

JOSEPHINE COUNTY SURVEY 2002-2003



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TOPLINE FREQUENCY RESULTS EMBEDDED IN INSTRUMENT

Note: This is a facsimile of the survey programmed into OSRL's computer-aided telephone interviewing system (CATI). Variable names, interviewer instructions, and answer categories are indicated in CAPITAL letters and are not read aloud. Experimental questions are presented side-by-side.

Q:HELLO1

Hello. Josephine County has asked us to conduct a ten- to thirteen-minute survey with adults [age 18 or older] about your opinions and experiences with the County. My name is ____, calling from the University of Oregon Survey Research Laboratory. I want to assure you that I am not selling a thing, and that this survey is completely anonymous and voluntary. [Please do not even tell me your name.]

Value	Count	Percent	Valid %
1	406	100.00%	100.00%
Total	406	100.00%	100.00%

Q:HELLO2

Do you have any questions about the survey before we begin?

Value	Count	Percent	Valid %
1	406	100.00%	100.00%
Total	406	100.00%	100.00%

Q:COOPERAT

We appreciate your cooperation. [I'd like to begin the survey now.]

1 OK

Value	Count	Percent	Valid %
1	406	100.00%	100.00%
Total	406	100.00%	100.00%

Q:QUAL

First, I need to find out if you or any of your close relatives are currently employed by Josephine County [or serve as a County Commissioner].

PROBE: If you or any close relatives are Josephine County employees, I am not allowed to interview you.

Value	Count	Percent	Valid %	
1 YES --> SKIPTO NOQAL	2	406	100.00%	100.00%
2 NO	Total	406	100.00%	100.00%

Q:YRS

For how many years have you lived in Josephine County [altogether]?

PROBE FOR 'MY WHOLE LIFE': How many years is that?

ENTER EXACT NUMBER 0-96, NO DECIMALS. 0 = LESS THAN ONE YEAR.

96 = 96 YEARS OR MORE

Value	Count	Percent	Valid %				
0	21	5.17%	5.17%	32	7	1.72%	1.72%
1	16	3.94%	3.94%	33	1	0.25%	0.25%
2	10	2.46%	2.46%	34	4	0.99%	0.99%
3	17	4.19%	4.19%	35	9	2.22%	2.22%
4	19	4.68%	4.68%	36	1	0.25%	0.25%
5	7	1.72%	1.72%	37	3	0.74%	0.74%
6	8	1.97%	1.97%	38	3	0.74%	0.74%
7	11	2.71%	2.71%	39	1	0.25%	0.25%
8	10	2.46%	2.46%	40	5	1.23%	1.23%
9	9	2.22%	2.22%	41	1	0.25%	0.25%
10	19	4.68%	4.68%	42	1	0.25%	0.25%
11	7	1.72%	1.72%	44	2	0.49%	0.49%
12	15	3.69%	3.69%	45	3	0.74%	0.74%
13	18	4.43%	4.43%	46	1	0.25%	0.25%
14	10	2.46%	2.46%	47	3	0.74%	0.74%
15	12	2.96%	2.96%	49	3	0.74%	0.74%
16	4	0.99%	0.99%	50	5	1.23%	1.23%
17	7	1.72%	1.72%	51	1	0.25%	0.25%
18	7	1.72%	1.72%	52	1	0.25%	0.25%
19	5	1.23%	1.23%	53	2	0.49%	0.49%
20	23	5.67%	5.67%	55	6	1.48%	1.48%
21	8	1.97%	1.97%	60	1	0.25%	0.25%
22	6	1.48%	1.48%	64	1	0.25%	0.25%
23	4	0.99%	0.99%	65	2	0.49%	0.49%
24	4	0.99%	0.99%	67	1	0.25%	0.25%
25	15	3.69%	3.69%	68	1	0.25%	0.25%
26	9	2.22%	2.22%	70	1	0.25%	0.25%
27	4	0.99%	0.99%	74	1	0.25%	0.25%
28	4	0.99%	0.99%	79	1	0.25%	0.25%
29	2	0.49%	0.49%	92	1	0.25%	0.25%
30	20	4.93%	4.93%	99	1	0.25%	0.25%
31	1	0.25%	0.25%	Total	406	100.00%	100.00%

Q:GOODJOB1

[Thank you.] I will begin by asking you a few questions about Josephine County in general. Overall, when you think about Josephine County, are your feelings generally positive, generally negative, or are they neutral?

	Value	Count	Percent	Valid %
1 POSITIVE	1	261	64.29%	64.29%
2 NEGATIVE	2	37	9.11%	9.11%
3 NEUTRAL	3	102	25.12%	25.12%
7 REFUSED	8	4	0.99%	0.99%
9 NO ANSWER	9	2	0.49%	0.49%
Total		406	100.00%	100.00%

Q:LIVEABLE

How do you rate Josephine County as a place to live these days - [would you say it is] excellent, very good, good, fair, or poor?

	Value	Count	Percent	Valid %
1 EXCELLENT	1	84	20.69%	20.69%
2 VERY GOOD	2	143	35.22%	35.22%
3 GOOD	3	126	31.03%	31.03%
4 FAIR	4	38	9.36%	9.36%
5 POOR	5	12	2.96%	2.96%
7 REFUSED	7	1	0.25%	0.25%
8 DON'T KNOW	8	1	0.25%	0.25%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SAFE

How safe do you feel living in Josephine County - [would you say] very safe, somewhat safe, not very safe, or not at all safe?

	Value	Count	Percent	Valid %
1 VERY SAFE	1	204	50.25%	50.25%
2 SOMEWHAT SAFE	2	175	43.10%	43.10%
3 NOT VERY SAFE	3	23	5.67%	5.67%
4 NOT AT ALL SAFE	4	2	0.49%	0.49%
7 REFUSED--> SKIPTO SIZE	7	1	0.25%	0.25%
9 NO ANSWER--> SKIPTO SIZE	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SAFE1A

Do you have any suggestions for making Josephine County a safer place?

