

**ODOT Project Communications Survey
Ci3 Instrument**

CATI ON

SQN right
REVIEW CtrlR

Q:HELLO1

T:

Hello. The Oregon Department of Transportation has asked us to conduct an eleven minute survey with adults [age 18 or over] about transportation issues in your area. (This is / I am) ____ calling from the University of Oregon Survey Research Laboratory. I want to assure you that [I am not selling a thing, and that] this survey is completely anonymous and voluntary. [Please do not even tell me your name.]

1 R ON TELEPHONE

CTRL/END --> SCHEDULE CALLBACK

I:

Key 1

Q:HELLO2

T:

Do you have any questions about the survey before we begin?

1 NO QUESTIONS OR QUESTIONS ANSWERED, OK TO BEGIN SURVEY
HAS QUESTIONS ---> REFER TO INTERVIEWER INSTRUCTIONS

I:

KEY 1

Q:COOPERAT

T:

[Thank you.] We appreciate your cooperation.
[I'd like to begin the survey now.]

1 OK

CTRL/END NO

I:

KEY 1

Start=SYSTIME

Q:ODOT1

T:

First, I need you to think about your feelings toward (ODOT / the Oregon Department of Transportation). In general, would you rate your feelings about (it / ODOT / the Oregon Department of Transportation) as very positive, somewhat positive, somewhat negative, or very negative?

PROBE FOR 'NEUTRAL': Do you lean towards positive or negative?

[CODE IN APPROPRIATE "SOMEWHAT" CATEGORY]

1 VERY POSITIVE
2 SOMEWHAT POSITIVE
3 SOMEWHAT NEGATIVE
4 VERY NEGATIVE
5 IF VOLUNTEERED: IT VARIES

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-5, 7-9

QAL NOQAL
IF (ANS >9) SKIPTO NOQAL

Q:ODOTSAT
T:

Overall, how satisfied are you with the conditions of the Oregon highways you have used in the past twelve months -- [are you] very satisfied, somewhat satisfied, not very satisfied, or not at all satisfied?

1 VERY SATISFIED
2 SOMEWHAT SATISFIED
3 NOT VERY SATISFIED
4 NOT AT ALL SATISFIED
5 IF VOLUNTEERED: IT VARIES

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-5, 7-9

Q:GOODJOB1
T:

[Overall,] how good a job do you think (ODOT / the Oregon Department of Transportation) is doing maintaining existing highways, roads, and bridges -- [would you say] excellent, good, fair, or poor?

1 EXCELLENT
2 GOOD
3 FAIR
4 POOR
5 IF VOLUNTEERED: IT VARIES

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-5, 7-9

Q:GOODJOB2

T:

[Overall,] how good a job do you think (ODOT / the Oregon Department of Transportation) is doing reducing traffic accidents, injuries, and deaths -- [would you say] a very good job, a somewhat good job, a somewhat bad job, or a very bad job?

PROBE: ODOT builds and maintains Oregon highways, roads and bridges which includes safety features such as lighting, striping, and guardrails.

1 VERY GOOD JOB

2 SOMEWHAT GOOD JOB

3 SOMEWHAT BAD JOB

4 VERY BAD JOB

5 IF VOLUNTEERED: IT VARIES

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-5, 7-9

Q:GOODJOB3

T:

[Overall,] how good a job do you think (ODOT / the Oregon Department of Transportation) is doing in planning to meet the state's future transportation needs?

PROBE: [Would you say] a very good job, a somewhat good job, a somewhat bad job, or a very bad job?

1 VERY GOOD JOB

2 SOMEWHAT GOOD JOB

3 SOMEWHAT BAD JOB

4 VERY BAD JOB

5 IF VOLUNTEERED: IT VARIES

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-5, 7-9

Q:COMPARE

T:

How would you compare the overall condition of Oregon's highways, roads, and bridges to other states? Would you say Oregon's are better, worse, or about the same?

