

**JOSEPHINE COUNTY SURVEY
DECEMBER, 2002**

**NARRATIVE ANSWERS TO OPEN-ENDED
QUESTIONS**



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Interviewers recorded verbatim. They have been corrected for spelling but not for grammar. Identical answers are noted in bold italics.

SAFE1A

Do you have any suggestions for making Josephine County a safer place?

IF 1 YES→

SAFE1B

What are (they / your suggestions) for making Josephine County a safer place?

PLEASE ENTER EXACT RESPONSE BELOW

A conservative viewpoint, not a liberal one, the view of that a lack of sensitivity, actually the liberal view lacks sensitivity. The criminals have more freedom than law-abiding citizens. When right is considered wrong and wrong is considered right; when a man protecting his home is sued because a criminal hurts himself trying to commit a criminal act.

Addressing the meth labs is the best thing to do now. It's a hot spot of that kind of activities and needs to be addressed.

Being more strict with people that commit crimes send them to jail and keep them there, don't be soft on criminals.

By not cutting law enforcement despite the public. When budget is less they take it away from the law enforcement and it makes the county less safe. A lot of people complain more about cutting the library out of the budget than they do about law enforcement.

Close up the boarders.

County residents are going to pass a levy one of these days instead of saying no to everything.

Deal with the drug dealers. Get rid of the meth labs. Get some employment out here. Get people to work. There are no jobs, nothing. There's nothing but bars and drugs. Get better wages. They are not paying people enough to pay their bills, rent or nothing. Cooks are getting the same wages that they got 15 years ago, that's why we are getting burnt offerings.

Don't abolish the second amendment.

Don't get me started on that, like how I think they ought to have a little less political corruption in the county.

Don't let your jailbirds out.

Don't publish police and sheriff's office hours. Every time they say the police aren't going to be working more of the wrong kind of people move in.

Employment-keeping people busy.

Enough funding for adequate police force. The schools that are outside the cities people speed by them and the limits don't seem to be enforced.

Everything has to grow because everything is growing so fast so services have to grow too mostly the police force.

Figure out some way to keep the criminals in the jail, not on the streets.

Find place for the teenagers to go get them off the streets.

Find something instead of taxes to get money for more police.

Fire the county commissioners.

Fix the budget to the law enforcement.

Focus less on traffic stops and focus more on real crimes like burglary like breaking into my car.

For more people to be aware, neighborhood watches.

Fund the sheriff's office, for God's sake.

Get a dogcatcher; enforce animal control.

Get more cops I guess.

Get more police protection.
Get rid of everybody in office including the sheriff and get decent people.
Get rid of politicians and start with new ones.
Get rid of the drug manufacturers just in general we are supposed to be the highest rated meth-lab county in the state.
Get rid of the drugs.
Get some more police officers and deputies.
Get some more police officers just around the town "A" street and "G" street. We are low on police officers in Josephine County.
Get the drugs out of here-- too much methamphetamine in this county.
Get the people to vote for the services that they are needed, but they aren't willing to pay for.
Get tougher on the drug people.
Getting something for the kids to do in this area.
Have something for the kids to do so that they are not out robbing people and being hoodlums stop tearing things down and building old folks homes so that we can actually do something.
Have the policemen concentrate on the hard core criminals instead of the petty criminals.
Hire more people deputies for the sheriffs department.
Hire more police and sheriffs.
I could suggest that they take the police that are available and instead of having them cruise around divide the county into districts and let them get to know the area and the people.
I don't know if roads have anything to do with it, but better organizing and lighting of streets would make it safer.
I don't know, no comment.
I don't play politics too much, but the funding for the police dept has enough men on the streets so the funding should be increased, particularly Grants Pass.
I don't think it's limited to Josephine County; it's a matter of resources. The county has a lot of laws that they don't enforce. They toss garbage around. The planning department won't do anything; nobody does.
I feel that people should pay attention to what is going on around them in their neighborhoods. Daytime is an important time to pay attention.
I feel that there's two fairly strong elements here; there's a religious group and non-religious group doing drugs. I think the way the Grants Pass business people support projects is great. (P) I really had no idea.
I guess there's a lot to be desired in the government--the building industry. The inspection department for instance, if you wanted to build a house you go down there with plans and they pick them apart.
I guess we need more rural patrol. Punishment, we need to follow through on that better.
I have no idea.
I live in a very small town with a very questionable police department and how the funds are distributed is not on the up and up-- this is a very corrupt county. One of the biggest businessmen in the county drives drunk through the town every day and they never touch him; his son is a cop.
I really am not I have not idea about law enforcement.
I really think that the management form of government even for the commissioners. Well I think there should be a general manager over the commissioners; yes similar to that of a city manager to the city, or a general manager.
I think drug intervention has to be addressed.
I think I was in two car accidents because of bad intersections. I have so many times I've almost been broad-sided because the speed limits are so high, and the signage is not good.
I think our local law enforcement, sheriff and police are too nit picky on speed laws and they harass people. They harassed my wife a year after she got here. She was afraid to give her name and she was afraid they might harass her. She was stopped by a sheriff four different times and she was never given a ticket. I think he was flirting with her.
I think that being weak humans, I think when economic stress is placed on people that erupts in anger and violence, even people aren't prone to it. If we can improve the economic prospects it would be helpful.
I think that there should be more police force out, to me.
I think that they need, there needs to be a more positive attitude from the Sheriff's department. And we've heard all the stories about how they're under-funded and need more money and all that, but I've just recently had a run in with a Sheriff's deputy and I feel as though I was treated very badly. I was just a passenger and I was treated very badly and he just all round had a bad attitude.
I think the law enforcement could do better without trying to tax everybody to get what they want.
I think the sheriff we have is doing a very good job.
I think they need to keep their law enforcement up. You hear about gangs coming into town and about people getting beat up.

I understand that any suggestion I have in mind isn't feasible, due to cost. I actually feel they've done a fantastic job putting the substation into Wolf Creek. That's where I was raised.

I was a little upset when I saw four officers arresting a shoplifter at Safeway. I thought it was a little excessive and they hassle the teenagers too much.

I wish we could get more of a budget for our sheriff.

I would like to see something to get the kids off the streets. I would like to see them get into something and somewhere where they can go to hang out where's something can do and engage their minds. Something like a boy's club or girl's club.

I would say more patrols.

I would say that...improve the school system, improve parenting, make it a happier place to live. But that's way too vague. I wish I could be more constructive.

I would think being able to lock up the criminals who are on the street. The criminal element is high here but I am not threatened by it. We have a lot of meth labs and things like that.

If the budget goes through for the sheriff's dept it'll be okay.

If the police were more visible that might help a lot. If you know that you're going to run into one, you're more likely not to do something you shouldn't.

If they can get rid of the drugs.

If we could somehow deal with drug abusers, that would help with a lot of the crime. I believe that drug abuse is a cause of a lot the theft and violent crime in the county.

Improve traffic, population control within county.

In the area where I live, there are a lot of idle people who are unemployed.

Increase police patrols.

Increase the police and sheriff departments. Those departments have had their budgets cut, which is stupid.

Increase the rural patrols by the county sheriff, that.

Increased law enforcement.

Is what the voters decide, what the people in government are making--too much money and taking it away from services for the people.

It depends on the economy and to ferret out the meth labs and the drugs that are around. There seems to be an abundance of people who need special help, like welfare and such.

It seems as if we have a long I-5 corridor with drug issues and it seems that people who use the drugs go to jail but the people who sell them never get caught. We need to re-direct our efforts to stop the drug traffic.

It takes money to have better policing and better drug rehabilitation programs.

It would have to be to remove a lot of the drug stuff that's going on, including the methamphetamine labs and stuff.

I've been on several sheriffs committee and various boards for the new jail and we thought that would solve our revolving door and keeping criminals off the streets. But what has happened to our new jail is that it is being abused by the local authorities. They're trying to put everyone in jail. If there was a citizens review panel that would look at police conduct, that would go a long way to break down the barrier between "them and us".

Just increase sheriff's patrols.

Keep it like it is.

Keep voting for the police budget and tighten up the laws so criminals don't get off so easy.