	Value	Count	Percent	Valid %
1 YES	1	225	55.42%	55.69%
2 NO--> SKIPTO SIZE	2	176	43.35%	43.56%
8 DON'T KNOW--> SKIPTO SIZE	8	2	0.49%	0.50%
9 NO ANSWER--> SKIPTO SIZE	9	1	0.25%	0.25%
Missing		2	0.49%	
Total		406	100.00%	100.00%

Q:SAFE1B

What are [they/your suggestions for making Josephine County safer place]?
OPEN-ENDED, PLEASE TYPE EXACT RESPONSE BELOW

Q:SIZE

Thinking about the number of people who live in Josephine County, do you feel that it is too big, too small, or just right?

	Value	Count	Percent	Valid %
1 TOO BIG	1	83	20.44%	20.44%
2 TOO SMALL	2	26	6.40%	6.40%
3 JUST RIGHT	3	283	69.70%	69.70%
8 DON'T KNOW	8	11	2.71%	2.71%
9 NO ANSWER	9	3	0.74%	0.74%
Total		406	100.00%	100.00%

Q:GROWTH1

Do you believe Josephine County is growing too fast, too slow, or just right?

	Value	Count	Percent	Valid %
1 TOO FAST	1	192	47.29%	47.29%
2 TOO SLOW	2	28	6.90%	6.90%
3 JUST ABOUT RIGHT	3	166	40.89%	40.89%
8 DON'T KNOW	8	18	4.43%	4.43%
9 NO ANSWER	9	2	0.49%	0.49%
Total		406	100.00%	100.00%

Q:PARTIC2

Have you ever attended a County Commissioners' meeting?

	Value	Count	Percent	Valid %
1 YES	1	113	27.83%	27.83%
2 NO	2	292	71.92%	71.92%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:PARTIC3A

How involved are you in helping Josephine County government make the county a better place to live -- [would you say] very involved, somewhat involved, or not involved?

PROBE: For example, by participating on citizen committees or commenting at County Commissioners' meetings.

PROBE FOR INTEREST IN MEETINGS: [If you are interested in becoming involved,] you can contact the Commissioners' Office at 474-5221.

	Value	Count	Percent	Valid %
1 VERY INVOLVED	1	16	3.94%	3.94%
2 SOMEWHAT INVOLVED	2	139	34.24%	34.24%
3 NOT INVOLVED	3	249	61.33%	61.33%
8 DON'T KNOW	8	1	0.25%	0.25%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SERV1

Now I need to ask you about your experiences (in the past five years/since you moved to Josephine County) with the services that Josephine County provides its citizens.

Have you visited the Board of County Commissioners' office (in the past five years/since you moved to Josephine County)?

PROBE: For example, to get answers to questions about County executive and legislative policy.

NOTE: INSERT BOARD OF COUNTY COMMISSIONERS' PHONE CONTACT HERE.

	Value	Count	Percent	Valid %
1 YES	1	52	12.81%	12.81%
2 NO--> SKIPTO SERV2	2	353	86.95%	86.95%
9 NO ANSWER--> SKIPTO SERV2	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SERV1A

How would you rate the quality of customer service you received from staff members (there/at the Board of County Commissioners' office)? [Was it] excellent, good, fair, or poor?

PROBE FOR 'TT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT-->SKIPTO SERV2	1	16	3.94%	30.77%
2 GOOD-->SKIPTO SERV2	2	29	7.14%	55.77%
3 FAIR--> SKIPTO SERV2	3	6	1.48%	11.54%
4 POOR				
8 DON'T KNOW-->SKIPTO SERV2	8	1	0.25%	1.92%
Missing		354	87.19%	
Total		406	100.00%	100.00%

Q:SERV1B

How could customer service be improved (there/at the Board of County Commissioners' office)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV2

Have you visited the County Assessor's office (in the past five years/since you moved to Josephine County)?

PROBE: For example, for land ownership records, maps, or about the assessment of real property.

	Value	Count	Percent	Valid %
1 YES	1	167	41.13%	41.13%
2 NO--> SKIPTO SERV3	2	238	58.62%	58.62%
9 NO ANSWER--> SKIPTO SERV3	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SERV2A

How would you rate the quality of customer service you received from staff members (there/at the County Assessor's office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'TT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT--> SKIPTO SERV3	1	58	14.29%	34.73%
2 GOOD--> SKIPTO SERV3	2	91	22.41%	54.49%
3 FAIR--> SKIPTO SERV3	3	15	3.69%	8.98%
4 POOR	4	3	0.74%	1.80%
Missing		239	58.87%	
Total		406	100.00%	100.00%

Q:SERV2B

How could customer service be improved (there/at the County Assessors' office)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV3

(What about/Have you visited) the County Library?

PROBE: ... (in the past five years/since you moved to Josephine County)?

	Value	Count	Percent	Valid %
1 YES	1	298	73.40%	73.40%
2 NO--> SKIPTO SERV4	2	108	26.60%	26.60%
Total		406	100.00%	100.00%

Q:SERV3A

How would you rate the quality of customer service you received from staff members (there/at the County Library)?

PROBE [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT--> SKIPTO SERV4	1	175	43.10%	58.72%
2 GOOD--> SKIPTO SERV4	2	101	24.88%	33.89%
3 FAIR--> SKIPTO SERV4	3	17	4.19%	5.70%
4 POOR	4	3	0.74%	1.01%
8 DONT KNOW--> SKIPTO SERV4	8	2	0.49%	0.67%
Missing		108		26.60%
Total		406	100.00%	100.00%

Q:SERV3B

How could customer service be improved (there/at the County Library)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV4

(What about/Have you visited) the County Public Health and Community Action department?

