturday Market, offer more crafter booths and food booths. I love it all and thank you for the new park benches on our ?. I love to sit there contemplate, rejuvenate, soak in the scenery. I love Silverton. Thank you everyone.

- I am very concerned about the following: Growth and the infrastructure to support it. The Garden and its future. The inability of the city to enforce downtown codes. The waste in school funds.
- It's amazing during the last years winter storms. The high school street was not plowed (Schlader Street). But the schools parking lot was!! Same thing with street sweeping. And if it does get swept it's when there are cars parked on it. Schlader Street is an accident about to happen at the end of the school day. Cars double and tripled parked. Surprised that there hasn't been any children hit yet. Plus these people think nothing of blocking the residents' driveways. Police just ignore this safety hazard and traffic violations in a school zone.
- Feel sorry for some residents who live next to filthy yards. Before going up the hill on Main Street (Danger Hill) a yard on left is horrible. City should enforce cleaning that yard up. There are other yards that are not kept up to my or our standards. Downtown looks dirty. Should make merchants keep things up. Lot of sidewalks are broken and not in good repair. Not safe to walk for the elderly. Silverton's property value is increasing so we do need to clean u and repair. City has gained quite a bit of new property taxes. Heard rumor about the high school funding (bond) not used appropriately. If that was the case and that caused the school district not to complete the high school, tax payers should not be responsible. Someone should have been fired.
- I think you should put sidewalks on South Water St. up to the reservoir. I think there is getting to be too much building up of Silverton, both residential and commercial. It's going to lose the small town atmosphere that most people love Silverton for.
- The most key issue to Silverton's future, (growth or no growth), is a viable commercial environment and tax growth by virtue of volume not rate. Silverton needs a commercial identity. My autistic son refused to go to the park after hoodlums threw firecrackers at him. The parks need on site enforcement and youth programs. I really would like to see more done in these areas before I'm taxed.
- Beautiful area, experiencing growth spurt, allow for open space in neighborhoods, walking and bicycle paths, no "big box" development, revitalize our historic downtown to encourage new, permanent shops/businesses. Develop Silverton as a "destination."
- Re: Q8 Leave one way pattern since previous study shows we lose many parking spaces to make two way. Problem: The city spent a lot of money to "improve" the intersection at "C" and Water, adding lanes etc. But they still think it will need next traffic signal! Seems like we wasted money on first attempt. High school needs to be completed or phase 1 is a total waste. We had a plan to underground utilities in 1999, but city failed to pursue it. More cost now, it may be too late. Same problem with school, we miss the chances we have by acting too slowly.
- We love Silverton. We both grew up here and have just now been able to afford to buy house and move back. I'm concerned it will grow out of its small town feel though. Houses are expensive for what you get, but the location is worth it. Utilities are too high. Water and sewer bill is higher than Salem was. Shouldn't the Garden/Silverton agreement help to reduce the cost?
- (Surveys) these are good if they are actually used. When I moved here the citizens were pushing for a covered pool. Even the survey results and all meetings ended with that being the number 1 issue. 18 years later the pool is still not covered. What does that say about our council and mayor agendas? Do they really listen?

- Cost of water and sewer is too high in this city. It's terrible, you cannot even maintain a beautiful yard during the summer. How can you justify sewer going up in relation to the water usage in the summer? This city is ugly in summer with all the dried up lawns. Very disappointed in the Oregon Garden and the sacrifices we have all made to have it.
- As a senior of 81 years and very low vision: Seniors need a place to bike. Silverton used to have shopping like JC Penny or an equal.
- I believe Silverton needs to grow and traffic will need to be addressed. During 4 – 5:30 p.m. traffic is horrific in Silverton. This is a quiet small town which will eventually grow. I believe we need to allow a Wal-Mart, or some store like Fred Meyer, eventually come to our town.
- Save money by: 1. Not clipping the arbutus from the chain link fence around the water treatment plant. Green is prettier than chain link, let it cover it. 2. Filling pot holes and side-off-the-street holes with larger size rock (egg size) instead of gravel, which just acts like sand paper under tire rotation and chews out bigger holes. Top this larger rock w/ gravel to hold it together. This will cut down on maintenance and constantly having to refill holes and ditches. 3. Not buying any more police cars, there are too many already, usually the lot is full of them sitting unused. (See below #4). Make money by: 1. Charging small amount to reserve pavilion/park table areas for private use. 2. Photographing pot holes on streets needing improvement, “selling” same pot holes to the public for enough money to cover the cost of the repair, giving “owner” the pot hole. The photo and a nicely printed gift of ownership suitable for framing signed by the mayor, city council, public works. Dept... at which time the pot hole gets filled, it no longer is a pot hole, so therefore, it no longer belongs to they buyer. Innovating, whimsical, gets citizens involved and having fun with civic mindedness issues. 3. Using community service “detainees” to do park and street maintenance, litter patrol, street sewer grate cleaning, ivy cutback from trees, wedding, garbage, pickup in downtown park areas.
- Clean up more of town cars that people have in yards.
- Need a little sidewalk [on] Main St. to Steel Hammer and Steel Hammer to Crestview for safety. There is part of a sidewalk on E Main Danger Hill, but not all the way. The Silverton Pool is nice since heated and has cover: should be used all year. We would like one way streets omitted if the traffic would flow and not be congested. C St. very congested 2:30 – 4 p.m. We feel that the communities of Silverton and Mt. Angel would be best served with 3 schools. We shouldn't have to pledge Portland area schools. This could be accomplished by redistricting — moving boundaries.
- Q8: How would this improve the traffic should be the 1st question. Q33: If the city had been honest about the total cost of a new high school instead of making it look like the ½ price was the whole price, this wouldn't have the problem with ½ a school.
- Silverton overall is a nice community. However, as we all know, improvement is always possible. I know folks who have had unpleasant experiences with the planning commission and I personally have had a most unpleasant experience with a city police officer, Officer Diaz as a matter of fact. Officer Diaz is much too aggressive and is in fact a liar. Your municipal judge is an idiot and makes simply awful decisions. Please keep in mind I am very conservative and a law and order person so I have great respect for law enforcement and prosecutions. Silverton law enforcement and the municipal judge are fair to poor at best.
- I wanted to subdivide my large lot, where I live it is just too much money. It seems counter productive to say we favor urban density, then let people build outside of town, but development cost makes it too difficult. Affordable housing so my kids can buy here will always be a problem as long as development costs are so high. I also do not like the notion of excessively restrictive code 5 and enforcement of there of. I miss my dog. I think the high school should get rid of (replace) football coach and reduce “diversity” and “alternative

lifestyle” and teen mother kind of programs; unload unnecessary administrators and use that resource for music and art. The city should get out of the cable TV market altogether. Heat the pool 2 week days and Saturday and keep rates reasonable.

- I like having the Oregon Garden here. I know we need more housing but I question so much traffic on Silverton’s 2 lane road. I [like] the signals at busy corners but we need some more.
- Survey doesn’t allow enough written comments. Questions are too leading, not enough diverse questions. The town is supposed to be historic but survey supports questions on other items. How about: 1. Lighting downtown. 2. Benches. 3. Free Fri-Sun parking to allow ease of shopping. 4. Events held in town, not parks, to help local merchants. 5. Chamber of Commerce needs to get out and meet (face to face) business owners instead of keeping to their own “groupy” members, walk the streets, ask business and out-of-towners what they think is needed. “Wednesdays” merchant meeting doesn’t work, it’s too clickish.
- In my opinion, there are too many in service days in the schools. In the month of November the kids are out of school more than they are in. Also, the top of the school is top heavy with administrators. Because of retirement on fixed income we’re hesitant to increase our taxes.
- My parents lived in Silverton 15 years. My son and 3 grand children have lived here for 20 years. I feel I know a little about Silverton. Have always had a desire to live here so now we are new homeowners and enjoying every minute. Lots of my answers were from years of observing plus information from my family.
- I am very please living in Silverton. I do live on a street that I would like to see paved with sidewalks but at this time I would like to see the Silverton High School completed. I think the old high school would be a great place for our alternative students to call home. I would also like to see Chemekata offering off-site classes in the old high school — once the campus has been completed.
- I am very concerned that the city is growing too fast without thinking about future problems, i.e. traffic congestion. I believe this is a direct result of developers sitting on the city council — pushing development plans through and then profiting on developments. That they are densely populated without and open space, parks or other natural areas. I am also concerned about the lack of street maintenance in my area — Hill St. — the street dept. spreads gravel into pot holes, the cars carry the gravel down the hill, and they refuse to clean it up when you call them. They are definitely not customer service oriented as in other cities.
- Random comments: Many sidewalks are in need of repair and there are a number of areas missing sidewalks. I think we should really promote the art gallery angle. More support for Oregon Garden, I’d support additional taxes.
- I am very pleased that the city is pursuing an urban renewal district.
- I’ve wondered why Silverton didn’t ask the residents how they felt about donating the land for the Oregon Gardens. The Garden don’t seem to be paying their own way now. Why? I can’t afford for my property taxes to increase anymore.
- I adore Silverton more than nay place on earth! If there were funds to offer improvements downtown (Q6) I’d like to see startup and maintenance assistance as incentives for new business to occupy the historic buildings. It is sad to se great gift stores, restaurants, and the like start up and later fold from high rent costs. On top of start up costs. It doesn’t seem like they can make up the loss. Parking tickets keep locals form hassling the effort of supporting these businesses too. One-way streets are not visitor friendly at all! So if unlimited funds dream were possible: Fill stores with businesses, open streets back to two way and quit charging for parking but have incentives for business owners to park elsewhere. Ah, that’d be grand wouldn’t it? Really that’s all I would dream of, like Bend’s downtown but better.
- The old time residents of this town (who control many aspects) act as if their opinions are the only ones that matter. They reject the newcomers —the very people who have raised the

value of their homes. They don't support affordable housing because it would not benefit them. There's not enough support for the local businesses and little is done to bring new life to the downtown area. The community needs to take action to provide English classes for all the non-English speaking people who live here.

- Traffic is bad at 3:00 at C and First and C and Water St. 2. Not enough good restaurants. 3. Lots of vandalism.
- My biggest concern about Silverton is the growth and traffic. I don't understand how we can promote growth, allow 8 new subdivisions to be built and not have a better traffic plan. We need additional traffic lights and a better flow for traffic before we keep promoting the tourism and growth. Also, the change of making it a 3-way stop at McClaine and E. Main has caused gridlock though the downtown area. I'm not sure this was a good solution. I would like to see it studied again.
- I appreciate the accessibility of city council members. I really enjoy walking around town so want good walkways, clean streets, and trees and flowers. Can we jump on downtown development, come sore to theme that will draw visitors and incentives to keep creative diverse business? I hope we recognize we have poor and needy people in our midst and seek to respond as a community Some of Silverton, and community activities, feel elitist and above the poor. Why does water and sewer cost so much? It seems inordinate compared to other communities. Thank you for listening. Keep it up!
- I think City of Silverton is becoming increasingly insensitive to the poor economic climate, and demands a high level of inflexibility to its clientele. Not being able to arrange to pay a water bill 2 days late or having your car towed because the city didn't record a payment properly is appalling, not to mention the glee with which a parking ticket is issued. They city's attitude towards its citizens is demeaning and negative if you have to try to work with them in any way.
- Please fix the pot holes on S. Water going into downtown. I am concerned about all the new houses going up on S. Water and how it will affect traffic on S. Water. I don't like all the double trailer gravel trucks going up and down S. Water all day — it tears up the roads which were already torn up twice for pipes after it was repaved. Very inconvenient. I hear that an assisted living facility going in on S. Water — should be single houses only there. Why is that old house not moved yet? It's a nice old house but after being uprooted or being for as long as we've lived here, it's rotting away and drawing vandals. Too much traffic esp. at "rush hour" on N. water and C St.
- We're tired of solution to every budget problem being "raise the property taxes." Everyone needs to pay, everyone needs to contribute. There are too many give-away programs and the working middle class has to support all these programs and improvements. An equitable tax, such as a sales tax, needs to be considered. We like Silverton very much and would like to see downtown converted into a quaint area with a theme. The businesses should conform to a thematic style, not more Taco Bells etc. that detract from the beauty of the town. Create the "town center" feel with an area for walking only. Replant an oak where the historic one was cut down. Placing utilities under ground is very important. The skateboarders need a skate park in a well-lit, visible area.
- Q33: 7-8-9 grades to Pine St. 10-11-12 to old SHS. Adjust lower grades as needed. Q6: Could separate sidewalks category from street trees – need sidewalks on city streets at least on one side.
- Our town seems to cut back on the hanging baskets that make our town so beautiful. Everyone that comes here during summer vacations is impressed by these baskets. 2. We need a way to encourage residents of Silverton to shop in Silverton and support our local businesses. 3. Keep businesses downtown, no strip malls please. The destroy downtowns. 4.



We need to work hard to keep housing affordable for the young people that are just starting our and older people retiring from “the farm.”

