

**ODOT CONSTRUCTION SITE SURVEY 9 - SWEET HOME HOUSEHOLDS, FALL 1999**  
**ANSWERS TO OPEN-ENDED QUESTIONS**

**Q:DIFF**

**Did you have difficulty getting into or out of any business in Sweet Home (trouble using businesses because of the construction)?**

**If "yes":**

**Q:WHAT**

**What was that difficulty?**

a small amount with their flagman other than just being patient, which we all should be access mainly... you couldn't get in you had to detour way around to even get in...it seem to me that they tore up a lot and then let it set... they just tore every thing up and then started to put back together access to the business through the regular entry doors. they created new entrances to the businesses and they were uneven, bumpy hard on the tires it just was not worth it to go to that business ah just trying to get into my street they were doing the black top right at the end of the road I live right at the end of highway 20

alittle minor delays nothing that any other construction wouldnt do

all the roads were blocked going north and south, they were blocked with saw horse things and it said no thru traffic, the road that didnt have those, when i wanted to go, the road either blocked, or there was a 3 inch drop off, which was ok if you were going slow, there was a water main, and the man holes, they were sticking out of the ground.

at texaco, getting in and out because it's close to the light.

Because they kept closing off the cross roads for getting from one store into another, like from Safeway off Main street, to the Post Office off Long Street, sometimes i wound up doing an extra six blocks.

because the drop offs and my car

being able to get access to the building, and having to go out of my way, the bank i bank at, i had to go at least 1/2 mile out of my way in order to get to my bank, it was just one time, it was several days i had to do that. i live on liberty road, i didnt think it was fair that the trucks worked all night, and it kept me up.

biggest problems that I had was getting into work. The bank downtown. The customers had trouble had getting in. But it didn't hold them up for too long. I have a small car. The dropoffs were hard on my car. a lot of my customers said that they broke their rims.

Car access was difficult. But you could still get into the doors if you didn't mind parking somewhere else. parking was a problem.

chunks in the road, and then roads being blocked off.

closed access, not well signed, side roads all torn up at once, all the traffic entering and exiting in one place, with no one directing it and you drive thru the side roads, the cross streets, and you dont know where you can turn, and theres no signs and there are workers everywhere, and theres mass confusion if you ask me, and everybody hates it and is furious with it

couldn't find a place to park in the front anywhere. they just now leveled the lip where the pavement didn't match. god forbid you didn't slow down. it is better today than yesterday. Couldn't get around to go home yesterday.

driveways blocked

driveways blocked with deep ditches between sidewalk and roads sometimes could not drive through at all.

driving around areas where sidewalks were being put on. Lanes weren't always clearly marked. Getting to parking areas was hard.

finding a place to turn off the highway into a business access

for one they had construction sign where not any construction, major intersections were closed off where you could not get to one side to another, there were flag men left to be desired and the flag men were extremely rude getting in and out places, being stopped and not being able to get back on to the road.

getting across the streets..yeh..the driveways kept moving..I thought the access used to be there but it wouldn't be there anymore.

getting across the side street to the other side of the street and at one point we were at a light and they were working on the other lane. The light turned green and we waited for some direction as to what to do. We inched out and got yelled at. We went to another street and they had cones out but no flags. all the side street were practically blocked.

getting close to where you want to be older people you know need to get close to where they need to be

getting from one area to another, in order to do business with another business, but it was minimal.

getting in, couldn't even drive in, just had to park across the highway and walk across the highway.

getting out of my work and back into it

getting in and out of the business

go up to turn streets were blocked off completely

had to go around the block it wasn't insurmountable

having to go away out of my way to access parking lot, and being able to figure out where i could park and not park. do one section at a time, it went for miles.

having most of the roads blocked. most of the guys were just standing around, with four flaggers. they really dumb about getting people into the bank. the rock moving area is quite busy nearby trucks that pull in and out, they dont stop to see if anyone is coming  
 having trouble getting from the sidewalk onto the highway driving looking for entrance  
 highway auto recking business blocked  
 i couldnt drive my car to the business cause they were blocked off  
 I dont know how they can build a road without. There was a lot of delays we would go in a diff. dir. to miss it. they did a pretty good job keeping the delays to a minimum  
 i had to go clear around town cause they had all the roads closed off.  
 i had to go out of the way to where i wanted to go.  
 I had to park quite a distance to get to them on side streets  
 I wouldn't go to the other end of town to shop because of the inconvenience It was more of a time thing it was not because it would just take too long. it wasn't because they were inconsiderate it would just longer  
 id cut around on back roads we'd cut in on some of the blocks and I knew about where it was and i guesses where the construction was I could not get into the cemetery  
 If you were headed East you could never North. if headed west, you could never South.  
 if you know this is going to be done then you'll find a way it desperately needed to be done . yea why did they put those white cement things out in the street there they're cause people to have a wreck Their wheel chair acc. ramps these are sticking out there and they're in the way.  
 I'm a volunteer at Sweet Home Gleaners and they did not mark new route with signs.  
 i'm not sure i can name specific ones, i think they made quite an effort to give us alternate routes, but at times it wasn't easy to do that  
 it was difficult to get over to the curb on the south side.  
 it was difficult to see where to turn in, it wasn't clear  
 It was just the paving made it difficult. It's all done now,  
 It's a pain in the ass. Let's put it like that.  
 just ,you know,with certain lanes closed off, it was ruf, you know, things like that.  
 just at the doctors office which mid valley med . group right where they started cons. It wasn't so much the cons.str. as it was the line of cars getting ready to go  
 just because of confusion where the red thing - a - majjigers are.  
 just being able to get across or down the highway construction across all four lanes and intersections  
 just blocking the roads off, sometimes you have to go 5 to 6 blocks around to get to a place you want to get. I didn't realize that there was a drop off 2 inches to get in and out the streets, so my car is now out of line  
 just coming off road that we live on.  
 just getting to them, either because work was ongoing , or just so torn up that it was difficult to get to.  
 just had some of the streets blocked off had to reroute.. some times forgot about it and went to a different store  
 just had to take routes that to go around construction area it was annoying well i remember thinking it would be hard to for someone who did not know the area to get around the sweet home area, other than that it was fine  
 just i almost hit one of those cement things out in the middle of the road. being not used to the road, i just didnt expect it. it stuck out in the middle of the lane a bit. they made it pretty obvious now.  
 just rerouting to avoid traffic  
 just the access .. lots of times flaggers were inaccurate as to where to direct you.. cones in the way... seemd like cones were in places with no explanation making it hard figure out where to park  
 just the expresso shop  
 just the roads blocked off the roads...  
 just the way that you had to get into the gas station because of the drive way access being cut off and the access being cut off. it was difficult at times, again it wasn't a high level of difficulty  
 just trouble getting into some of the store. some of the stores i wanted to get to. it hard to get to.because of the construction it was hard to get into, but i got into. considering everything they did very well. at times it make my job difficult, im a ltrr carrier.  
 just try to get across the construction...have to drive all the way to the end of town ..turned around and came back to the way I wanted to go to...well I own the business in town..for 3 days we had no business...all the delays. It 's real a big pain...  
 just trying to find the way- they wanted me to go through there  
 just where they dug out something close to some businesses so I couldn't get there  
 lanes blocked off. center isle caused you to go back and fourth. Wife blew a tire out. Les Schwab said they had five blow outs on same day from same construction problem. Don't believe they're handling the intersections closings right,  
 lots of lanes were closed so we had to wait , street close offs  
 Mainly with parking and the of course some of the roads were closed,  
 making a left turn into a business and uh for a couple of day the service station and the garage that i go to i had to go in the back way instead of on hw 20. and sometimes you would have to go up farther than the entry to the building and then come back down again