PROBE: ... (in the past five years/since you moved to Josephine County)?

PROBE: You might have gone there about Animal Protection and Regulation, Environmental Health, the food bank, food boxes, senior services, immunizations, Health Clinics, emergency housing, and energy assistance.

	Value	Count	Percent	Valid %
1 YES	1	149	36.70%	36.70%
2 NO--> SKIPTO SERV5	2	255	62.81%	62.81%
8 DONT KNOW--> SKIPTO SERV5	8	1	0.25%	0.25%
9 NO ANSWER--> SKIPTO SERV5	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SERV4A

How would you rate the quality of customer service you received from staff members (there/at the County Public Health and Community Action department)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT--> SKIPTO SERV5	1	52	12.81%	34.90%
2 GOOD--> SKIPTO SERV5	2	70	17.24%	46.98%
3 FAIR--> SKIPTO SERV5	3	15	3.69%	10.07%
4 POOR	4	11	2.71%	7.38%
5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV5	5	1	0.25%	0.67%
Missing		257		63.30%
Total		406	100.00%	100.00%

Q:SERV4B

How could customer service be improved (there/at the County Public Health and Community Action Department)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV5

(What about/Have you visited) the County Clerk and Recorder's Office?

PROBE: ... (in the past five years/since you moved to Josephine County)?

PROBE: For example, to register to vote, obtain a license, as part of a tax appeal, or to obtain records.

	Value	Count	Percent	Valid %
1 YES	1	196	48.28%	48.28%
2 NO--> SKIPTO SERV6	2	208	51.23%	51.23%
8 DON'T KNOW--> SKIPTO SERV6	8	2	0.49%	0.49%
Total		406	100.00%	100.00%

Q:SERV5A

How would you rate the quality of customer service you received from staff members (there/at the County Clerk and Recorder's Office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT--> SKIPTO SERV6	1	71	17.49%	36.22%
2 GOOD--> SKIPTO SERV6	2	96	23.65%	48.98%
3 FAIR--> SKIPTO SERV6	3	22	5.42%	11.22%
4 POOR	4	7	1.72%	3.57%
Missing		210	51.72%	
Total		406	100.00%	100.00%

Q:SERV5B

How could customer service be improved (there/at the County Clerk and Recorder's Office)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV6

(What about/Have you visited) the County Planning Office?

PROBE: ... (in the past five years/since you moved to Josephine County)?

PROBE: For example, about zoning issues, land use regulations, or a site and subdivision review.

	Value	Count	Percent	Valid %
1 YES	1	112	27.59%	27.59%
2 NO--> SKIPTO SERV7	2	294	72.41%	72.41%
Total		406	100.00%	100.00%

Q:SERV6A

How would you rate the quality of customer service you received from staff members (there/at the County Planning Office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT--> SKIPTO SERV7	1	28	6.90%	25.00%
2 GOOD--> SKIPTO SERV7	2	49	12.07%	43.75%
3 FAIR--> SKIPTO SERV7	3	22	5.42%	19.64%
4 POOR	4	12	2.96%	10.71%
5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV7	5	1	0.25%	0.89%
Missing		294	72.41%	
Total		406	100.00%	100.00%

Q:SERV6B

How could customer service be improved (there /at the Planning Office)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV7

(What about/Have you visited) the County Sheriff's Department?

PROBE: ... (in the past five years/since you moved to Josephine County)?

PROBE: For example, to help with Emergency Services Coordination, or to request patrol, investigation, or crime prevention services.

	Value	Count	Percent	Valid %
1 YES	1	139	34.24%	34.24%
2 NO--> SKIPTO SERV8	2	267	65.76%	65.76%
Total		406	100.00%	100.00%

Q:SERV7A

How would you rate the quality of customer service you received from staff members (there/at the Sheriff's Department)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT--> SKIPTO SERV8	1	50	12.32%	35.97%
2 GOOD--> SKIPTO SERV8	2	49	12.07%	35.25%
3 FAIR--> SKIPTO SERV8	3	16	3.94%	11.51%
4 POOR	4	22	5.42%	15.83%
5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV8	5	1	0.25%	0.72%
8 DON'T KNOW--> SKIPTO SERV8	8	1	0.25%	0.72%
Missing		267	65.76%	
Total		406	100.00%	100.00%

Q:SERV7B

How could customer service be improved (there/at the Sheriff's Department)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV8

(What about/have you visited) the County Tax Collection or Treasurer's Department?

PROBE: ... (in the past five years/since you moved to Josephine County)?

PROBE: For example, to pay property taxes.

	Value	Count	Percent	Valid %
1 YES	1	109	26.85%	26.85%
2 NO--> SKIPTO SERV9	2	296	72.91%	72.91%
9 NO ANSWER--> SKIPTO SERV9	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SERV8A

How would you rate the quality of customer service you received from staff members (there/at the County Tax Collection or Treasurer's Department)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT--> SKIPTO SERV9	1	44	10.84%	40.37%
2 GOOD--> SKIPTO SERV9	2	54	13.30%	49.54%
3 FAIR--> SKIPTO SERV9	3	11	2.71%	10.09%
4 POOR--> SKIPTO SERV9				
Missing		297	73.15%	
Total		406	100.00%	100.00%

Q:SERV8B

How could customer service be improved (there/at the County Tax Collection or Treasurer's Department)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV9

[Finally,] (What about/Have you visited) the District Attorney's Office?

PROBE: ... (in the past five years/since you moved to Josephine County)?