Kill the first cop that's a double-crosser. No, I like Daniels. Safer would include tightening up on the penalties for criminals. The Bible says laws will be lax at the end of time.

Law enforcement could walk a beat on the streets.

Lay out of streets could be improved.

Let's keep our courts open. I think somebody was floating the idea of a small claims court. I think we need to keep our police force; they need to be funded.

Lock the gates at the border.

Look out for each other instead of ignoring our neighbors like some places do.

Make sure sheriffs or who ever responds to call when you call the police are aware of how to get around in the town when you tell them where you are.

Make the sheriff department actually do something to help the citizens, especially where teen- age minors are concerned.

Maybe if the police can't get out to the rural...just the sheriff's office.

Maybe more lights.

Maybe more patrol units.

Maybe we can help more patrolling. I live in the county so I think we can be overdone in having more sheriffs and law enforcement. Our number one priority should be the safety of people.

More affordable housing.

More community watch.

More cops and people on neighborhood watch.

More cops on the street.
 More cops. (2 answers)
 More emergency personnel and leave open the schools that are the best rather than closing the schools that are the smallest.
 More funding for schools.
 More funding for the police because when you call the police they do not respond because of lack of funding.
 More lighting, more city lighting we are in a rural part.
 More money for law enforcement.
 More money for police.
 More money for the police department.
 More neighborhood watch-type involvement; more community involvement.
 More officers. (P).
 More patrol cars, less burglary, less violence.
 More police enforcement, incarceration for full term of sentence.
 More police-- not enough of them; response time to my house is 45 minutes.
 More police patrolling around the county.
 More police.
 More policemen.
 More resources needed; there are a lot of good people in the agencies but their hands are tied because there is not enough money and resources. They are doing what they can do with what they have.
 More sheriff's deputies.
 More sheriffs patrol in rural areas.
 More sheriffs.
 More taxes to pay more police and improve the jail.
 More things for kids to do rather than being hoodlums.
 More visibility for the police.
 Need to bring a college here to get more educated people there.
 No, I haven't thought about it, I don't think there is a whole lot you can do, I think it is okay overall, compared to other places.
 No, not particularly. Everybody is responsible for themselves.
 No. (5 answers).
 Non-armed police.
 Not cut the damn budget so much.
 Not enough police and sheriff protection, especially in the outskirts.
 Not in addition to what's being done, but maybe more neighbor watch groups.
 Not really.
 Not sure.
 Obviously more police protection would be nice, but that comes with the taxes.
 Oh, it would be more tax levies to be able to afford more police in the middle of the night. We've had gangs, yeah, and a lot of problems at Pearce Riffle Park. Okay, the neighbors called the police and there was no one to send out from 1am to 6am. There was no police and so it was kinda funny because that was a robbery, and the very next weekend the same month a whole bunch of guys at the park partying, sounded like the same group of guys that did the robbery. They jumped over the fence to the park. Some tools dropped that they sold. They got away with other stuff. A pager got caught up on the fence. The police were called, but said they couldn't do anything about it. They could have traced the pager. The very next weekend, the same guys--I took my gun and fired a couple of shots.
 Oh, yeah, I could make suggestions, but they wouldn't listen to me, they are too much off the wall.
 Other than more police on patrol, which we can't afford, and don't just give people a slap on the wrist.
 Parents need to teach responsibility to their children.
 Pass the bond that's coming up for law enforcement.
 Pass the police budget.
 People should approve the levies!
 Politically I do. I would say to let people have a little more reign in protecting themselves and their property as opposed to having law enforcement protect them.
 Possibly somehow to bring more revenue into the county.
 Probably another policeman or two on the street to hold the traffic down.
 Probably people pass the budgets that would help a lot.
 Providing for some of the things for the kids to do besides vandalizing. They also have a drug problem. They are bored and they just have drugs and vandalizing to do.
 Put 'em in jail and throw away the key; get rid of the drug industry and hang a few of them-- make some examples.
 Put the sheriff out in the out-lying areas.

Putting in people that will live the constitution.

Reducing the incidence of drug use and drug manufacture, more community involvement.

Revoke the drivers' license of 3/4 of the population. It seems that crime is tolerated more here than in LA.

Send the 'gang-bangers' back to LA.

Sheriff patrols, also the sheriff's department that if you are a drug informant, they do not prosecute. It's a very open, it's a statement made by deputies, even if you know who perpetrated the crime against you. If that person is a drug informant, it's 'tough luck' and the deputies have said it right in the county building. Also, if you report a stolen vehicle to a deputy and he is sitting right there, he will not act on it. He will tell you have to call Grants Pass, which means that if it's on a weekend, nothing will be done.

Some means of consistent reasonable funding for the fire/sheriff/police departments.

Somebody should get into the law system and do something about it—it's pretty corrupt.

Spend less on high-priced vehicles and put more people; have more police officers patrolling but not focusing on giving tickets-- focus on the real crime in this area, which is drugs and theft.

Spend the funds better for police and sheriff. There's always a controversy about the funds for the police and sheriff's department. They never seem to have enough funds.

Support your local sheriff.

Sure, gosh, it's hard for me to answer that; I have lots of ideas on that.

Taxpayers would fund public safety levies, more cooperation from taxpayers.

The cops that are on duty need to do something or need to do more, or respond to their calls rather than us hearing. When you call 911 and then when they tell you cannot have an officer or are out because they're in the middle of shift change. If someone is prowling around your house they need to respond as soon as possible.

The county needs more money.

The county needs to move on.

The fire commissioners, not the police, when the budget gets tight.

The most important thing would be having jobs for the young people and fewer drugs.

The sheriff can be a little bit more active. We live on Kerby and Main Line Road. We are right by

Powerline Road. (P) The 'druggies' use that road and it gets scary in the middle of night sometimes.

If we call the sheriff in the middle of the night, they are long gone when he gets here.

The speed limits are not obeyed at all.

There are ways we can use the prisoners for labor to help seniors.

There could be some changes in the police department, (P) just better management.

There could more signs on Hwy 199 where there is lots of congestion.

There's petty crime, which would require more police, which I know it is not affordable.

They are keeping them off the streets, the kids late at night.

They could roll over their entire judging staff.

They keep cutting down on the police and it's a little disconcerting. I think they need more police because it's a lot of area to cover with the officers they have. They need more police.

They need to clamp down on the users of drugs, be harder on them. They (P) the convicts should be put to work.

They need to enforce the laws that are on the books and they need to start to tell us the truth.

They need to work on their drug problems. There are a lot of drugs in this town.

To develop more recreational services for youngsters.

Too many people; my husband and I have lived here for so long and we think that it is crowded and I think we have more crime.

We could always use more police officers. Oh yes, we need more youth activities to keep kids off the streets.

We could use a deputy sheriff in the Williams area.

We do need our police force here, and our rescue people.

We have way too much drug trafficking and drug use that has not been stopped. In turn this causes drug dependent individuals to commit crimes in Josephine County burglaries petty thief shop lifting etc to support their drug habit. Support for stiff penalties for convicted criminals and mandatory drug rehab and mandatory anger management we do that a little bit of that here but not enough.

We have written to the Clover Lawn Drive. There are no shoulders; pedestrians are in danger.

We live on a busy street and I think large trucks should not be allowed to go through our residential neighborhood.

We need better law enforcement but I know people won't vote for the money, you know. (P) We could get rid of some of the drugs and the gangs.

We need more police and I feel better laws, through the courts.

We need to pass our police levies for a start and to use that money in more efficient manner. We don't need more administrators.

Well I don't know what the solution is. I know the sheriffs have gone up and down and they've laid-off a lot of good officers, so you don't know what kind of a response you're going to get. I guess there's nothing a lot of money couldn't solve.

Well nothing's impossible. I feel like it could be a safer place. It goes right back to the budget-- you cut it you loose law enforcement. I mean you can still go somewhere and not get trouble but it's easy to find. If you are looking for trouble you came to the right place. We have law enforcement to keep people safe.

Well the one thing I noticed, there tends to be a lot of young people loitering around. And I have found a needle out on the road, out on the road outside my home, and so I think there needs to be some kind of program where people who have needles can turn them in safely without any ramifications to children and people who find them.