My biggest complaint would be the flaggers. The flaggers are dangerous. In my opinion they need more adequate training. They have almost caused a wreck. I don't know if it was the training or neglect. They don't have clue. I do that for living I know.  
never knowing which roads were cut off or weren't.  
no go with the flow you have to take another street to avoid it  
no place to park to get to the automatic machine we had to park a block and walk to the building. specialty shops along the highway had to park on streets parallel to the highway and hard to find places to park and walk over to main street.  
no space to get in  
normally we got through pretty good but today we couldn't get off our road to hwy 20 we had to wait for a pilot car and that took about ten to fifteen minutes  
not being able to get into the road, and not knowing where the entrances were, things not being marked. things being blocked off when there wasn't any work being done. mostly things not being blocked off clearly.  
not being aware of what roads were going to be closed when, and just having to go around block and block after block  
not I didn't think it was really well marked whether you could turn into the business at all... I wasn't sure if you couldn't turn into the business at all because of how they had it marked  
obstructions of workmen and crews, barricades prohibiting the parking.  
occasionally yes. ah. occ. there was some diff. in determ. where the access were. not so much in the downtown area more in the corner of 18th ave and hwy 20. Chevron station was worst I had to make a big detour to get in to station. But I understood the inconvenience.  
On the road entering my business the road had a drop off that was more than 6 inches and therefore go around the main entry. It wasn't posted either. The dropoff.  
one time I went to doctor I didn't know where to go.  
one time to Safeway, I was totally confused there was no place to take a U-turn  
only because usually every road was blocked and you had to find one that wasn't blocked  
parking lots streets were closed didn't know till you got to them  
parking was not available  
probably access to parking  
slowness of the traffic,  
some of the abrupt edges, I hit sometimes, because I didn't know it was there.  
some you could get into and some you couldn't.  
sometimes. I guess just going to Midway way grocery store. I got a rock flew up and cracked my windshield (loose gravel) Happened near cedar shack.  
sometimes they were working on paving or putting in traffic bubbles. they tore it up and put back together it made it hard to move  
sometimes you'd have to make a , go around two or three blocks to get to where you wanted to get to, but it something that had to be done because of the work had to be done, they are not to blame.  
sometimes couldn't get in unless you could go all the way around have to go three or four blocks out of your way  
speedy mart was pretty hard to get into Safeway was hard you had to go all the way up and around  
streets blocked off  
street blocked off. had to make some detours.  
streets were blocked no on street parking..  
temporary deals, you never knew where they were going to be. They were inconsistent. Right lane closed according to sign and then left lane closed.  
That the road was torn up and a lot of things in the way and just hard getting around for awhile. I understood they their job but it was a pain in the butt.  
the construction had it blocked off My Geo-Metro could not get in, the way they marked their equipment, they were there when they didn't need to be  
the entrances, having to go around the block to get into driveways  
the pavement was cut down deep on the approaches, if there were any problems I would say that was the only one the road was blocked off  
the road work was in the way  
the side streets were blocked off because they were paving, or grinding.  
the streets have been closed off on going over to Safeway and the drug store in that area you have to go through the parking lot.  
the way that they are doing the streets pulling out. They are not wide enough for when the semis come though. You can't park anywhere. The sidewalks are extended out so the drivers can see the peds. But we never had any problems in the first place. the semis cannot fit in the turn lanes.  
the way they had some of the curbing dug up... didn't have marked that you were dropping off 4 to 5 inches.. I think that they did a crappy job... don't feel that they informed people well enough... they had streets closed off and then in the middle you find yourself somewhere.. they would have them marked off and there was no reason to be closed

