

Teen Driver Licensing Program Survey

Sample and Response Rates Report

December 2004 - March, 2005
Oregon Survey Research Laboratory, University of Oregon

Total Sample	2525	Eligible	1685
Total Used	2525	Ineligible	239
Total Unused	0	Unknown	601
		Refused	274

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	1040	81	16	Left Message for R	1	0
2	Busy	745	24	17	R too ill now	25	6
3	Answering machine	6026	347	18	R too ill ever	1	1
4	Wrong number	32	28	19	R deceased	1	1
5	Disconnected #	77	77	20	Unable to interview ever	1	0
6	Non-working #	11	11	21	R gone survey dates	9	9
7	Non-residential #	9	6	22	Ineligible	47	46
8	Duplicate #	0	0	23	Screening Device/CB	0	3
9	Fax/Modem	28	13	24	Screening Device/Refusal	7	20
10	Language barrier	43	34	25	Partial interview/CB	830	20
11	Not home/CB	1894	124	26	Completed interview	1125	1125
12	Too busy/CB	1254	125	27	Phone slam	594	149
13	New #/CB	27	1	28	Initial refusal	445	127
				29	Final refusal	147	147

Call Efficiency		Response Rates	
Total Calls	14419	Total Sample	2525
CASRO Response Rate /Total Attempts Complete/Total Attempts	9.51% 7.80%	CASRO Type Response Rate Completed/Attempted Sample	50.87% 44.55%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	5.00% 4.11%	CASRO Type Refusal Rate Refused/Attempted Sample	12.39% 10.85%
Sample Coverage Rate	66.77%	Response Rate/All Eligible Refusal Rate/All Eligible	50.87% 12.39%