

**ODOT Construction Site 9 (Sweet Home) Survey
Ci3 Instrument**

CATI ON

Q:HELLO

T:

Hello. This is _____ calling from the University of Oregon Survey Research Laboratory. The Oregon Department of Transportation (ODOT) has asked us to conduct a 5 minute survey of adults age 18 and older who live in the Sweet Home area. The survey results will be used by ODOT to help them improve access to businesses during construction on future highway projects. I want to assure you that I am not selling a thing, and that this survey is completely anonymous and voluntary. Please do not even tell me your name. Do you have any questions about the survey before we begin?

1 --> R IS ON LINE
CTRL/END --> SCHEDULE CALLBACK

T:14

This is _____ calling from the University of Oregon Survey Research Laboratory. I'm calling to complete a survey we started previously.

1 --> CONTINUE
CTRL-END --> R UNAVAILABLE, ETC.

I:

Key 1

Q:AWARE

T:

Are you aware that Highway 20 was reconstructed through Sweet Home?

1 YES
2 NO --> SKIPTO NOQAL

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1,2, 7-9

IF (ANS > 1) Skipto NOQAL

Q:DRIVEN

T:

Did you drive through Sweet Home during the construction?

1 YES
2 NO (SKIPTO --> NOQAL)

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

qal noqal

IF (ANS > 1) Skipto NOQAL

Q:TIMES

T:

Approximately how many times (during the construction) did you drive through the highway construction area in Sweet Home?

NOTE: PROBE FROM LIST IF NECESSARY

- 1 Once or twice
- 2 3 - 5 times
- 3 6 - 10 times
- 4 11 - 20 times
- 5 21 - 50 times
- 6 More than 50 times

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

KEY 1-9

Q:DIFF

T:

Did you have difficulty getting into or out of any business in Sweet Home (trouble using businesses because of the construction)?

- 1 YES
- 2 NO (SKIPTO --> RECON)

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

IF (ANS > 1) Skipto RECON

Q:WHAT

T:

What was that difficulty?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 7 5 25 70 m n

Q:RECON

T:

Do you understand what ODOT was doing to reconstruct Highway 20 through Sweet Home?

- 1 YES
- 2 NO (SKIPTO --> SIGNS)

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9
Skipto SIGNS 2

Q:ACCESS

T:

Do you feel the impact the construction had on your access to (getting to and from) businesses was reasonable for the size and complexity of the project?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:SIGNS

T:

Did you notice the blue signs indicating "temporary business access" placed in front of the driveways to businesses during the construction?

- 1 YES
- 2 NO (SKIPTO --> MORE)

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9
IF (ANS > 1) Skipto MORE

Q:HELP1

T:

Do you feel the blue temporary business access signs helped customers including yourself locate the driveways to businesses?

- 1 YES
- 2 NO

- 7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:MORE

T:

Do you feel that ODOT (Oregon Department of Transportation) could have done more to help businesses with customer access during the highway construction?

1 YES

2 NO (SKIPTO --> END)

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

IF (ANS > 1) Skipto END

Q:HELP2

T:

What do you think ODOT could have done to help customer access to the businesses during construction?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 7 5 25 70 m n

Q:END

T:

That is the end of the survey, on behalf of ODOT I would like to thank you for your time.

PRESS 'I' TO CONTINUE

I:

KEY 1

Q:INTOBS

T:

INTERVIEWER: ENTER ANY PERTINENT OBSERVATIONS
(OTHERWISE, LEAVE THIS BOX BLANK)

I:

opn 13 5 22 60 m n

Q:INTID

T:

GOOD JOB!!!!!!!!!!!!!!!!!!!!!!

ENTER YOUR INTERVIEWER ID

I:

COL 169 1 6 3 33

num 1 999 3 0 20 10

TODAY = SYSDATE

TIMEODAY = SYSTIME

cpl

dispos = 26

endquest

Q:NOQAL

T:

I'm sorry to have bothered you. We can only interview people who are familiar with the construction in Sweet Home. Goodbye.

PRESS 1 TO EXIT

I:

KEY 1

DISPOS = 22