there was a couple of times when a side street was blocked off and I had to use a diff. street, um but I didnt think it was a real problem  
there was a kilittle bit and you have to take things under considerastion  
there was just a lot of convenience. tried to go to grocery stores i do not it was hard to get to it was hard on businessa and everyone has been understanding me personally  
they blocked ther roads oof  
they closed foff the drive way to the video store so you couldnt drop off the video, and they closed off 5th st, so you had to go all around, if you wanted to get to a specific business you had to go all the way around.  
they closed the streets down and you had to go way out of your way to get where you wanted to go. I live on 8th Ave and I usually go down Long st. and have to go way out of the way to get over there to the Shopping Mall with Safeway, Santiam Plaza. Then had to go down 18th and back down.  
they didn't mark where they tore up the sideswalk and iA almost crashed. I did crash, I missed my turn off they had like the streets al blocked off, like all the alleys, and you had to around.  
They had side streets blocked off and had to go out of my way to work without notice.  
they had some of them blocked off so they could repave them and you had to go like two blocks out of the way to get to them.  
they had taken out a driveway and it was that i use all the time and so i had to go around an get in another way  
they had the driveway blocked, so they could work n it.  
they had the raods blocked off  
they had the streets all blocked off and I live way up near the Cedar Shack and had to go all the way down by the first light to get anywhere.  
they had the streets all blocked they had to go throughnall the alleys,  
they had the whole town screwed up , i may driven through on every hour  
they had too many streets blocked off, I had to go to east end of the town toi get to my house that is in the west side of the town, I think they took too long , and I think the way they have got now will cause many more accidents in some off the intersections, some of the flaggers were not friendly. they are not done yet and I thought that they should be done by now it took too long to get done. the new turn lanes people do not use them yet so there are going to be lots of accidents.  
they had us all backed up they had us stopped they wouldnt let people through i was stucj for 25 minutes one time they just got screwed up , they got the deviders built, miduim in the milled of the highway, the way they got it layed ou, they took ou t parking, they got island s where they dont need them, the trucks cant make the turn, cause the way the island are built, they make a turn, they going to run righ t on top of them, theyre going to destroy them.  
they just had it blocked off , so you culdnt get through.  
They screw up the streets ..the entrance to parking lots..about 4 or 5 inches...really thick like you are going up on the sidewalk. The people who were inside the store didn't even know what they were doing. This was on main street. There is one thing..the intersection by the traffic lights..they dug up the pavement and left a manhold stick up of the ground..  
they were blocked  
they were completely shut off sidestreets. Often had more than side street blocked off at the same time so going around the block didn't help.  
they were like digfng holes or something like theat on the side of the roads. they wouldnt let traffic out when they were supposed to  
they would have them pretty well closed off so ya coulnd't get in  
thre roads were blocked drivewqays were blocked off uh, i almost got into an accident becuse ogf where one of the constrcton trcks were parked  
time-wise traffic-wise.  
to get through.  
to safeway.(p) well every cross steet from long streeet was blocked off  
tore up roads, entrances. Changing entrances.  
try to get across the street or turning right or lreft  
trying to enter and exit the driveways they were bl9cked by construction vrehicles  
trying to figure out how to get there you had to figure out you started to go one way and couldn't get there and had to figure a different way. trying to get to some place. have a house cleaning businesses one morning it took 3 or 4 tries to get to where I could pick up the gal who works for me.  
trying to find a best way to get to the business either drive around orif couldn't get in from the front... trying find place wasn't blocked  
trying to get into parking lot trying to get to the banks couple of the convenience stores had smaller driveways causeing congestion  
trying to get out on the road they had them blocked off and your couldnt get out  
trying to get through traffic it made all kinds of traffic congeston  
trying to get to the traffic that was backed up , trapped up, trying to get out of drive ways, roads that wer e blocked off, one lane traffic.  
Tryint to find parking. Trying to avoid extreme bumps.

Turning across the oncoming lane of traffic wasn't feasible, you have to get ahead of the paver and come back to where you want to go. All the side streets were closed or you didn't want to drive down them because of the drop-offs.

uh getting through the traffic, the flaggers were not directing traffic very well hard to tell where the lanes are where the accesses were. where the established lanes were. mostly the flaggers they were I couldn't tell when to start and stop you couldn't tell where the flaggers were standing there were so many orange cones

uh quite often the accesses were blocked off the streets were blocked off and access access and streets were blocked off and no work was being performed though out the day there was not very good line of communication between the people who set up the cones and the people doing the work

uh the big bumps in the road going over the curb

uh they had road blocks

uh they taken out a lot of the parking spaces

uh well one thing was merging traffic one of the lanes was blocked off so some of the stuff they had to pour, they had four inch bumps and I think they should have had signs it's pretty hard on your car

uh well sometimes the street would just be blocked off I went out of Safeway the other day and it was blocked off so I went all the way to the end of town then went back the other way. I pretty much just didn't go to the stores and I know that that is a problem for the stores.

Uh you know it's hard to see what kind of set ups they have, they've got stuff blocked off and yet they want you to drive around them or through them and you can't see it's not well defined. (p)

uhh.. road blockage barricades..

um I couldn't get into Texaco there was bumps and lumps and I couldn't get into the driveway safely.

um it was just they were blocking, the sidewalks were blocked off there was no parking

Um it was when there were flaggers it was easier. In the last week or two they just used the system of cones and it was more confusing.

um just getting across the highway getting across main st. and all the driveways into the businesses were blocked off a lot

um just the business access that they put wasn't clearly marked that was the biggest problem, they just weren't clearly marked. They had these little tiny signs

Um making left hand turns across the street, parking, are the major problems. (p)

um roads being blocked um road closed signs, um poor flagging

um they had the roads there blocked off quite a bit

um turning into Circle K getting to the Skyline restaurant. Pr having to go all the way up and around 20th highway to get to bank by Texaco.

um unable to turn into store parking lots and large ruts in the road from wherever they had ground down the asphalt that were not visibly marked. switching lanes consistently instead of just working on 1 lane in one place.