Well the only suggestions I would consider is that our sheriffs department could be larger.

Well what we probably should do it all stems from prosecuting people and putting them in jail. We are too liberal in the United States.

Well you can't stop the people from moving in here so there's really nothing you can do.

Well, additional law enforcement; hiring more sheriff officers.

Well, do you want the long answer or the short answer? Well let me try to put it in a condensed form here. I feel that delivery of services to the population in need would be better utilized if the education of the service delivery personnel was greatly improved and more regularly monitored. I mean, that's just kind of putting it in a nutshell.

Well, I live in Williams and there aren't very many police around here, and I just feel there could be more police.

Well, I think that they would need to do one thing; they kinda have problems with their judicial system. They have some problems there and there's people protesting in the streets. I know that there's been problems with people's rights; religious groups are protested because of the way that some of their cases have been handled.

Well, increase law enforcement.

Well, keep the police force intact, they keep laying them off and we don't have enough police. There's no money in the budget.

Well, only that we've been burglarized twice, and the sheriff would not even respond when I called him. They said, if you have any suspects that they would not come out, so that did not make me feel really good.

Well, since I'm the widow of the commander of the Las Vegas police department, and my son is chief North Las Vegas fire department.

Well, sure they need the sheriff. I feel that the problem with police protection is that they don't have the money to have enough law enforcement people and they are not able to respond to calls simply because they lack personnel.

Well, the part that I don't like is the racial, how it's not very open racially, I come from Salem, down here they give a whole new meaning to redneck, not culturally diverse.

Well, they need more police, and they don't have the money and I don't have the money.

We're always we out of money. It seems like we need money all time. Is the county spending the money to best of their ability?

Where I am in Cave Junction, there's not a lot you can do for kids, and a lot of kids seem to think that bashing mail boxes or stealing mail is a fun thing to do. There isn't anything for kids to do around here. And the business owners don't want to rent out to kid businesses cause they think there will be problems with it.

Yeah, get the people off the methamphetamine.

Yeah, getting rid of the methamphetamine labs would be good. Well, that's where most of the 'low-lifes' come in.

Yeah, I think I do, we tend to get a lot of people moving here because they know they can get county money and support, and the class of people that are moving here are not the type of people I would like to see move to Josephine County.

Yeah, the last time my house was robbed I was told that the sheriff does not respond. That was several years ago. Things have changed. I hope they have.

Yeah, the whole damn state is god awful afraid to pay any taxes. The feeling has been created that they terribly overtaxed but they are under taxed.

Yes, enforce curfew laws.

Yes, get more cops because they just rid of a bunch of cops; they are cutting funds for cops.

You can get rid of the some of the dirt-bags; people that you would just as soon not have exist.

You could have sidewalks on the rural roads or bike paths. There is not enough space to ride bikes.

You need to attack the problem of where the money is being spent, inadequacy as far as incompetent employees and how they use the money; spend money as if it belongs to someone else.

SERV2

Have you visited the County Assessor's Office (in the past five years / since you moved to Josephine County)?

If YES → SERV2A

How would you rate the quality of customer service you received from staff members (there/at the County Assessor's Office)?

PROBE: [Was it] excellent, good, fair, or poor?

IF 4 POOR →

SERV2B

How could customer service be improved (there / at the County Assessor's Office)?

PLEASE ENTER EXACT RESPONSE BELOW

Being honest and fair.

I'm not a good person to ask about this because of a legal matter.

Well I think they could be a little more customer oriented as opposed to we are the government and we can do anything we want.

SERV3

(What about/Have you visited) the County Library?

IF 1 YES → SERV3A

How would you rate the quality of customer service you received from staff members (there/at the quality of customer service you received from staff members (there / at the County Library)?

PROBE: [Was it] excellent, good fair, or poor?

IF 4 POOR →

SERV3B

How could customer service be improved (there / at the County Library)?

PLEASE ENTER EXACT RESPONSE BELOW

Better attitudes; you ask them a question, and they act like you've personally offended them.

They could smile more. Everybody dreads their jobs because they don't get paid enough.

They should up date their books and get some more health books out and also try to update the books and get out all the old magazines and hardbacks.

SERV4

(What about/Have you visited) the County Public Health and Community Action Department? Health, the food bank, food boxes, senior services, immunizations, health clinics, emergency housing, and energy assistance.

IF 1 YES → SERV4A

How would you rate the quality of customer service you received from staff members (there / at the county Public health and Community Action Department)?

PROBE: [Was it] excellent, good, fair, or poor?

IF 4 POOR →

SERV4B

How would customer service be improved (there / at the County Public Health and Community Action Department)?

PLEASE ENTER EXACT REPOSENSE BELOW

Get rid of some of the nuts up there; they think they are little lords of the place. Then they want more money.

Give them more help.

Hire more friendly people.

I'm tired of government telling every move to make.

It just doesn't seem like they're paying attention, like they don't know what they're doing; entrenched bureaucracy.

It would be helpful to have the same people all the time, instead of having different people. My grandchildren lived with us for a time when mother was in jail; did not get any help from welfare to help with the children.

The 'care' about the people who come in--more compassion.

They could stop treating people like low life white trash and start treating them like people.

They need to get alive they don't understand people here.

Well, I really don't know but I do feel the people were doing the job for the paycheck, and that's about it.

You have to wait three days for car service to the store or appointments.

SERV5

(What about / Have you visited) the County Clerk and Recorder's Office?

IF 1 YES→ SERV5A

How would you rate the quality of customer service you received from staff members (there / at the County Clerk and Recorder's Office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

IF 4 POOR→

SERV5B

How could customer service be improved (there / at the County Clerk and Recorder's Office)?

PLEASE ENTER EXACT RESPONSE BELOW

By following what their job guidelines are. They are there to serve us, not the other way around.

I felt that they had a lack of caring.

Just people being in touch. I went there for a reason and felt it was pretty impersonal. It's hard for me to say. I went there to file claim papers and I didn't feel that anybody really cared. I felt like I was a bother to them.

More pleasant employees who are more pleasant to public.

The gentleman first off should have started off with a smile and a lighter tone in his voice. I worked for the county parks department. I felt he was not appropriate. He acted like it was a bad day.

They can be more efficient with what the cops say when you are in a certain incident. But when you get into court it is a totally different thing.

To do things more helpful mainly.

SERV6

(What about/Have you visited) the County Planning Office?

PROBE: ... (in the past five years / since you moved to Josephine County)?

PROBE: For example, about zoning issues, land use regulations, or a site and subdivision review.

IF 1 YES→ SERV6A

How would you rate the quality of customer service you received from staff members (there / at the County Planning Office)?

PROBE: [Was it] excellent, good, fair, or poor?

IF 4 POOR→

SERV6B

How could customer service be improved (there at the Planning Office)?

PLEASE ENTER EXACT RESPONSE BELOW

A group of people in our neighborhood didn't want a business to move in there and they wouldn't listen to any of us.

How about getting rid of the secretary there? The power-mongering, egotistical witch at the front desk; never has anyone been as rude to me as she was for no apparent reason.

I don't think they're oriented towards customer service--they're just little demigods.

I went in there to find out information and I had to take out a permit. I spent seventy-five dollars I couldn't afford for something I didn't have to use. (P) Don't make people pay for things they don't need especially when you're retired.

I would, say they need to improve their attitude. They could be less combative and more helpful; they could be a little more knowledgeable.

Let's see; get rid of a whole bunch of the rules and regulations that are not necessary.

Return sovereignty back to the owner. Too many of our rights are being compromised. Government has too much power and the control has been removed from the "people" and been taking over by the state government.

Shoot, I really don't have any suggestions.

That is a very, very big issue in this county. The planning dept is very arrogant, and it could be improved by becoming customer friendly.

They are open at strange hours. They need to find out from people what it is they want, then implement it. Replace some of the employees.

They never answer the phone, you have to leave message, people you need to see aren't there and then they tell you when to come back and they're still not there. No one knows what they're doing; it's a mess. (P) No, it's not my job to know how to improve.

