

**Grant's Pass Residents Survey, 2000  
Ci3 Instrument**

CATION

SQN right  
REVIEW CtrlR

LIST DEPTMNTS  
Parks maintenance  
Police services  
Street maintenance  
Planning services  
City water services  
Leaf collection program  
Recreation programs  
Fire & Emergency services  
Street sweeping  
Building inspection services  
Sewer services  
Recycling program  
ENDLIST  
ROSTER DEPTMNTS DEPTS YBAD2

LIST GOVT  
Federal Government  
State Government  
County Government  
City Government  
School District  
Community College  
Irrigation District  
ENDLIST

LIST TRAFFIC  
Congestion  
Traffic moving too fast  
The effectiveness of traffic signals  
The lack of sidewalks  
Safety of bicycle lanes  
Enforcement of traffic laws  
ENDLIST

LIST FACTORS  
close to schools  
close to stores & shopping areas  
with high vehicle and pedestrian use  
that are in the worst condition  
ENDLIST

Q:HELLO

T:

Hello. My name is \_\_\_\_\_ and I am calling from the Oregon Survey  
Research Laboratory on behalf of the City of Grants Pass. The  
City has asked us to call and interview residents (of Grants Pass)

age 18 and older to get your opinion on a number of local issues. I want to assure you I am not selling a thing and that this survey is completely voluntary and anonymous. The interview will take about 10 minutes. Do you have any questions about the interview before we begin?

PROBE: Is there another adult in the household who I could talk to?

1 --> TO CONTINUE  
CTRL+END --> TO RESCHEDULE

t14:

I'm \_\_\_\_\_ calling back from the Oregon Survey Research Lab to finish an interview for the City of Grants Pass that we began earlier.

1 --> TO CONTINUE  
I:  
Key 1

Q:HELLO1  
T:  
Are you a resident of Grants Pass?

PROBE: Residents are eligible to register to vote in Grants Pass city elections (like for the mayor).

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
key 1-2, 7-9  
if (ans > 1) skipto NOQAL2

Q:INVOLVE  
T:  
Thank you for your cooperation. Is there anyone currently living in your household who is employed by the city of Grants Pass, serves on the City council, or is an appointed member on other City Boards, Committees, or Commissions?

1 YES-> NOQAL  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1,2, 7-9  
skipto NOQAL 1  
qal Noqal

Q:READ2

T:

Thank you. First, I am going to read you a list of departments.  
Please tell me how you would rate the overall quality of the department  
using a one to five scale where one means poor and five means excellent.

PRESS 1 TO CONTINUE

I:

key 1

Q:DEPTS

T:

How would you rate

PROBES: On a 1 to 5 scale where 1 is poor and 5 is excellent.  
How would you rate it even if you haven't had contact with that  
department?

1 POOR

2 FAIR

3 NEUTRAL

4 GOOD

5 EXCELLENT

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

SHOW ROSTEXT 1 20 50 GREEN

Key 1-5, 7-9

IF (ans > 1) ENDMEMB

Q:YBAD2

T:

(Why was/Why is) it poor?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

SHOW ROSTEXT 2 1 50 GREEN

opn 13 5 22 60 m n

Q:READ3

T:

Now I am going to read you a list of types of government.  
Considering the amount of money you currently pay, please  
tell me how often you feel you are getting your money's  
worth from each type, using a one to five scale where one  
means never and five means always.

PRESS 1 TO CONTINUE

I:

cmdi RecNum "RecordNumber"

key 1

Q:TAX

T:  
(Considering the amount of money you currently pay), how often  
do you feel you are getting your money's worth from the  
\_\_\_\_\_ ?

PROBE FROM LIST

- 1 NEVER
- 2 RARELY
- 3 SOMETIMES
- 4 OFTEN
- 5 ALWAYS

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
FOR GOVT  
SHOW LISTEXT 3 1 20 GREEN  
Key 1-5, 7-9  
ENDFOR

Q:PARTICIP

T:  
Now I'm going to ask you some questions about public  
information and involvement. First, do you believe the city  
provides adequate opportunities for people to participate and  
influence decisions made by the city?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1,2, 7-9

Q:COUNCIL

T:  
In the past 12 months, have you attended a city council meeting or a  
meeting of the Planning Commission, Budget Committee or other public  
meeting on city issues?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1,2, 7-9

Q:VOLUNTER

T:  
(In the past 12 months,) have you volunteered your time on projects

or activities to help make Grants Pass a better place to live?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:CITYRATE

T:

Using a 1 to 5 scale where one is poor and five is excellent, how would you rate the City's efforts to keep you informed about city issues?

1 POOR

2 FAIR

3 NEUTRAL (NEITHER GOOD NOR BAD)

4 GOOD

5 EXCELLENT

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-5, 7-9

Q:NEEDINFO

T:

Are your needs for information about the activities and operation of the city currently being met?