um, just new curb thing they have on there (pr) just the sidewalks in the way it's not straight

um, let see once you get down to if you go down long street trying to get on main street you have to go all the way down long street

um, not being able to get access, there were times they had entrance completely blocked. there were times businesses were not notified about the construction, so they had to stay closed.

um, people working, roads detoured from one place to another

um, there's a couple of them that Safeway, Speedy Mart, um, the Texaco gas station, uh, let me think, Les Schwab tire.

it was just that they were doing construction along the area, had areas blocked off, the side roads, had some of the busses delayed 15-20 minutes en route some of the places where they narrowed we couldn't get through with our busses because there were cars parked on the side of the road the cement dividers took up too much space and the cement walkways that come out onto the road are a hazard too when you happen to be in the slower lane of traffic I've seen some of the vehicles drive right over those

Um... well like some of the businesses I know one in particular there was no access at all, there would be a temporary access but if you went in there was no way to get out because before, the only access was on 15th Avenue from Main Street but Fifteenth Avenue was blocked off so usually if you had to get to that particular store you had to get to 15th Avenue but since 15th Avenue was blocked off for at least a month you had to go through Main Street but that was a hassle because the driveway was narrow, it was hard to get in. They were also doing work along the curb there and one of the ways you got into that store you just parked along the curb on Main Street near 15th Avenue but since they were working on it there was nowhere to park and since 15th Avenue was closed you just drove along.

umm... driveway access and parking

ummm.. accessing the businesses getting to them... lack of parking

ummm.. several times the driveways were totally blocked.. they had the traffic would stop right in front of a business making it impossible to get into the business

ummm... being that the highway is divided on one side was blocked off you only go one way

ummm... having to go way out of your way having to turn around and come back and access another way

ummm... I couldn't get to your destination.. all the roads were blocked

ummm..how do I explain it..big bump...different levels in pavements..like you know..you had to have the 4 -wheel drive to go through sweethome...they should have only worked on one small area at the time instead of tearing the whole town in sweethome at one time..there were time I got into my bank ..I had to park my car and walked..because they had both accesses blocked off...

very little parking available to where I was going. I live in the area where all the trucks are going by 0 0it is extremely noisy, lots of dust waiting to turn, and areas i couldnt turn into because of the block off, so i had to drive clear to the end to get to my place of my business.

we had to think ahead , how you get to where you're going.

Weell, you didn't know how far up th road you had to go and come back to get into a business. I'd have to go up about a half a mile to get a road that might be open to get across. One road would be closed, then the next one and you just doindn't know because it cjanged from day to day.

well because you couldn't get to them .. they shut he side roads off.. had to walk or go around the block... find some where else to park

Well it would be turning on the right street, I'd have to go around (p) just um a couple of times when I hit them when they were closed and I'd have to go around.

well just areas closed , not much they can do about it , there was sometimes it was closed when there wasnt anyone working

well the main street was closed so you had to find a parking spot in the back of the store. and sometimes it was hare=d to maneuver

well the way they have the curbs lined up it is hard to pull in and out

well their equipment would be parked in driveways on the east end...

well well they were doing sidewalks curbing for the hanicapped and it was hard to get into parking spaces. well whenever they tore up all the sidewalks 15 feet back down town it made it difficult to go thru in the car

well when they had the signs up ;you didn't know which streets they would have blocked up an hou'd have to another way

well you try to turn into a business and you would have to go blocks out of your way to get in. At one point, you couldn't get into that business at all because I never found it because I couldn't get close enough to look at anything.

well, i drive a big truck, big tire, and i had alot of touble turning, and hiting the bumps, that want very easy on my truck, and there wanst a whole lot of room to park my truck.

well, i think he biggest problem is that...they're working on 12th and main one day and its obvious that they haven't dfinished and then they start on 14 15 16 when they are not done with 12th. There are no warnings. you don't know what street is going to be blocked. i think that is the biggest bitch of everyone

well, if you try to get to safeway then they have blocked some streets and you have to go around to get there. at times there was difficulty to tell if the turning lanes wre under construction orv open

Well, like Safeway road was closed.

well, oh man, oboy, at night when I was I was going to drift way and I had no idea how to get to other side to go to drift way, it really bothered me and made me angry. was hard to get where I go to church.

well, once I couldn't get into beauty shop, so I had to park 2 blocks away.

well, the aciss wa sclosed.they had all the aciss block off whille they were workng on it. they had the hwhole place torn up. i guee you have to do that for that knd of project.

well, they built these stickout curb going out to the street, they call them whell access ramps, they also have some on the corners, where you have to turn, and you have to drive clear to the oposite side with a truck or moterhome. Theyve fixed one corner, at safeway, and its better. The no parking has changed.

wellthey had raffic held up for ten minutes or so when ya got off work...even though they made a temporary acces to business you were going through the wo other lanes from the lefyt to get into the business

what places ? the roads were blocked. one day there would be one side of the steet working the next day the other side side . 1

when you would try to go into the entrance in a parking lot, the entrances were enither blocked off, or simply didnt exist anymore, so you would have to backtrack to find a side street that was not blockd off so that you could use anothe r entrance to the business s paring lot. the side streets goinginto main st, it was very difficult to get out of where you were.

working in front of areas in the road. tried to avoid it.

ya know roads blocked off

yes it was difficlt to get to periwinkles and I shop there about once a month.

yesd gas stations fast food reatarants. the layout of their sections of sidewalks come out furthert the cement curved out into the street its ridiclous its a jokes it is poorly engineered and will caused more acciddents. their are a lot of points people will make a lot

you could drive iun the driveway, but it was blocked off to main street. could not turn around.

you couldn't park in fron tof their places, and you had to go somewhere else to park.

you didn't know from one day to the next which streets were open

you had roads closed, there was pariing not available to get to. When there is one lane, you cant get into the business because its on the other side.

you had to be carefoull of those bumbs, so you had to be carefull. im glad it done. theyve smoothed it out , so its ok. you had to detour around quite abi o get where you were going yucoulnt get in becuae of the construction. you had to go around. they diddled around, they were not effecient. if it was a private job they wuld have got it done faster. theymade severel construction and desiegn errores.one of the major ones was the drainage, in several areas they dad it going up hill instead of downhill, and for some reason, in everely inersection theycreated traffic hazzords.