	Value	Count	Percent	Valid %
1 YES	1	44	10.84%	10.84%
2 NO--> SKIPTO SERVAMB1	2	362	89.16%	89.16%
Total		406	100.00%	100.00%

Q:SERV9A

How would you rate the quality of customer service you received from staff members (there/at the District Attorney's Office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

	Value	Count	Percent	Valid %
1 EXCELLENT--> SKIPTO SERVAMB1	1	6	1.48%	13.64%
2 GOOD--> SKIPTO SERVAMB1	2	21	5.17%	47.73%
3 FAIR--> SKIPTO SERVAMB1	3	7	1.72%	15.91%
4 POOR	4	10	2.46%	22.73%
Missing		362	89.16%	
Total		406	100.00%	100.00%

Q:SERV9B

How could customer service be improved (there/at the District Attorney's Office)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERVAMB1

(In the past five years/Since you have lived in Josephine County), have you called for ambulance service?

	Value	Count	Percent	Valid %
1 YES	1	99	24.38%	24.38%
2 NO --> SKIPTO SERVANI	2	306	75.37%	75.37%
9 NO ANSWER --> SKIPTO SERVANI	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SERVAMB2

Did the ambulance arrive in a reasonable amount of time?

PROBE FOR MULTIPLE OCCASIONS: On average, did it arrive in reasonable time?

	Value	Count	Percent	Valid %
1 YES	1	98	24.14%	98.99%
2 NO	3	1	0.25%	1.01%
3 IF VOLUNTEERED: IT VARIED	Missing	307	75.62%	
Total		406	100.00%	100.00%

Q:SERVAMB3

How would you rate the quality of ambulance service that your area receives?

PROBE: [Would you say] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of service?

PROBE: American Medical Response [or AMR] provides Josephine County ambulance service.

	Value	Count	Percent	Valid %
1 EXCELLENT	1	70	17.24%	70.71%
2 GOOD	2	26	6.40%	26.26%
3 FAIR	3	1	0.25%	1.01%
4 POOR	4	2	0.49%	2.02%
Missing		307	75.62%	
Total		406	100.00%	100.00%

Q:SERVANI

(In the past five years/Since you have lived in Josephine County), have you had any contact with the Animal Protection and Regulation department?

	Value	Count	Percent	Valid %
1 YES	1	105	25.86%	25.86%
2 NO --> SKIPTO SERV FIR1	2	300	73.89%	73.89%
9 NO ANSWER --> SKIPTO SERV FIR1	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SERVANIA

How would you rate the quality of service that you received (there/the Animal Protection and Regulation Department)?

PROBE: [would you say] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of service?

	Value	Count	Percent	Valid %
1 EXCELLENT --> SKIPTO SERV FIR1	1	29	7.14%	27.62%
2 GOOD --> SKIPTO SERV FIR1	2	39	9.61%	37.14%
3 FAIR --> SKIPTO SERV FIR1	3	15	3.69%	14.29%
4 POOR	4	20	4.93%	19.05%
8 DON'T KNOW --> SKIPTO SERV FIR1	8	2	0.49%	1.90%
Missing		301	74.14%	
Total		406	100.00%	100.00%

Q:SERVANIB

How could customer service be improved (there/at the Animal Protection and Regulation Department)?

OPEN-ENDED, PLEASE ENTER EXACT RESPONSE BELOW

Q:SERV FIR1

While the County does not provide fire service, how would you rate the quality of fire service that your area receives?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of service?

PROBE FOR 'NEVER USED': From friends' and neighbors' reports, overall, how would you rate the quality of service?

	Value	Count	Percent	Valid %
1 EXCELLENT	1	141	34.73%	34.73%
2 GOOD	2	152	37.44%	37.44%
3 FAIR	3	39	9.61%	9.61%
4 POOR	4	14	3.45%	3.45%
8 DON'T KNOW	8	59	14.53%	14.53%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:SERV FIR2

Is your fire service volunteer, privately contracted, or do you not know?

	Value	Count	Percent	Valid %
1 VOLUNTEER	1	81	19.95%	19.95%
2 PRIVATELY CONTRACTED	2	168	41.38%	41.38%
8 DON'T KNOW	8	145	35.71%	35.71%
9 NO ANSWER	9	12	2.96%	2.96%
Total		406	100.00%	100.00%

Q:GOODJOB2

Overall, how good a job do you think Josephine County government is doing?

PROBE: Would you say excellent, good, fair, or poor?

	Value	Count	Percent	Valid %
1 EXCELLENT	1	30	7.39%	7.39%
2 GOOD	2	195	48.03%	48.03%
3 FAIR	3	123	30.30%	30.30%
4 POOR	4	36	8.87%	8.87%
8 DON'T KNOW	8	21	5.17%	5.17%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:GARBAG1

Next I need your opinions on some issues facing the County. In your opinion, how big a problem is the dumping of household garbage and trash on public lands in Josephine County? Is it a very big problem, a somewhat big problem, or is it not a problem?

	Value	Count	Percent	Valid %
1 VERY BIG PROBLEM	1	108	26.60%	26.60%
2 SOMEWHAT BIG PROBLEM	2	198	48.77%	48.77%
3 NOT A PROBLEM	3	51	12.56%	12.56%
8 DON'T KNOW	8	49	12.07%	12.07%
Total		406	100.00%	100.00%

Q:CRIMJUST

The next two questions are based on recommendations by the Josephine County Criminal Justice Task Force. This local citizen group studied ways to provide funding for our county's Criminal Justice System. They did this because the State Jail Inspector said our County Jail has too few staff members to house more than 170 inmates. With this in mind, I need to ask you about how to best fund the county jail. For each question, please tell me if you strongly favor, somewhat favor, somewhat oppose, or strongly oppose.

PRESS "1" TO CONTINUE

	Value	Count	Percent	Valid %
1	406	100.00%	100.00%	
Total	406	100.00%	100.00%	

Q:CJTf1

[Thank you.]

