

ODOT Needs and Issues Survey, Brookings

Sample and Response Rates Report

January, 2005

Oregon Survey Research Laboratory, University of Oregon

Total Sample	2000	Eligible	434
Total Used	2000	Ineligible	938
Total Unused	0	Unknown	628
		Refused	36

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	483	196	16	Left Message for R	0	0
2	Busy	156	31	17	R too ill now	7	2
3	Answering machine	782	318	18	R too ill ever	2	2
4	Wrong number	0	0	19	R deceased	0	0
5	Disconnected #	684	684	20	Unable to interview ever	3	3
6	Non-working #	12	12	21	R gone survey dates	1	1
7	Non-residential #	142	142	22	Ineligible	7	7
8	Duplicate #	1	1	23	Screening device/CB	0	0
9	Fax/Modem	85	85	24	Screening device/refusal	2	2
10	Language barrier	3	3	25	Partial interview/CB	12	4
11	Not home/CB	42	7	26	Completed interview	367	365
12	Too busy/CB	134	19	27	Phone slam	150	80
13	New #/CB	0	0	28	Initial refusal	69	33
14		0	0	29	Final refusal	3	3
15	R unable to answer/incomplete	0	0				

Call Efficiency

Total Calls	3147
CASRO Response Rate /Total Attempts Complete/Total Attempts	29.26% 11.66%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	5.74% 2.29%

Response Rates

Total Sample	2000
CASRO Type Response Rate Completed/Attempted Sample	57.69% 18.25%
CASRO Type Refusal Rate Refused/Attempted Sample	5.69% 1.80%
Response Rate/All Eligible	57.69%
Refusal Rate/All Eligible	5.69%

Sample Coverage Rate

84.10%