## **Q:HELP2**

### **What could ODOT have done to make the construction project go more smoothly?**

Actually what they could ahve done is avoided the rush hours between 3 and 6 in the evening. I work construction myself. We work around the customers. if we have to work at night we do that. They didn't seem to have problem stopping traffic during the rush hour for 20 and 30 minutes. I think ODOT did poor job at policing to keep the signs correct. You can go to town now and there are signs that say for exampler left lane colosed and the right lane wsa closed. they had them screwed up all the time. If we did that someone would be on our case. ares they they cone of should have been accessable till they were ready to work bigger signs.

by doing one side first and then the other...

could have been better organized. should have finished completely with one spot before going to another. they went over the same spot 3 or 4 times.

could have left a little more parking in front. it changed during the business day. I spent a lot of time backtracking. Better signage and what is coming up. You didn't whether it was a mile up or what. The flashing light doesn't tell what. whether lane switch or what.

could have left the some of the cross streets open

could have made the bumps six inch bumps you had to drive over to get into some place. (P) could have poured some asphalt into them to make them less blunt.

could have marked them alittle bit, little tiny saigns said temporary access

could have opened up and made easier to get to. Whole streets blocked. Safeway totally blocked off.

could have phased it better so that only one section of road was worked on at one time

do one at a time instead of all entrances to businesses at one time

done it in stages. staggered it instead of doing the whole thing at once.

don't no

don't really know

don't think they should have closed so many intersections. Should have been closed every other block rather than every block

give them better parking, and easier access to businesses.

good signing is very important, i look at it as sort of a safety feature a situation that comes to mind is at sweet home rv center have a trailer dump which we use we had to do some turning around in his lot which was difficult worst part was that there were serveral severe drops and you would have to negotiate over the drops which were hard for recreational vehicles, but i'm not sure how they could eliminate that

Had a few more inspectors catching the problems they were having flaggers directing the traffic the wrong way , signs directing traffic the wrong.

i don't know I think they really went out of theier way to help

i don't know why they put those islands out front it took down the parking area in front of stores.

I don't know, I got into the stores I needed too

i don't think it was done in the greatest fashion, to get to one or two of the stores you had to go two blocks out of your wasy. I'm not sure what they could have done though

i have no idea

i have no idea

i just feel that they could maybe not block off side streets, and they did have alot of the businesses blocked off.

i really dont know , a little easier acces to turning into buss would have been better.

i sort of thought they did to gig an area at one time. they did so much area at one time it caused to much confusion and to much backed up traffic.

i think better communication. i think most business would have cooperated it they know what was happening.

i think more publicity in the media... which portions of the highway wouldbe closed and at what times... just better informing the public of work schedules... by the time you came up to the blue signs .. already into traffic.. they were too small and too late

i think that signs as to what areas were being used and when at what stage tehy were at periodic signs and announcements in the paper. I didn't want to intergerwith the construction underway by not being notified About my driveway it was blocked for over an hour i could not get into my home RThey did a job that looks great i things being notified ahead of time let the residents know ahead of toime so they could use a different route. Better signs so that people normally taking the route so they can plan AHEAD. FUTURE projecta can be moore organized.

i think the arewa they left pulling into the businesses could have been more obviuos, there were times i had to pass the businesses , im sure it had an innpact on the buss.

I think there should have been better planning they said it suppose to start in august and be done by end of sept but its still going on

i think there was very poorly done throu advnace d warning. you did nt know what was going on till you were on top of it. they ust could have given more warning.

i think they could have been more careful where the put their signs for lane changes. I think they need to be more careful where theyt put their lane change signs. they should not pit sins in front of businesses

i think they could have done 1 or 2 placves at 1 time. they tore upt the whole town. they had that overpass by town torn up.

i think they could have done some of that stuff in the evening when the businesses were closed

i think they could have ixed the driveways better. they should have fixed the driveways so they didnt tare up your mufflre system.

i think they could have worked with the busineses . theyncould have done one side of the street at a time

i think they culd have pointed out whereare we going

i think woerking on 5 different areas, i thienk working on one spot would be much easer. i feel they should plan threir attack better.

i thinkt hey could have helped more irth info. WE have a community reaida that would have been easy to do

i thinkthat they were un organized and could had better commmunication with the public... didn't know work schedules

I, m not sure but I feel that they could have done more

if there were some way to stop the equipment from blocking the road. Better supervision of vehicles on outside lane.

Twp , or three peole giving different directions, but no sign in front of me. Told me to go through and almost had an accident.

If they could have done smaller sections at a time. Also if they could have done night work too.

if they could have worked at night instead of day shift that would ahve helped

if they directed the tafefic around the main road instead of right down the midle. I try to just go aroudn it.

im not sure that part i never thought about

improve the timetabele. they took,wht , 4 months, and they are stil not done.

it could have been more clearly, things could have been marked more clearly. they could have had easier access.