First, how much would you favor or oppose a temporary Jail Operations Levy [in order to provide funding for the County Jail]?

PROBE: Do you strongly favor, somewhat favor, somewhat oppose, or strongly oppose (it/a temporary Jail Operations Levy)?

PROBE: By "temporary", they mean three to five years.

	Value	Count	Percent	Valid %
1 STRONGLY FAVOR	1	41	10.10%	10.10%
2 SOMEWHAT FAVOR	2	127	31.28%	31.28%
3 SOMEWHAT OPPOSE	3	79	19.46%	19.46%
4 STRONGLY OPPOSE	4	103	25.37%	25.37%
5 IF VOLUNTEERED: RDOES NOT INFO TO ANSWER	5	31	7.64%	7.64%
7 REFUSED	7	1	0.25%	0.25%
8 DON'T KNOW	8	21	5.17%	5.17%
9 NO ANSWER	9	3	0.74%	0.74%
Total		406	100.00%	100.00%

Q:CJTF2

(What about/How much would you favor or oppose) a permanent Jail Operations Property Tax District [in order to provide funding for the County Jail]?

PROBE: [Would you] strongly favor, somewhat favor, somewhat oppose, or strongly oppose it?

	Value	Count	Percent	Valid %
1 STRONGLY FAVOR	1	50	12.32%	12.32%
2 SOMEWHAT FAVOR	2	96	23.65%	23.65%
3 SOMEWHAT OPPOSE	3	80	19.70%	19.70%
4 STRONGLY OPPOSE	4	119	29.31%	29.31%
5 IF VOLUNTEERED: RDOES NOT INFO TO ANSWER	5	32	7.88%	7.88%
7 REFUSED	7	1	0.25%	0.25%
8 DON'T KNOW	8	27	6.65%	6.65%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:PROPTAX1

Some people think that most County services should be paid by property taxes. How much do you support that idea -- a lot, some, a little, or not at all?

	Value	Count	Percent	Valid %
1 A LOT--> SKIPTO KNOW	1	70	17.24%	17.24%
2 SOME--> SKIPTO KNOW	2	143	35.22%	35.22%
3 A LITTLE--> SKIPTO KNOW	3	68	16.75%	16.75%
4 NOT AT ALL	4	110	27.09%	27.09%
8 DON'T KNOW --> SKIPTO KNOW	8	11	2.71%	2.71%
9 NO ANSWER --> SKIPTO KNOW	9	4	0.99%	0.99%
Total		406	100.00%	100.00%

Q:PROPTAX2

How do you think County services should be funded?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

Q:KNOW

What do you believe is the main source of funding for Josephine County government?

PROBE FROM LIST, ROTATING.

	Value	Count	Percent	Valid %
1 PROPERTY TAXES	1	247	60.84%	60.84%
2 USER FEES FOR SERVICES	2	9	2.22%	2.22%
3 O AND C FUNDS/SAFETY NET FUNDS/FOREST RECEIPTS	3	14	3.45%	3.45%
4 SPECIAL LEVIES	4	7	1.72%	1.72%
5 DIRECT FUNDING FROM STATE GOVT	5	25	6.16%	6.16%
6 DIRECT FUNDING FROM FEDERAL GOVT	6	18	4.43%	4.43%
7 OTHER --> SPECIFY	7	24	5.91%	5.91%
97 REFUSED	97	1	0.25%	0.25%
98 DON'T KNOW	98	59	14.53%	14.53%
99 NO ANSWER	99	2	0.49%	0.49%
Total		406	100.00%	100.00%

Q:INFORM1

The next few questions are about the information you receive about Josephine County government. How much are you *interested* in keeping up-to-date on County government issues, activities, and plans -- a lot, some, a little, or not at all?

	Value	Count	Percent	Valid %
1 A LOT	1	129	31.77%	31.77%
2 SOME	2	182	44.83%	44.83%
3 A LITTLE	3	59	14.53%	14.53%
4 NOT AT ALL --> SKIPTO TRUST1A	4	34	8.37%	8.37%
8 DON'T KNOW --> SKIPTO TRUST1A	8	2	0.49%	0.49%
Total		406	100.00%	100.00%

Q:INFORM1A

In general, how well does Josephine County government communicate with the public - [would you say] excellent, good, fair or poor?

	Value	Count	Percent	Valid %
1 EXCELLENT	1	22	5.42%	5.95%
2 GOOD	2	134	33.00%	36.22%
3 FAIR	3	144	35.47%	38.92%
4 POOR	4	50	12.32%	13.51%
5 IF VOLUNTEERED: IT HAS VARIED	5	2	0.49%	0.54%
6 IF VOLUNTEERED: CANNOT JUDGE, RECEIVED NO INFO --> SKIPTO TRUST1A	6	12	2.96%	3.24%
8 DON'T KNOW --> SKIPTO TRUST1A	8	6	1.48%	1.62%
9 NO ANSWER --> SKIPTO TRUST1A	Missing	36	8.87%	
Total		406	100.00%	100.00%

Q:INFORM7

Where do you get most of your information about Josephine County government issues and activities? PROBE FOR 'COMBINATION': What one source do you rely on the most?

PROBE FOR 'COMBINATION': From which source do you get *most* of your information about Josephine County?

IF NEEDED, PROBE FROM LIST, ROTATING FIRST READ. RARELY USE CODES 10, 11.