1 BETTER
2 WORSE
3 ABOUT THE SAME
4 IF VOLUNTEERED: NEVER TRAVEL OUT OF STATE

7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-4, 7-9

Q:ODOT2

T:

How often can you trust (ODOT/the Oregon Department of Transportation) to do what is right -- always, often, sometimes, or rarely?

1 ALWAYS --> SKIPTO ODOT3
2 OFTEN --> SKIPTO ODOT3
3 SOMETIMES --> SKIPTO ODOT3
4 RARELY
5 IF VOLUNTEERED: NEVER
6 IF VOLUNTEERED: IT VARIES

7 REFUSED --> SKIPTO ODOT3
8 DON'T KNOW --> SKIPTO ODOT3
9 NO ANSWER --> SKIPTO ODOT3

I:

KEY 1-6, 7-9

IF (ANS>=7) SKIPTO ODOT3

IF (ANS<=3) SKIPTO ODOT3

Q:ODOT2A

T:

Why [do you say that]?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:

opn 15 10 24 70

Q:ODOT3

T:

How accountable do you think (ODOT / the Oregon Department of Transportation) is to the taxpayers -- [would you say] very accountable, somewhat accountable, not very accountable, or not at all accountable?

PROBE: By "accountable" we mean how well (ODOT / the Oregon Department of Transportation) answers to the public and how well it spends

the taxpayers' money.

1 VERY ACCOUNTABLE --> SKIP TO ODOT4
2 SOMEWHAT ACCOUNTABLE--> SKIP TO ODOT4
3 NOT VERY ACCOUNTABLE
4 NOT AT ALL ACCOUNTABLE
5 IF VOLUNTEERED: IT VARIES

7 REFUSED --> SKIP TO ODOT4
8 DON'T KNOW --> SKIP TO ODOT4
9 NO ANSWER --> SKIP TO ODOT4

I:
KEY 1-5, 7-9

IF (ANS<=7) SKIPTO ODOT4
IF (ANS<=2) SKIPTO ODOT4

Q:ODOT3A

T:
Why [do you say that]?
OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:
opn 15 10 24 70

Q:ODOT4

T:
How well do you think (ODOT / the Oregon Department of Transportation)
spends the taxpayers' money -- very well, somewhat well, not very well,
or not at all well?

1 VERY WELL --> SKIP TO BRIDGE
2 SOMEWHAT WELL --> SKIP TO BRIDGE
3 NOT VERY WELL
4 NOT AT ALL WELL
5 IF VOLUNTEERED: IT VARIES

7 REFUSED --> SKIP TO BRIDGE
8 DON'T KNOW --> SKIP TO BRIDGE
9 NO ANSWER --> SKIP TO BRIDGE

I:
KEY 1-5, 7-9

IF (ANS<=7) SKIPTO BRIDGE
IF (ANS<=2) SKIPTO BRIDGE

Q:ODOT4A

T:

Why [do you say that]?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:

opn 15 10 24 70

Q:BRIDGE

T:

Thinking now about bridges and their maintenance, how important is

it to you to fix Oregon's deteriorating bridges --

[is it] very important, somewhat important, not very important,

or not at all important?

PROBE: Many Oregon bridges were built fifty years ago or more, when traffic, traffic loads, and design specifications were much different than today.

1 VERY IMPORTANT

2 SOMEWHAT IMPORTANT

3 NOT VERY IMPORTANT

4 NOT AT ALL IMPORTANT

5 IF VOLUNTEERED: R DOES NOT BELIEVE BRIDGES ARE DETERIORATING

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-5, 7-9

Q:CONSTR1

T:

Next, I need to ask you some questions about road construction

and maintenance projects that involve detours, delays, traffic changes,

and road closures that impact local businesses and livability. Overall, how

well has (ODOT / the Oregon Department of Transportation) kept you informed

about work in construction zones and any resulting road closures and delays

-- [would you say] excellent, good, fair, or poor?

