

**ODOT Needs and Issues Survey, Brookings  
Ci3 Instrument**

CATI ON

SQN right  
REVIEW CtrlR

Q:HELLVIK  
T:

CURSED LONG INTRODUCTIONS!

PRESS '1' TO CONTINUE TO THE FULL INTRO!

I:  
key 1

Q:HELLO1  
T:

Hello. The Oregon Department of Transportation has asked us to conduct a 5-8 minute survey with adults [age 18 and older] about your opinion on the Downtown Brookings - Highway 101 Transportation Solutions Project currently being conducted by ODOT.  
My name is \_\_\_\_, calling from the Oregon Survey Research Laboratory at the University of Oregon. I want to assure you that I am not selling a thing, and that this survey is completely anonymous and voluntary.

PROBE: The purpose of the survey is to measure the effectiveness of ODOT's Environmental Assessment process and to solicit opinions from residents regarding the remaining three alternatives. The results of the survey will be reviewed by the project team and will be one of several inputs (others include public meetings, stakeholder committee comments, city council direction, technical analysis) to the decision making process.

PRESS 1 TO CONTINUE

I:  
KEY 1

Q:HELLO2  
T:

Do you have any questions about the survey before we begin?

YES --> REFER TO ANSWERS TO COMMON QUESTIONS

1 NO, CONTINUE

I:  
KEY 1

Q:COOPERAT

T:

We appreciate your cooperation. [I'd like to begin the survey now.]

1 OK

NO - CTRL/END --> SCHEDULE CALLBACK

I:

KEY 1

Q: RESI

T:

Do you live in the Brookings area?

PROBE: Do you live in Harbor, Brookings, or North of Brookings?

1 YES

2 NO --> SKIPTO NOQAL

7 REFUSED --> SKIPTO NOQAL

8 DON'T KNOW --> SKIPTO NOQAL

9 NO ANSWER --> SKIPTO NOQAL

I:

KEY 1-2, 7-9

IF (ANS>1) SKIPTO NOQAL

QAL NOQAL

Q: RESI2

T:

Do you live within the Brookings city limits?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-2, 7-9

Q:YRS

T:

How many years have you lived in the Brookings area?

PROBE FOR 'MY WHOLE LIFE': How many years is that?

ENTER EXACT NUMBER 0-96, ONE DECIMAL POINT.

0 = LESS THAN ONE YEAR.

96 96 OR MORE

97 REFUSED  
98 DON'T KNOW  
99 NO ANSWER

I:  
NUM 0 99 3 1 20 10

Q:CONGST1  
T:

Would you say that traffic \*congestion\* is currently a problem  
in downtown Brookings?

PROBE: We mean the traffic congestion on Highway 101 (Chetco)  
as well as vehicle conflicts with pedestrians.

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-2, 7-9

Q:CONGST2  
T:

In your opinion, would you say that traffic \*congestion\* will be  
a problem in downtown Brookings within the next 20 years?

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-2, 7-9

Q:SAFETY  
T:

Would you say that traffic \*safety\* is currently a problem in  
downtown Brookings?

PROBE: We mean the traffic safety on Highway 101 (Chetco)  
as well as vehicle conflicts with pedestrians.

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-2, 7-9

Q:SAFEFT  
T:

In your opinion, would you say that traffic \*safety\* will be a problem  
in downtown Brookings within the next 20 years?

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-2, 7-9

Q:AWARE  
T:

Have you heard of the Downtown Brookings - Highway 101 Transportation  
Solutions Project?

NOTE: IF R SAYS "DO YOU MEAN THE ENVIRONMENTAL ASSESSMENT/COUPLET  
PROJECT?"  
THEN ENTER "1"

1 YES  
2 NO --> SKIPTO PREFER1

7 REFUSED --> SKIPTO PREFER1  
8 DON'T KNOW --> SKIPTO PREFER1  
9 NO ANSWER --> SKIPTO PREFER1

I:  
KEY 1-2, 7-9  
IF (ANS>1) SKIPTO PREFER1

Q:AWRDGR  
T:

How much do you feel you know about the project? Would you say a lot,  
some, a little, or not at all?

1 A LOT  
2 SOME  
3 A LITTLE  
4 NOT AT ALL --> SKIPTO INPUT

7 REFUSED --> SKIPTO INPUT  
8 DON'T KNOW --> SKIPTO INPUT  
9 NO ANSWER --> SKIPTO INPUT

I:  
KEY 1-4, 7-9  
IF (ANS>3) SKIPTO INPUT

Q: MEETING  
T:

Now, I am going to ask you a few questions about how you obtained information about the project. Have you attended one or more of the three open house meeting(s) held by ODOT since January 2003?

1 YES  
2 NO --> SKIPTO NEWSLT

7 REFUSED --> SKIPTO NEWSLT  
8 DON'T KNOW --> SKIPTO NEWSLT  
9 NO ANSWER --> SKIPTO NEWSLT

I:  
KEY 1-2, 7-9  
IF (ANS>1) SKIPTO NEWSLT

Q:NMBRMT  
T:

How many of the three meetings did you attend?

1 ONE  
2 TWO  
3 ALL OF THE THREE MEETINGS

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-4, 7-9

Q:EFMTING  
T:

How useful (was/were) the meeting(s) in helping you understand the project?  
Would you say it was very useful, somewhat useful, a little useful, or not useful at all?

1 VERY USEFUL  
2 SOMEWHAT USEFUL  
3 A LITTLE USEFUL  
4 NOT USEFUL AT ALL

7 REFUSED  
8 DON'T KNOW

9 NO ANSWER

I:  
KEY 1-4, 7-9

Q:NEWSLT  
T:

Did you get information about the project from one of the two ODOT newsletters distributed during the past year?