	Value	Count	Percent	Valid %
01 TV	1	31	7.60%	8.80%
02 RADIO --> SKIPTO TRUST1A	2	17	4.20%	4.80%
03 DAILY/WEEKLY NEWSPAPERS --> SKIPTO TRUST1A	3	223	54.90%	63.40%
04 WORD OF MOUTH - FRIENDS, RELATIVES, NEIGHBORS --> SKIPTO TRUST1A	4	38	9.40%	10.80%
05 WWW/INTERNET --> SKIPTO TRUST1A	5	3	0.70%	0.90%
06 COUNTY NEWSLETTER MAILED DIRECTLY TO YOUR HOME --> SKIPTO TRUST1A	6	19	4.70%	5.40%
07 SCHOOLS --> SKIPTO TRUST1A	7	2	0.50%	0.60%
08 WORKPLACE --> SKIPTO TRUST1A	8	4	1.00%	1.10%
09 IF VOL. NEVER GET INFO --> SKIPTO TRUST1A	9	1	0.20%	0.30%
10 IF VOLUNTEERED: COMBINATION OF THE ABOVE --> SKIPTO TRUST1A	10	6	1.50%	1.70%
11 OTHER --> SKIPTO TRUST1A	11	7	1.70%	2.00%
99 NO ANSWER --> SKIPTO TRUST1A	99	1	0.20%	0.30%
	Missing	54	13.3%	
Total		406	100.00%	100.00%

Q:INFOTV1

Have you watched Channel 14, the Government Access Channel?

PROBE: Channel 14 used to be Channel 22.

	Value	Count	Percent	Valid %
1 YES	1	8	1.97%	25.81%
2 NO	2	23	5.67%	74.19%
	Missing	375	92.36%	
Total		406	100.00%	100.00%

Q:INFOTV2

What channel do you watch most often to get local news?
OPEN-ENDED, PLEASE TYPE EXACT RESPONSE BELOW

Q:TRUST1A

Overall, how often can you trust Josephine County government to do what is right - never, rarely, sometimes, often, or always?

	Value	Count	Percent	Valid %
1 NEVER	1	5	1.23%	2.50%
2 RARELY	2	19	4.68%	9.50%
3 SOMETIMES	3	79	19.46%	39.50%
4 OFTEN	4	71	17.49%	35.50%
5 ALWAYS	5	6	1.48%	3.00%
6 IF VOLUNTEERED: IT VARIES	6	1	0.25%	0.50%
7 REFUSED	7	1	0.25%	0.50%
8 DON'T KNOW	8	17	4.19%	8.50%
9 NO ANSWER	9	1	0.25%	0.50%
Missing		206	50.74%	
Total		406	100.00%	100.00%

Q:TRUST1B

Overall, how often can you trust Josephine County government to do what is right - always, often, sometimes, rarely, or never?

	Value	Count	Percent	Valid %
1 ALWAYS	1	7	1.72%	3.40%
2 OFTEN	2	79	19.46%	38.35%
3 SOMETIMES	3	75	18.47%	36.41%
4 RARELY	4	19	4.68%	9.22%
5 NEVER	5	8	1.97%	3.88%
8 DON'T KNOW	8	18	4.43%	8.74%
Missing		200	49.26%	
Total		406	100.00%	100.00%

Q:FIRE1

Now I would like you to think for a moment about the Biscuit Fire that occurred last summer in and around Josephine County. In your opinion, is it acceptable to harvest damaged trees inside burned areas, taking into account sound forestry practices?

	Value	Count	Percent	Valid %
1 YES	1	347	85.47%	85.47%
2 NO	2	25	6.16%	6.16%
3 IF VOLUNTEERED: IT DEPENDS	3	16	3.94%	3.94%
7 REFUSED	7	1	0.25%	0.25%
8 DON'T KNOW	8	16	3.94%	3.94%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:FIRE2

Should salvage logging of damaged trees be allowed if it would reduce future fire hazards and improve forest health?

	Value	Count	Percent	Valid %
1 YES	1	364	89.66%	89.66%
2 NO --> SKIPTO ZIPCODE	2	17	4.19%	4.19%
3 IF VOLUNTEERED: IT DEPENDS	3	20	4.93%	4.93%
7 REFUSED --> SKIPTO ZIPCODE	7	2	0.49%	0.49%
8 DON'T KNOW --> SKIPTO ZIPCODE	8	2	0.49%	0.49%
9 NO ANSWER --> SKIPTO ZIPCODE	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:ZIPCODE

I need to end the survey by asking some questions about you. First, what is your zip code?

PROBE FOR 'DK': What community do you live in?

PROBE FOR 97497: Is that Wolf Creek or Sunny Valley?

	Value	Count	Percent	Valid %
1 - 97442 - GLENDALE --> SKIPTO OWNRENT1				
2 - 97497 - WOLF CREEK --> SKIPTO OWNRENT1	2	6	1.48%	1.48%
3 - 97497 - SUNNY VALLEY --> SKIPTO OWNRENT1	3	5	1.23%	1.23%
4 - 97523 - CAVE JUNCTION	4	36	8.87%	8.87%
5 - 97525 - GOLD HILL --> SKIPTO OWNRENT1	6	175	43.10%	43.10%
6 - 97526 - GRANTS PASS	7	128	31.53%	31.53%
7 - 97527 - GRANTS PASS	9	1	0.25%	0.25%
8 - 97528 - GRANTS PASS	10	10	2.46%	2.46%
9 - 97531 - KERBY --> SKIPTO OWNRENT1	11	1	0.25%	0.25%
10 - 97532 - MERLIN --> SKIPTO OWNRENT1	12	6	1.48%	1.48%
11 - 97533 - MURPHY --> SKIPTO OWNRENT1	14	6	1.48%	1.48%
12 - 97534 - O'BRIEN --> SKIPTO OWNRENT1	15	3	0.74%	0.74%
13 - 97537 - ROGUE RIVER --> SKIPTO OWNRENT1	16	15	3.69%	3.69%
14 - 97538 - SELMA --> SKIPTO OWNRENT1	96	9	2.22%	2.22%
15 - 97543 - WILDERVILLE --> SKIPTO OWNRENT1	97	1	0.25%	0.25%
16 - 97544 - WILLIAMS --> SKIPTO OWNRENT1	98	3	0.74%	0.74%
96 - SOMETHING ELSE --> SKIPTO OWNRENT1	99	1	0.25%	0.25%
97 REFUSED --> SKIPTO OWNRENT1	Total	406	100.0%	100.0%
98 DON'T KNOW --> SKIPTO OWNRENT1				
99 NO ANSWER --> SKIPTO OWNRENT1				

Q:CITY

Do you live within Grants Pass or Cave Junction city limits?