1 EXCELLENT

2 GOOD

3 FAIR

4 POOR

5 IF VOLUNTEERED: IT VARIES

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-5, 7-9

Q:CONSTR2

T:

How important is it that (ODOT / the Oregon Department of Transportation) communicate with you about these projects -- [is it] very important, somewhat important, not very important or not at all important?

1 VERY IMPORTANT

2 SOMEWHAT IMPORTANT

3 NOT VERY IMPORTANT

4 NOT AT ALL IMPORTANT --> SKIP CONSTR5

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-4, 7-9

IF (ANS=4) SKIPTO CONSTR5

Q:CONSTR3

T:

When a road construction project could affect the areas where you live and work, would you prefer that (ODOT / the Oregon Department of Transportation) communicate with you about it mainly when the project starts, or all the way through the life of the project?

1 MAINLY WHEN IT STARTS

2 ALL THE WAY THROUGH

3 IF VOLUNTEERED: OTHER --> SPECIFY

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-3, 7-9

OTH 3 20 15 24 70

Q:INFORM1

T:

What would be the best way for you to receive information from (ODOT / the Oregon Department of Transportation) about a road construction project that could affect the areas where you live and work?

PROBE FROM LIST - ROTATING

1 TELEVISION

2 RADIO

3 DAILY NEWSPAPERS

4 WEEKLY NEWSPAPERS

5 READER BOARDS, ELECTRONIC OR CHANGEABLE MESSAGE SIGNS

6 ORANGE CONSTRUCTION SIGNS

7 FLAGGERS

8 LEAFLETS

9 DIRECT MAIL TO YOUR HOME OR WORKPLACE
10 WEB OR EMAIL
11 WORD OF MOUTH FROM FRIENDS, RELATIVES, COWORKERS, NEIGHBORS
12 NEIGHBORHOOD OR PUBLIC MEETINGS
13 PLACE WHERE WORK OR VOLUNTEER
14 CABLE TELEVISION
15 TELEPHONE CALLS TO ODOT
16 IF VOLUNTEERED: COMBINATION OF THE ABOVE
17 OTHER --> SPECIFY

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:

NUM 1 99 2 0 24 40

IF (ANS>17)

IF (ANS<97) REASK

ENDIF

OTH 17 20 15 24 70

Q:CONSTR4

T:

How satisfied are you with how (ODOT / the Oregon Department of Transportation) communicates with the public about construction projects and road closures--very satisfied, somewhat satisfied, not very satisfied, or not at all satisfied?

1 VERY SATISFIED --> SKIPTO CONSTR5

2 SOMEWHAT SATISFIED --> SKIPTO CONSTR5

3 NOT VERY SATISFIED

4 NOT AT ALL SATISFIED

5 IF VOLUNTEERED: NEVER RECEIVED SUCH INFO --> SKIPTO CONSTR5

7 REFUSED --> SKIPTO CONSTR5

8 DON'T KNOW --> SKIPTO CONSTR5

9 NO ANSWER --> SKIPTO CONSTR5

I:

KEY 1-5, 7-9

IF (ANS>=5) SKIPTO CONSTR5

IF (ANS<=2) SKIPTO CONSTR5

Q:CONSTR4A

T:

Why [do you say that]?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:

opn 15 10 24 70

Q:CONSTR5

T:

What can (ODOT / the Oregon Department of Transportation) do to improve the way it communicates with you and other citizens about highway and bridge projects?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:

opn 15 10 24 70

Q:CONSTR6

T:

When road construction is taking place, can you usually tell the difference between an (ODOT / Oregon Department of Transportation) project [PAUSE] and road projects done by the city, county or a local utility?

1 YES, CAN TELL DIFFERENCE

2 NO, MIX THEM UP

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-2, 7-9

Q:INFORMA

T:

[Thank you. We are over halfway done with the interview now, and I would like to thank you sincerely for your time and opinions up to this point.]