Well actually they just need somebody, last time I went there I had to wait twenty minutes while the fellow sat in the back and talked to his friend about a golf game. (P) They need just a little more. The lady who waited on me was very nice, but the guy who runs the place is a pain-in-the-butt because I've been in there two or three times and that guy who is in here, as far as I'm concerned, he shouldn't even be in there. My wife went in there to get permits and he doesn't even like women, he thinks they're stupid. Eventually I had to go in to get the permits and I explained it to him. And it's just because he doesn't like women. He gives them so much static.

SERV7

(What about/Have you visited) the County Sheriff's Department?

PROBE: ... (in the past five years / since you moved to Josephine County)?

PROBE: For example, to pay for a traffic violation, to help with Emergency Services Coordination, or to request patrol, investigation, or crime prevention services.

IF 1 YES → SERV7A

How would you rate the quality of customer service you received from staff members (there / at the Sheriff's Department)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

IF 4 POOR →

SERV7B

How could customer service be improved (there / at the Sheriff's Department)?

PLEASE ENTER EXACT RESPONSE BELOW

Act like they give a shit.

Again leave the poor people alone and go for the real criminals.

Better follow-up on the burglary case we were involved in.

By a paradigm that the priority is that justice prevails, rather than the 99% conviction rate that they currently go for. They go to absurd levels to convict everyone. Believe me, if Mother Therese was arrested here, she would be put away. Josephine County has one of the highest conviction rates in the nation.

By them not trying to be politicians and find the guilty party; all they care about is their win rate.

Fired everyone there and rehire everyone. I have no positives feeling for anyone in that office.

Four police officers handing tickets to children for not wearing helmets. It was ridiculous. They should be using their time in a better manner than harassing children. Do actual cop work!.

Have someone actually working at the counter who can answer questions.

Have to get the people involved more-- for example, watch groups or volunteer efforts.

I can't provide a solution. If they would quit listening to mental patients, Judge Mackey is a 'schmuck'. He has no inner sense of inner sense of justice.

I don't know, I really don't know. You can't change an internal attitude.

I feel that certain people's attitudes ought to be looked into, and here again, you are a public servant and you must treat taxpayers with respect. I had very little problems over the 30 years I worked for them.

I have no idea, and not into that part of it.

I have no idea.

I think if they wouldn't ignore you, it would be a good thing.

I'd say they need more joy. It's probably because they can't pay their bills.

Less special interest accommodation--deal more with general public satisfaction.

Listening to the person, not just listening, but understanding what is said. I know it's kinda hard to have a little compassion, and I know their days are busy. Here again, you leave personal problems at home and your last case you leave in the file.

Make the sheriffs office do something!.

Poor only because the response is so long, but the people are okay.

Put Calvert back in office.

Replace the District Attorney.

SERV9

[Finally,] (What about / Have you visited) the District Attorney's Office?

PROBE: ... (in the past five years / since you moved to Josephine County)?

IF 1 YES → SERV9A

How would you rate the quality of customer service you received from staff members (there / at the District Attorney's Office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

IF 4 POOR →

SERV9B

How could customer service be improved there / at the District Attorney's Office)?

PLEASE ENTER EXACT RESPONSE BELOW

Some of their policies suck, they waste our money that could be used better, than ask for more.

They need to listen to the people more; not be so one-sided.

The sheriff needs to recognize that he SERVES the people and has a budget that he needs to stay within but the sheriff shouldn't reduce services to the rural community as a result of budget failing.

They could get together with the people issuing tickets, a lot of mix up and run around.

They could start by pulling the helmets of their heads.

They could talk to people more and listen, just understand what is going on with the people.

They need to look at oath of office and defend the people more instead of being creatures of the state bar system.

They would have a more hands on involvement with each case. There is a lack of communication between this department and the sheriff's department.

Think they could do more about getting the bad criminals off the streets and leave the poor people who are trying to make a living alone.

Well if they go back what their badge says if we call them out for domestic violence and child abuse-- they should notes.

SERVANI

(In the past five years / Since you have lived in Josephine County), have you had any contact with the Animal Protection and Regulation Department?

IF 1 YES → SERVANIA

How would you rate the quality of service you received at (there / at the Animal Protection and Regulation Department)?

PROBE: [Would you say] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of service?

IF 4 POOR →

SERVANIB

How could customer service be improved (there / at the Animal Protection and Regulation Department)?

PLEASE ENTER EXACT RESPONSE BELOW

A response back from messages; if they can't help, it would be nice to know that rather just wondering. Because they're open very few hours a day, they need to put on one more person and expand their hours.

Considering they only have one guy for the whole county it was pretty good, he's so overloaded it's pathetic. (P) They just need more people, more people on the outside to respond to the complaints, but the county doesn't have the funding for that. (P) They need at least two more for the size of our county.

Following through. Actually, they need funding to follow through with problems in the area, not that they didn't want to.

Have the guy not try to pick up on me.

Hire more friendly people.

I saw a horse that looked like he was dying; I called the Department but I have no awareness that they attended the horse. The horse still looks the same. His left eye is still red and swollen. His ribs were still showing.

If everybody has to have a license they should enforce the rules. And they should get more staff to enforce the rules.

If they would respond to calls and follow through with some of the issues that are presented to them it would work out better.

I'm not in a rural area but we called several times about stray dogs, and we never got any response. I wasn't calling to complain, but because I was worried about them dying.

More teeth in their laws-- I was walking my dog, a Corgi and this man let out three dogs which all pitched into my dog. And they said there's nothing that can be done. (P) He had 16 complaints already that year. I know they're busy. Well I don't know if that's true but they didn't seem to be very effected. They're bureaucratic like everyone else.

They could give you a warning about your dog before writing you a ticket. Where I lived before, they let dogs run around all the time. But I have two Dalmatians and they've gotten out twice and both times they've picked them up.

They could not be rude.

They don't have enough people with enough hours to keep the place open so you can get there.

They don't have enough people there to do the job.

They never come out here--I've called them and their hands are tied, they have no money.

They, I, yeah, the best way to improve their quality of service, they could do their job, that's the way to put it, yeah, I guess they could do their job in an unprejudiced manner.

We called up about dogs that were barking for days and they never even came out. They could act on complaints.

When someone has a problem and calls they should at least show up. I had a bear in my yard and called and got no response.

Why would they put a dog pound in a residential neighborhood where they bark incessantly? What happens with the dog waste? How are they accountable, and to who? I doubt they're into accountability.

PROTAX1

Some people think that most County services should be paid by property taxes. How much do you support that idea -- a lot, some, or not at all?

IF 4 NOT AT ALL→

PROPTAX2

How do you think County services should be funded?

PLEASE ENTER EXACT RESPONSE BELOW

A combination of property taxes and I probably be condemned for this...I don't see why people visiting our County can't be held responsible for paying some kind of sales tax.

By bonds, by taking away some of the money where the top people are and trickling it down to the workers.

By charging a percentage of the business that goes through local banks. Josephine County has the biggest volume of money going through its banks, bigger even than Portland. No one seems to know why, but there it is. If this volume of money was taxed, it would fund everything Josephine County wants to do. Call it a "doing business" tax.

Discontinued.

Don't know at this time.

Either a levy or sales tax. I think sales tax should be introduced into the state rather than raising property tax or income tax.

For the people that use them.

From mainly by the people who support them by user fees.

From the people that live in the county, and I don't think it hurts the government to help this area because we are more depressed are.

Funded by state.

Good question, I don't know.

Government grants.

Hadn't thought about it.

How about through the lottery, or through some of the woods that they sell, or from selling wood, the forest? That's a good natural resource we have.

How bout a transaction tax, 1% on every transaction, the money would be phenomenal, but they would have to do away with the other taxes, they'd rather have the people that own the property pay everything. (P) For renting a video tape, a beer at the bar, grocery store, garage sales.

I do not know; whatever you do, someone will be hurt. If you purchase a home, and then the taxes are high, it is difficult.

I don't know I think the state should fund it.

I don't know cause I don't live in the county.

I don't know how to answer that.

I don't know, but raising taxes doesn't help senior citizens.

I don't know, income taxes?

I don't know. (4 answers)

I don't know. I guess with taxes, not property taxes.

