

INTERVIEWER ID: _____

TIME: _____ (24 hour clock)

Survey # _____

LOCATION:

NORTH EUGENE 1
SOUTH EUGENE 2

WEST DALLES 3
EAST DALLES 4

BEGIN INTERVIEW QUESTIONS HERE:

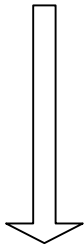
1.) ZONE

In the past eight weeks, have you traveled through an Oregon state highway construction zone as a truck driver?

PROBE: *Please think about *state* highway construction zones.*

YES 1

NO 2



DISQUALIFIED

2.) ZONE1

In the past eight weeks, how many times have you traveled through an Oregon state highway construction zone?

PROBE: *Any construction zone.*

1-2 times 1

11-20 times 4

3-5 times 2

21-100 times 5

6-10 times 3

> 100 times 6

3.) ZONE2

Which Oregon state highway construction zone did you travel through *most* often in the past eight weeks?

OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

PROBE: *On what highway is that construction zone (for example, State Hwy 22, 99E, 97)?*

PROBE: *Where was that construction zone?*

4.) ZONE3

How many times have you traveled through that construction zone (in the past eight weeks)? [Would you say] less than once a week, about once a week, two to four times per week, once a day, twice a day, or more than twice a day?

PROBE: *By number of times, I mean how many one-way trips.*

PROBE: *A round trip is two trips.*

LESS THAN ONCE A WEEK 1

ONCE A DAY 4

ABOUT ONCE A WEEK 2

TWICE A DAY 5

TWO TO FOUR TIMES PER WEEK 3

MORE THAN TWICE A DAY 6

5.) ZONE4

What type of construction is taking place in that area?

OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

6.) ZONE5

If there was one thing you could change or improve about your experiences traveling through that construction zone, what would it be?

OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

PROBE: *Is there anything else?*

7.) ALTROUT

Is it possible for you to avoid that construction zone by taking an alternate route (to the places you need to go)?

YES 1

NO 2

8.) DELAY1

In the past eight weeks, have you ever been delayed in any way because of this construction project? [THE CONSTRUCTION PROJECT R TALKED ABOUT]

PROBE: *(For example, have you been delayed) by slower speeds, having to stop, or having to take an alternate route?*

NOTE: *INCLUDES SLOWING DOWN AND SLOWED TRAVEL.*

YES 1

NO 2 SKIPTO DELAY7B on page 3

9.) DELAY2

How often have you been delayed at that construction zone -- always, often, sometimes, or rarely?

ALWAYS 1

SOMETIMES 3

OFTEN 2

RARELY 4

10.) DELAY3

How many minutes have you usually been delayed at this construction zone?

NUMBER 1-96, 96 = 96 OR MORE MINUTES

PROBE: *On average.*

_____ MINUTES

11.) DELAY4

What is the largest number of minutes that you have been delayed at *this* construction zone?

NUMBER 1-96, 96 = 96 OR MORE MINUTES

PROBE: *This is not your *average* delay time.*

_____ MINUTES

12.) DELAY5

What caused that longest delay?

OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

13.) DELAY6

Do you think that delay was reasonable for the project size and complexity at *that* construction zone?

PROBE: *Not for the type of work being done at the time, but for the project's overall size and complexity.*

YES 1

NO 2

DON'T KNOW 8

14.) DELAY7B

Thinking about construction zones in general, if you know in advance that a delay is possible, what is the longest number of minutes of delay that you think is acceptable? NUMBER, 1-96, 96 = 96 OR MORE MINUTES

PROBE: *On average.*

NOTE: *INCLUDE SLOWING DOWN AND SLOWED TRAVEL.*

_____ MINUTES

15.) DELAY8B

If you do not know in advance that a delay is possible, what is the longest (number of minutes of) delay that you think is acceptable? NUMBER, 1-96, 96 = 96 OR MORE MINUTES

PROBE: *On average.*

NOTE: *INCLUDE SLOWING DOWN AND SLOWED TRAVEL.*

_____ MINUTES

16.) INCONV1

Have you experienced any other inconveniences around *that* construction zone, such as noise, dust, asphalt on vehicles, glare from construction lighting, or rock chips?

YES 1

NO 2

SKIPTO EASY1A on page 4

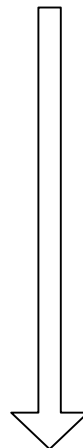


17.) INCONV1A

What (inconveniences) were those?

OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

PROBE: *Please tell me more specifically about that, if you can.*



18.) EASY1A

How easy or difficult has it been for you to understand where you were supposed to travel through that construction zone? Would you say very easy, somewhat easy, somewhat difficult or very difficult?

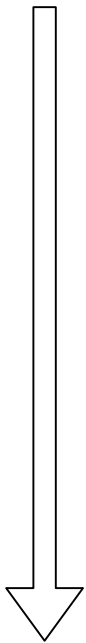
PROBE: *The construction zone you travel through most often.*

PROBE: *Did you get confused or lost?*

VERY EASY 1
SOMEWHAT EASY 2

SOMEWHAT DIFFICULT 3
VERY DIFFICULT 4
(IF VOL:.) IT HAS VARIED 5
SKIPTO EASY1AA

SKIPTO EASY2A



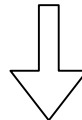
19)EASY1AA

What made it difficult for you (to understand where you were supposed to travel in that construction zone)?

OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

PROBE: *The construction zone you travel through most often.*

PROBE: *Please tell me more specifically about that, if you can.*



20.) EASY2A

How easy or difficult has it been for you to get on and off the highway interchanges (on ramps/off ramps/rest areas) in that construction zone?