[The next questions are about getting travel and weather information.]

PRESS "1" TO CONTINUE

I:

KEY 1

Q:INFORMB

T:

If you could choose, what would be your favorite way to receive information and news about (ODOT / the Oregon Department of Transportation) and transportation issues in Oregon? PROBE FROM LIST - ROTATING

1 TELEVISION

2 RADIO

3 DAILY NEWSPAPERS

4 WEEKLY NEWSPAPERS

5 READER BOARDS, ELECTRONIC OR CHANGEABLE MESSAGE SIGNS

6 ORANGE CONSTRUCTION SIGNS
7 FLAGGERS
8 LEAFLETS
9 DIRECT MAIL TO YOUR HOME OR WORKPLACE
10 WEB OR EMAIL
11 WORD OF MOUTH FROM FRIENDS, RELATIVES, COWORKERS, NEIGHBORS
12 NEIGHBORHOOD OR PUBLIC MEETINGS
13 PLACE WHERE YOU WORK OR VOLUNTEER
14 CABLE TELEVISION
15 TELEPHONE CALLS TO ODOT
16 IF VOLUNTEERED: COMBINATION OF THE ABOVE
17 OTHER --> SPECIFY
97 REFUSED
98 DON'T KNOW
99 NO ANSWER
I:
NUM 1 99 2 0 24 40
 IF (ANS>17)
 IF (ANS<97) REASK
 ENDIF
OTH 17 20 15 24 70

Q:WWW

T:

The next questions are about getting travel and weather information on the Internet or World Wide Web. First, can you connect to the Internet at home, on the job, at school, at the public library, or some other place?

1 YES
2 NO --> SKIPTO DMV1
3 IF VOLUNTEERED: YES, BUT DON'T --> SKIPTO DMV1
4 NEVER HEARD OF WWW OR INTERNET --> SKIPTO DMV1

7 REFUSED --> SKIPTO DMV1
8 DON'T KNOW --> SKIPTO DMV1
9 NO ANSWER --> SKIPTO DMV1

I:

KEY 1-4, 7-9
 IF (ANS >1) SKIPTO DMV1

Q:WWW1

T:

Have you connected to the Internet in the past six months?

1 YES
2 NO --> SKIPTO DMV1

7 REFUSED --> SKIPTO DMV1
8 DON'T KNOW --> SKIPTO DMV1
9 NO ANSWER --> SKIPTO DMV1

I:
KEY 1-2, 7-9

IF (ANS>1) SKIPTO DMV1

Q:ODOTWWW1

T:
Have you ever visited ODOT's World Wide Web site?

PROBE: ODOT's website is: <http://www.odot.state.or.us/home/>

1 YES
2 NO --> SKIPTO ODOTWWW6

7 REFUSE --> SKIPTO ODOTWWW6
8 DON'T KNOW --> SKIPTO ODOTWWW6
9 NO ANSWER --> SKIPTO ODOTWWW6

I:
KEY 1-2, 7-9
IF (ANS>1) Skipto ODOTWWW6

Q:ODOTWWW2

T:
In comparison to other web sites you have seen, how would you rate the overall appearance of ODOT's web site --

[would you say it is] excellent, good, fair, or poor?

1 EXCELLENT
2 GOOD
3 FAIR
4 POOR

7 REFUSE
8 DON'T KNOW/DON'T REMEMBER ODOT HOME PAGE--> SKIPTO ODOTWWW4
9 NO ANSWER

I:
KEY 1-4, 7-9
IF (ANS=8) Skipto ODOTWWW4

Q:ODOTWWW3

T:
In comparison to other web sites [you have seen], how would you rate (its overall usefulness / the overall usefulness of ODOT's home page) --
[would you say] excellent, good, fair, or poor?

1 EXCELLENT
2 GOOD

3 FAIR
4 POOR
5 IF VOLUNTEERED: IT VARIES

7 REFUSE
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-5, 7-9

Q:ODOTWWW4

T:
As long as you can easily get the information you want, do you care if
ODOT's web pages differ in their look?