It seemed like it was awfully rough on a vehicle. bumps were big. My car may have suffered front end damage.

it they would have started at one end of the town and did that before they tore up anything else then you would have put up with that... so much of it just sat there before they got to fixing it

just been all little more efficient, not blocked streets and left their cones up in streets when they were not workingthere was mass confusion between people doingt the cones and people doing the work

just get more of those signs... the blue temporary access sighns

just the way they layed it out, i think the way the engineers layed it out wasnt right. i think they tried to fix something that wasnt broke.

less during the day more on weekends and at night

lots of times they had large areas of town that were closed off. I won a business downtown and they had barricades out front but they were working a block or two down.

made it easier when they made those big old ruts in the road they could have filled it in at night so we didnt have to hit them and another thing I think is crappy is those concrete things in the middle of the road everyone runs into them they have nothing on them so you can avoid them at night.

mainly at Sfaeway. Well, safeway is hard to get in and out of as it is. I dojn't knkow...probably took down intersection at light and you you had to go around

Make sure that they were the temperary signs up..because there were just a few..we didn't even get one in our business.

matbe if there were more signs that said more road harzards let people know up coming obstructions

maybe bigger signs.

more explanantion to people

more noticeable signs and at night ...we had no idea where we suppose to go ...so finally one worker came to us...I am not sure what he said...,more patience with drivers

more street available to go through

more warning on the sections they were going to be tearing up in advance.

more work should have been done during off business hours

not made access to businesses... entrance were left rough. Leave one entrance open while working on another one.

Let the project go a little longer so only one entrance was torn up at a time. Side streets were torn up for too long, two weeks on 23rd ave. Why couldn't they do that the day before paving?

not torn up the entire town done it in sections... would have made it easier everyone that is coming and going and going into the business... then you could have found alternate ways to ge into businesses

oh boy, they just had a situation when you couldnt get there because the constr. im not sure what ODOT could have done

ok make it easier to get accross the street .

Only that some of the side streets were not marked and the pavement was uneven at times but only temporarily. perhaps my business friends could have had more notice of work. ODOT did an excellent job considering the size of the job.

possibly better signing like further ahead of the area that was inaccessible or torn up , just more clear signing and direction about what was going on and what was open or not open , it seems that theres so much going on at once that its quite confusing

possibly to route people around from another direction.

pp1st sighns for the speed. Going into town and downtown even 25 is faster then you should go nand I couldn't see a sign that said low to 15.

probably do one side at a time, instead of both sides because its hard to swerve in and out of traffic.

should have made turning lanes bigger some of the turning lanes aren't even big enough for cars to get into the turning lanes aren't right as your coming towards the second lane it don't seem to be wide enough for the right side acutally the left lane they have those little things that you aren't supposed to run over and if you have a bronco or something, heck it's pretty skinny a truck can't go through there

some businesss in sweet home have rear or side entrance, many dont, so when the would bolock entire blocks in sweet home , it was virtually imposible to get into some of them.

specifically i dont know

stuck to one side at a time. I had to go to parking lot to get to vet and did not tell youy ahead of time. Designers are really bad. 13th street did not have enough and still does not have enough room. Not enough lanes going West to get two cars down if cars parked at the curb. ODOT wasting our time and money. Not going to vote for gas tax.

the only thing they didnt do that I think they couyld have done was to have flaggers in the imm. area of the buiss. where they were woking at the time I mean A flagger - if they were were woking right in front of a buisness and you were pulling out you couldnt see. More than 1x I had to go ahead an d go a diff. direc. than I wanted to go so I could see.

the problem is that the signs are kind of hard to see and at waist level so need to be bigger and maybe fluerescent. A little bit higher in the air. I noticed people driving around trying to figure out how to get in.

there is a big bump offs where the street crossings are that stick out out into the street there are all ready have tire marks on there. many oeople will be complainign about these they are a nuisance

they could have done most on their work at night

they could have givenb more parking and even now there is not enough room.

they could have put something in the paper , they could have had bettewr signs

they could have taken drive ways back by concretre by the sidewalk. They've come out too far

they could have waited till a little latter, when people get off work or something like that, to get in and out of it.( to get in and out of the business parking)

They could have worked at nights instead of daytime. Right in the city of SH they do it during the daytime. The paving on 20 from Sweet Home to Foster is being done at night.

they might have been able to do more of their work in the evenings after businesses closed

they needed to be a little bit more jorganized. instead of doing it randomly they should have done it one section at a time

they started down there by Thriftway. They put the sidewalks up to Foster and they had everybody goofed up. Had to go into stations for my car and it was impossivble to gewt in and out. They did too much at one time. I did not understand booth Sweet Home and Foster at one time. Everybody is complai8ning. Too many people directing traffic. It was really. They had a lot of machinery , but their instructions were poor.

they're the ones hiring the 100 000 dollar engineers and since when do they listen to the taxpayers and users. it takes 10 engineers to figure out one corner. its a no brainer. theyre way behind on what needs to be done in the ares that teally need it, and when they do have it done i think that there is too mush of a monopoly on the bids. Like Moors Brothers. Personally i have seen Moors Brothers use inferior products. they take too long to do a project. and it think traffic tie ups that last 45 minutes is too long. It took us 45 min;utes to get from Lebanon to the highway. your talking to a retired inspector so there is some validity to what i say. and perhaps Moors' Brothers merger may have helped upgrade the product, but nmot necessarily all. I am not happytaxpayersdonotgetthe

to let you know ahead of time in the areas they are going to work

uh weell they took out alot of 2 wasy etnacnes, that mean youi had tog o wasy out of your wasy to get into a business.

uh...do all the busines entry construction at night when they are closed and customers are less apt to enter the business

uhh... some of them could have nottore he roads out so far away from the stores

uhhh... I don't really know i can't really answer that

um maybe just not block off so many businesses at one time they had construction way out by the lake for miles businesses were blocked off if you wanted to go to one store it was messed up and so you go to the nexone and its messed up too. Sweet home has hw 20 and it has long street you could take long street to avoid some of the construction but they had that bocked off.there was no way of getting around it there was no way to avoid any of it

um probably not.

um they could have speeded up the traffic um no that was about it. Delay at pleasant valley that was about half hour onwe night

ummm..they could have rerouted some of the traffics..so it would be easier to get downtown.