PROBE: Is that Grants Pass or Cave Junction?

PROBE FOR 'DK': Can you vote in city elections?

	Value	Count	Percent	Valid %
1 YES GRANTS PASS	1	176	43.35%	51.92%
2 YES CAVE JUNCTION	2	18	4.43%	5.31%
3 NO	3	141	34.73%	41.59%
8 DON'T KNOW	8	3	0.74%	0.88%
9 NO ANSWER	9	1	0.25%	0.29%
Missing		67	16.50%	
Total		406	100.00%	100.00%

Q:OWNRENT1

Do you own your home or any other property in Josephine County?

NOTE: INCLUDE THOSE WITH MORTGAGES WHO DO NOT YET OWN OUTRIGHT.

	Value	Count	Percent	Valid %
1 YES	1	305	75.12%	75.12%
2 NO	2	99	24.38%	24.38%
7 REFUSED	7	2	0.49%	0.49%
Total		406	100.00%	100.00%

Q:VOTE1

Are you registered to vote?

	Value	Count	Percent	Valid %
1 YES	1	354	87.19%	87.19%
2 NO --> SKIPTO AGE	2	51	12.56%	12.56%
7 REFUSED --> SKIPTO AGE	7	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:VOTE2

In County elections, how often do you usually vote - every single time, most of the time, about half of the time, less than half [of the time], or never?

	Value	Count	Percent	Valid %
1 EVERY SINGLE TIME	1	227	55.91%	64.12%
2 MOST OF THE TIME	2	78	19.21%	22.03%
3 ABOUT HALF OF THE TIME	3	24	5.91%	6.78%
4 LESS THAN HALF OF THE TIME	4	18	4.43%	5.08%
5 NEVER	5	6	1.48%	1.69%
9 NO ANSWER	9	1	0.25%	0.28%
Missing		52	12.81%	
Total		406	100.00%	100.00%

Q:AGE

How old are you?

ENTER EXACT AGE 18-96, 96 = 96 OR GREATER.

97 REFUSED

98 DON'T KNOW

Value	Count	Percent	Valid %		Value	Count	Percent	Valid %			
18	3	0.74%	0.74%	44	6	1.48%	1.48%	70	4	0.99%	0.99%
19	3	0.74%	0.74%	45	4	0.99%	0.99%	71	7	1.72%	1.72%
20	3	0.74%	0.74%	46	6	1.48%	1.48%	72	6	1.48%	1.48%
21	4	0.99%	0.99%	47	9	2.22%	2.22%	73	5	1.23%	1.23%
22	1	0.25%	0.25%	48	4	0.99%	0.99%	74	5	1.23%	1.23%
23	3	0.74%	0.74%	49	7	1.72%	1.72%	75	9	2.22%	2.22%
24	6	1.48%	1.48%	50	9	2.22%	2.22%	76	8	1.97%	1.97%
25	3	0.74%	0.74%	51	10	2.46%	2.46%	77	6	1.48%	1.48%
26	7	1.72%	1.72%	52	9	2.22%	2.22%	78	4	0.99%	0.99%
28	5	1.23%	1.23%	53	4	0.99%	0.99%	79	6	1.48%	1.48%
29	1	0.25%	0.25%	54	16	3.94%	3.94%	80	8	1.97%	1.97%
30	6	1.48%	1.48%	55	12	2.96%	2.96%	81	2	0.49%	0.49%
31	5	1.23%	1.23%	56	10	2.46%	2.46%	82	1	0.25%	0.25%
32	3	0.74%	0.74%	57	9	2.22%	2.22%	83	3	0.74%	0.74%
33	4	0.99%	0.99%	58	8	1.97%	1.97%	84	2	0.49%	0.49%
34	4	0.99%	0.99%	59	7	1.72%	1.72%	85	2	0.49%	0.49%
35	8	1.97%	1.97%	60	12	2.96%	2.96%	86	3	0.74%	0.74%
36	2	0.49%	0.49%	61	1	0.25%	0.25%	87	1	0.25%	0.25%
37	1	0.25%	0.25%	62	6	1.48%	1.48%	88	3	0.74%	0.74%
38	6	1.48%	1.48%	63	8	1.97%	1.97%	90	1	0.25%	0.25%
39	4	0.99%	0.99%	64	4	0.99%	0.99%	92	1	0.25%	0.25%
40	9	2.22%	2.22%	65	14	3.45%	3.45%	94	1	0.25%	0.25%
41	4	0.99%	0.99%	66	9	2.22%	2.22%	97	5	1.23%	1.23%
42	9	2.22%	2.22%	67	6	1.48%	1.48%	98	1	0.25%	0.25%
43	6	1.48%	1.48%	68	7	1.72%	1.72%	Total	406	100.00%	100.00%
				69	5	1.23%	1.23%				

Q:SEX

[This may sound silly but] are you male or female?

	Value	Count	Percent	Valid %
1 MALE	1	150	36.95%	36.95%
2 FEMALE	2	256	63.05%	63.05%
Total		406	100.00%	100.00%

Q:EMPLOY

Are you currently working for pay, either full time or part time?

