

UO OFFICE OF PUBLIC SAFETY SURVEY, May 1998

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EXECUTIVE SUMMARY

METHODS

- 1,064 telephone interviews were completed with UO faculty, staff, officers of administration and students in April-May 1998.
- The margin of error for a variable with a 50-50 proportional split is 5.0 percentage points, at the 95% confidence level. This means you can be 95% sure that the true population figure is between 45% and 55% (i.e., $50\% \pm 5$ percentage points).
- The survey response rate was 73% and the refusal rate was 3%.

DEMOGRAPHICS

- 44% of the sample is male (among students 45%, among faculty 59%, among staff 32%).
- 14% is non-white (among students 22%, among faculty 11%, among staff 8%).
- The modal age of students is 20 to 29.
- The modal age group of faculty and staff is 40 to 49.
- Median years in Eugene is: students 8 years, faculty 12 years, staff 20 years.
- Median years worked at UO is: students 2 years, faculty 12 years, staff 11 years.
- 29% of students have a job on campus; another 8% have a job around the edges of campus.
- 50% of the UO community arrives at or departs from campus in the dark "often;" 34% do so "sometimes."

SAFETY ON AND AROUND CAMPUS

- 93% feel "very safe" walking across campus during the day.
- 73% feel "very safe" and 24% feel "somewhat safe" walking around the edges of campus during the day.
- 31% feel "very safe" and 45% feel "somewhat safe" walking across campus at night.
- 11% feel "very safe" and 42% feel "somewhat safe" walking around the edges of campus at night.
- Staff feel least safe: 59% feel unsafe at night around campus edges, compared to faculty 35% and students 39%.
- 68% say safety on campus has "stayed about the same" in the past two years; 16% say "better" and 8% say "worse."
- Women consistently feel less safe, both on and off campus, and both during the day and at night.

CRIME

- 37% have been victims of crime in the Eugene area "ever."
- 14% have been victims of crime on campus "ever."
 - Among these people, in the past two years, 29% report no crime victimization, 49% were victims of one crime, and 21% reported multiple crime victimization.

CRIME (CONTINUED)

- Students are more frequently crime victims than faculty or staff.
- Among students who have ever been a campus crime victim, 83% were victims of one or more campus crimes in the past two years.
- 84% of most recent crimes were property crimes.
- 16% of most recent crimes were personal crimes or a combination of personal/property crimes.
- Non-whites are less likely to have been victimized “ever” than whites, both in the community and on campus.
 - But if they had been victimized “ever” before, non-whites are more likely than whites to have been victimized in the past two years.
 - Non-whites are more likely to be the victims of personal crimes (23% compared to 11% of whites) .
- Student crime victimization happens at night (55%).
- Faculty and staff crime victimization happens during the day: 77% faculty, and 54% staff.
- Non-whites are victimized more than whites during the day and at dusk (69% compared to 55%).
- 59% of property crimes occur during the day, 29% at night.
- 50% of personal crimes and combined personal/property crimes occur at night, 31% during the day.
- 37% of victims did not report the crime to OPS.
- 63% of victims did not report the crime to EPD.
- Students are more likely to report crimes to EPD than faculty or staff.
- Students are less likely to report crimes to OPS than faculty or staff.
- Non-whites are slightly more likely to report crimes to EPD than whites (39% compared to 34%), but less likely to report them to OPS (54% compared to 61%).

OPS SERVICES

- 88% are aware of OPS and the services it provides.
- Faculty and staff use OPS services more than students.
- Students use more LTD buses with UO ID, parking, bicycle registration, and obtaining informal information.
- Faculty and staff use more parking, parking permits, LTD buses, alarms, locking and unlocking buildings, keys, calls for help, car trouble, and patrol officers.
- Staff have more contact with OPS alarms, riding LTD buses, police reports, background checks, the certified drivers list, and the World Wide Web (WWW).
- 17% of staff have used OPS’s WWW site, compared to 2% of students and 4% of faculty.

OPS SATISFACTION AND PERFORMANCE

- 89% are satisfied in their personal experiences with OPS in the last two years.
- 19% say OPS is doing an "excellent" job providing services these days; 63% say "good."
- 25% say OPS is getting better in carrying out its duties; 64% say OPS is staying about the same.
- 23% rate OPS office staff competence as "excellent" and 56% "good."
- 21% rate uniformed public safety officers’ competence as "excellent" and 50% "good."
- Of those who both experienced crimes and reported them to OPS, 42% were “very satisfied” with how OPS handled the situation; 38% were “somewhat satisfied.”
- 25% of non-whites rated the competence of uniformed public safety officers “fair” or “poor,” compared to 14% of whites.