I don't know--everyone do their part, get volunteers. If everyone does their part we'd have a nice place to live.

I feel the people in jail should work for their own keep there ain't no place for the money to come from. I guess by the people, who live here, not just the ones who live here. (P: Anything else?) No, I can't think of anything.

I have no idea, how much do the people that run it, how much do they make.

I have no idea.

I have no idea. The state should do it.

I haven't given it much thought but the taxes here are so high.

I really don't know.

I think a sales tax.

I think that everyone, perhaps we need a sales tax, I think that everyone should pay their fair share. We have a fair number of people who rent, and they use county services just as much as anyone else and I think that they should pay also.

I think that they should have a tax on all revenues in the state.

I think the State should clean up their process. They convinced us that the lottery would help our schools, but we've never seen any of the money. The Universities get it all.

I think there should be a sales tax.

I think there should be a tax on maybe some type of service or consumer good that everybody would use. It would be a lot more fair than penalizing the property owners.

I think they ought to go on a budget.

I think they should be funded justly, not overtaxes all the time. I oppose over-taxation.

I think they should be paid by the Federal government, like how the dept of human services is paid for.
 I think they should budget better.
 I think they should find some other way. I'm against any new taxes.
 I think they should take it out of where they spend it on things that we don't need.
 If they have the levies that would be fine. Everyone pays taxes. That would be okay.
 If they're funded at all, they should be funded by all taxpayers, not just property owners.
 I'm not up on that enough to tell you what it should be.
 In the first place, there should few county services. Reduce counties service as there are. Make it voter choice.
 Income tax, sales tax other than property taxes.
 It depends on the service, it would be either fees for the service, or taxes, or the service could be eliminated. (P) It would probably be something along the lines of Oregon income tax. Property tax, yes, some. It would depend on the service.
 Levies should be voted on individually.
 Lottery where the money would go to whatever county project needed to be done, the county would get a lot of \$ and the person winning would also.
 Luxury tax.
 Man, I'd have to give that some thought, quite a bit of thought. I know that it has to be done and I am opposed to property taxes per say, and there should be a way to get money out of the public-- sales tax or something like that. Because if it is a sales tax, people have an option of buying or not buying, but property taxes you are a victim of the state and county, and if you don't pay it, they'll take it from you.
 Maybe a sales tax could keep the property tax rate down. Me and most of the people I know are retired and are on a fixed income so we wouldn't want to see the property tax rate go up too much. Maybe a 2% sales tax would do it.
 Maybe bond issues.
 No idea. (2 answers)
 No opinion.
 No.
 Not 100% sure, they keep raising our property taxes and they have raised them enough.
 Not by raising taxes.
 Not sure at this time.
 Not sure. (2 answers)
 Obviously with taxes, but no more taxes. They've got enough of our money. They can find it.
 Oh boy, I would say somehow getting grants or some other ways, I don't think it should be property tax.
 Oh, my voice, how should they, gosh, I don't know, I'm not really sure.
 O & C timber tax.
 Paid by the county, not completely based on property taxes.
 Paid by the government.
 Partly property taxes, partly state income taxes.
 People should pay who use the services.
 Property owners pay the burden of it I don't know we have to look at options.
 Sales tax probably somehow.
 Sales tax, and lottery money, and re-budget.
 Sales tax. /Sales taxes. (5 answers)
 Take a look at the budget, stop trying to find more money I can't give myself a raise every time I run into a problem, so there you go.
 That's a good question. I would have to think on that one.
 That's a good question. I'm not sure on that one.
 The lottery has given the Josephine a lot of money. We don't here anything about it. County services should be funded by the lottery, rather than research.
 The same taxes that we have right now.
 The things that are required like the law and education, those are the two that they are required to do and these should be charged to the users. If you're gonna use it, then pay for it. That's the way to do everything.
 There are too many things out there that we don't need in the first place. (P) They should do away with some of the services.
 There has to be another way but the homeowners cannot be the sole sources of funding. The whole state should be involved in the county.
 They should have a sales tax and lower the property tax.
 They way they are right now taxes on everybody.
 Through an increase in income tax, not property tax.
 Through our state taxes.
 Through the state.

Through the taxes they charge us already. I definitely would not agree with a sales tax in Oregon; they can property tax.

Tobacco taxes should be used for services.

We have a tax base and they're going way over it instead of staying in it--it's just mismanagement of funds.

Well again it depends; if it's the Department of Human Services, that's gonna probably be different than collections or other categories of community service, so, you know, if it's boy, boy. I guess we think there needs to be an alternative to just the property owners bearing the burden, because there are so many people who are not property owners who benefit from the services.

Well I don't know. I can't answer that.

Well I think first of all, with the money they have now, they should be accountable for what they spend and how they spend it. If you start working for the government your salary is doubled the minimum wage in most positions. I would like to see budgeting and accountability of their current resources and no additional taxation.

Well I think the government should take care of most of that instead of the taxpayers. (P) You know, Washington DC. I don't know how else to put it.

Well I think we ought less people in jail. A small tax is good but not a sales tax.

Well they should be funded publicly for everybody's good, but there has to be they ought to have fund drives, I don't see why they can't.

Well, I don't know. There's a lot of renters out there; the users should pay for it, people who are using county services.

Well, I feel that they are misappropriating the salaries, the funds and everything thing. It seems like those that have get, you know, they keep raising the salaries of the big wigs; and another thing is, whenever they confiscate the money from drugs, where does it go? And I feel that they need to start cutting back at the top, and not taking it from the lower class people and the people that don't have things.

Whenever they make marijuana or cocaine raid they should use the money to pay for whatever services the county provides; all of the money, not just part.

With a sales tax because it is fair to everybody it catches the money that never gets reported for taxation. The people coming from out of state then pay their fair share for the use of our facilities otherwise we are supporting them.

With a sensible budget, I think everyone should pay their fair share but the property owners shouldn't have to do it all.

KNOW

**What do you believe is the main source of funding for Josephine County government?
PROBE FROM LIST, ROTATING.**

1 PROPERTY TAXES

2 USER FEES FOR SERVICES

3 O AND C FUNDS / SAFETY NET FUNDS / FOREST RECEIPTS

4 SPECIAL LEVIES

5 DIRECT FUNDING FROM STATE GOVT

6 DIRECT FUNDING FROM FEDERAL GOVT

7 OTHER → SPECIFY

A little bit of everything.

A little of everything.

All are used, cannot decide.

All of the above--some sources more than others.

All of the above.

Businesses get taxed very high.

Businesses, they're about the only thing that's bringing in much, county-wise, they're about the only revenue that's coming in, as far as I can see.

Collecting on fines, seems everybody I know, when they walk through the courthouse is going to pay a fine or speeding ticket.

Combination of taxes mostly.

Drunk driving tickets.

Fudging from state and federal.

Grants.

I think it is a combination of fees and levies and stuff.

I think it is a little bit of all, but I really don't know.

Income tax, I believe. I don't know.

It's hard for me to answer that question, because many of the departments are funded by taxes while some of them aren't at all. For example, the county DEQ is funded entirely by fines or permits.

Levies and taxes.

Lumber, taxes state-funded, and federal-funded.

Many sources of funding - all from taxes, either income or property.

Property taxes, money from O and C lands, money from the Feds, liquor taxes.

State and federal funds, and O and C funds, and state and federal grants is what I believe.

The combination of the levy, state, federal, then tax payers.

The people, but how, but I don't know, I just do what I have to do.

The pot patrol, you know, when they are searching for pot, when pilots fly so low you can see them in the cockpit, and the house shakes.

INFOTV

**What channel do you watch most often to get local news?
PLEASE ENTER EXACT RESPONSE BELOW**

10, 12, and 5 occasionally.

10.

5 and 12.

5.

5.

Channel 10 and 5.

Channel 10, or channel 12.

Channel 10.

Channel 12 and Channel 10 (P) probably 12.

Channel 12.

Channel 12.

Channel 5 (P) I think it's KVLK or something like that.

Channel 5 and 12 and 10.

Channel 5 KOBI.

Channel 5.

Channel Twelve.

Gosh I don't know, ABC, CBS, NBC-- the three main ones.