- Q2: Affordable quality health care — family physicians are not accepting new patients. Q27: 30” handrail building code on new house construction is dangerous and a sell out to builders. Q29: left a voice mail to police (non-emergency) over the weekend about a neighbor’s dog in my yard asking about an ordinance, no one called me back. Q55: Too often. Do it once every 5 years. General: Terry Caster of Caster Co. Reality makes enemies within the community and is not a credit to the community.
- Finish what has been started before beginning any new projects — high school, pool (should be open in winter). 2. We need sidewalks especially where there is much traffic “East Main.”
- Silverton is much like a diamond in the rough. I think we should capitalize on its current beauty with further projects such as all underground utilities, attractive lighting, assisting merchants to improve their store fronts, and homeowners their houses. With a wider range of shops, restaurants, etc., this community would be a destination for a drive or weekend get away. A community beautification project, maintaining historical integrity, would deserve my time and money. Thank you.
- Improve traffic congestion. 2. Redo downtown sidewalks. 3. Get rid of “one-way” traffic. 4. Better parking may require some sidewalk reduction. 5. Parking structure (Rexall town house parking lot). The size could go up to same size of surrounding buildings). 6. We are not all “artists.” Bring in business that the “average” citizen can afford to support.
- More money for schools — wish I had the answer but it must be a priority. 2. Traffic! We need either more lights or enlarged streets, something, the congestion is terrible.
- The following thoughts are based on my personal feelings of Silverton w/in the past (to present) 3-4 years, and should be taken with a grain of grass seed or a thistle of hops. These observations are based on my own version of Silverton, and what the town feels like to me, my opinions now (versus 26 years ago), have taken a 180 [degree] turn. I’ve lived in Silverton for 30 years because for 26 years it felt like “home.” No matter where I used to travel, I always felt Silverton seemed like “coming home.” I’ve promoted Silverton internationally through my business (to over 17 mil. People within 23-25 years). I would never under any circumstances promote Silverton again, haven’t for the past several years. I currently contemplate leaving Silverton (although I do still reside here). I would leave Silverton in a heartbeat and probably will as soon as I can or at the least I will spend less and less time here because (just as a “personal observation” and not to be “taken personally”) Silverton to me and just “to me” seems like a snotty little uptight hamlet with a conservatively stuck dead end political base, zip respect or appreciation of our or for our (increasing) Hispanic population, a council who coins the phrase “snout houses” then has the time to address/debate the “snout” issue, a civic parade allowing “Arian” participation, very rude US post office employees, bland to rude retailers, gypsy shops on every corner i.e. a store or service will open and close with in a year or less, an uptight core of services and products and 70% of the restaurants with zip quality or base service in downtown core, overall and throughout the changes in Silverton, Oregon I’ve observed in 30 years (plus travel and residence in another hamlet/another state) I’d have to truthfully say: Silverton is a town who “thought it could” but never seemed to get there. Just my personal feelings. Oregon is a beautiful state, but I would never recommend visiting or living in Silverton” excellent medical/hospital: the rest of it: in a word — yuk! What a snotty, uptight racist, classist, hamlet this village “Silverton.” Way too stuck! P.s. E the gardens: Please let c.c.c. have it or get real with development.
- I think the number 1 concern in the city should be finishing the high school. Second should be growth and development. Most would agree we don’t want to grow too fast and lose our small town feel. Most of these developers don’t care about small town feel, neighborhoods, etc. They only care about money.

- I have noticed that trees being planted are code in new construction. It is not enforced. Don't give final until the trees are planted. Sometimes folks are never asked to comply. I like trees and they beautify our community. It doesn't cost the city a cent. I don't get it some one is not doing the job!
- Seniors in Silverton would really like to see a retirement and care center in Silverton. A wonderful spot would be the old site of the nursing home on S. Water St. Too many Silverton seniors leave our town for such a facility — Woodburn, Sebleisnity, Mt. Angel, etc. We need a motel. A senior center is a necessity. (Check out the one in Molalla!)
- Thank you for this opportunity to express some thoughts about Silverton, a delightful place to live and do business.
  1. Signage for the Oregon Garden: The garden is a fabulous asset to the town — a wonderful place to view the glories of gardening and a draw for tourists who will spend money in town. However, the signs in town pointing toward it, and at the Garden entry, are extremely poor. Notice how there are no signs on the roadway indicating that the Garden entry is near, and visibility of the Garden sign banners is blocked by trees in the median. Unless you know where the Garden is, you will drive on by.
  2. The one-way streets: The time of the one-way street has passed. No longer are their delivery trucks bringing daily orders to hardware stores and Penney's catalog customers. Of course, there are still some deliveries, but I'm sure their occurrence is less of an issue than it was when the one-way streets were instituted. The result is that today the traffic flow is confusing (how many blocks down First does the shopper need to drive before turning left, and left again, to get to a store he needs on Water?) and results in accidents (for one, my daughter's car was struck by a confused out-of-towner who made a left turn from the right lane into her. Also, I have frequently seen and experienced drivers going the wrong way, head-on into traffic.) Driving should not be confusing.
  3. Parking meters: While I'm sure the city government garners money from parking tickets, is it worth the loss of business for stores and restaurants? I, for one, have run out of a shop where I'm browsing when I remembered I must feel the meter. Would I have bought something if I had stayed a few minutes longer? Plus, there is a rather negative cringe one gets when parking in a town that has meters. I heard a visitor say very harshly, "Oh, you have meters." Sure, the penny meters are quaint, but others are replacing them and not meters aren't charming. To keep the spaces available to shoppers, downtown workers must recognize the great importance of not filling the spaces by parking there all day — there are employee spaces available. If they take the issue seriously and keep the parking available to customers, there would be no need for meters. If, however, the workers fill the spots, perhaps it would be necessary to place a two-hour limit on parking and keep the parking enforcer employed — just chalk the tires. Removing the meters would be more visitor friendly.
  4. A round-about way: I have one final thought to throw into the mix. I think it would be great to create a round-about at the C Street/Water street area behind Subway. Traffic would smoothly circle through the intersections with no expensive light or traffic officer needed. Wouldn't that be a super place to put a beautiful fountain like Mount Angel's or a sculpture?
- I cannot understand why the city of Silverton has turned down retirement homes when so many people that have lived here for years must move out of town. Their friends are older and cannot drive to visit. It seems to me they should think about the older people a little more.
- Due to the development of the area around Ike Mooney Road, I am very concerned about future traffic problems on South Water Street going back and forth to town. I am concerned as to how all of these new people moving in will impact Silverton schools. (I have grandchildren presently attending Robert Frost and Mark Twain Schools.)
- When Pine St. campus was built, it had some expensive items that do not relate to education. I.e., tapered stainless steel posts for plants. Why? Glass greenhouse upper section. Why? High maintenance and heat loss, what a waste! That kind of design makes it hard for the community to support continued construction — What were they thinking? Why is the floor

so spongy upstairs? Seems like inferior construction methods to me. The Pine Street campus is quite disappointing to many of us.

- We do not agree with the mayor's idea that just because city council is elected they can make decisions that affect the citizens without due process. Such as give away publicly owned property for private/special interests (skate park). Annexations affect a lot of citizens. They should be notified if they reside within the city. Let the citizens decide what is right for the citizens not just the "elected officials" and developers. Traffic congestion is a nightmare. It is not just early morning and late afternoon. It is constant. Trash containers downtown are useless and unattractive. Free parking downtown with 2-hour limit. Encourage shopping and stop constant patrolling of meter maids and "mister" [maids]. It is not shopper friendly.
- Silverton really needs a senior center building. The one being used now is too dark and dreary. Seniors need window for light. How come the city doesn't help out with this and help fund and finance one? They also need an assisted living and retirement building. Would like on the site of the old Silverton nursing home on South Water. Also more youth services.

## Traffic, Transit, Parking, Sidewalks

- Streets: With growth on and near South Water Street. My concern is the traffic all being routed through the downtown core. Is there any plan for an alternate by-pass to West Main without going through the middle of town. With both fire and medical emergency services being located in the west part of the city and an increasing traffic flow in the downtown core, that growth is going to be a traffic problem and should be dealt with.
- The city needs to address the traffic flow problem. The intersection of C-Water and Water-Main. If traffic lights would help then that should be a priority. The city could use a place for the young people to hang out and use their skateboards, etc. It would take care of most of the problem of them using any spare curbs to slide on. They need somewhere to vent their energy.
- Traffic has increased, the four-way by Washington Mutual gets considerably congested. I feel the city needs to review current traffic conditions and streets. It's starting to become a problem. The congestion in Silverton and design of the streets is my biggest issue with living in Silverton.
- The traffic problem is a nightmare---C-Street! All of South Water (a crosswalk is needed further up South Water.) People of all ages are trying to cross from one side to the other and up further the than the library, its scary! Even though pedestrians have the right away they still need to stop and look both ways before crossing the street. I have seen too many close calls, where they just run on through the intersection and just figure since they have the right away they don't even need to look anymore. The wording of the law gives them too much power or so they feel-cars and trucks are still a lot bigger than them. Accidents do happen.
- Silverton sadly lacks traffic control at C Street and 1st and C Street 4 Waters. I believe there are proportionally more courteous drivers in Silverton than we experienced in Seattle. However the actions of discourteous drivers in Silverton is much more flagrant than I have been exposed to. I have had to use my horn so frequently. There needs to be trimming of foliage on 2nd St at junction with Lone Oaks Loop. North bound traffic on 2nd St cannot see the pedestrian crossing.
- I believe there is an extreme need for a sidewalk along Oak Street between the Market on the hill and the bottom of the hill on the east side of town. Pedestrian access from one side of the railroad tracks to the other is needed. A sidewalk along C St. would help. It would also help to have a crosswalk clearly marking in the intersection of C St. and James St.
- Get rid of the one way streets!!

- Traffic on C Street is terrible. Sometimes it is almost impossible to make a left turn onto C at the post office. The entrance to the post office is too small. A car coming out has to be way right on the sidewalk if another car is trying to turn in. There needs to be a signal or 3 way stop at C and Water. If Water St. is changed back to two way there definitely needs to be a signal there. Sometimes traffic is backed up on C St. clear around the corner to Roth's IGA on First Street.
- Sidewalk situation on "C" St. has gaps — build! Congestion on C and 2nd and on C and Water. Install stoplights at these intersections. Replace cracked sidewalks such as on Mill St. — not wheelchair accessible. Continue to install ramps — ask disabled community for input. (Lion's Club has a vocal advocate who could help.) Encourage new business to have adequate business plan involving sufficient personal and business funds and research on the actual need for their services. I think it is embarrassing to note the number of quirky small businesses who've started up in Silverton and folded in the last decade. Help "The Oregon Garden" get real. They are valuable but time is needed. I've always felt The Garden, the Chamber of Commerce, and the local government have had an unrealistic set of goals and expectations. This "pie-in-the-sky" outlook hasn't helped our city!
- Parking is an issue not addressed in questionnaire.
- I wish the city would do more to maintain their unpaved roads. I live on a gravel road (Lane St.). Every time it rains, because of poor storm drainage, my yard floods. When I spoke to the city, they basically said "though luck" — we have no funds available — and yet they are spending big bucks to develop new areas. I wish they would maintain what they have now before building newer areas. I understand the new developments probably bring in higher tax dollars than the area I live in but we can't all afford \$200-\$400K homes. Thanks
- Traffic control should be provided at the intersection of N. Water and "C" Street and 1 Street and "C" Street during the period of 3 to 5:30 p.m.
- The sidewalks need to be kept up better and since the city is growing we need more sidewalks.
- I would like to see Steelhammer and Main St. (Angels Hill) made safer for walking to town.
- I live on South Water St and the traffic speed is 45. I feel that this is too fast for town (city limits). We need to slow traffic down for safety reasons and now that new housing is going in, we need to do it fast. 2 cars per home = more traffic. No sidewalks and children (on bikes) = big problems.
- With all the building going on, what about the traffic on Water Street?
- We need a transit system started to Salem. The traffic is becoming terrible to commute. That way we are ready when the train goes from Eugene to Portland. We need a better system to detour the mid section of town, especially for new sub divisions in the Ike Moony area.
- Traffic issues will lead me to relocate business in next 5 years if improvement is not made. This town needs a bypass north and south and this issue gets worse with development.
- I heard through the grapevine, the city is planning on upgrading the area to Whittier St. I hope you upgrade the remaining streets of Chester-Washington-Jefferson and Lincoln as well. It would be nice to be able to walk safely down our street.
- Get rid of the parking meters.
- I am dissatisfied with the handicap and parking access to the community center. The parking lot to the door for the handicap is too far away for someone who has difficulty walking. The bump out in front should have been parking and or a handicap parking spot closer to handicap access. Please try to imagine if you have back pain or knee pain the walk

from the parking lot to handicap entrance. [Survey includes drawing to illustrate point].  
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- How about regular bus system? Provide a local community shelter? Mission? There could be lots of other ways to raise money versus taxing peoples property such as fund raises, get the community involved for example. We need more jobs, some expansion. Thank you.
- There is no infrastructure to keep pace wit hall the new building and development. Specifically streets/roads.
- Silverton has too many parking meters.
- The one complaint I get over and over and over again about Silverton is parking. It is not parking friendly which hurts downtown and Silverton businesses.
- Remove the parking meters. It is bad for business!! Replace with 2 hr. limit signs and mark tires!
- I do not live on Water St. but two blocks away from it. I am very concerned about all the new houses that have been built off Water St. The increased traffic on S. Water St. makes it difficult to cross on foot or get onto S. Water. Furthermore, the smell of exhaust on very still days is enough to make me sick. That is to say nothing about the noise of passing vehicles, which starts at 4:30 a.m. and continues well into the evening. Obviously no one is looking ahead to he increased problem only forging ahead for someone else's gain. I have lived in a house that was built in '72 and bought by mi in '79 so I have first hand knowledge of the above.
- Traffic on "C" Street at water and at First seems to get worse by the minute. Something needs to be done to either divert traffic off Southbound First Street at the "C" Street intersection or streamline the traffic through. Water and "C" Street stop signs should be removed.
- The city desperately needs a better auto traffic plan, both today and for the long-range. The problem is going to get worse, not better. The city needs: 1. Some sort of route around the city or, 2. Stoplights at C and First and C and Water. For a brief time, the city hired people to facilitate traffic at these 2 intersections, but no more. I realize the budget problems, but I'd suggest getting the cops off their butts and out of their cars for an hour or so at the peak times. I've also offered on each of these questionnaires that it seems imbecile to have 90% of the traffic (on C street) stop for 10% of the traffic on Water St. And don't tell me it's because of the railroad tracks.
- Please develop a more convenient bus/public transportation system. It would help so many.
- It seems to me it would not be more expensive to black top some of the small streets than to grade them a couple of times a year. Silverton St. included.
- Enforcement of parking meters is too strict.
- Divert thru traffic around town between Silverton and Mt. Angel, from N-A Blqua to Old Mt. Angel Hwy.
- I'm concerned about the traffic on Water Street. New development will only make traveling and crossing Water Street more difficult. Children/youth need open spaces to play. We need to plan for open spaces/parks when developing our city.
- Traffic in the down town area is horrible during high traffic hours. More lights are needed — bad.
- We need sidewalks up Steelhammer and all the way to the tope of Main St.
- We need bus stop signs for CARTS buses. Also, advocate for better route time for community to reduce congestion.