1 YES, CARE IF DIFFER
2 NO --> SKIPTO ODOTWWW6

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-2, 7-9

IF (ANS>1) Skipto ODOTWWW6

Q:ODOTWWW5

T:
How important is it to you that ODOT's various web pages have the same
look and feel?

PROBE: [Would you say it is] very important, somewhat important,
or not important?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT IMPORTANT
4 IF VOLUNTEERED: IT DEPENDS

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-4, 7-9

Q:ODOTWWW6

T:
What kind of transportation information would you like to see on

ODOT's web site?

PROBE: Even if you have never visited it, what kind of information would you like to see if you did?

PROBE: Is there anything else [that might be helpful to you]?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:

opn 15 10 24 70

Q:DMV1

T:

Now, I'd like to ask you some questions about (the DMV /Driver and Motor Vehicle Services), which is part of ODOT. Overall, how satisfied are you with the customer service you have received from the DMV - very satisfied, somewhat satisfied, not very satisfied, or not at all satisfied?

1 VERY SATISFIED
2 SOMEWHAT SATISFIED
3 NOT VERY SATISFIED
4 NOT AT ALL SATISFIED
5 IF VOLUNTEERED: IT VARIES

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

KEY 1-5, 7-9

Q:DMV2

T:

The DMV currently requires two acceptable proofs of identification before issuing a driver license or (ID / identification) card. In your opinion, should the DMV strengthen its verification of a person's identity, even if it leads to longer waits?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

KEY 1-2, 7-9

Q:DMV3

T:

Would you support the DMV requiring people to give their Social Security number in order to verify their identity when issuing a driver's license [or ID card]?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-2, 7-9

Q:DMV4

T:

Should the DMV deny driver licenses and ID cards to people who can prove their identity but cannot prove U.S. citizenship?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

KEY 1-2, 7-9

Q:COUNTY

T:

I would like to end the survey by asking some questions about you. First, in what county do you live [in Oregon]?

PROBE: We need this information to better understand regional patterns in the data.

1 BAKER	13 HARNEY	25 MORROW
2 BENTON	14 HOOD RIVER	26 MULTNOMAH
3 CLACKAMAS	15 JACKSON	27 POLK
4 CLATSOP	16 JEFFERSON	28 SHERMAN
5 COLUMBIA	17 JOSEPHINE	29 TILLAMOOK
6 COOS	18 KLAMATH	30 UMATILLA
7 CROOK	19 LAKE	31 UNION
8 CURRY	20 LANE	32 WALLOWA
9 DESCHUTES	21 LINCOLN	33 WASCO
10 DOUGLAS	22 LINN	34 WASHINGTON
11 GILLIAM	23 MALHEUR	35 WHEELER
12 GRANT	24 MARION	36 YAMHILL

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
NUM 1 99 2 0 24 40
IF (ANS>36)
 IF (ANS<97) REASK
ENDIF

Q:URB_RUR

T:
Do you live in an urban, suburban, or rural area, or on a farm or ranch?
PROBE: These questions will help (ODOT / the Oregon Department of
Transportation) to see patterns in the results. [For example, whether
respondents in rural areas have different opinions than those in cities.]

1 URBAN
2 SUBURBAN
3 RURAL
4 FARM OR RANCH

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-4, 7-9

Q:YRSRES

T:
How many years have you lived in Oregon [altogether]?
RECORD EXACT NUMBER, NO DECIMALS, 0-96,
0 = LESS THAN ONE YEAR
96 = 96 OR MORE YEARS

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
NUM 0 99 2 0 24 40

Q:SEX

T:
[This may sound silly but] are you male or female?
1 MALE
2 FEMALE

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-2, 7-9

Q:AGE
T:
How old are you?