Gosh, we try not, well oh, Channel 5 is it.

I guess Channel 10.

I just get by Channel surfing.

Isn't it 5? A local station in Medford.

Jeez, probably Channel 5 KOBI.

KDRV.

KTVL Channel 10; it's our CBS out here.

NBC.

Northwest News.

Oh channel 5 and Channel 10.

Oh gosh, CBS or ABC.

Ten; I think that's CBS if that makes a difference. I don't know if everybody is receiving CBS on Ten.

Usually I watch Headline News; that usually covers everywhere. (P) I think it's 32.

What channel do I watch? Channel 5.

ENDING5

That is the end of the survey. Is there anything you would like to add?

PLEASE ENTER EXACT RESPONSE BELOW

A house next to ours burned eight years ago and it's still there. I went to the planning commission and they will not do anything about it. Three people burned up in it.

About the criminal justice system, I have a son who's been in jail several times in the last year. Most of the infractions were minor but all initiated jail time, even very short times, which is stupid. A lot of these minor infractions should not receive jail time because they're not serious enough. That would solve some of the financial problems because you wouldn't need more staff, you would have a controllable number of prisoners to deal with, and you wouldn't need more jails.

Can't think of anything off hand.

Can't think of anything--did you hear my daughter in the background? She said, "Vote yes on 28".

Corruption needs to stop in the police dept; I am kind of an anarchist in that point of view.

Definitely we need more funding for schools.

Don't spray herbicides in my ditches; it gets in the water supply. California money has come in and raised our taxes; we need homestead exemptions, especially for seniors. Whatever Grants Pass wants, GP gets; the rest of the county is ignored. Dump used to be free, which is why we have a dumping problem; figure out something to make it cheaper. The college went to Jackson County, which is not right as we started the college. Feel very strongly about salvaging the trees and not letting them go to waste; re-plant.

Education--they're always asking for more money, when there is such a tremendous amount of wasted money and such a lack of education happening. Math, history, finances, etc.-- they are not taught how to handle money, and the parents aren't doing much better either.

For people in the county that keep more than two cars on their lots, there is nothing that can be done.

There should be some kind of law that prohibits abandoned vehicles on private property. There should be a licensing fee--that would raise money too.

Friend, you don't have time to write it down; that'll do. Goodnight.

Gee, no, I can't really.

Going out of O'Brien, a four-lane highway is needed to the coast. I am surprised the county had the gumption to get this survey going--hope they pay attention to it. There are too many people running around with hands out; they need to get to work. People need to get off their 'keester' and earn a living.

Gosh no, I really like living here. We've been here four years now and we are quite happy. I like the fact that we don't have a really intrusive government.

Have a nice day.

How come it doesn't address Josephine County is ranked as one of the poorest county in Southern Oregon. We have the highest hunger rate. Can the let the cops just shoot the criminals? Yea, do we have to have so many old people and old people homes. I think that is the disconnection of grants pass and Josephine County, because it's the number one retirement place, and yet you got tons of youth and they have no where to go, if they don't skateboard, they have no where to go.

I am very impressed by the animal section in the newspaper regarding lost and homeless animals.

I appreciate all of the integrity that shows in the comfortable living in this area and the county government has played a large part in that. I pray that they do what is right always, while I realize that it takes all of us to accomplish that.

I believe county officials who swear to an oath of office, must abide by that sworn statement or leave office.

I believe that Josephine County needs a total restructuring of the Merlin Fire Center, which is the dispatch center for fires, and there is an acute discrimination and harassment and favoritism going on within the ranks of the Oregon department of Forestry staff agency.

I can't think of it.

I can't think of anything right now.

I can't think of anything.

I don't think they need to do surveys like this if they cant get the pulse on what the public needs or wants we shouldn't elect them.

I don't think so, I think that covers everything.

I don't think so. (4 answers)

I don't think, no.

I enjoy watching county commissioners meetings on TV.

I feel that timber is just like a cornfield, a renewable resource. Why are we throwing these resources away? Biscuit fire should be logged as much as possible, right now. All fires should be. Our government is just throwing the wood away.

I guess not.

I have a someone on the property that is partly disabled, and I think it is unusual and extraordinary in a positive manner how they handle those with mental health difficulties and they are unusually helpful to these people. Near the shopping center they need to create more access to the bridge. We need another outlet. Street that goes over the bridge is too congested. Not enough access for all the new businesses.

I have faith in Mr. Haugen. I trust his judgment. I think the Biscuit fire was a money pit of the government. There was so much waste and expense. They had inexperienced people in positions of authority. It kind of got away from everyone. I'm disappointed they can't salvage for a year. Now some mills are shutting down. They're cutting up too much farmland and making too many subdivision. We need to slow down on growth.

I have just driven out here from Penn. I am returning to this area because I like it and you feel safe here. I honestly think the criminals should pay to be in jail--the guys making meth and growing marijuana. The money they get caught with should be used to pay for the jail. You did the crime you lose your rights. If they have to share a bed, that's tough. As far as logging goes, my family made their living off logging. Clear cutting doesn't work in some areas. Some areas it does work. We need better logging practices but we do need logging. We need keep to the tourist industry in this county. We should improve our park situation in the county.

I hope that the time spent on both ends of the survey is actually looked at and weighed upon as far as any decisions are made especially concerning timber harvest.

I hope they pay attention to the things that people are suggesting there really is a lot better way to do things than the way these three people are doing it they should be reminded that they are working for all the citizens.

I just feel like we've struggled with education when the county controlled it, but now when the state is controlling it, it has just become a nightmare. I just don't think the State values education enough.

I just should stop problems stop talking and do something, instead of protesting, get the money, and instead of wasting time, do something, plant trees, and make cinderblocks.

I love Josephine County and think it's a great place to raise children. When my kids were being harassed more than five years ago I called the police and they took care of it.

I think it gave me a lot of food for thought and I will try to be more observant about county government decisions in the future.

I think it is very strange that the opinion of senior citizens has changed from positive to a negative, where seniors used to be considered an asset and are now considered a liability. I like it here very much, and I have found the people friendly, and the area is comfortable.

I think it would have been helpful if the surveyor had been provided with some additional information to address some questions that the survey raised.

I think that having town meetings would be more effective than taking surveys. Everyone has something to say, and people want to feel like they're being heard. They should have groups of about 30 people at a time come and talk, and the officials should just listen.

I think that our county is miss-focused on industrialization and growth and not focused on caring for it's native sons and daughters. (P) The people who have grown up here, we're in a situation where many people who have grown up here cannot find jobs to buy the property in our own county, where others who move in from out of the area seem to be able to buy property. So property prices are inflated even though our economy is deflated.

I think that our county offices ought to be open five days a week, eight hours a day and not closed half days.

I think that the major problem with county growth is that infrastructure, streets, semi-rural areas is lacking and lagging behind the growth that is being allowed. The county has not kept up with support services for lack of a better word.

I think the County Sheriff's Department does a good job for the amount of money and manpower they have. They do need more money.

I think the first thing that needs to be done is to clean up the corruption in law enforcement--they're happy to write traffic tickets, but when it comes to closing down meth labs or busting drug dealers, they're no where to be found.

I think the thing that I like the least is the rapid growth of very cheap housing--they're just making ghettos. They're doing it in prime bottomland too--it used to be farmland. I would be so much more in favor of fixing up the city, than building homes with a 10 or 20 year life expectancy. Then they want to raise our taxes, and utility costs.

I think there was a very sloppy job done on the Biscuit. Our fire chief gave out erroneous and haughty information to the news media. But as far as logging in the Biscuit, there is nothing to log out, there never has been. I happen to speak with an authority on that.

I think they ought to listen more to the people at meetings, instead of making decisions on their own. Go to the will of the voters. On elections, people vote things down but they take the issues to court, and have it decided in court. It makes people wonder why they vote if it's just going to be thrown out in court.

I volunteered at the college teaching foreign students English. I was a pal at the school. The traffic is getting too damn heavy around three or four PM; it's bumper to bumper. My two pet peaves are the clock, there's only one big clock in Grants Pass. People who don't wear a watch don't know what time it is and there's one big pine tree at the fairgrounds and they never decorate it for Christmas. Those are my only two pet peeves.