- I live on the West Hill. The traffic and parking congestion that hospital traffic creates is creating a feel that is not so residential in my neighborhood. I'd like to see an access street to the hospital built from Westfield. That area already has a more commercial feel — why not create an entrance on that side to give the neighborhoods around the hospital a break and relieve some traffic on Main and Center. Speaking of Main and Center, cars travel much too fast up and down Main St. I'd love to see more traffic enforcement in this area.
- The biggest problem Silverton faces is growth and the major traffic congestion — which already exists. Driving through town late afternoon and 6 p.m. is a mess and more and more frustrating. Even alternative routes are more congested. Something must be done soon. When we moved to Silverton in 1978, we thought it to be a wonderful little town. It is still so. However, if building continues and nothing is done about traffic, it will destroy its atmosphere.
- This is not a bike friendly town. The “no wheels” ordinance downtown is contrary to state law. Bike paths connecting the parks and recreation areas such as the Oregon Gardens, city parks, Silver Falls State Park, and Silverton reservoir would improve mobility in town and be better for tourists. Activities for the kids are limited and I think a skate park would be a good idea. The old one was very successful.
- I have lived at 417 Oak St. for 13 years and due to heavy use of 3rd St. and Oak I would like to see that areas of 3rd to high black topped. The trash collectors and UPS go down 3rd rather quickly and stir up a lot of just. Would also like to see the curb at 3rd and Oak updated as I have seen a lot of cars hit the curb and get a flat tire and due to no parking on Oak this can be quite dangerous.
- C Street at commute time is a mess due to the fact all the towns outside of Silverton go thru Silverton to get to Salem. The 4 way stop lights on McClaine as you enter Silverton is great.
- I live off Steelhammer and I would love to see some signs put up about children playing speed to 20 miles per hour in my neighborhood 166 Cambridge. Thank you.
- Eliminate bottleneck on “C” Street between First and N. Water by splitting wide right land into two lanes. This would be a low cost improvement with great benefits. [Accompanied by diagram of suggested improvements].
- The Silver Trolley is a “city bus service” which drastically needs someone to train, and organize the people who make appointments — a total makeover. The so-called service is pathetic. In 6 months I have had 6 appointments screwed up. They can't even make simple appointments.
- It is obvious that Steelhammer road is inadequate to handle the traffic demands on it yet the city continues to allow more housing developments in this area. Fix the road before someone gets killed.

## Small Town Atmosphere

- Silverton is unique. Let us keep it that way as our community grows. We must insure that all newcomers are welcomed, learn our history, are made aware of our friendship and helpfulness to each other and are encouraged to become one of us!
- Silverton is a great small town community. Visual improvements on some downtown buildings would add value to the town. Code for paint colors?
- With city expanding and bringing in chain stores we are losing our home town. These chain stores are not hiring local people. The hospital is over expanding reducing the stable neighborhood. The pressure of the skate park is too much so now I will say no on every aspect of it. I have sat in the car while my son skateboarded and seen the nasty stuff going on in the parking lots, drug dealing, urinating, beer drinking, bullies, etc. You took out the

wading pool in the park due to fear of suit. So why now do you think that the city needs a skate park? You took out slides and teeter-totters, swings, etc. is a very bad use of money the skate park is. Why not preserve the park. Improve the pool, we expected to use the pool all year round. What happened to the library? Is it not a concern anymore? If you put in a nasty skate park with that filth and litter I will not be going to the library or any of the other city functions down there.

- I love small town living. I like the beauty and the pride of our town. We have a service oriented people with a spirit of hospitality.
- I believe to continue the quality of life and small town advantages Silverton offers it is imperative we provide for our youth. Places to play, organized activities, sports programs, etc.
- We've noticed less cohesiveness in the time that we've been here — somewhat of a steady decline to factions in multiple areas. (Almost a disintegration of ministerial association.) Not only with churchless/church leadership but also the division of campuses and most recently the appeal and the new paper, our town. We need unity in this town. We love the community atmosphere, Silverton Together has been a big part of providing wonderful services to families through quality instruction and Indoor Park. Our city government has a big job. Thanks for caring and will look forward to continued endeavors to make/keep this a livable community.

## Downtown

- I believe that the city (Historic Downtown) of Silverton should be refurbished to appear as it did in the 1880's. Maybe sort of Carmel, California look; something that would attract tourists from all around the country.
- Use some of the empty buildings to bring quality businesses to town, no more second hand stores. I have lived here for 28 years and I do not like how they are subdividing lots and putting houses on top of each other no yards, on hills. They are building web lake estates in an industrial park where businesses are, how? Did they pay someone off? This area behind my house is wetlands but they are putting 48 homes in, one on top of another and 14 are lake and park with walking trails? Will these trails lead to my back yard? No privacy, more theft, what happened to our wetlands? They should not be putting houses back there, they are ruining Silverton with all these new sub divisions and houses so close. A true fire hazard. The habitat house on Norway is a true fire hazard being built so close to the brown house, that use to be that houses side yard now it's a fire hazard and they park in the narrow street because there was no room for a driveway, stop crowding homes. Leave space.
- I would like to see better regulation of signage in the Historic District.
- Parking meters are over-zealously enforced. This decreases downtown business. Overregulation of downtown properties deters development. Vacant properties downtown should be developed — downtown Silverton could be wonderful!
- Please improve downtown appearance, especially if Silverton wants to entice tourists to the downtown area. We have a beautiful garden on the outskirts of town but downtown looks run down and very disappointing appearance. Improve building appearance (curb appeal), sidewalks, streets (pot holes).
- I feel the community's commitment to preserving the downtown core and the small town atmosphere is it's greatest asset.

# Parks and Recreation

- Obtain funds to improve reservoir w/ walking path, real access to the water for swimmers, picnic area. Pedestrian stairs are very good in new development. Stairs off of McClaine are good but in dangerous condition. Promote car pooling to work in Salem. Open library on Sunday.
- I would be in favor of more recreational parks such as sports areas etc but feel neighborhood parks and community parks require increased supervision to prevent loitering and crime. These areas seem to draw more illegal activities vs areas that are used and organized for specific activities (i.e. basketball, tennis, hiking, running.)
- A skate park would be nice, however, you should not use the city's only park to put this in. The Cooligae-McClain Park is a busy area during the festivals and activities. It is also very busy during nice weather with family reunions, get-togethers, barbeques, and weddings. A skate park would take away space for all of these things. The park district is a historical district and to cut down trees in our only park would not better the park or the community. We need to find another location.
- In regards to Question Q17: The staff at Silverton pool are some of the most unprofessional I have encountered. The pool schedule is changed about every other week, none of the employees smile and most of them are rude. The comments I see is "The YMCA runs this place, ? comes now I act." Being a government employee, I am shocked and disappointed with the city of Silverton allowing the YMCA to run the pool in this manner.
- We need more small parks. Developers should be required to provide them. A lake is not a park. Do not chew up the library/park or city park for a skate park. Form a nonprofit entity and get the land and money donated. Do not let any more KFC places ugly up our city. We can require them to tone down and blend in.
- Very disappointed w/the pools remodel/addition of kiddie pool. Lacking dimensions for qualified swim meets is the poorest return on tax levy. Shameful and even acknowledged by the city manager. Pool house remodel is very nice though. Traffic enforcement seems weak. Lots of speeding, failure to stop, etc. We need a recreational district. Why no noise ordinance? Some vehicles are way to loud and should be cited. Council should pass a statute/law to allow or require voting on all annexations. Funding for city services seem to be shared disproportionately by city residents. More fees should be paid by those who choose to live outside the city limits. Fees (SDC's) are still way below the true cost of developing new properties. Don't build a state park by the old mill sit on S. Water. It would ruin a nice, quiet open area that is an entrance to Coolidge/McClaine park. Build by school area out of downtown.
- I do find it interesting that a wonderful small town like Silverton boasts that it is a family friendly city but McClaine-Coolage park has outdated and dangerous playground equipment. The city of Molalla has received grants to build a park with great features and new, safe playground equipment. Check out Fox Park where the old high school was. What keeps Silverton from doing the same?
- We need sports fields. Also why not change \$100.00 per student to attend public school. A lot of people who vote down bond measures for school have no children in the system. I'd be willing to pay \$100.00 each every year per my 2 children. Thanks.
- No skate park without visible site and community policing.
- I would love to see the open space behind Robert Frost School designated for an all sports complex.
- I would love to see the open space behind Robert Frost School designated for an all sports complex.



- Dog park! Dog park! Dog park!
- We really need hiking trails, bike paths, an outdoor skate park (no charge), a pool open all year. Also, houses and areas in total trashy messes or abandoned should be condemned or fined. Sometimes it seems as though the ones who keep up the property are held to more rules and the dilapidated messes are just ignored.
- Some other areas that could be addressed would be the things for youth to do in the evenings. Especially weekend evenings. One of the gyms could be opened up for Bball or volleyball. We do have existing resources we just need to use them. Also, the YMCA needs to do a better job advertising their activities. Currently there is nothing to do w/toddlers if you work during the day. Indoor park is only good if you don't work. The same with the things in the summer. If you work there are not a lot of options.
- We need fenced dog parks and off leash areas in Silverton for dogs and people. Portland has an excellent program! If your water bill is late I would like less strong point to the customer for a easy mistake to make. Thank you.
- The park needs to be updated. Its been the same since I moved here 20 years ago. Couldn't we get some new toys and jungle gym equipment for the children to play on? The skate park is a great idea so the kids have something to do in this town.
- We have recently moved to Silverton and have brought our 11/2 year old black lab, Ruby. We are very happy and excited to be living in Silverton but miss the off leash dog park we left in Salem. We are writing to suggest opening an off leash dog park. Thank you for your time.

## Affordability

- I am at stay at home mom and my husband works in Wilsonville. We have been renting in Silverton for 5 years and want to stay in town. Only problem is we would like to buy our first home and just can't seem to find anything acceptable in our price range. We are looking for a 3bd. 2bth. house that doesn't "need work" or cost over 150,000. It is near impossible to find this in Silverton. We don't want to move away from Silverton but with 2 children we need more room and it just isn't available in Silverton.
- Housing costs are too high. We need to lower the prices of houses here in Silverton.
- System development fees are too expensive, making the price of the home expensive to buy. The values of homes are great when you sell, which is a good thing. My point is, there's not a lot of affordable housing or subsidized housing. It keeps the town clean and livable and overall a great place to live. So if I have to put up with high fees, so be it. Thanks.
- The price of utilities here is outrageously high, especially water, sewer, cable T.V.
- I see my grandchildren, who love Silverton and it's life style, moving away because housing for (those newly entering the job market) is too expensive. Lower housing does not need to be slums. Lower housing can be more "starter" homes. We need these young people. We need their leadership, their energy, and their interest.
- Silverton needs to provide more affordable housing for low income people. The downtown area of Silverton has the look of a partially abandoned city. A lot of the buildings look very run down and gives the appearance of a very poor city. I very much dislike the way two houses share the same lot, one being built behind the other. Silverton needs to promote and bring some new businesses to this city. The only places here are antique stores and second hand shops. Why not a franchise department store so we don't have to go to other cities for basic needs? There are no opportunities here for middle-aged people. You need to be very young or very old to feel satisfaction living here.

- Water bill is too high and the sewer bill is totally out of reach and unexplainable. Try asking the water dept. to explain a \$17.00 water bill and a \$39.00 sewer bill. They can't. If they could, this explanation should be sent with every water bill.
- Don't ask me for money for streets when I see you putting the asphalt off of Water St. to repair it. Don't ask us for more money for schools when we have to live with the fiasco of two high school buildings in operation because you didn't budget properly in the first place. Silverfalls School District is not meeting state/fed standards, according to NCLB legislation. I am currently to have my son transferred out. I have gone to city council meetings and some of those people are rude, but that's o.k. They only really listen to money and that is not o.k. It looks and feels like developers are taking over. Why do you ask questions about livability when all of the sides of the hills in the south end have houses hanging off of them? The river is all but inaccessible in town. Terrible planning, unless you're a developer. Why do you let the downtown have a bar on every corner but the kids can't skate, ride, or play ball? Or even pool or music? No wonder this town is meth and pot heaven.
- I am tired of our taxes rising higher and higher for things we don't use or get a chance to use because we have to keep working so hard to pay the taxes! I just got a statement on my taxes that says we've improved since last year. My husband has been in a rage and we haven't improved anything! We can't pay the current stuff. I don't like paying taxes higher and higher for Gardens and parks, we never get to use because we are working 12-15 hrs a day trying to save our house and our ?
- Our city taxes are high compared to other cities I've lived in.
- Silverton is one of the highest cost of living cities in the state per capita. I think the city needs to re-evaluate its spending — there is more than enough money going through the local government to fund a lot of our problem areas. I believe the fire department is a good example of poor spending; i.e. the ladder truck, which costs hundreds of thousands of dollars. (It looks good in parades and for taking town photos!) It is simply not needed for this size of a town. Let's be cautious of our spending. I know a lot of Silverton residence who feel the same. I have reason to believe this is why some of our budget measures never pass. Unfortunately our children suffer instead of the areas where the frivolous spending applies.
- We are getting too much low income homes and with 300 + new homes going in soon our taxes should be lowered. They are forcing older person to consider leaving. Water, sewer, and trash are outrageous priced.
- Why are utilities so high prices for what we received?
- You need to lower the sewer and water rates, otherwise nobody will be able to afford to live here or water their lawns. A well-kept neighborhood has green lawns. Thank you for the survey. We've heard of people moving away from Silverton because they couldn't afford to live here. Need a Winco grocery store here.
- My main concern is increased property taxes. I live on a fixed small income. I fall below the poverty line for one person. In order to pay the property taxes to stay in my own home I only eat one meal a day. My income does not go up but everything else is. When my income gets an increase, my Kaiser insurance raiser their premium the exact amount of that increase. So my life is getting very scary on how long I can continue to live in my home or end up homeless. So, because of this constant increase in property tax I have no money extra to maintain home which is scary. So, people making all these decisions on increasing our property taxes need to remember how this will impact struggling seniors. The sidewalks need a lot repair. I already have taken some awful falls. There are still too many loose dogs, I have been bitten from behind — did not realize dog have bitten my leg till I got home and saw all the blood. This dog still runs loose.
- It would be nice if Silverton had 3 bedroom apartments available that was a nice property. My children and I rent a house, and since I can't afford to buy a house, it would be nice to

have the option. I could have a room for each of us (we're in a two bedroom and where we're at now we could not have a room for each of us, I have a boy and a girl) but to heat the house paying gas, power, poorly weatherized, plus paying water and sewage, a 3 bedroom apt would be a break on bills since I can't buy right now. Also, more street lights.