PROBE: *The construction zone you travel through most often.*

PROBE: *Would you say very easy, somewhat easy, somewhat difficult or very difficult?*

PROBE: *For example, getting home, to work, and to local businesses.*

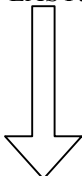
VERY EASY 1
SOMEWHAT EASY 2

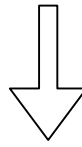
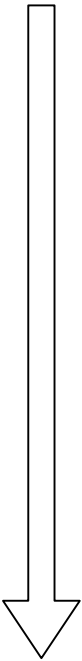
SOMEWHAT DIFFICULT 3
VERY DIFFICULT 4
(IF VOL) IT HAS VARIED 5

(IF VOL) R HASN'T
GOTTEN ON OR
OFF IN ZONE 6

GO TO EASY2AA on Page 5

SKIPTO EASY3A on Page 5





21) EASY2AA

What has made it difficult for you (to get on and off interchanges/on ramps/off ramps) in that construction zone)?

OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

PROBE: *The construction zone you travel through most often.*

PROBE: *Please tell me more specifically about that, if you can.*

22) EASY3A

Overall, how easy or difficult has it been for you to travel safely through that construction zone?

PROBE: *The construction zone you travel through most often.*

PROBE: *Would you say very easy, somewhat easy, somewhat difficult or very difficult?*

PROBE: *Think about the signs, stripes, visibility, surface, and things like that.*

VERY EASY

SOMEWHAT DIFFICULT

SOMEWHAT EASY

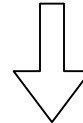
VERY DIFFICULT

SKIPTO INFORM on page 6

(IF VOL) IT HAS VARIED

OTHER _____

SKIPTO EASY 3AA



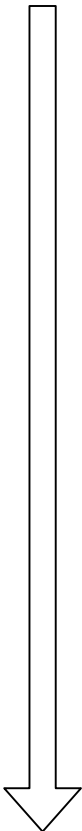
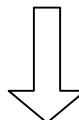
23) EASY3AA

What made it difficult for you (to travel safely)? OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

SAYS

PROBE: *Through the construction zone you travel through most often.*

PROBE: *Please tell me more, specifically about that, if you can.*



24.) INFORM

As a truck driver, from which of these sources do you get the *most* information about state highway construction work, such as road closures and delays?

PROBE: *Which *one* do you get the most information from?*

- | | | | |
|------------------------------|-----------------------------|----------------------------------|-----------------------------|
| Television | 1 <input type="checkbox"/> | Word of Mouth - Friends, Family, | |
| Radio | 2 <input type="checkbox"/> | Coworkers, Neighbors | 11 <input type="checkbox"/> |
| | | Neighborhood or Public Meetings | 12 <input type="checkbox"/> |
| Daily Newspapers | 3 <input type="checkbox"/> | | |
| Weekly Newspapers | 4 <input type="checkbox"/> | Place of Work or Volunteer | 13 <input type="checkbox"/> |
| | | Cable Television | 14 <input type="checkbox"/> |
| Reader Boards, Electronic or | | | |
| Changeable Message Signs | 5 <input type="checkbox"/> | Telephone Calls to ODOT | 15 <input type="checkbox"/> |
| Orange Construction Signs | 6 <input type="checkbox"/> | Global Positioning System | 16 <input type="checkbox"/> |
| | | | |
| Flaggers | 7 <input type="checkbox"/> | CB Radio's | 17 <input type="checkbox"/> |
| Leaflets | 8 <input type="checkbox"/> | Cell Phones | 18 <input type="checkbox"/> |
| | | | |
| Mail to Home or Workplace | 9 <input type="checkbox"/> | Other _____ | 19 <input type="checkbox"/> |
| Internet or World Wide Web | 10 <input type="checkbox"/> | | |

25.) LISCEYRS

How many years have you been driving as a licensed truck driver?

NUMBER, 1-96, 0-->LESS THAN 1 YEAR; 96 = 96 OR MORE YEARS

YEARS

26.) DRIVMIL

How many miles per day do you drive your truck, on average?

NUMBER 0-995; 996 = 996 OR MORE MILES

NOTE: *Code actual miles with no decimals.*

MILES

27.) DRIVEORG

What percentage of truck driving do you do in the State of Oregon?

PROBE: *One third? One quarter? One half? Three quarters? All?*

OPEN-ENDED, RECORD EXACTLY WHAT R SAYS

PERCENT

28.) SCENERIO

ODOT plans to repair a bridge next year and is considering two different ways to do it. Would you prefer a bridge project that would partially close lanes every day for 6 months, with up to 15 minute delays, or would you prefer a project that would close the bridge, require a 20 mile detour, and finish the project in two months?

- 1 DETOUR WITH SHORTER PROJECT
- 2 NO DETOUR WITH LONGER PROJECT
- 3 NO PREFERENCE
- 4 OTHER _____

29.) SEX

Respondents sex:

- MALE 1 FEMALE 2

30.) AGE

Respondents approximate age group?

OPEN-ENDED, ENTER EXACT AGE 18-96; 96 = AGE 96 OR MORE 96 = 96 OR MORE

- 1 < 25 YEARS OLD
- 2 25 - 39 YEARS OLD
- 3 40 - 59 YEARS OLD
- 4 60 + YEARS OLD

31.) INTOBS

PLEASE RECORD ANY COMMENT RELEVANT TO THE SURVEY PURPOSES HERE.