IF NO, PROBE: Are you retired, looking for work, keeping house, taking classes, disabled, or something else?

PROBE FOR STUDENT WORKERS: Do you see yourself mainly as a student or as a worker?

	Value	Count	Percent	Valid %
1 EMPLOYED, OR SICK/ON VACATION FROM REGULAR JOB	1	193	47.54%	47.54%
2 STUDENT TAKING CLASSES, GOING TO SCHOOL, ON BREAK FROM SCHOOL	2	5	1.23%	1.23%
3 LOOKING FOR WORK/UNEMPLOYED	3	14	3.45%	3.45%
4 KEEPING HOUSE	4	25	6.16%	6.16%
5 RETIRED	5	147	36.21%	36.21%
6 DISABLED /UNABLE TO WORK	6	13	3.20%	3.20%
7 VOLUNTEER WORK ONLY	7	4	0.99%	0.99%
8 OTHER, DOING NOTHING, HANGING OUT AND NOT LOOKING FOR WORK	8	3	0.74%	0.74%
97 REFUSED	97	2	0.49%	0.49%
Total		406	100.00%	100.00%

Q:EDUC

What is the highest level of education you have completed?

	Value	Count	Percent	Valid %
1 0-8 YEARS, NO GED	1	5	1.23%	1.23%
2 8-12 YEARS, NO HIGH SCHOOL DIPLOMA, GED	2	36	8.87%	8.87%
3 HIGH SCHOOL DIPLOMA OR GED	3	109	26.85%	26.85%
4 SOME COLLEGE, NO DEGREE	4	145	35.71%	35.71%
5 ASSOCIATE'S DEGREE (AA, AS)	5	24	5.91%	5.91%
6 BACHELORS DEGREE (BA, BS, AB)	6	50	12.32%	12.32%
7 MASTERS DEGREE (MA, MS, MBA)	7	28	6.90%	6.90%
8 DOCTORATE OR PROFESSIONAL DEGREE	8	7	1.72%	1.72%
97 REFUSED	97	1	0.25%	0.25%
99 NO ANSWER	99	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:WWW

Can you connect to the World Wide Web from home, school, a job, or volunteer work?

	Value	Count	Percent	Valid %
1 YES	1	273	67.24%	67.24%
2 NO --> SKIPTO WEALTH	2	128	31.53%	31.53%
3 IF VOLUNTEERED: YES, BUT NEVER HAVE USED IT - -> SKIPTO WEALTH	3	1	0.25%	0.25%
7 REFUSED --> SKIPTO WEALTH	7	1	0.25%	0.25%
8 DON'T KNOW --> SKIPTO WEALTH	8	2	0.49%	0.49%
9 NO ANSWER --> SKIPTO WEALTH	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:WWWJOCO1

Have you ever visited Josephine County's World Wide Web site?

NOTE: THE JOSEPHINE COUNTY WEB ADDRESS IS: <http://www.co.josephine.or.us/>

	Value	Count	Percent	Valid %
1 YES	1	86	21.18%	31.50%
2 NO	2	184	45.32%	67.40%
8 DON'T KNOW	8	3	0.74%	1.10%
Missing		133	32.76%	
Total		406	100.00%	100.00%

Q:WEALTH

Are your family's current assets, including savings, retirement accounts, stocks, bonds, and real estate - not counting your own home - currently valued over or under seventy thousand dollars?

	Value	Count	Percent	Valid %
1 OVER \$70,000	1	162	39.90%	39.90%
2 UNDER \$70,000	2	184	45.32%	45.32%
7 REFUSED	7	41	10.10%	10.10%
8 DON'T KNOW	8	16	3.94%	3.94%
9 NO ANSWER	9	3	0.74%	0.74%
Total		406	100.00%	100.00%

Q:ENDING1

Finally, I would like to ask you three questions about this survey. As you can tell, this survey is much more detailed than an election ballot. How important is it for County government to use surveys to get more details on citizens' needs and their opinions about County services - [is it] very important, somewhat important, or not important?

	Value	Count	Percent	Valid %
1 VERY IMPORTANT	1	248	61.08%	61.08%
2 SOMEWHAT IMPORTANT	2	131	32.27%	32.27%
3 NOT IMPORTANT	3	16	3.94%	3.94%
7 REFUSED	7	2	0.49%	0.49%
8 DON'T KNOW	8	6	1.48%	1.48%
9 NO ANSWER	9	3	0.74%	0.74%
Total		406	100.00%	100.00%

Q:ENDING2

How much do you believe this survey will *actually* affect County government decisions -- a lot, some, a little, or not at all?

	Value	Count	Percent	Valid %
1 A LOT	1	34	8.37%	8.37%
2 SOME	2	177	43.60%	43.60%
3 A LITTLE	3	112	27.59%	27.59%
4 NOT AT ALL	4	63	15.52%	15.52%
7 REFUSED	7	2	0.49%	0.49%
8 DON'T KNOW	8	17	4.19%	4.19%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:ENDING3

Overall, do you believe that participating in telephone surveys, like the one you just completed, is very important, somewhat important, or not important?

	Value	Count	Percent	Valid %
1 VERY IMPORTANT	1	130	32.02%	32.02%
2 SOMEWHAT IMPORTANT	2	233	57.39%	57.39%
3 NOT IMPORTANT	3	36	8.87%	8.87%
7 REFUSED	7	2	0.49%	0.49%
8 DON'T KNOW	8	4	0.99%	0.99%
9 NO ANSWER	9	1	0.25%	0.25%
Total		406	100.00%	100.00%

Q:ENDING5

That is the end of the survey. Is there anything you would like to add?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

Q:ENDING6

Thank-you. On behalf of Josephine County, I'd like to thank you sincerely for your time and opinions to better serve County citizens. Good-bye.