1 YES

2 NO

3 (IF VOLUNTEERED) TOO MUCH INFO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-3, 7-9

Q:HOWINFO

T:

(We are over halfway done with the survey and I want to thank you for your continued cooperation.)

Now I'm going to read you a list of six different ways the city tries to keep people informed. Please tell me which \*one\* you find most useful in keeping up with city issues and activities.

PROBE FROM LIST

1 CITY NEWSLETTER

2 NEWSPAPER ADS

- 3 NEWSPAPER ARTICLES
- 4 RADIO NEWS
- 5 TELEVISION NEWS
- 6 PUBLIC MEETINGS

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-9

Q:LIVEABLE

T:

Now I will ask you a few general questions about Grants Pass.

On a scale of one to five where one is poor and five is excellent, how would you rate Grants Pass as a place to live today?

PROBE: One is poor and five is excellent.

- 1 POOR
- 2 FAIR
- 3 NEUTRAL (NEITHER GOOD NOR BAD)
- 4 GOOD
- 5 EXCELLENT

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:SAFE

T:

Using a scale from one to five where one is not at all safe and five is very safe, how safe do you feel living in Grants Pass?

PROBE: One is not at all safe and five is very safe.

- 1 NOT AT ALL SAFE
- 2
- 3
- 4
- 5 VERY SAFE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:COMPARE

T:

Compared to other parts of the city, is your neighborhood safer, about the same, or less safe (than others are)?

- 1 SAFER

2 ABOUT THE SAME  
3 LESS SAFE

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-3, 7-9

Q:GROWTH

T:  
Do you believe Grants Pass is growing too fast, about the right  
pace, or too slowly?

1 TOO FAST  
2 ABOUT RIGHT  
3 TOO SLOWLY

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-3, 7-9

Q:GROWTH2

T:  
Do you feel that there are some types of growth that are better  
than others?

1 YES --> SKIP TO GROWTH3  
2 NO --> SKIP TO GROWTH4

7 REFUSED --> SKIP TO GROWTH4  
8 DON'T KNOW--> SKIP TO GROWTH4  
9 NO ANSWER--> SKIP TO GROWTH4

I:  
Key 1,2,7-9  
if (ans > 1) skipto GROWTH4

Q: GROWTH3

T:  
What type of growth do you think is better?

PROBE: What types of growth do you believe are beneficial to Grants Pass?  
PROBE: What types of growth would you prefer to see in Grants Pass?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:  
opn 10 1 25 65

Q:GROWTH4

T:  
Do you think there are some types of growth that are worse  
than others?

- 1 YES --> SKIP TO GROWTH5
- 2 NO --> SKIP TO GROWTH6

- 7 REFUSED--> SKIP TO GROWTH6
- 8 DON'T KNOW--> SKIP TO GROWTH6
- 9 NO ANSWER--> SKIP TO GROWTH6

I:

Key 1,2,7-9

if (ans = 1) skipto GROWTH5

if (ans > 1) skipto GROWTH6

Q:GROWTH5

T:

What type of growth do you think is worse?

PROBE: What types of growth do you believe would harm Grants Pass?

PROBE: What types of growth would you rather not see in Grants Pass?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 10 1 25 65

Q:GROWTH6

T:

Do you believe that new homes are being added too fast, at about the right pace, or too slowly?

- 1 TOO FAST
- 2 ABOUT RIGHT
- 3 TOO SLOWLY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3,7-9

Q:GROWTH7

T:

Do you believe that new retail stores are being added too fast, at about the right pace, or too slowly?

- 1 TOO FAST
- 2 ABOUT RIGHT
- 3 TOO SLOWLY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3,7-9

Q:GROWTH8



T:

Do you believe that new industrial businesses are being added too fast, at about the right pace, or too slowly?

- 1 TOO FAST
- 2 ABOUT RIGHT
- 3 TOO SLOWLY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3,7-9

Q:CITY1

T:

Growth brings advantages to a community such as construction jobs, new employment, and shopping opportunities. It also has drawbacks, such as increased traffic, crowded parks, and a loss of forested hillsides. The City can encourage growth or it can discourage growth. Should the City encourage or discourage new homes?

- 1 ENCOURAGE
- 2 DISCOURAGE
- 3 (IF VOLUNTEERED) IT DEPENDS
- 4 (IF VOLUNTEERED) NEUTRAL--NEITHER AGREE NOR DISAGREE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4,7-9

Q:CITY2

T:

Should the City encourage or discourage new retail businesses?

- 1 ENCOURAGE
- 2 DISCOURAGE
- 3 (IF VOLUNTEERED) IT DEPENDS

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3,7-9

Q:CITY3

T:

Should the City encourage or discourage new industrial businesses?

- 1 ENCOURAGE
- 2 DISCOURAGE
- 3 (IF VOLUNTEERED)IT DEPENDS

- 7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-3,7-9

Q:CITY4

T:

Should the City build more parking lots in the downtown area?