I would hope that county government would listen to the surveys because it is the voice of the people. I would like to see something done about the garbage dumping. The county let that one piece of land that the guy burned all those tires on just get away, and now that land is worthless. If you call anyone to complain about the dumped trash, nobody does anything.

I, no I don't think so. I will think of it later.

I'd like to...the ditches are pretty full of water, and they need cleaning again. The road is higher than the house and it's getting me worried. At the end of the road the ditches haven't been cleaned in years, and this rain is supposed to go on for another several days. I'm 79 years old, and I had to get out there on my knees and clean out the ditch by my house, and I'm getting too old, and I live alone.

If this survey costed the taxpayers anything, they could have put a survey in the newspaper and the people who really cared could have mailed it in.

If this survey does what you say it does and it portrays an accurate picture of the county then I think it is important to do the survey.

I'm glad they are at least doing the survey, and I hope they will use what they learn from it rather than discount it. It works in business, so why not in government.

I'm just completely happy to live here. The local services, people are very friendly. The tourist trade should look closer at this area.

I'm self-employed for 32 years. I think if you came to me and asked me what is wrong, in my 32 years I feel very heartsick about the school system of not teaching-- these bright young people should get back into vocational skills. These schools will push children out of school on graduation day, and what are they going to do if they don't go on to higher education? We need vocational classes back and I believe that parents, PTA, government, and industry can all work together to influence this vocational program.

It appears as though the commissioners don't listen to the people. When you go to a city/county planners meeting to protest shopping center development on a residential street and they tell you it's already been approved. They want no comments from the citizens after it's been advertised to come and voice your opinions.

It is very important that the government officials consider seriously the comments of the people. There is a problem perhaps with garbage; we have found other people's garbage in our can. Perhaps different size cans, varying fees, would address that problem. Something must be done so that garbage service is affordable to all people so dumping does not occur for that reason. I love Josephine County and when there are eyesores like trash, I feel terrible. As far as growth, serious attention should be paid to livability.

It would be nice to either get more accurate surveys, the questions are very vague. Basically I would need to educate myself on these issues to answer them in an intelligent way, or people will guess, like I did.

It's my belief that the county jail was built with minimal need for Josephine County. If they want to house inmates from other parts of the country and come up with staff members to do that, then they're going to have to come up with the money to do that. But I don't think the citizens of Josephine County should be penalized to house inmates from elsewhere, and will not support any funding for other than inmates from here.

Josephine County has a huge geographical area outlying county roads. In Josephine County, hard to reach; response time is sometimes slow to answer calls. Responsive time by JoCo sheriff department is slower than it should be.

Just gosh, well yeah, something needs to be done with the poverty level. I don't know what, I wish I knew. Well, community working together in harmony, yeah, finding the balance of it. Yeah.

Just like to see a place for the street people to go-- not the homeless but the kids. I would like to see stricter control on alcohol and drug abuse. And these people on welfare, those that can work, I'd like to see them doing something. Like picking up garbage, or some other useful work. I would like to see a better system for those who are out there, doing something that they get some kind of health care and worry about the money afterward. If they don't have money they could work it off.

Just that I think that it would be possible to harvest the trees, I think it would greatly help the economy and provide work for people who are out of work.

Just that the county needs to get some more dump places for the citizens to dump at and that aren't so expensive, and that are easier to get to. I think that's why they're having a dumping problem.

Keep up the good work. They need to develop more employment for young adults. This is a great place to retire, but we need more things for the youth to do.

Let's see, well they need to start in our county government and they need to revamp the way they pay people. They have people in there who have put things in place where they can sell back their vacation time and sick time and get money for them. It's a mess.

Like I said, the traffic here is pretty bad. I think they need some more police to control how fast the people drive on this residential street of ours.

Like well, can't the county just, I know they aren't going to ask the taxpayer how they feel about their taxes. What I am saying is they aren't going to ask about how I feel about taxes. I am just trying to say it would be better if the county came up with an idea like, hey taxes payers...well I don't think the county should have to ask anyone anything. Like how are we doing, and try to figure out where the problem is and straighten it out. My biggest problem is I don't think the county wants to listen. If there is no money in it they don't care about.

Money isn't the only thing our county needs, but if a lot more people would see the importance of being involved; a change of attitude in general is needed by people. Most people have a negative attitude to government yet I know that there are a lot of good people in the government.

More patrols would help make Josephine County safer. Less subdivision approvals that try expand urban growth boundaries.

My biggest complaint with any government is to do what is politically expedient, as opposed to do what is best. They should stand up, take it on the chin, and make it right. Don't hide; cover up mistakes and that what irritates me. It is always political advances for themselves or their buddies and I get really aggravated. I was a deputy for six years I know for a fact that the DA presents evidence for his point of view, not for the correctness or actual guilt of the person. They hide evidence, he did not do what was right, he did what....

Need new blood with common sense (P) in county government.

No but, I guess where do I find the results of this survey?

No except that people who are spending the money, should pay attention to the answers and allocate money accordingly.

No I can't think of anything.

No I don't think so. (2 answers)

No I think everything was pretty well covered.

no not really.

No sir. (2 answers).

No, thank-you. (2 answers)

No that's fine. (2 answers)

No there is sure not.

No, but I would like the county to look at and try to solve the dumping problem in rural areas, creeks, and roadsides 'cause I live out in the boondocks and concerns me how much trash has occurred in the last ten to twelve years.

No, but if I think of anything I'll call the County.

No, but thank-you.

No, but what is this for again? (interviewer read her the reason again) Hope I've been helpful.

No, don't think so, no.

No, except I am 7th generation here and how the county functions is extremely important to my family.

No, except that I listen to surveys, and I have conducted surveys and I feel people are being forced into making some kind of answer for something they didn't know anything about. Surveys are great. I guess they give some indication of what people are thinking and I enjoyed doing them, applying them, talking to people. (P) That's plenty.

No, except they have done a very good job and I hope the county will use these surveys to better serve their public.

No, I cannot wait to turn 65 to receive health insurance.

No, I can't think of anything. (2 answers)

No, I don't think so.

No, I don't believe so.

No, I don't think so. (6 answers).

No, I guess not.

No, I guess not. I just hope that Josephine County 'big wigs' pays attention to it.

No, I hope it does some good.

No, I just am sorry that I can't be more helpful. I am just too new to the area.

No, I just cuss at the environmentalists and that's about the size of it.

No, I just except they better quit losing all these jobs like the mill closure out at "Ruffin' Ready" is closing, they closed, pretty destitute position as far as people working and moving.

No, I just hope this coming election, January 28, I can't tell you the issues in this pamphlet. I think there are two issues in here-- health care for people here that really need it, including everybody in this county. I hate to say this but mental health needs are important. The mental health here in Grants Pass I found is the best mental health system to go through, because it helped me a lot.