we have an adult foster care home, and some of the construction was done at night. There was one night where they were awake all night. we tried to be understanding and it was very hard. We also have a store and customers were complaining about having to circle the block several times. we live right in the construction area so it has been difficult

well being as i didn't see those blue signs i don't know, usually i watch for signs i don't know if maybe they needed to run something in the newspaper tyo let people know. i just know in some places it was closed up . in the sides roads we'd be driving along and then they'd be closed in the future it would be good to keep in mind letting us know what roads would be closed other than that i'm really pleased with the road condition except for that cement divider it has been a big improvement through sweet home because the roads with the pot holes were pretty bad

Well better planning on closing off alternate access. (p) Well if they have the all the cross streets,... one day they had all the cross streets closed off from Fourteenth to Twelfth, to get from the east end of town to the west end of town you had to go to Ninth. We don't have a cross street on every block. (p) when they're working on the access to the cross streets, to not close off a whole long section at a time, but do it in peices so they could rotate the closings. Two streets blocked off at a time is not bad but when you only have four cross streets and three of them are blocked off it makes life difficult.

well boy I don't know I not an engineer I guess. bigger signs I guess put up a sign saying this is what is happening tomorrow prewarn everybody

well im not sure how to answer that. i don' think that access to business was the primary problem there.pedestrian safety and crossing is much more important.

well I'm not sure if this was ODOT or not... they kept moving around before finishing one part

well it could have maybe idont know just the way they tore the whole thing up at the same time. maybe they should haave just done it in sections. some days one road would be blocked and then another day another road would would and you didnt know what road you would be using to get to highway 20

well it just seems like they had such a big area blocked off at one time.it would of been easier if they didn't if had less businesses closed off at a time. there seemed to be several blocks closed off at one time

well not blocked off all the cross streets on one day

well on every through street there has been a big old rut.

well that part of the question , i think they probably do everything that they can do, again i didn't have any problems with the exception of the gas station, it was more difficult but it wasn't unreasonable

well there was sometimes when you needed to hget inthere it would be piled up and you had to wait but on the average it wsn't too bad

well they should have kept the driveways open... couldn't even get into one of the hardware stores or the bank

well they way they did it they did the whole a t once. Um they should have done one area at a time completed that and gone on to the next

well, i think they tore up all along , and if they had stayed with one area and got finish, instead they tore up places all along hwy 20, and they left it tore up along. when they out bby glen market, at least 3 times , there were long wait , 10 to 20min to go under rail way trussel, they should have detored people around popler st. and over the dam.

well, im not sur, but i think they could have done a little better then they did.

Well, part of my complaint about the thing is that they strung it out so far. If they would have kept their construction closer together. they had the whole town tore up. (P) I'm not an engineer but If they could have worked their way through town on these interesctions it might have been better.

well..like I said ..working one small area at a time.. or another comment could be having them work early morning or late evening..

When they had 15th Avenue blocked off they also had 13th Ave and Twelfth Ave blocked off and another way to access Safeway Plaza there, you could take Nandina St but when they had Twelfth, Thirteenth and Fifteenth you couldn't get there, you had to go past Eighteenth and make a U-turn or make your decision to get to Nandina all the way back at Ninth Ave to take the side street. (p) they could have left Thirteenth Ave open and that would have made it accessible to turn there, also there is one area past Fifteenth Ave where there's a driveway into the store only if you're west on the Highway you could make a right turn, but if you're heading east there's a concrete divider so you can't go into there, they could have knocked out a section of the divider to make access, they worked on it anywa

Worked at night more if they could. Esp. Dtown Sweet Home.

you know i think they could have completed a section at a time insted of stringing whole sections uot you know they would tear sections of both sidewalk and street and then just leave it there for weeks unattended. The sidewalks and cros walks would have holes in them I do alot of walking from one end of town to another. I live at the west end of town Safeway is on the esat end and it takes me 20 to 25 mts to walk it each way.

you've got to block it off, but they're finally getting paving on sides, sewer, and neatly. A long drawn out process. From beginning.

## INTERVIEWER OBSERVATION

actually felt that there really wasn't any thing that ODOT could have done to lessen the impact... was sure that it hurt businesses but felt that the project needed to be done and like the results so far

After last ? she said that a lot of people just started going out of the area for shopping and she felt that had destroyed the businesses in SH as they would continue to going out of the area.

another satisfied customer

at end of survey, R wanted to add: there are some turn areas that have cement barriers, specifically by Wells Fargo bank cross walk area, when you get to the island there's a turn area, its bizarre.

at some of the corners the sidewalk goes out and juts out about two feet and it makes parking hard. And there are some parts were it jsuts out like three feet intot he road They are wheel chair ramps but the way they put them in is haardous.

caller thought that the blue signs could have been bigger

Citizen seemed understanding but not uncritical.

construction was okay, they just should not have ever done it, it ruined the road.

didnt notice blue signs

didn't think tha the signs really helped at all... even though the signs were there... the driveways were still blocked... kept talking abou letting the public know workschedules and areas that would be closed and at what times so people could have scheduled their trips and taken different routes if possible

does not think the taxpayers are getting their dollars worth

Elderly lady said she didn't get out that much but she didn't see how ODOT could have improved accesses.

felt that ODOT could have somehow made it clearer as to where to access businesses... didn't really notice the blue signs... said that she wasn't really looking for them...

felt that ODOT did the best that they could do

felt that the people of sweet home should have been informed more about the lenght and complexity of the job before it began...

felt that there was no way to improve customer access and finish the project in a timely manner

felt that they did an excellent job of letting people know where to get in... the signs helped a lot

felt that they tore up too much of town at once

He drives a garbage truck so was very aware of the blunt edges.