1 YES

2 NO

3 (IF VOLUNTEERED) IT DEPENDS

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-3,7-9

Q:PARK1

T:

Should commercial trucks be allowed to park overnight on residential streets?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2,7-9

Q:PARK2

T:

Should commercial trucks be allowed to park overnight on city streets in shopping areas?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2,7-9

Q:PARK3

T:

Should commercial trucks be allowed to park overnight on city streets in industrial areas?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2,7-9

Q:UTIL1

T:

Do you find the water and sewer bills from the City easy or difficult to understand?

1 EASY

2 DIFFICULT

3 (IF VOLUNTEERED) NEITHER

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-3,7-9

Q:UTIL2

T:

Is there any way, other than lowering fees, that the City could make it easier for you to pay your water and sewer bill on time?

OPEN-ENDED

TYPE IN EXACT RESPONSE BELOW

I:

opn 10 5 22 60

Q:UTIL3

T:

When you have called or visited the Utility Customer Service Office in the City do you usually get the help you need, sometimes get the help you need, or never get the help you need?

1 USUALLY

2 SOMETIMES

3 NEVER

4 (IF VOLUNTEERED) R NEVER VISTED OR CALLED THE OFFICE

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-4,7-9

Q:SMOKBAN

T:

If you could vote on whether or not to ban smoking in Grants Pass' restaurants, would you definitely vote against the ban, probably vote against the ban, probably vote for the ban, or definitely vote for the ban.

1 DEFINITELY VOTE AGAINST

2 PROBABLY VOTE AGAINST

- 3 PROBABLY VOTE FOR
- 4 DEFINITELY VOTE FOR
- 5 (IF VOLUNTEERED) UNDECIDED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5,7-9

Q:ROADS

T:

There are three ways the City could deal with road maintenance.

Would you prefer that the city tax homes approximately \$3 a month to repair roads as they wear out, wait until roads are worn out and tax homes once at a higher rate, or should we just live with roads as they wear out?

- 1 MONTHLY TAX
- 2 ONE TIME FEE
- 3 LIVE WITH ROADS

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3,7-9

Q:CHANGE

T:

What one thing would you like to change about Grants Pass (to make living there more enjoyable)?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:ENJOY

T:

What do you particularly enjoy about living in Grants Pass?

PROBE: What one thing do you enjoy most about Grants Pass?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:RESIDE

T:

Now, we'll finish up with a few questions about yourself.

How many years have you lived in Grants Pass?

TYPE NUMBER OF YEARS

0 = 6 MONTHS OR LESS

1 = 7 TO 12 MONTHS

96 = 96 OR MORE

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

num 0 99 2 0 20 10

Q:OWNRENT

T:

Do you rent or own your principal residence?

PROBE: Your principal residence.

1 RENT

2 OWN

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:VOTE

T:

Are you a registered voter in the city of Grants Pass?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:SEX

T:

(I know this sounds silly/ I am required to ask)

Are you male or female?

1 MALE

2 FEMALE

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:AGE

T:

In what year were you born?  
TYPE LAST TWO DIGITS ONLY

00 1900 or Earlier

97 REFUSED  
98 DON'T KNOW  
99 NO ANSWER

I:  
num 0 99 2 0 20 10  
IF (ANS > 82)  
IF (ANS < 97) REASK  
ENDIF

Q:ZIPCODE

T:  
(And finally) What is your ZIP code?

NOTE: WE ARE ASKING THIS QUESTION SO THAT WE CAN COMPARE RESPONSES FROM  
R'S PART OF THE CITY TO OTHER PARTS OF GRANTS PASS.

KEY IN EXACT 5-DIGIT NUMBER

99997 REFUSED  
99998 DON'T KNOW  
99999 NO ANSWER

I:  
num 1 99999 5 0 20 10

Q:END1

T:  
Thank-you very much for taking the time to answer these  
important questions about Grants Pass. Your comments have  
been valuable. Do you have anything else you'd like to add?

Have a nice (day/evening).

TYPE EXACT RESPONSE BELOW

I:  
opn 13 5 22 60 m n

Q:END2

T:  
ENTER YOUR INTERVIEWER ID#  
GOOD JOB! YOU ARE DONE WITH THIS ONE!

I:  
num 1 999 3 0 20 10  
CPL  
DISPOS = 26  
ENDQUEST

Q:NOQAL2

T:  
I'm sorry, we can only interview residents of Grants Pass  
who are 18 years of age or older.  
I'm sorry to have bothered you. Have a nice (day/evening).

KEY 1 TO DISQUALIFY

I:

Key 1

DISPOS = 22

ENDQUEST

Q:NOQAL

T:

I'm sorry we can only interview residents who are not involved with the city council, city boards, committees or commissions.

I'm sorry to have bothered you. Thanks.

KEY 1 TO DISQUALIFY

I:

Key 1

DISPOS = 22

ENDQUEST