1 YES  
2 NO --> SKIPTO NEWSPP

7 REFUSED --> SKIPTO NEWSPP  
8 DON'T KNOW --> SKIPTO NEWSPP  
9 NO ANSWER --> SKIPTO NEWSPP

I:  
KEY 1-2, 7-9  
IF (ANS>1) SKIPTO NEWSPP

Q:EFNWSLT  
T:

How useful (was/were) the newsletter(s) in helping you understand the project?  
Would you say it was very useful, somewhat useful, a little useful, or not useful at all?

1 VERY USEFUL  
2 SOMEWHAT USEFUL  
3 A LITTLE USEFUL  
4 NOT USEFUL AT ALL

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-4, 7-9

Q: NEWSPP  
T:

[Did you get information about the project] from the Curry Coastal Pilot?

1 YES  
2 NO --> SKIPTO EADRFT

7 REFUSED --> SKIPTO EADRFT  
8 DON'T KNOW --> SKIPTO EADRFT  
9 NO ANSWER --> SKIPTO EADRFT

I:  
KEY 1-2, 7-9  
IF (ANS>1) SKIPTO EADRFT

Q:EFNWSLT2

T:

How useful was the newspaper in helping you understand the project?  
Would you say it was very useful, somewhat useful, a little useful,  
or not useful at all?

1 VERY USEFUL  
2 SOMEWHAT USEFUL  
3 A LITTLE USEFUL  
4 NOT USEFUL AT ALL

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

KEY 1-4, 7-9

Q:EADRFT

T:

[Did you get information about the project] from reviewing the  
Draft Environmental Assessment Report?

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

KEY 1-2, 7-9

Q:RADIO

T:

[Did you get information about the project] from the radio?

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

KEY 1-2, 7-9

Q:INPUT

T:

[In your opinion], how do you feel about the amount of information  
you received about this project? Would you say you received too much

information, about the right amount, or not enough information?

1 TOO MUCH INFORMATION  
2 ABOUT THE RIGHT AMOUNT  
3 NOT ENOUGH INFORMATION  
4 IF VOLUNTEERED: NO INFORMATION AT ALL

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-4, 7-9

Q:INPUT2  
T:

[In your opinion], how do you feel about your opportunities for input about this project? Would you say you're very satisfied, somewhat satisfied, or not satisfied with your opportunities for input?

1 VERY SATISFIED  
2 SOMEWHAT SATISFIED  
3 NOT SATISFIED

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-3, 7-9

Q:PREFER1  
T:

As you may know, there are three options under review to address transportation issues in downtown Brookings. The remaining options are no build, couplet (alternative 4), or non-couplet (alternative 5)? Which of the three options do you prefer?

NOTE: IF R ASKS, REFER TO THE SCRIPT FOR THREE ALTERNATIVES

1 NO BUILD  
2 COUPLET (ALT 4) --> SKIPTO WHY2  
3 NON-COUPLET (ALT 5) --> SKIPTO WHY2

7 REFUSED --> SKIPTO WHY2  
8 DON'T KNOW --> SKIPTO WHY2  
9 NO ANSWER --> SKIPTO WHY2

I:  
KEY 1-3, 7-9  
IF (ANS>1) SKIPTO WHY2

Q:WHY1



T:

Please tell us the reason.

OPEN-ENDED

I:

OPN 10 10 20 70 M N  
SKIPTO OREFER2

Q: WHY2

T:

Please tell us the reason.

OPEN-ENDED --> SKIPTO AGE

I:

OPN 10 10 20 70 M N  
SKIPTO AGE

Q:OREFER2

T:

If you had to choose between the couplet (alternative 4) and non-couplet (alternative 5), which would you prefer?

1 COUPLET (ALTERNATIVE 4)  
2 NON-COUPLET (ALTERNATIVE 5)

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

KEY 1-2, 7-9

Q:AGE

T:

Thank you. Now, I'd like to ask you a few questions about yourself.  
What year were you born? Year \_\_\_\_\_

IF R REFUSES, ENTER 0000

I:

NUM 0000 1986 4 0 24 10  
IF(ANS>0000)  
IF(ANS<1900) REASK  
ENDIF

Q:SEX

T:

Are you male or female?  
1 MALE  
2 FEMALE

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
KEY 1-2, 7-9

Q:ENDING1  
T:

That is the end of the interview. On behalf of the Oregon Department of Transportation, we thank you sincerely for your time and opinions on these questions. Is there anything you would like to add?

OPEN-ENDED

I:  
OPN 10 10 20 70 M N

Q:ENDING2  
T:

Thank you again. Good-bye

PRESS '1' TO CONTINUE

I:  
KEY 1

Q:INTOBS  
T:

GREAT JOB! HOW DID IT GO?

PLEASE RECORD ANY OBSERVATION YOU HAD  
THAT IS RELEVANT TO THE PURPOSE OF THIS SURVEY.

I:  
OPN 10 10 20 70 M N

Q:INTID  
T:

PLEASE ENTER YOUR INTERVIEWER ID NUMBER BELOW.

I:  
NUM 0 2000 4 0 24 20  
DISPOS=26  
CPL  
ENDQUEST

Q: NOQAL

T:

I'm sorry, but we are only supposed to interview people who live in Brookings area. Thank you very much for your time!

PRESS "1" TO CONTINUE

I:

KEY 1

DISPOS = 22

ENDQUEST

CTRLEND