ENTER EXACT AGE 18-96

96=96 years or older

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
NUM 18 99 3 0 24 40

Q:RACE
T:
What is your race?

PROBE FROM LIST: Are you...

1 WHITE/CAUCASIAN
2 BLACK/AFRICAN AMERICAN
3 ASIAN AMERICAN/PACIFIC ISLANDER
4 LATINO, HISPANIC
5 AMERICAN INDIAN/NATIVE AMERICAN
6 ESKIMO, ALEUT, ALASKAN NATIVE
7 IF VOLUNTEERED: MIXED RACE, BIRACIAL
8 IF VOLUNTEERED: MIDDLE EASTERN/ARAB
9 IF VOLUNTEERED: OTHER

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
NUM 1 99 2 0 24 40

IF (ANS>9)
 IF (ANS<97) REASK
ENDIF

Q:EDUC
T:

What is the highest level of education you have completed?

PROBE FROM LIST

1 0-8 YEARS, NO GED

2 8-12 YEARS, NO HIGH SCHOOL DIPLOMA OR GED

3 HIGH SCHOOL DIPLOMA OR GED

4 SOME COLLEGE, NO DEGREE

5 ASSOCIATE'S DEGREE (AA, AS)

6 BACHELORS DEGREE (BA, BS, AB)

7 MASTERS DEGREE (MA, MS, MBA)

8 DOCTORATE OR PROFESSIONAL DEGREE (PHD, JD, EDD, MD, DDS)

9 OTHER

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

NUM 1 99 2 0 24 40

IF (ANS>9)

IF (ANS<97) REASK

ENDIF

Q:LICENUM

T:

How many licensed drivers are in your household?

PROBE: INCLUDE PEOPLE WITH LEARNER'S PERMITS.

ENTER EXACT NUMBER

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

NUM 0 99 2 0 24 40

Q:EMPLOY

T:

Are you currently working for pay, either full-time or part-time?

IF NO, PROBE: Are you retired, looking for work, keeping house,
taking classes, disabled, or something else?

1 EMPLOYED, OR SICK/ON VACATION FROM REGULAR JOB

2 RETIRED

3 LOOKING FOR WORK/UNEMPLOYED

4 KEEPING HOUSE

5 STUDENT TAKING CLASSES, GOING TO SCHOOL, ON BREAK FROM SCHOOL

6 DISABLED

7 SOMETHING ELSE

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:
NUM 1 99 2 0 24 40

IF (ANS>7)
 IF (ANS<97) REASK
ENDIF

Q:ENDING1

T:
The last two questions are about surveys in general. Do you believe that participating in telephone surveys, like the one you just completed, is very important, somewhat important, or not important?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT IMPORTANT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-3, 7-9

Q:ENDING2

T:
Do you believe that participating in telephone surveys, like the one you just completed, will impact your life a great deal, some, a little, or not at all?

1 A GREAT DEAL
2 SOME
3 A LITTLE
4 NOT AT ALL

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
KEY 1-4, 7-9

Q:ENDING3

T:
That is the end of the survey. Is there anything you would like to add?
OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:
opn 15 10 24 70

Q: ENDING4

T:
Thank you. On behalf of the Oregon Department of Transportation,

I'd like to thank you sincerely for your time and opinions on these questions.

Good-bye.

PRESS 1 TO CONTINUE

I:
KEY 1

Q:INTID
T:
ENTER YOUR INTERVIEWER ID NUMBER BELOW.

I:
NUM 0 900 3 0 24 40

Q:INTCOM
T:
INTERVIEWER: PLEASE ADD ANY ADDITIONAL COMMENTS RELEVANT TO THE SURVEY
PURPOSE

I:
opn 15 10 24 70
CPL
DISPOS = 26
ENDQUEST

Finish=SYSTIME

Duration=TIMEDIF (Start Finish)

Q:NOQAL
T:
Interviewer error

Hit "1" to continue

I:
Key 1
DISPOS=22
ENDQUEST