- The property taxes are too high now so I cannot agree to additional taxes. I did mark approval of an increase to keep the swimming pool open all year. I have just retired and it looks like I will have to sell my home within the next few years as my income will not allow for an increase in property taxes. It costs me about \$400.00 per month just to cover my current taxes. I don't understand why our taxes continue to go up when there is so much more taxable property added to your area each year.
- I think the city should look for ways to save money, instead of more programs to increase our taxes. Our taxes are out of sight. Over \$400.00 per month. I am sure many people pay more and all of our governments are looking for more money to throw at poorly thought out programs, i.e. the new high school. A multi million dollar fiasco from the state. Why do people in charge of our monies think that there is a bottom to the "money pit" (taxpayers)? I support no new taxes and I don't like the threats of shutting down school problems and police services every time you people spend your budgets. Case in point — How much is this survey costing us taxpayers? The exorbitant costs incurred to replace an official position? City manager, police chief, fire chief. If people want these jobs they can apply and show up for interviews on their own. Many ways to cut expenses in every department. It's easier to ask the taxpayers for more money.

## New Retail and Stores

- Need some shopping in Silverton where we can buy clothes or household items – especially for people like me that does not drive.
- Silverton should have a clothing store and a place to buy a pair of shoes.
- This town needs more stores where you could purchase clothing (i.e. sox, shoes, etc) especially with all the new homes being built. You can't even buy sox or underwear — towels or sheets. We need a JC Penny or something back in this town. They say shop in town — where? No clothing stores, shoe stores, furniture stores, what we had is gone...Weibeys, Penneys, Wards, Sears, Western Auto, Coast to Coast, lumber. With this much new population we'll need more parking, more restraints, the schools are going to be even more crowded — more young people on the streets with no where to go for activities. The traffic on Water and Oak will be awful — 600 houses equals 1800-2400 new people in town which means 1200 more cars, more kids in the schools, harder to get a doctor or dentist appointment, no parking, the streets and sidewalks need to be improved and repaired. Downtown needs more than bars, realty offices, beauty shops, antique and art shops.
- Need good family restaurant, no more fast feel or Mexican/oriental. A good fish restaurant, Italian, or steak house with [low] prices so lower income can accommodate.
- It would be nice for this town to be able to support larger retail stores.
- Why do we only have one motel in this town? And an old, run down one at that! Is the city squelching business growth? (That's the only reason I can come up with.)
- I have been to smaller communities and their downtown is thriving with different types of businesses, etc. — home interiors, furniture, kitchen, clothing (new), shoe stores, and a variety of restaurants. I see a huge lack of different variety of businesses to shop at and restaurants to eat at in Silverton. Art and antiques are o.k. but I think you need more. Food is Mexican, Thai, Chinese, fast food, we need more variety. I see business come and go, many are the same type and I don't see a lot of visitors visit from other areas. I'd shop more here if there were more variety. I was disappointed that the pool was not a year round

exercising pool with all the money that was spent on it. Poor planning. Be creative in thinking and use our tax money wisely. Bring a variety of businesses to the area. Stop focusing on the artsy shops. Being an outsider (not born here), I see the locals have not opened arms to us. It is not as friendly as people portray Silverton to be. This is another disappointing thing I see in this community. I have been to the Mayor's Ball, 1st citizen, Annual Garden Auction, Hamer, Art Festival, Pet Parade, and others and I see people in the community and they ignore you instead of saying hello. Just sad.

## Housing

- Please take notice of the apts and communities not affected by Atty Regulations to look decent and presentable to visiting eyes. Many problem areas arise from these neglected communities and the few of us who desire but can't afford quality houses are stuck in these "ghettos." "Area by Silver Spur make into duplex's for low income w/yards" go see → Mt. Angels areas of low income duplex. They are presentably clean and add to the city's character.

## Schools

- I have a very strong opinion regarding public education. I doubt many like the two campus high school, but I will not vote for funding when all I hear is whining and scare tactics from schools. There are message boards that do nothing but promote in service and off dams. Why not announce academic achievement instead? Why don't I get a report card from our school district much like I get a quarterly report from stocks I own. Show me the financial plight they allege. I just paid my taxes (homeowners). Education funding was 48% of the total. That amounts to almost \$1,200/year. We have never had children, but understand our role to support public education. My gripes are: 1. "We don't pay enough." 2. "We are insensitive to the needs of schools, teachers and students." Both are comments made to me by people in public education. That's not the message I seek because both statements are not what I perceive. I am not alone. School districts are trying to become more fiscally-responsible and I applaud the effort. But until they manage what they get better and stop insulting my intelligence about disaster scenarios if a bond measure were to fail, I'll continue to vote NO!!!
- I find that if the community likes a certain project they will be back of it a 100% and the funding etc will be there. It seems the school planners were lax when the proposed bond for the High school then took the monies to change some ? schools only to 4 yrs later want to close the schools altogether. Not good planning. Some repairs etc were needed I'm sure but some were only convenience etc. you don't get an education from a big spacious building. It's the quality of teaching that is given — I will not vote for another bond until I is guaranteed to be used on the building — before I always voted on bonds for education. Someone helped education my children so now its time for me. I think the High School should explain where the monies come from and the students as some don't have a clue —(including our grandson) now he does —Its is not free from the government as a lot of them think. Also instill more volunteer positions for students to build community? I know Silverton together and some others are already in place — be neighbors — help kids in school — tutoring help older single senior citizens, etc. I am very proud of my town — Hospital – gardens etc and am always a P.R. I am also proud of the many diverse churches we have and the ability to get along and stand by each other. "Thanks Silverton" My parents were volunteers in various concepts of early Silverton. They always said "you only get out of an organization – groups or churches – what you put into it".
- The new neighborhood developers need to kick in for schools, traffic improvements, parks, and public services. This is the largest imbalance I recognize in the short time of my return to this growing city. The staff at the schools my children are attending (Robert Frost and

Mark Twain) are terrific. My husband and I feel comfortable communicating with all of the teachers, we feel welcome when we volunteer and visit. How lucky our kids are! The new pool facilities are beautiful. The kids would love to be on swim team year-round. We definitely need a flip-turn wall at 25 yards for swim meets. I am not sure how this was overlooked during improvement time.

- We believe our children receive a quality education with teachers who more than work for our kids and serve their needs, but then we make sure the children get that good education by being involved. I would have to say the major issues I see with the city involve education and make sure the quality remain high — a split high school campus is unacceptable. Class rooms are overcrowded and as quaint as Eugene Field School is as a structure, it is not really a suitable building for an elementary school i.e. location and condition. Finish the high school. Figure out a way to work with the school district, the HS, to sue all the space out on the new campus for soccer fields and dedicate Robert Frost for baseball/soft ball.
- I think the Silver Falls School District should make the Pine St. Campus a Jr. High grades 7,8, and 9. That would utilize the space available. Mark Twain could have grades 5 and 6. Robert Frost could have K-4 with the addition of another classroom building. That would be far a lot less expensive to go that route than to complete the Pine St. campus as originally planed.
- I'm really concerned about out public schools. I've had 2 of my children tested for learning disabilities, one was found to not need any special services when she obviously was having major learning problems. The other did qualify for an IEP, but the only service offered was to take him out of a class he enjoyed to practice reading with a woman who had (in my opinion) a very negative attitude towards him. That same year I received a letter telling me he was nominated for the talented and gifted program. Interesting, but still no answers. When I asked if they could identify his learning disability and how to treat it, I was given vague answers and no real hope of any concrete help form those who tested him (a test that his teachers and I agreed were was off on his true abilities) I opted to not give him an IEP. I'm tempted to homeschool him before he loses all his self esteem. The moral atmosphere of the high school has gotten so poor that we have decided we will probably put our remaining 3 elementary school age children in a private school for high school if not sooner. We are tired of having our moral standards undermined in a way that makes our own children view us as intolerant and non-accepting of other peoples' life styles.
- It is not the city taxes but the Silver Falls School Dist. Portion of the property taxes I have a problem with. This is a wasteful, inefficient, bureaucracy.

## Police and Safety

- I think the police/fire (Emergency Services) needs real changes. Local Beauracry good ole Boy system. City spends money on training but does not follow through w/employees to make sure certifications are completed. Police officers mean well but lack the proper training when a real problem happens. Specifically robbery and the ability to finish the process of property recovery. A recent robbery was solved by a couple of citizens not the police. The police officer involved had no experience writing search warrants therefore a situation which should have been solved and dealt w/speedily, took many months. After search warrant was granted and suspect arrested, property returned. In plain site drugs were found by owners, not the police. Please do something about our police force!!
- We love this town and are proud to be from Silverton. The area that has us and many others concerned is the Police Department. Please look into investigating numerous complaints about police conduct. In our family we could give 9+ detailed accounts of poor service. We have witnessed unprofessional behavior, lack of knowledge and courtesy and harassment.

- I noticed recently at Police Dept. a sign stating that if a citizen wanted to talk to police he should step outside and use phone. Call would go to dispatch in Woodburn! Isn't this great?? See now why I'll strive against all city levies! If city is cold to us, rest assured we'll be cold to them and vote down all requests.
- The drug market is increasing in this town. Starting to look run down. Overall I love living here.
- I think the officers of Silverton need to not be so cocky. Not our seasoned ones, but the newer ones, they know who they are. The need to understand their position and not just be out to "prove" themselves. When we call on them for something we are calling on the badge, not their egos. Our kids need a place to hang out. Lets give them one. Enough said.
- I feel the police force is the poorest representation of the community. In general they talk down to you, are unfriendly, and never smile in passing. It is an "attitude." Spend the \$45,000 the survey is costing toward the swimming pool and keeping it open for children.
- The city needs to devote more time to busting drug houses. We have one across the street and been told the police are aware but nothing has been done. You need only 1 person to observe 1 day and it's so obvious. Maybe spend less time harassing kids trying to have fun! I can't tell you how many kids I know and have seen being harassed for skateboarding, biking, or anything else. I for one don't want my kid riding on the street. People don't pay attention! If they're being respectful of people leave them alone or create a spot for them.
- We need a new police department. The one we have sucks. I don't mean a building I mean the way it is run and the staff.
- We have a police department with way too many officers. They like to skulk and trap people speeding. This is a waste of money. 2. We have a library suited for 35,000 residents, not 7,000.
- It would appear that Silverton PD has about twice as many cars as necessary. I drove past the station twice today, both times there were 4 cars in the parking lot and normally there is more than four. Silverton cops do a pretty good job on traffic matters, but are sadly under trained regarding crime investigations or lazy.
- Please keep out town safe and keep out the gangs.
- I have concerns about our planning commissions priorities to keep Silverton picturesque and attractive. We have beautiful old oaks and interesting topography that would enhance some of these new sub-divisions. But I see little being done to capitalize on or protect areas/trees that should be focal points. Curving streets to save trees and provide interest may be more costly, but add other benefits. We also need more parks and common area for the children in these sub-divisions/developments to play.
- We need to more like Lake Oswego in preserving Silverton's trees both in public right of ways and on private property. Any new development should do their utmost to preserve the historical charm and natural setting, i.e. established trees. To encourage the tourist dollar, it is in our best interest to avoid the trappings of our small town developments such as strip malls, snout houses, and chain link fences, on street parking, and industrial looking utilities.

## Planning and Zoning

- Silverton's comp plan ignores Wetlands on the north side of the city. Inventory of this land designates it to industrial use. A designated wetland area with parking, some trails, and viewing platform would complement the Oregon Garden and could be used by the schools for nature and environmental studies. Currently the area is home to a wide variety of birds, both song birds and predators, beavers, and deer.
- Voters should approve annexations and future growth.

- Don't impose requirements on developers or owners which benefit 3rd parties (adjacent landowners) only without the possibility of reimbursement. Develop a reasonable "in-fill" policy.
- Some areas of Silverton have houses just packed together. How are developers allowed to build so close? (Especially between Grant and Jones.)
- It seems to me that passing a home renovation law, similar to what downtown Portland has would help prevent urban sprawl. The steps leading to the hospital on Phelps Street are in need of repair. Police officers are doing a fantastic job monitoring traffic. I would like to see them more closely monitor residential neighborhoods for traffic. Grant Street, near the high school, is in serious need of speed bumps to slow down the through traffic and empty school bus drivers who trend to speed when no children are in the vehicle. The empty lot by Subway and Washington Mutual Bank is an eyesore and should be maintained. This may be a great place for a park.

## Municipal Pool

- I wrote comments next to several questions. In particular please note: Regarding pool: Why did we pay for a cover if the pool is not being opened for community to use? If someone is using it (i.e. swim team) then you must be needing it, so why not open for lap swim in mornings, or at least 2-3 days/week. Schedule one wintertime lesson series to give kids something to do in winter. I'm disappointed in quality of construction on the wading pool. Specifically, why are chunks falling off in corners? Why wasn't non-slip mat covering entire slippery incline area? (My child slipped & fell several times.) Also please open the wading pool for siblings and kids waiting for lessons to start. Enforce age limit, if necessary to keep little ones safe. Use city-owned land for state park! Pass a bond + finish the high school!
- Re: swimming pool dressing room. Why 2 tiny, stationary benches? Why no hooks to hang up clothes? Why such small space to get dressed? Who designed this and who approved it?
- I am disappointed that the Silverton Pool is not open all year. It is covered and heated for the swim team and yet not open to the public. I also feel that the pool needs to let the public know about the programs and that handicap people can enter the pool without using the ladder. I attend swimming closer in Woodburn and there are quite a few that would use the pool in Silverton rather than driving to Woodburn. Also, all the housing developments and traffic are serious concerns!