He felt that what they were doing on the Hwy from SH to Foster at night would have been a better way to do it in the down town Sweet Home area as well.

He had very good impression with ODOT.

highway 20 should be improved all the way over the mountains and all the way to Ontario.

I beleive she was more concerned about getting around to the different streets instead of being worried about the accesses into the businesses themselves.

i hate it, i hate it. It cost the taxpayers so much and we had one meridian that we paid for and then they put in another meridian and we had to pay for that

Important! - Res. says" I'm not sure im Happy with the engineering decisions made at junction of 15th ave and hiway 20., near Safeway. There's a L turn and now they made a right turn too that's a gradual curve. This is a good place for a yield sign because drivers in other lane can't see other drivers. It is unsigned as of yet and a possible danger of being blindsided. Poss. call back to get more specific info of needed sign(s) Also there's a little section bet. 12th and 13th aves. where there used to be lots of parking. Now they put lots of bump things & eliminated lots of parking. This really puts a cramp on parking on main street because he really likes to shop in some of those little shops and now it is hard to park.

interviewee stressed that the blue signs that indicated alternate buisness entrances to buisnesses were not posted until "later", this apparently caused some confusion until they were put out.

Lady had several elderly clients she runs errands for and found street changes and signs were different everytime she went to town which was up to 3 times a day if I understood her correctly.

Main complaint seemed to be that they were tearing up large sections at a time and not getting to it when they could have done smaller sections at a time and finish it more quickly.

may be impartial because he manages Les Schwab Tires and his business suffered as a result of the construction owns business downtown and his business was affected by the construction

passed thru construction 4x per day over 100 times interviewee said " they did a "heck of a job"

R felt that there was too many errors, mismanagement and duplication of tasks.

R felt the signs probably helped other people but she was aware of where she wanted to go so it didn't matter to her.

R was unsure of answer to whether they knew what was trying to be accomplished. They knew the resurfacing was going to happen and needed to be done, but didn't know in advance about the sidewalks etc.

R had difficulty accessing his own residence driveway during the project.

R said ODOT did a beautiful job, not on the work but on the way they handled the project. R never needed access to any of the business therefore she did not know for many of the questions about business access.

R sd he had a really hard time getting in and out of his residential street, the street was four lanes going into two lanes then it goes under a train trussle and half the time it's only one land so you have all this traffic going into one lane so there's long lines on both sides and they let the construction trucks through to do their things so it's

quite a delay sometimes and it involves his street which is 57th street, it's hard to get in and out of his street. R works two hundred yards from his street and sometimes it takes over twenty minutes.

R sounded surprised at the question "did you notice the blue signs for business access" and answered No.

R was irate but willing to talk

Res. very concerned with a lack of flaggers creating areas of danger due to blind spots. Machinery or equip. blocking view of oncoming cars.

Respondant said access to residents' homes was blocked, and it took 30 minutes to get to the post office.(he was upset about it)

respondent was old, and seemed somewhat incomprehensive.

She answered no to the last ? so was cut off from saying that the particular businesses she went to were not the ones with the signs on them so they could have made more signs available to more businesses. Had she answered yes she would have had to chance to say that. What she actually said at first was "I don't see how" Then with prompt for yes or no she had chosen the answer no.

she felt the project did not inconvenience her very much and she drove thru more than 50 times.

she never used highway 20 during the construction

She said it was inconvenient, but had no trouble getting around it just took a little longer.

She said ODOT did a good job.

She thought that the general way it was handled, made it difficult to get through town. She felt she never knew what lane she was supposed to be in. They had the lanes zigzagging back and forth. She also felt that when they were repaving, the drop offs on the edges were too steep and dangerous and you had to take it real easy through there.

She wants to note that it was "a hell of a mess" She also indicated at the beginning that the city was doing a lot of construction also and it was hard to tell who was doing what. She mentioned something about bumpers or bunkers? Didn't know what she meant by those but it was evidently a city project.

She was disgruntled that the equipment both backhoes and pickups blocked entrances... didn't really pay much attention to any signs or anything

The caller made the following comment, "I think that next time that they do a construction like this, they should consider having someone who comes and takes a look at the situation before. There's not enough room for all the vehicles. There's log trucks and all. It looks beautiful I just don't think it's practical

the cones did not make the businesses accessible, had to go four blocks past before you could get in

the cross walk with handicap access is too far out on the road - she thought and many others according to her.

the side walks were built out onto the streets and people run over and bump into them . something they should not have done , some things they did were alright

the sidewalks were buckled up, they should have done what they did in Lebanon

The signs were helpful, but needed to be bigger and at a height that was easier to see.

the wheel chair access stick out, the semi trucks have to jump over them.

they could have made it simpler by only tearing up about a block at a time instead of large areas. It made it hard to drive.

they did all the outside areas first and would do the downtown areas at night to lessen congestion she appreciated this and said now it's beautiful downtown (assume the project improved her driving and shopping experience.)

They put the blue signs in the normal entrances she said so it was kind of funny that they were the same entrances as always but labeled differently.

this man was very happy with the project and aside from a few delays, thought the project was done very effectively- drove thru more than 50 times

This res. Lives on one end of Sweethome and only drove thru 1 to two times so didn't have problems with the project.

though that blue "temporary business access" signs were too small

thought that ODOT did a great job during the construction

thought that ODOT did a very good job with making directions well known to drivers... didn't think that they could have done much more

thought the construction went pretty smoothly

very cooperative

very supportive of ODOT's efforts in cons. project.

was not familiar with the access to businesses issue

was only in town for first little part of reconstruction

we have a business on highway 20 & they kept 1 entrance open all the time. They made a nice road

where they have the flipper markers. Those where they widen the highway it is terrible to find the turn lane I was almost in a wreck and I almost saw two other wrecks people coming in either direction don't see the little yellow markers