

Peace Health Senior Survey (18 Month) Sample and Response Rates Report

April-July, 2003

Oregon Survey Research Laboratory, University of Oregon

Total Sample	1544	Eligible	1492
Total Used	1544	Ineligible	46
Total Unused	0	Unknown	6
		Refused	43

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	779	1	16	Left Message for R	11	0
2	Busy	483	0	17	R too ill now	109	3
3	Answering machine	2655	4	18	R too ill ever	3	3
4	Wrong number	29	11	19	R deceased	9	9
5	Disconnected #	45	23	20	Unable to interview ever	0	0
6	Non-working #	2	1	21	R gone survey dates	0	0
7	Non-residential #	0	0	22	Ineligible	2	2
8	Duplicate #	0	0	23	Screening device/CB	1	0
9	Fax/Modem	2	0	24	Screening device/refusal	0	0
10	Language barrier	1	0	25	Partial interview/CB	115	0
11	Not home/CB	302	2	26	Completed interview	1440	1440
12	Too busy/CB	640	1	27	Phone slam	23	1
13	New #/CB	7	0	28	Initial refusal	88	16
				29	Final refusal	28	27
15	R unable to answer/incomplete	1	0				

Call Efficiency

Total Calls	6775
CASRO Response Rate /Total Attempts	22.93%
Complete/Total Attempts	21.25%
CASRO Refusal Rate /Total Attempts	1.85%
Refused/Total Attempts	1.71%

Response Rates

Total Sample	1544
CASRO Type Response Rate	96.14%
Completed/Attempted Sample	93.26%
CASRO Type Refusal Rate	2.87%
Refused/Attempted Sample	2.78%

Sample Coverage Rate

Response Rate/All Eligible	96.14%
Refusal Rate/All Eligible	2.87%