## Love Silverton

- We love Silverton and as soon as we are done with school we will be buying a home here.
- I love this town. I just wish more people would get involved.
- This survey is another reason living in Silverton is great!
- I love living in Silverton!
- My family and I love Silverton more than anywhere on Earth. It is all we ever dreamed of. However, because it is so small, there are a few businesses that are not family run and operated. Until I moved here, I had supported our family with my home daycare for infants. Here, I have had no infants in my care and no one will hire me. We are being forced to sell our home before I lose it. It's been a nightmare. We love it here and would do anything to stay. We love the old homes, country feel, Oregon Gardens (especially concerts), small shops, down-home friendly people, peace and (most of all perhaps) the safety here. There is no place like Silverton.
- Silverton is a wonderful community. It is a community I am proud to be a part of. I am constantly telling folks I work with in Salem about how wonderful Silverton is. I guess you

could say I am a pro-Silverton Fanatic. I want to give more to my community but I work 60 hours a week and have a family. I know I am just making excuses, but enough about me. I would really like to see us focus more on the downtown core, and building on our relationship with the Oregon Garden. I would like to see Silverton go as far as it can on building on its history, the arts, and our Garden community. I am maybe the only citizen for this, but I am open to Silverton financially helping the Gardens. I am even open to Silverton buying the Oregon Gardens. I would also really like to see us complete the high school and then turn Eugene Field into an Art School. Maybe a combination charter school for kids and college for adults. All that being said, I want to clearly state the city council has done a great job. Kudos to you!!!

- I love living in Silverton. I had my first experience volunteering for the Food Bank a couple of years ago and it blessed me so much. I felt like part of the community when I was given this opportunity. I love the way that the city involves the residents in what is happening in our town. Thank you so much.
- Great town!
- I think Silverton is a great place to live and raise children.
- What an awesome place to live.
- I like Silverton a lot. It is a very homey place to live. My kids are safe to play outside. The area is very well kept.
- I love living in Silverton. It is a place where people can be very actively involved in the community in a variety of ways. I like the friendliness of people, and the fact that Silvertonians are “city-proud!” I’ve raised 2 children here and enjoyed the support and proximity of schools and services. I plan to live here the rest of my life! It is a lovely place to be.
- Silverton is a uniquely charming and unpretentious little city with great community spirit and very friendly people. We are very happy to live here (one year) surrounded by the extraordinary beauty of the Willamette Valley, the Cascades, and of course the Oregon Garden. We were drawn here by the history of the city and the care to preserve it. How delightful to sit in the little movie theater that has been open for so many years or to view the wonderful murals as we walk around. Even the penny parking meters are a special attraction. Where else can one see them? I don’t think the downtown area warrants a change but perhaps an enhancement with cleaner sidewalks and some curb appeal. What I don’t enjoy is the noon day siren. I feel as though someone just escaped from prison. Couldn’t we have a pleasanter sound to welcome the noon hour or none at all? Thank you for giving me this opportunity to participate in this survey.
- I love Silverton! I love living in Silverton!
- I truly love Silverton. Its quaint country type living is what attracted us. I’m an artist and think Silverton is an arty community, with a friendly community feeling. I do wish though, that the city planners weren’t so hard to deal with. I’ve heard many complaining about how they hate dealing with them because of so many rules and etc. I think this slows down progress also. I don’t mind how their providing for people who have difficulty getting affordable housing but I do think rent is too high here.
- I think Silverton is an excellent community to live in and I hope we can continue to keep the small town feel while we grow and expand. I feel safe in this community and in general most residents take pride in their community and live here because they choose to do so.



## Youth

- The city would probably have less child drugs and problems if they had more free or cheap activities to do.
- This town needs to support its youth. We had nothing when I was in High School. We would get a fine for waling on the sidewalk when I was a teenager. There's nothing for them to do, but drugs, that's all they see in this town.
- I think their needs to be more focus on youth entertainment and activities to keep them out of trouble besides after school sports.
- Please make more youth facilities for kids. Examples: soccer fields, sports complex. I feel that a town this size should have a sports complex run by paid people who can coordinate teams for all types of sports.
- Kids need to be in school but the excess or over payment to administration needs to be cut when not in school. Kids need to have a fun, safe place to be where they will stay out of trouble.
- I strongly feel as a community we need to provide places for juveniles to be that is acceptable. They are frequently "targeted" for "hanging out" when we offer them very few options.

## Growth

- There is too much development going in without accountability. That is when developing projects the developer should have to pay to money up front for schools and other infrastructure. We need an ordinance for this so the Planning ? can include these requirements when reviewing applications. This is essential for maintaining the quality of life and schools wouldn't be in the place they are if this had been happening all along.
- We pay \$4100 in taxes each year. Although we receive some excellent services, it appears that there is no end in sight w/taxes and that taxes will only continue to increase. What are our priorities and goals for our community? We seem to be promoting growth, which would only increase taxes. Most people who have move to Silverton have done so because of the small, livable community with excellent schools. Building more homes would only create a need for additional services and taxes and affect our overall livability. More does not always equate better.
- With the building of so many homes in the Ike Mooney Vicinity, there are going to be many problems — traffic on S. Water St. (congestion starting at first stop sign) schools, (new people moving to Silverton) water and sewer, etc. No plans have been made public (as far as I know) more a wait till it happens and then just see if there are solutions – particularly traffic.
- I do not like all the new construction out on S. Water as traffic will be terrible and construction noise is awful for people our here.
- I am disappointed that the council continues to approve new housing projects without requiring road, sidewalk, etc improvements leading to these projects. The amount of growth in such a small time period has made a real issue of traffic during rush hours. I am also disturbed about the fluoride added to our water. Contrary to what most people think, fluoride is bad for you. I do not appreciate paying my monthly water bill and still not able to drink it. I pay for water, good old H<sub>2</sub>O; nothing else. If I want to ingest toxic fluoride or others do that separate from my city water bill! I would like the city to do some research to find our exactly what fluoride is and remove it from our water.
- I strongly feel that we need to reign in some of the growth and new subdivisions in order to maintain the small-town feeling. There are serious pedestrian issues that need to be

addressed ASAP, i.e., sidewalks, crosswalks, lower speed limits particularly on South Water due to additional traffic that new developments will bring. We would like to see sidewalks all the way to Reservoir and speed limit dropped to 30 MPH until past the reservoir. I personally intend to make a point of being more involved with City Council and am looking forward to our new council members jumping right in. I would also welcome a town meeting quarterly where there rare no agenda items, but let it be a forum for citizens to bring times to the table for city council to explore. This survey is a wonderful tool and I hope it will be utilized to its full potential and our opinions considered in a serious manner. Thank you.

- Raise SDC's so Silverton residents do not have to pay for growth by wealthy developers. Find a mechanism to slow down annexations. Promote job recruitment. Promote council and planning commission agenda's to encourage citizen participation. Sewer rates are extremely high as compared to Northwest average. Cable rates are too high for service value and average of surrounding cities. Urban renewal district is a good idea with promising returns.
- I am concerned that the planners and citizens of Silverton did not consider completely the ramifications of all the new construction happening on Ike Mooney Rd. Although the road to town appears to be widened for the extra traffic it occurs to me that most people will use the back road, which is narrow and flanked with ditches. Very unsafe! I'm embarrassed to say that I really haven't participated in trying to shape a vision for all this new construction. Now I wish I had. The people who have done this appear to have done it with wild abandon and little thought to how it will burden our streets and traffic. I love Silverton. I've been glad to live in this charming little community I'm afraid that some peoples vision is to make this eclectic little town into a contrived perfection. I'll be sorry to see it so.
- Silverton will grow. We as a city should make sure all services stay balanced as we go along. Housing should keep up with our schools as should hospital, doctor, police, and other city services. We should also build our core town. We need to fill empty offices and buildings to look more positive when people come to visit our lovely town. Thanks.
- Self-determination is an important/critical part of human existence. Don't over plan Silverton. The basics (infrastructure) are essential, but getting into "nitty-gritty" like "snout houses" is stifling for some of us. We need our basic freedom and independence. Thanks!
- This city is "growing" too much too quickly. These drastic increases in population put too much stress on the things that make Silverton a place we and others want to be. Classrooms are already overcrowded and the quality of education is diminishing. Where will we educate the additional children and what will the additional kids in the classroom do to the educational quality? Knowing our neighbors and seeing them around town at community events, church, school, etc is what makes this town "home." If the town grows too much we may as well move to Salem as it will not longer be our small town but just another city with higher home prices. Small town is what makes Silverton special, please remember this.
- I am unhappy about all the new housing being developed in Silverton. I moved here because it is a small town and I would really like to keep it that way.
- I am concerned about how all the new housing development are going to affect the infrastructure in Silverton, particularly the schools. Who is going to pay for all this?
- Expanding urban growth is too much, too fast. The small community appeal is being impacted and will require more traffic lights to handle more traffic. Housing prices are running low to middle income families out of area and will make it impossible for all but California Transplants with a lot of money to move here. It has happened in other areas and I see it starting here.
- City is growing way too fast. I don't understand how this is a good thing for those who are already living here.

- Since moving here in 1966, we've seen the Silverton population double and the "Portland sprawl" reach nearly to Woodburn. The continuation of this trend is predictable. I believe most folks live here because it is a beautiful and pleasant "small town" area...but without vigilance, it will be lost forever. I think it would be very sad to see our character give way to strip malls and a dead-decaying downtown. (I think parking meters are stupid and archaic by the way.) Also, a few biased comments from a recently retired teacher. I think budget cuts have done hideous damage to our school system which does a commendable job in spite of them. The YMCA is doing a commendable job trying to make up for slashed athletic and fine art programs but it isn't the same and it doesn't reach nearly enough kids! My husband recommended a planning idea in lieu of the bump-out garage infringing on people's rights how about planning allies with garage access from them? (He's from Chicago).
- When development around the Mooney road is finished it will add 500 + homes to the S Water St. area. The traffic on Water St. will be terrible. Rather than concentrate development in one area, they should develop other areas for exchange between Silverton and Mt. Angel or go towards Salem.
- Please keep growth down! How can the city approve 400 homes at the end of Ike Mooney Road and there are no sidewalks along Water Street!
- I am troubled by all the residential development going on. Many of the new houses (off Steel Hammer and the Pfeiffer Development and those above Coolidge Park) are ridiculously large and priced out of the range of most Silverton residents. I've read estimates of as many as 500 new houses being built in the new developments (Ike Mooney Rd, etc.). Increases in traffic are already evident with apparently a lot more to come. Silverton seems to be building it's way out of being a small town. This may be good news for the tax base (if anything is gained when compared with the increased demand on public services) and local developers surely are profiting in a big way. Not such good news for those of us [who] like the small town feel and slower pace of life and peace and quiet. This is not progress.
- I am very concerned about the number of new houses going in and the impact on our infrastructure. Allowing our city approaches to become strip mall and fast food havens really detracts from our livability. They make the town look trashy! The habitat in Silverton Creek is rapidly degrading. We need to control street runoff and incidental pollution better. The stream's health is very important and we need to insure it is protected.
- Please do not allow Silverton to grow so fast it outgrows its ability to serve the community and nurture the children and families living here. Developers need to pay for the up grades in infrastructure before they build. Do not allow developers to set the goals and courses for Silverton. Planned slow growth can maintain the quality of life in our city.
- I love Silverton and the size it is. I feel that too many areas are being developed at the same time. Who is going to be able to buy all these new homes? If all of these developments are completed and occupied, how will our traffic flow and can our schools accommodate such an increase in population? My concerns: 1. Too many large developments. 2. Not enough affordable housing. 3. Need to finish high school and improve other schools. 4. The pool is great, but are we using it enough? 5. I am willing to pay more taxes only if things are actually completed, not done half-way and if I know that current taxes are being used wisely. 6. I have voted to finish the high school every time. I have a preschooler and I'm hearing that the quality of our schools is going down.
- City development/housing development needs to take into account whether the existing streets, parks, and the future atmosphere that is created is one that supports an inviting community to live in and enjoy. Over development will impede this environment.
- I think that the city should have declined the huge housing track being build off S. Water. In order to accompany that many houses and people, Silverton needs better road access. Water St. is back up enough in the mornings and afternoons with bus and commuter traffic. It's

ridiculous to allow in more traffic without having accommodating access. I also think that with more people coming into Silverton we need more efficient business and restaurants. Silverton doesn't have the "small town" likeness that it claims with all the new houses. There needs to be more options of retail and restaurants — not strip malls.

- The growth of Silverton is too fast. There is not enough room in our schools to accommodate the influx of people. The development of housing does not reflect the "feel" of Silverton. New neighborhoods lack small town appeal and are constructed in the "cheapest" manner possible. Traffic at times gets congested but as one guy said in the Safeway store one day "Welcome to Silverton, slow down and enjoy it." Parking is not so bad if you get out and walk a few blocks. We have a wonderful town that I am proud to live in. The community is nice, my neighborhood is an excellent place to live in. We do not need Wal-Mart or other large corporations to move in and change the small town appeal. What we do need is for individuals to continue to look at the small things to keep this town nice. Pick up the paper on the sidewalk, clean up your store front, smile and say "Hi" when passing on the street, mow your lawn, and have fun living in Silverton.
- Q4: I am not sure the city is being honest about population growth. Sub developments that have gone up seem to suggest a greater population growth. Second, a percentage (2.4%) is not an adequate indicator of tolerable population growth since related numbers by their actual size can significantly effect the character, dynamics, and functions of a community, e.g., 2.4% of a 1000 is 24 people, easily absorbed and tolerated in the functions of a community (traffic, community services, area inhabited); 2.4% of 10,000 is 240 people, a definite and noticeable impact on the above concerns and an influence on livability. Therefore to ensure livability without sufficient community restructuring, growth rate needs to decrease as population increases. At 10,000 percentage growth should be lowered to 2% or less to lessen numerical impact. Q30: Silverton needs to focus on more limited growth since infrastructure and services are already taxed at current level (even previous levels). Traffic jams are noticeable and a real problem several times during the day with no lasting, responsible cure in sight. Sprawl and unsightly development are just around the corner, which will allow the congestion problems and related concerns (pollution, hostile community attitudes) to increase. Q10-11: There are too many models (Seattle, Copenhagen, Den.) that prove any community to remain livable, comforting, nurturing, and cosmetically appealing needs numerous parks and green areas (including nature areas and trails) where residents can experience physical activity, solace, and exposure to open spaces. As Silverton increases its boundaries, these areas, both for diversity and accessibility (including readily accessibility) and to avoid overuse, overcrowding, need to be located in proximity to neighborhoods, e.g. amply and strategically scattered around and created with a sense of spaciousness. It will be very difficult to go back and create these areas and facilities, so it needs to be done as area expansion occurs. Yet these areas should not be "gated" but open to all.
- Bigger is not always better. In favor of strict building and construction codes to maintain the older character and charm...Especially commercial and retail establishments in core area.
- I'm concerned about new developments and how they impact existing neighborhoods. Green space and trees are removed to put up behemoth houses on the hill so they can stare down on the folks in the valley. It reduces privacy of the valley folks. I have a hill bordering my property and fear it will be developed and remove my "country" feel with deer, etc. I moved to get out of the closed in houses on all sides feel. I also worry about the increased traffic and noise it brings. Congestion has already gotten worse in the year I have been here. I really love the "small town" feel and hope we don't grow so big we lose that. We also must be careful not to out price our housing so only California or Seattle folks can afford housing and "natives" can't afford housing and must move away. I think we are doing well now. I just would like us to keep these issues in mind as we go forward.