No, I really can't tell you anymore.
 No, I think I've said enough.
 No, I think that will be all.
 No, I think you asked all the questions.
 No, I think you've covered it.
 No, I think you've covered just about everything.
 No, I was in an administrative assistant and a city manager's secretary for 20 years, and deputy chief assistant for twenty years, also six years with California. I do have very much, read the Paper and watch the news and keep up with what 's going on.
 No, I wouldn't.
 No, I'm glad that you called.
 No, I'm just glad its anonymous or else they might put a contract out for me!
 No, I'm very happy to hear that the county is doing this.
 No, it would take me more than twenty minutes to say everything I want to say. (P) The county government already knows how I feel. Thank-you for calling back. Some one called last night and I didn't have time; it was bad timing because of my kids. Usually when that happens most people don't call back.
 No, just fine.
 No, just thank you for a good job sir.
 No, just that I don't know what can be done to improve the police department without more money. I can't afford any more taxing.
 No, ma'am, I think I've done enough damage.
 No, next time ask for my husband.
 No, not at all.
 No, not at this time. **(4 answers)**
 No, not really but I do wish we had a local radio station. The only radio we get here is from L.A., San Francisco, New York even, but nothing local.
 No, not really. **(3 answers)**
 No, not right now...my lunch is getting cold.
 No, not that I can think of off hand.
 No, other than I do enjoy Josephine County. It certainly is a change from Texas and we intend to spend more time here as we get the ranch set up.
 No, thanks a lot.
 No, thank-you for making that quick!
 No, thank-you very much.
 No, thank-you.
 No, that will do.
 No, that would be fine.
 No, that's all but I would prefer they do this by mail so I could think about the answers in more depth.
 No, that's all I can think of. It's a good place to live.
 No, that's fine.
 No, that's it. **(3 answers)**.
 No, the only thing I feel very strongly about is the school budget hurts so bad, and it's the police and the fire protection, because people do not want to pay more taxes. They want the services but they don't want to pay for the services. The school don't have enough money. The people in this county in my generation, forget us older people that we have to do our part. I'm just concerned that people are not willing to pay taxes. We want the services but we don't want to pay.
 No, the only thing that grieves me about the county is the schools, and not providing funding for the schools for things like extra-curricular activities and sports. They used to have all kinds of sports but because of funding cuts they're all club sports now.
 No, you sound like a nice girl.
 No, you've been very nice, thanks for calling.
 No, you've done a very nice job.
 No. **(139 answers)**.
 No. I don't know very much do I?
 No. I don't think participating in surveys is important, "just fun".
 No. I just think everybody should just go to work and forget about it. I don't think that, except for people that are hungry and stuff and the gospel rescue mission, but I don't agree with government handouts. I think people should be more self-sufficient.
 No. I think the survey covered the important issues.
 No. Just thank-you for your professionalism. You were very clear and very nice.
 No. We could use more jobs up here.
 Nope, I think we about covered it.
 Nope, that's it. **(4answers)**.

Nope. (21 answers).

Not at all.

Not really-- too many of the minority status's get more say. Small groups get to hold up too much stuff. The majority don't get to win too much.

Not really.

Not that I can think of. (2 answers)

Oh, I gotta get up and get my wife to bed. She had a stroke.

Oh, if wishes were wishes, we need more money somehow, and we need to refer to the cost of things as coming from taxpayers, not from the state or from the federal government.

Oh, no, except for I thought it was very thorough, the survey, so, yeah, it was a very good survey.

Okay, I think Judge O'Neill is an unfair turkey. Well, family court was highly disappointing and I think that is inadequate.

Okay, I'm.

Okay, the only thing that I was going to add like I said before why do we pay through property taxes for fire coverage, and pay again in the rural area for fire protection. Why are paying twice?

On the biscuit fire, they could have stopped it the next day but the environmentalists, they stopped the fire fighters from going in. And the environmental laws, they say fires are good but they are not good at that time of year. We should as a member of the community; that forest is mine too and it should be thinned and taken care of so that we don't have these big fires. And because of the environmentalist and environmental laws, our forests are all shut down and they should be thinned. Sick trees from bugs should be taken.

On this Biscuit fire. Are they going to fight the environmentalists? Or are they going to listen to the Gestapo? Why can't we live with our freedom? If someone commits a murder, they should clean them up for 30 days and then give the electric chair.

People need to have their addresses clearly marked for police and emergency vehicles. Trash in back roads terrible, and loose trash flying out of pick ups on the way to the dump. People with dogs are not tying up their dogs in the back of pickups properly, not just on one side so they can hang themselves.

Take the commissioners and make them take finance classes to learn how to handle and use citizens' money.

That's it. Thanks for the phone call.

That's about it. I do think it's a shame that there isn't more things for kids to do around here, cause they just end up making trouble.

That's it.

The AMR service attendants need to pay attention to what they are doing, worried more about regulations than the patient. They can be sued by the patient more than by the state. As for the property tax questions, it doesn't appear no matter how much we approve; the problems never go away, just like the cigarette taxes being misspent.

The same people keep getting arrested for drunk driving and drugs and the county keeps letting them out.

There's not much to say, but I don't think there's anything in this state. My major beef is not with Josephine County but the state of Oregon. My major anger about PERS, the threat to cut everything that's important, schools, programs for children, if we don't support the kids now and give them good education. If they're so hot and bothered about the tax cut, I'd like to see every state employee take a 10% cut in salary. If we did, I bet we'd have all the taxes we need.

They don't have a very good recycling program here right now. They say that we're going to get it, but nothing right now.

They should get some new blood in the county commissioners; they need a couple of businessmen in there that know how to spend a buck-- too many 'good old boys' in the system. Beef up the sheriff's department. Don't downsize the jail or the juvenile hall. If funding is raised with a temp levy for the jail, don't let it get diverted somewhere else. Make sure it goes straight to the jail system.

They should have a manager instead of just having the three commissioners. That way it would cut back on the exorbitant salaries and I think we would have much better government. I have been an elected official and I believe our county could function more efficiently and not have the political problems that seem to occur. I also think if they did that, they could have two other commissioners. We are growing and need more representation but not the way they have it set up now with the salaries.

To supplement some of the jail income, use the fines paid by individuals that committed crimes.

Unless you know somebody in a County office that you can go to personally, you're not going to get a lot of response. Or you can threaten them with a lawsuit. I'm serious, that's what I had to do to get garbage picked up here.

We definitely need a professional to run this multi-million-dollar enterprise. Currently we are set up to use virtually just someone off the street. The city has a manager and the County doesn't, and the difference is obvious.

We have some people in our neighborhood who are very trashy, and the county does not seem to want to make them clean it up.

We need more employment.

We were talking about the Biscuit Fire. I haven't seen it but from what I've heard it's burned through from Selma over to the coast, and I think that why couldn't they put a direct road through there so people wouldn't have to travel so far to get over there?.

Well, no not really.

When you get a school bus driver and a woman loading her kid on the bus and the state and state police lie in court--there's something wrong. The state police's reaction is we're under paid and don't enough manpower. Common sense would tell you that she was lying. In other words, a judge's job is to prosecute the guilty. The judge's excuse is that they take two people's testimony over one.

Yea, you can send my check to.

Yeah about the judicial system, it needs some judge changes desperately. There has got to be a way to get some of these idiots out of here in divorce court. There should be a law against drawing a divorce out four years. A judge shouldn't be allowed to do that.

Yeah tell them to stop wasting our taxpayers money.

Yeah what I wondered is how people have to pay so much for houses for, you know, for septic tank I bought a place that had a septic tank. It was a week over five years. I had to pay 440 \$ for nothing--I opened it up and then they never came and looked at it.

Yeah why call all day and talk an hour.

Yeah, happy New Year!

Yeah, I think surveys are responded to enough to make them effective.

Yeah, like I said, I would like to see them enforce the laws on the books across the board, not just here. And there junk on private property; too many vehicles, not having sewer hookups when they are living in a barn.

Yes I'd like to say thank-you for participating in this.

Yes, how come our elected officials refuse to do what is right and harvest the timber such as Biscuit Fire timber, and that money goes to Josephine county through the O and C which they have left go to pot; I mean it is just about depleted. It used to be our best source of income around here, but our elected officials have decided they don't want to fight the environmentalist and they won't harvest the timber. They refuse to go out and harvest and they keep begging for money and it doesn't make sense to me.

Yes, I think we solve a lot of problems getting sales taxes, a toll bridge on I-5. I think they should take advantage of the people traveling through this state. And also on crime, they have to have more facilities available to young teens. You know just between you and me, I come from Las Vegas, the sin city of the world. I raised many children, and they were busy all of the time, they don't go in those hotels. Up here there is more crap that kids can get into. There is not enough for supervised things to do in this town for kids.

Yes, if the commissioners and other government officials want to know what people are thinking they should ask the people directly because with a survey, when you say somewhat and so on, it may not really portray what a person is thinking on a subject.

Yes, on the thing about what I like to see changed. I would like to see filters on the computers in the library and in the schools so that children don't have access to pornography.

You have done a wonderful job. I would have hung up at the beginning if it wasn't for your good disposition.

You just like to see things happen and law abiding citizens in office, rather than these people that are in their for their own good. We've had a tough time trying to get an honest sheriff here. It's all political, every damn bit of it.

You were very pleasant in handling the call.