

University Health Center Survey Sample and Response Rates Report

April and May, 2001
Oregon Survey Research Laboratory, University of Oregon

Total Sample	701	Eligible	511
Total Used	701	Ineligible	44
Total Unused	0	Unknown	146
		Refused	19

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	227	9	16	Left Message for R	0	0
2	Busy	178	1	17	R too ill now	6	1
3	Answering machine	2679	129	18	R too ill ever	0	0
4	Wrong number	23	23	19	R deceased	0	0
5	Disconnected #	17	17	20	Unable to interview ever	2	2
6	Non-working #	2	2	21	R gone survey dates	8	8
7	Non-residential #	0	0	22	Ineligible	0	0
8	Duplicate #	0	0				
9	Fax/Modem	2	2				
10	Language barrier	0	0	25	Partial interview/CB	13	0
11	Not home/CB	600	52	26	Completed interview	405	405
12	Too busy/CB	327	25	27	Phone slam	9	5
13	New #/CB	56	1	28	Initial refusal	34	17
14	R hard to reach/CB	0	0	29	Final refusal	2	2
15		0	0				

Call Efficiency

Total Calls	4590
CASRO Response Rate /Total Attempts Complete/Total Attempts	9.17% 8.82%

Response Rates

Total Sample	701
CASRO Type Response Rate Completed/Attempted Sample	62.75% 57.77%

CASRO Refusal Rate /Total Attempts Refused/Total Attempts	0.82% 0.78%
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CASRO Type Refusal Rate Refused/Attempted Sample	2.94% 2.71%
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Sample Coverage Rate

	79.26%		62.75%
		Response Rate/All Eligible	2.94%
		Refusal Rate/All Eligible	