- The surge of development is not supported by the basic infrastructure. The price of these new services must be born by existing homeowners who do not benefit from development fees too low to support the expansion. We live on 2nd Street (north) and in the past year there has been a rapid decline in the quality of life for us. 2nd Street from Roth's southward the street has been turned into a truck route speedway and at night the cars take over. There are so many young families and students on the street at night and so few pedestrian safeguards that we are waiting for a terrible accident. We petitioned the police department for a traffic study, but have had no feedback. When this area was rezoned, there were no environmental safeguards put in place to protect the residents. Roth supermarket promptly remodeled and put in the loudest air conditioning and ventilation system possible and Bruce Meat Packing put in a system that does nothing to control the very loud noise of operations; compressed gas trucks at all hours make sleep difficult, constant noise is hard on the nervous system, and the stench never goes away. Our property values are damaged and city government had does nothing to fix the great error of judgment that permitted this to happen in the first place. Isn't anyone paying attention? I have not found a single doctor in Silverton who will take the Oregon Health Card as payment. I have not found a drug treatment plan that takes young people who supporting their habit by robbing us blind.
- I don't like the direction the city is heading in terms of growth and development. The amount of development at the present time seems to be excessive. I wonder if the city's services (water, sewer, streets) can handle what appears to be rapid growth. Growth is a necessary evil, but it seems like it could be restricted to a more sustainable level.
- I question weather the city really wants to have growth. I know of quite a few people that have tried to start businesses and had nothing but road block after road block from the city. They talk about opening up and welcoming tourists yet to welcome them they install meters throughout the town. I hear lost of comments from visitors to this town. There is a lot of oldies in the city that don't appear to care as long as it's their benefit then it will be fine. The city has a lot of covert people. They don't even do business in their own town. To only guess what it would be like if we had a clean house.

## Miscellaneous

- Q-7 Gas is high enough, personally could not afford a gas tax. I feel it probably cost more to maintain two schools then it would to finish the one and go from there. Opening the second school for possible an alternative school or possible creating a community center out of the old high school location for programs like after school, basketball, skate park, etc. Or all in one location would be perfect there! Hope these ideas help.
- We would like to see any additional funds applied towards reducing water/sewer bills, schools, road improvement, more police/detectives to reduce crime and drug problem. Some streets are not wide enough to handle two car travel, the 4 way stops are difficult to move efficiently, although it keeps with the "small town" effect. But, if Silverton continues to allow new housing development and growth the problem will continue to worsen and at the same time we would lose the "small town" appeal. Reservoir and parks are turning into "hangouts" for delinquents, increasing drug and crime problems. People want to feel safe when they are in these areas. We would like to see more youth programs and more activities for kids to do in order to avoid getting involves with drugs. Not cutting sports and extra-curricular activities. Thank you
- (See comments throughout survey). I feel the lack of adequate parking downtown hurts the downtown businesses. There should be more adult recreation leagues/or opportunities, ex. Volleyball leagues. Why didn't the city require a landscaping and tree buffer between the new gravel parking lot and the road?
- I hope you realize that you will receive a lot of un-educated opinions, including mine.

- My husband and I are both disabled, and live on a very fixed income. We consider ourselves to be good citizens of Silverton, trying to uphold the community ideals of Silverton in both the appearance of our home and yard, as well as the personal aspect of small-town friendliness. We are concerned, however, at some of the trends the city appear to be following in its policy changes. Since we are on a fixed income, and cannot hope to earn more than we do, we worry about escalating property taxes. We have no children, but we support the schools. We do not use many services, but our tax dollars support them. As an artist showing my work in the Silver Creek Gallery, I feel that I do a small bit to add to the attractiveness of or community. But what will happen if rising taxes make it impossible for my husband and myself to continue to afford our home? We will be forced to move, and others who do not contribute to the small town atmosphere, who can afford high property taxes because they work in the city, will take our place. Thank your for asking our opinions.
- Thanks for this opportunity to give an “official” opinion. I appreciate the effort at quantifying, and therefore, adding credibility to the answers/info.
- Jefferson said, “Government works best when it does least.” “You get the government you deserve,”
- I’d like to see the city get a better reputation for working with people to accomplish what they are after (within reason of course). Obviously, we’d like to see everything kept clean and aesthetically pleasing but not everyone has the means to do this.
- I come from out of state. I have seen how well other communities use their natural resources i.e. River that runs through town and have been surprised how little attention is give to Silverton Silver Creek. It is virtually ignored. The city should vigorously try to “develop” the areas around the river so people will want to walk, ride bikes, skate, etc. This makes the city of Silverton a more enjoyable town, a more beautiful town. It is as important or more important than beautification of historical buildings. Also, city needs to be careful about its vision of future and what growth and unwise development can do to compromise and make Silverton just another small city. Silverton is special and can continue to be. However, development of new homes built with very small yards and too many modular homes etc does not make Silverton special — just ordinary. How better can the city deal with people how have homes that are so run down with poorly circumstances of grasses and brush, old tires, sofas in front yards? It, of course, is not fair to the community, the city, the neighborhood, neighbors and property taxes.
- Very concerned about mosquito population in stagnant ugly ponds next to Cascade Highway at the garden. West nice???
- It would be good to provide easements from neighborhoods/new subdivisions for foot traffic, to support making Silverton a walker friendly community. 2. It would be nice to have a tall landmark building (not a church) and with a small footprint, preferably near downtown. This would add character and dignity to town. A good spot might be near the creek between auto and the florist. 3. Encourage residential living downtown (other stories). 4. The Farmer’s market is great- school lunches are appalling – I would like to see some efforts made to support local food growers to raise the quality of nutrition in the schools. 5. The Oregon Gardens doesn’t stimulate enough intent to ? from a distance more than once a year or so. Please consider “Eden Project” in Cornwall England for it’s fascinating educational, environmental vision – if not for it’s scope. 6. 25 MPH along he length of S. Water Street. 7. Public benches that face the sun. (417)
- I appreciate the opportunity to comment. I think the city does a good job. Let’s keep a handle on growth and not put all of our eggs in the Silverton Garden-tourism basket. Thanks
- Keep up the good work. The city is beautiful and very safe and clean. Thank you.

- It doesn't seem to me that Silverton paper carries enough news of what is going on in town. Fewer features and more smaller items would help a lot to keep people informed. Something like a Welcome Wagon Group could be very helpful to newcomers, giving them essential information. Perhaps it could be associated somehow with the Chamber of Commerce. As a person who walks her dog, I am unhappy about the overgrown trees, crumbling sidewalks, and litter. Who is responsible for keeping this a town that looks clean? Seems like the citizens could use some education in his area. Is there an ordinance requiring people to clean up after their dogs?
- My husband and I have only lived in Silverton about 90 days so we aren't able to answer many of the questions on the survey. We're retired and have not school age children. Our first observation of this little city was the high profile of the police cars patrolling the neighborhoods, including the mobile home park on Water Ave. where we now live. We were impressed by that, and reassured by seeing them around town so often. Our second surprise came when we learned we were all invited to the park for free hot dogs, a soft drink, and cookies. Well! How nice! We've never lived anywhere where that happened before. Our third pleasant surprise came with the Hospital Auxiliary's Follies. We were amazed at the response of the audience and how enthusiastically the audience responded to the various performers. How heart warming. On the more negative side, we do wish we had more grocery stores to choose from and how we need a place like Home Depot. Perhaps with continued growth more stores will be interested in this area. And population brings up another question. What are you planning on doing with the number of cars and school children that will be brought in with housing explosion on Ike Mooney? Hopefully that development is all going in on city water and sewer and not on wells and septic tanks. I don't think the city limits sign on this end of town is posted in the correct location is it? Silverton. A nice town.
- Don't care to be on your list anymore. Thank you.
- This town used to be a good town to raise your kids (I grew up here) everyone was friendly and most everyone knew your family. Now we have so many "retired" people coming in and they are not at all very nice. They want to change it into a retirement community meaning no children! That is not right. The youth need things to do but no one wants to help them unless its sports. Yuk! Not everyone can or are interested in them. Then the police really pick on them a lot (some need it but not all). We (the town) are not Aurora. Too many antique shops and nothing of value is here. There are a lot of empty stores. The rent for everything is too high and the sewer/water rates are ridiculous. This town has become very greedy and selfish! [Things we need] Store = pet store. Good churches, car dealerships, appliance stores, TV stores, Montgomery Wards catalog store, hardware store, and an A&W where the young people could hang out and not be ignored or picked on by the police. You really need to take a good look at what we have lost. It's really very sad. This town needs a lot of help to see what is really important. Not that any of this will really be read but it's worth a try — you asked! Thanks.
- This city needs to welcome newcomers and not hold them at arms length. The old-timers brag that no one is arrested for 25 years! How sad! It does have low crime, but people here are very unhappy and sad, I see it in their faces. What a beautiful looking town, but I would love to warn people that appearances aren't everything.
- I think the city of Silverton needs another retirement facility for seniors. Possibly by the creek on Water St. or close to town but within a country atmosphere.
- I am not as well informed as I might be regarding city services because of the fact that I have several out of town family and activities. I haven't used the pool yet — shame on me!
- If we are promoting Silverton being the home of the Oregon Garden we ought to be promoting our citizens to keep their yard and gardens neat and clean. Also, the city should work toward the elimination of weeds growing in streets, sidewalks, and along the walks of

commercial buildings. When you question about parks and recreation, could we make better use of school buildings and school grounds? If we do add parks, it should be where school play areas are not available. For greenway/tracks we should do a better job of using the land along Silver Creek. These trails should be developed for safety and the use of seniors and handicapped. I have noticed traffic exceeds the posted speed limits on Westfield and particularly West Main on a very frequent basis. Also, I think some notice should be posted of a school crossing on West Main area near South Street and Eureka. A number of children use these streets coming from Robert Frost and probably from the Christian school at the friends Church.

- I think we should discuss the fairness and thoroughness of Silverton appeal regarding its coverage of city govern, school dist, hospital, fire dept, police dept, Silverton together, food bank.
- Moving in the right direction, maybe promote cultural diversity.
- I think that when the city has to remove some plants from your home because it is a city easement, they need to ask the owners if they want the plants. This summer, the city dug up two large scotch pines to put in new meters and hauled the pines away before we could say we wanted them to plant in our backyard.
- There has been crisis after crisis with the Oregon Garden. There are a few reasons why I think many Silverton residents are put off with it. 1. In the beginning, statements were made that it would rival other world class gardens. They were just delusions of grandeur. No arboretums were built. Instead, very plain “classrooms” buildings were built. Also the original barn was left and remodeled. Who cares? It’s a barn!! 2. The vision and layouts of the garden are not nearly as imaginative and classic as European Gardens. 3. In the beginning, volunteers were needed to help out. I thought great, singed up, only to find out we would plant 1,000 marigolds in the pouring rain. I was expecting some work — but nothing in the gift shop or tour guides was offered. 4. At first employees from Disney came in whom I thought would really know how to run and organize this garden. Later, disappointment came, as decisions couldn’t be made because of Egos colliding. Indecisive and poor management is the downfall of the Garden. Sad to say. 5. The entrance to the garden is very ugly with unkempt swamp areas. No imagination!
- I really don’t like that the city sends “nasty-grams” threatening to turn off the water just because the water bill was 5 days past due. This seems to be a bit too heavy handed.
- We need cit councilors who will voice their views, not merely echo the mayor.
- I think the local churches could work together for common good. They should be working more together to provide wholesome activities for all ages rather than segregating with limited moneys here and there, none having enough money to provide wholesome [activities] away from school activities. What’s wrong with inter church activities to beautify the town and provide wholesome places and activities for all people form teenagers through old people?
- Please share survey results with the appeal of via web site. I’d like to see the results.
- More efforts to clean up town — trashy yards — too many vehicles parked in yards and vehicles “for sale” parked in vacant lots, yards, along streets. More efforts to restore parks, creek areas, removal of blackberries, poison oak, ivy, restore native plants, take better care of creek side, native plants to shade creek for water quality, fish and wildlife. Water the park plants when needed in summer, the plants, (especially the rhododendrons) look/are distressed every summer. Remove clippings, pruning debris, don’t through over creek bank. Encourage more street trees and encourage saving all the mature trees in Silverton. Calling Silverton “Oregon’s Garden City” implies it’s a city of gardens, trees, beautiful landscapes, parks — encourage that and set good example. Slow down development, too much in a short period of time for a city this size. Need vision of what city wants to be and look like. Too



many “flag lots” — choppy looking — especially bad un creek to through units behind existing, historical old homes. Too many driving too fast and rolling through stop signs in residential areas. Think, plan more long-range regarding recreational facilities. Choose an areas (like the idea of by Robert Frost School) to build recreational facilities as money is available. Facilities that will appeal to all age groups. Site the skate park there first if necessary, and leave existing green spaces by the creek alone. Don’t “sell out” to builders-developers, protect landscape, environment, style, sense of community, character. Take better care or creek, surrounding area, very few cities have such and outstanding, natural, beautiful waterway running though it.

- I am not real familiar with the families that have been long-time residents of Silverton. But what I do know, and have experienced first hand, is that the adults in town are extremely “clicky.” You hear the term “snobs,” “snob hill” often. People are not welcoming to new residents. In the high schools the students are un-accepting, rude, cold, uncaring, and brash. I shutter to think what they were taught at home by their parents. Women in particular in Silverton are very, very, unfriendly (unless you are a male). Keep in mind, I have not been a resident here my entire life. Which I am thankful of. I have lived in California, North Dakota, Montana, Illinois, Washington. Overall, I have found the Willamette Valley to be the most unfriendly place of all. But I am content. As I do not “need” to be with people unless I am in the company of well rounded, open minded, intelligent humans do I care to spend time conversing, etc. I cannot stress enough how cold the people are that a person comes into contact with on a daily basis. I recently overheard a woman discussing with a Safeway employee how excited she was to move here and then to find our how unfriendly the citizens are, though she made a mistake by moving here (she is affluent). Also the town is lacking in anything at all to entertain the youth. Example: Halloween, bars fore over 21, carnivals for children [but] nothing for teens.
- Your survey came at a bad time —holiday — not enough time to complete with all company of Thanksgiving. Sorry. Everyone came week early and stayed until food was gone.
- 17 of 56 questions were on parking and recreation. Is this the biggest issue in Silverton? I’d like to see some questions about future vision of the city. What should its image be? How big should it get?
- It’s great to have all of the wonderful entertainment that comes into Silverton. Dam Balmer at the Silverton Arts Fest was grand along with Jim Mesi and Dick Dale at Mac’s. not to mention all of the considerable talent at the shows up in the gardens. This is something a lot of small towns in Oregon can’t lay claim to! The arts are o.k., but I find myself wondering how many art houses, galleries, and boutiques Portland can support let alone Silverton. Thankfully the Hardware store expanded in a big way to enable more dollars to stay in town rather than go to Salem. I would be interested in what management at silver Falls Bank would move toward financing and consolidating the “arts” to better vitalize the downtown area? I enjoy being an independent as well but we have a dozen or so insurance agents that all seem to need their own offices. How about a “financial center” to consolidate this as well?
- I disagree (and frankly have not heard from one person who does agree with the decision) to get rid of the 911 call center. I feel that poor money management in the police area has led to poor decisions! I find it hard to believe that it cost too much money and was eliminated to save money (or whatever rational you used to justify the decision), when you made the choice to have an officer on paid leave during an investigation for months! I am referring to XXXXX — I have no opinion as to whether the investigation was justified or not — that is not my point. As tax payers we paid him to sit at home while ewe also paid overtime to others to fill the gap. I understand that it takes time, but it took too long and too much money to reach the decision that was made on agreement. I he did wrong than prove it and move on. If you can’t prove it then he should have been re-instated so we were getting service for our money. I appreciate all that Silverton together does and offers to our community. I do feel the

school year it too long and too many different things are expected form our kids that are unrealistic to basic academics but hat goes back to the state level forte most part.

- Please trim trees on Pine St. between Sheridan and Grant St (before Catholic church). Some limbs are broken and could fall this winter — they are dangerous
- Please publish the results of this poll.
- Would like oppotunities for part-time employment.
- I have concerns about the growth of Silverton Hospital. I don't want to see the hospital get so big that it takes over one side of town. I like the small town feel of Silverton and don't want to loose that.
- I find from the survey I need to become acquainted with items I answered.
- There was no "provided postage paid envelope" in your mailings. A due date of Nov. 29, after Thanksgiving, would get you more answers, once people are done with holidays.
- I don't think surveys have much value. For example, if there were not sufficient funds to operate the swimming pool year round, that fact should have been addressed prior to, or at the time of, a bond measure to voters to improve and cover the pool. If there is no money to operate it, why cover it? Transportation improvements is another example. If funds are not available to improve streets to accommodate the added burden form new development, then annexing additional property to the city should be differed rather than impose an additional burden on tax payers. Skate park (indoor or outdoor) should not be publicly funded. Skate parks benefit a limited group. Public funding should be used for more essential services and needs of the general public. Under no circumstances should a skate park be located in either Coolidge-McClaine or the pool/library parks. The character of both areas would be severely degraded. If we can't afford to operate the pool, a skate park has no justification.
- Two families completed this survey, one employed and one retired.
- Silverton needs an airport. Why is that no longer on this survey or in the plans? Thanks.

# Appendix D

## Survey Instrument

The following pages present the survey instrument that was administered to Silverton residents. The survey includes percent responses for easy reference to the results.



# SILVERTON COMMUNITY SURVEY

## Instructions:

Please take a few minutes to fill out your community survey. The survey will provide the City of Silverton with information that will help us better serve you in the future. The survey focuses on growth, quality of life, transportation, recreation, city services, the School District and Silverton Hospital. It should take no more than twenty minutes to complete. When you're done, please return the entire survey in the provided postage paid envelope by **November 24, 2004**.

Your participation is voluntary. If you have any questions regarding the survey, please contact Robert Parker at the University of Oregon (541-346-3801). If you have questions regarding your rights as a research participant, please contact the Office of Human Subjects Compliance, University of Oregon, 5219, Eugene, OR 97403, or call (541) 346-2510.

***First, we would like to ask some questions about the quality of life in Silverton.***

Q-1 Please circle the number that reflects your opinion for each of the following questions:

Question	Poor	Fair	Good	Excellent	Don't Know
How do you rate Silverton as a place to live?	0.4%	4.4%	44.7%	50.3%	0.1%
How do you rate your neighborhood as a place to live?	1.7%	10.2%	46.0%	41.8%	0.1%
How do you rate Silverton as a place to raise children?	0.2%	6.9%	45.1%	40.8%	7.0%
How do you rate Silverton as a place to retire?	2.3%	13.8%	40.3%	35.8%	7.8%
How do you rate overall quality of life in Silverton?	0.6%	6.2%	54.4%	38.6%	0.3%

Q-2 Please rate each of the following characteristics as they relate to Silverton:

Characteristic	Poor	Fair	Good	Excellent	Don't Know
Sense of community	1.9%	11.2%	54.6%	29.7%	2.6%
Openness and acceptance of the community towards people of diverse backgrounds	6.3%	24.2%	47.5%	14.1%	8.0%
Overall appearance of Silverton	1.2%	18.8%	61.5%	18.5%	0.0%
Opportunities to attend community events	0.7%	10.1%	52.7%	34.2%	2.2%
Recreational opportunities	7.8%	35.1%	42.4%	11.2%	3.5%
Job opportunities	31.8%	46.4%	7.6%	0.6%	13.7%
Access to affordable quality housing	22.0%	43.7%	21.4%	3.8%	9.1%
Access to affordable quality health care	7.0%	17.2%	41.3%	26.6%	7.9%
Ease of car travel in Silverton	14.5%	26.5%	44.2%	14.2%	0.7%
Ease of bicycle travel in Silverton	12.0%	24.6%	32.2%	9.6%	21.5%
Ease of walking in Silverton	3.6%	12.4%	45.4%	37.3%	1.2%

Q-3 To what degree, if at all, are the following issues a problem in Silverton?

Issue	Not a Problem	Minor Problem	Moderate Problem	Major Problem	Don't Know
Crime	4.2%	45.8%	38.9%	3.0%	7.9%
Drugs	2.6%	17.8%	41.0%	23.8%	14.8%
Noise	27.9%	48.8%	18.1%	3.6%	1.6%
Run down buildings, weed lots, or junk vehicles	12.0%	47.9%	31.4%	7.8%	0.9%
Taxes	10.5%	26.3%	39.1%	18.3%	5.8%
Traffic congestion	8.0%	27.1%	36.0%	28.3%	0.4%
Unsupervised youth	10.8%	37.9%	31.0%	9.4%	10.8%
Housing prices	6.6%	16.7%	36.2%	34.7%	5.9%

***Next, we would like to ask some questions about community growth and development.***

Q-4 Between 2000 and 2003, Silverton's population grew by approximately 170 people per year, an average yearly increase of 2.4%. How do you feel about this growth rate for Silverton?

- 54.7% Growth rate is acceptable
- 36.2% Growth rate is too fast
- 2.2% Growth rate is too slow
- 6.8% Not sure

Q-5 With regard to single-family construction, should the City place additional limitations on garages to prevent them from being the predominant feature facing the street? Please check all the areas, if any, where you think this restriction should apply.

- 37.4 % Historic District
- 19.3% Existing neighborhoods outside the Historic District
- 25.5% New subdivisions
- 29.4% All new development
- 49.5% I don't think this restriction is needed at all.

Q-6 If the City had unlimited funds to spend on improving downtown, what types of projects would you like to see funded? Please circle the response that best represents your opinion on the importance of the following projects on a scale from 1 (least important) to 5 (most important).

Project	Least Important				Most Important	Don't Know
Sidewalks, street beautification, street trees	6.3%	12.2%	25.8%	29.8%	23.7%	2.3%
Rehabilitation loans for downtown buildings	8.4%	13.6%	23.9%	27.0%	20.3%	6.8%
Financial assistance for development	17.0%	19.3%	24.6%	19.6%	11.3%	8.2%
Undergrounding of utilities	15.0%	15.4%	22.9%	20.8%	21.1%	4.8%
Parks and open space	5.8%	11.3%	25.9%	30.6%	23.9%	2.5%
Public buildings and facilities	9.6%	20.3%	37.3%	20.2%	8.9%	3.7%
Pedestrian and bike improvements	7.6%	17.4%	28.9%	25.0%	17.4%	3.8%
Visual improvements to entryways	12.0%	20.2%	30.2%	20.3%	11.5%	5.9%

***Now, we would like to ask a few questions about transportation.***

Q-7 The City needs to find additional funding sources to help cover the costs of street maintenance and improvements. What funding sources do you favor for paying for these transportation costs? (Check all that apply)

- 22.4% I do not support additional funding for street maintenance and improvements
- 11.7% Local gas tax
- 8.2% Street utility fee
- 19.7% Bond levy
- 41.4% Unsure at this time
- 10.9% It depends (explain) \_\_\_\_\_

Q-8 Several years ago the Oregon Department of Transportation converted 1<sup>st</sup> and Water Streets to one-way streets through downtown to accommodate improvements to the intersection of State Highways 213 and 214. Some people believe changing the streets back to two-way would benefit the traffic flow, parking, and merchants in downtown. Do you think the City should explore converting these two-way streets to one-way streets if the cost is reasonable?

- 32.7% Yes
- 45.3% No
- 19.2% Not sure

***Next, some questions about parks and recreation.***

Q-9 How do you rate the quality of the following park and recreation services?

Service	Poor	Fair	Good	Excellent	Don't Know
Recreation programs/classes	8.4%	26.4%	31.8%	4.7%	28.4%
Recreation centers/facilities	10.8%	27.8%	36.2%	4.7%	20.1%
Appearance of recreation centers/facilities	6.5%	25.5%	45.3%	8.9%	13.6%
Appearance and maintenance of parks	4.6%	18.3%	56.7%	16.0%	3.9%

Q-10 Do you think the City of Silverton needs, or does not need, additional parks?

- 51.4% The City needs additional parks
- 38.0% The City does not need additional parks (**SKIP TO Q-12**)
- 9.6% Don't know

Q-11 If you think the City of Silverton needs additional parks, please indicate the types of parks and facilities you feel the City needs by checking the appropriate boxes below:

- 50.5% Neighborhood parks
- 29.5% Community parks
- 31.7% Indoor skate park
- 40.5% Outdoor skate park
- 43.7% Natural areas/open space
- 22.9% Other (specify) \_\_\_\_\_
- 20.3% Soccer fields
- 24.2% Tennis courts
- 21.2% Basketball courts
- 55.3% Baseball fields
- 15.5% Greenways/trails

Q-12 If you had \$100 to spend on parks and recreation facilities, how would you divide it among the following categories? You can put the entire \$100 into one category or divide it in any combination.

Parks and Recreation Facilities	Dollar Amount
Additional neighborhood parks	\$ 10.88
Additional community parks	\$ 8.85
Additional natural areas	\$ 12.28
Additional sports facilities/fields	\$ 21.00
Maintenance and improvements to existing facilities	\$ 41.50
Other _____	\$ 5.49
<b>Total</b>	<b>\$100.00</b>

Q-13 Would you be willing to pay more for parks and recreation services and facilities in the City of Silverton?

50.5% Yes  
 49% No **(IF NO, SKIP TO Q-15)**

Q-14 In 2002, the City adopted a Parks and Recreation Master Plan to guide the development of parks and recreation activities in the City of Silverton over the next 20 years. This plan estimates that the City will need \$10 million to fund all capital and land acquisition needs. The City does not have sufficient revenue in its General Fund to pay for the development of additional parks, recreation facilities, or athletic fields. The most common means of funding these facilities is through General Obligation Bonds, which requires a vote by the people and an increase in property taxes.

How much per year would you be willing to provide in additional tax dollars (most General Obligation Bonds last for a period of 10, 20, or 30 years) to help fund additional parks and recreation facilities?

19.1%	\$25/year over 10 year period	1.7%	\$75/year over 10 year period
7.9%	\$25/year over 20 year period	7.9%	\$75/year over 20 year period
13.3%	\$50/year over 10 year period	5.4%	\$100/year over 10 year period
7.1%	\$50/year over 20 year period	34.7%	\$100/year over 20 year period
2.9%	I am willing to consider additional tax dollars but need more information.		

Q-15 Do you think the City should build an outdoor skate park if it could be funded through private donations and grant monies?

73.4% Yes  
 26.3% No **(IF NO, SKIP TO Q-17)**

Q-16 If grants and private donations could be secured to build an outdoor skate park, which of the following locations would you prefer for the skate park?

38.2%	The area between the Silverton Municipal Swimming Pool and the Library
11.7%	Coolidge-McClaine Park
20.1%	Other _____
29.2%	Not sure

Q-17 The Silverton Municipal Swimming Pool is owned by the City and operated by the Silver Falls YMCA. How satisfied are you with the operations of the swimming pool? Please circle the appropriate response for each category (1 – Very Unsatisfied to 5 – Very Satisfied).

Service	Very Unsatisfied				Very Satisfied	Don't Know
Customer service	5.1%	8.3%	14.4%	10.6%	7.1%	54.5%
Cleanliness	1.3%	3.1%	13.4%	16.8%	12.9%	52.6%
Lifeguard Supervision	2.2%	4.8%	12.7%	14.2%	9.5%	56.5%
Quality of programs offered	4.2%	5.6%	13.1%	13.6%	5.2%	58.3%
Diversity of programs offered	4.6%	6.4%	15.7%	10.2%	4.1%	58.9%
Knowledge and professionalism of instructional staff	4.6%	6.3%	11.7%	11.8%	4.9%	60.8%

Q-18 The City recently completed significant upgrades to the Silverton Municipal Swimming Pool through a \$1.2 million General Obligation Bond authorized by Silverton voters. How would you rate the quality of these improvements?

- 17.3% Excellent
- 35.1% Good
- 8.2% Fair
- 4.5% Poor
- 34.7% Don't know

Q-19 What additional programs would you like to see offered at the Silverton Municipal Swimming Pool? \_\_\_\_\_

Q-20 The City is exploring ways to extend the pool season beyond the summer months. Currently, the City spends about \$85,000 per year on pool operations. A recent survey of pools in neighboring communities revealed that other communities spend between \$300,000 to \$700,000 per year for year-round operations. Costs depend on the size of the pool, the number of employees, and the number of days and hours per week of operation. Would you support extending the pool season beyond the summer months?

- 68.2% Yes
- 31.4% No (**IF NO, SKIP TO Q-23**)

Q-21 If the City could fund pool operations for two additional days per week from November through February, which two days would you be most likely to use the pool for open family swim and/or lap swimming? (**Check two**)

- 12.1% Monday
- 15.1% Tuesday
- 12.4% Wednesday
- 14.8% Thursday
- 18.9% Friday
- 47.2% Saturday
- 29.3% Sunday
- 27.4% I would not use the pool



Q-22 Funding the pool year-round would require additional revenue. Some cities have passed serial levies (increased property taxes) to help fund their municipal pools. Would you support a small increase (15-20 cents per thousand of assessed valuation) in your property taxes to help fund a year-round pool?

- 50.0% Yes
- 38.2% No
- 11.8% It depends (Explain) \_\_\_\_\_

Q-23 How many times in the **last two years** have you visited the Oregon Garden?

- 17.5% Never (**If never, skip to Q-25**)
- 41.5% Once or twice
- 28.5% 3-6 times
- 5.6% 7-10 times
- 6.7% More than 10 times

Q-24 Why did you visit the Oregon Garden? (**Check all that apply**).

- 64.0% View Gardens
- 5.7% Youth Program
- 15.1% Group Visit
- 45.5% Concert
- 10.3% Wedding
- 39.2% Other (specify) \_\_\_\_\_

Q-25 Please explain why you have not visited the Oregon Garden: \_\_\_\_\_

Q-26 Each year the City of Silverton works with the Oregon Garden to sponsor Silverton Day, which includes free admission for Silverton residents during park hours. Have you ever attended Silverton Day?

- 40.7% Yes
- 59.3% No

***Now, we would like to ask some questions regarding your opinions on City services and local government.***

Q-27 Overall, how would you rate the quality of services provided by the following governments:

Government	Poor	Fair	Good	Excellent	Don't Know
The Federal Government	10.6%	31.2%	33.5%	2.5%	22.2%
The Oregon State Government	8.3%	32.2%	37.0%	2.0%	20.5%
The Marion County Government	5.0%	31.2%	39.7%	2.3%	21.7%
The City of Silverton Government	5.6%	20.5%	52.5%	8.2%	13.0%
Silver Falls School District	3.8%	15.9%	38.9%	14.8%	26.5%

Q-28 Have you had any in-person or phone contact with an employee of the City of Silverton within the last 12 months (including police, receptionists, public works or any others)?

76.8% Yes  
23.0% No (IF NO, SKIP TO Q-30)

Q-29 What was your impression of employees of the City of Silverton in your most recent contact? (Rate each characteristic below)

Characteristic	Poor	Fair	Good	Excellent	Don't Know
Knowledge	4.6%	14.9%	49.4%	27.7%	3.5%
Responsiveness	7.7%	13.5%	44.7%	32.7%	1.4%
Courtesy	5.6%	10.4%	41.0%	41.7%	1.3%
Overall impression	7.0%	13.5%	45.1%	32.9%	1.4%

Q-30 Please rate the following statements by circling the number that most clearly represents your opinion:

Statement	Strongly Disagree				Strongly Agree	Don't Know
I receive good value for the City of Silverton taxes I pay.	4.3%	13.5%	40.4%	23.1%	9.4%	9.3%
I am pleased with the overall direction that the City of Silverton is taking.	6.8%	19.1%	34.8%	22.4%	8.0%	8.8%
The City of Silverton government welcomes citizen involvement.	5.2%	11.6%	30.1%	26.6%	11.6%	14.8%
The City of Silverton government listens to citizens.	8.1%	15.8%	27.8%	19.8%	8.8%	19.8%

Q-31 How do you rate the quality of each of the following services in Silverton?

Service	Poor	Fair	Good	Excellent	Don't Know
Police services	3.7%	13.8%	52.7%	24.0%	5.6%
Ambulance/emergency medical services	0.8%	3.9%	40.9%	33.0%	21.3%
Crime prevention	3.2%	18.9%	51.4%	8.9%	17.5%
Traffic enforcement	5.9%	21.7%	51.1%	15.1%	6.2%
Garbage collection	1.9%	6.9%	47.2%	43.2%	0.8%
Recycling	3.0%	9.0%	42.4%	43.7%	1.8%
Yard waste pick-up	3.0%	8.1%	41.3%	37.4%	10.1%
Street repair	12.2%	38.7%	41.8%	4.7%	2.7%
Street cleaning	3.5%	12.6%	55.9%	25.3%	2.7%
Street lighting	5.8%	20.7%	58.5%	14.7%	0.3%
Sidewalk maintenance	16.7%	37.3%	38.9%	4.7%	2.4%
Amount of public parking	21.1%	34.0%	36.7%	6.7%	1.5%
Storm drainage	7.9%	24.9%	50.8%	7.0%	9.5%
Drinking water	4.7%	12.5%	51.1%	29.2%	2.5%
Sewer services	3.9%	12.4%	58.4%	18.2%	7.1%
Land use, planning and zoning	13.1%	28.6%	36.9%	4.6%	16.8%
Code enforcement (weeds, abandoned buildings, etc)	9.8%	29.0%	38.5%	8.7%	14.0%
Services to seniors	3.5%	12.8%	40.2%	10.3%	33.1%
Services to youth	10.7%	25.3%	32.7%	3.1%	28.3%
Municipal courts	2.4%	9.1%	29.6%	3.3%	55.6%

***Next, we would like to ask some questions about the Silver Falls School District.***

Q-32 Do one or more members of your immediate household attend school in the Silver Falls School District?

30.4% Yes  
69.5% No

Q-33 What is an acceptable number of years for the high school to continue to operate with two campuses?

12.9% 1-2 more years  
9.8% 3-4 more years  
6.3% 5 or more years  
42.3% None. Pass a bond and complete the high school  
28.7% It is acceptable to continue to operate two campuses indefinitely.

Q-34 What grade would you give the Silver Falls School District for the quality of education provided to its students?

20.1% A  
47.2% B  
27.2% C  
4.3% D  
1.2% F

Q-34a If you answered D or F to Q-34, please explain why you gave this grade and what you would do to improve the quality of education.

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Q-35 If Silver Falls School District receives insufficient funds to operate its current education program, which do you favor?

59.3% Maintain current programs and services but shorten the school year  
40.2% Reduce or eliminate staff, programs and services, but do not shorten the school year

Q-36 Would you support a local option levy raising your property taxes for 3 to 5 years by about \$150 per year for an average value home if it allowed the Silver Falls School District to provide a full school year to its students?

30.0% Yes  
45.9% No  
24.2% Not sure

***Now, we would like to ask a few questions about the Silverton Hospital.***

Q-37 The Silverton Hospital offers a variety of medical and community services locally. From the services listed below, please check the services, if any, you have used in the past year.  
(Check all that apply)

- 53.5% 24-hour emergency department
- 22.3% In-Patient hospitalization
- 38.2% Mammography services (including stereotactic breast biopsy)
- 66.7% Laboratory services
- 3.3% Transportation to medical appointments
- 56.0% Diagnostic Imaging (e.g. X-ray, CT scan, Nuclear Medicine, Ultrasound)
- 3.9% Health Screening Clinics
- 16.3% Day surgery
- 3.9% Intravenous and chemotherapy services, wound care
- 15.4% Community education programs or Health Resource Center
- 6.9% Other (specify) \_\_\_\_\_

Q-38 Generally speaking, how satisfied are you with your local medical care? Please circle the appropriate response for each category (1 – Very Unsatisfied to 5 – Very Satisfied)

Hospital Services	Very Unsatisfied				Very Satisfied Know	
	1	2	3	4	5	6
Availability of primary care physicians	4.2%	4.2%	14.6%	24.7%	39.8%	12.5%
Availability of specialty care	2.6%	5.8%	19.0%	24.9%	23.2%	24.5%
Quality of physician support staff	1.6%	3.5%	16.3%	30.6%	31.2%	16.8%
Emergency medical care	1.2%	3.6%	12.9%	26.3%	32.4%	23.5%
Overall patient care	1.6%	1.2%	15.9%	33.7%	31.6%	15.9%
Friendliness/helpfulness of staff	1.9%	2.3%	13.7%	30.4%	41.9%	9.8%
Availability of parking	4.1%	8.0%	24.7%	29.2%	26.0%	8.0%
Cleanliness of facility	0.8%	1.3%	9.5%	29.4%	50.5%	8.4%
Outpatient services	1.0%	1.5%	10.0%	25.2%	29.5%	32.8%
Health education programs and community health outreach	1.2%	1.7%	11.6%	22.3%	28.2%	35.0%
Other (please specify) _____	7.8%	0.6%	1.9%	7.1%	21.4%	60.4%

Q-39 Did you leave Silverton for specialized health care in the past year?

- 47.6% Yes
- 38.0% No (IF NO, SKIP TO QUESTION 41)
- 14.4% I didn't need specialized health care (IF NOT, SKIP TO QUESTION 41)

Q-40 If **yes**, what specialized service did you use?

5.1%	Cardiology	19.0%	Ear, Nose, Throat specialists
7.6%	Oncology	4.6%	Endocrinology
16.8%	Orthopedics	7.1%	Gastroenterology
18.8%	Dermatology	3.2%	Plastic Surgery
10.5%	Urology	5.9%	Pulmonary
9.3%	Neurology	38.4%	Other (please specify) _____

Q-41 What type of medical insurance do you have?

19.9%	Medicare
4.0%	Oregon Health Plan
10.4%	Kaiser
76.5%	Other private insurance (ODS, Blue Cross, etc) please specify
5.0%	Uninsured

Q-42 What other medical/health services would you like in your community?

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### ***Finally, some questions about your household.***

Q-43 How long have you lived in the Silverton area? \_\_\_\_\_ Years

Q-44 If you moved to Silverton, why? (**Please check all that apply**)

26.9%	It is convenient to where I work
30.2%	Close to family
17.6%	I am retired, and this seems like a good place to live for a variety of reasons
12.6%	Proximity to hospital
23.4%	Good schools
44.4%	Safe, livable neighborhoods
75.0%	Liked small town characteristics of the community
18.2%	Other (specify) _____

Q-45 Are you a registered voter?

94.9%	Yes
5.1%	No

Q-46 What is your age? 53 (average) Years      Gender?      40.3% Male    59.5% Female

Q-47 How many people live in your household, including yourself?

1.86 (Avg) Adults (over 18)      0.67 (Avg) Children      2.53 (Avg) Total

Q-48 Do you rent or own the home you live in?

11.3%	Rent
86.0%	Own (or am buying)
2.7%	Occupy without payment or rent

Q-49 Which of the following best describes the area where you live in Silverton?

25.7%	East Hill	10.7%	The Silverton High School area
15.4%	West Hill	25.9%	South Water St. (s. of Community Center)
11.4%	Northside	10.5%	Downtown

Q-50 Please estimate your total household income in 2003 before taxes:

1.4%	Less than \$5,000	10.7%	\$15,000-\$24,999	12.1%	\$75,000-\$99,999
2.5%	\$5,000-\$9,999	28.3%	\$25,000-\$49,999	7.9%	\$100,000-149,999
6.7%	\$10,000-14,999	27.1%	\$50,000-\$74,999	3.1%	\$150,000 or more

Q-51 Where do you work?

31.9%	Retired, or not employed
8.7%	At home
27.8%	In Silverton
19.6%	In Salem / Keizer area
3.5%	In Woodburn
6.5%	In Portland area
13.4%	Other (specify) _____

Q-52 Where do you get *most* of your local news?

60.4%	Silverton Appeal
48.3%	Statesman Journal
10.4%	Oregonian
7.8%	SCAN TV
0.8%	KBZY radio
18.5%	From the local grapevine
8.1%	Internet
1.6%	City of Silverton website
12.4%	Other (specify) _____

Q-53 Do you have a suggestion for how the City could provide better information to citizens?

\_\_\_\_\_

Q-54 What additional services or information would you like to see provided on the City of Silverton website?

\_\_\_\_\_

Q-55 This is the fifth time since 1990 that surveys have been mailed asking for public input on different issues. How do feel about responding?

89.7%	I like the fact that the City periodically asks for my opinion on different issues.
2.2%	I don't think the City needs to conduct household surveys.
8.0%	I dislike answering surveys and don't think anybody really cares what I think.

Q-56 Please share any other comments you have in the space provided below.

***Thank you for filling out your community survey! Please mail your answers back in the postage-paid envelope provided.***