

Transportation Needs and Issues Survey (draft of 8/10/98)

Note: Words and phrases in all capitals are variable names and interviewer instructions which are not read aloud. All questions are allowed "don't know," "refuse" and "no answer" categories, but these are excluded to save space. Words and phrases in parentheses, as well as probes, are used at the interviewer's discretion. "R" = Respondent to the survey. Statements in italics are for clients.

HELLO1

Hello. This is ____ calling from the University of Oregon Survey Research Laboratory. We are conducting a 20-minute survey for the Oregon Department of Transportation about transportation issues in your area. I want to assure you that I am not selling a thing, and that this survey is completely anonymous and voluntary. Please do not even tell me your name. I need to speak with the adult age 18 and older in your household who most recently had a birthday. Is that you?

1 R ON TELEPHONE

CTRL/END --> SCHEDULE CALLBACK

HELLO2

Do you have any questions about the survey before we begin?

1 NO QUESTIONS OR QUESTIONS ANSWERED, OK TO BEGIN SURVEY
HAS QUESTIONS ---> REFER TO INTERVIEWER INSTRUCTIONS

COOPERAT

We appreciate your cooperation. (I'd like to begin the survey now.)

1 OK

CTRL/END NO

COUNTY

First, what county do you live in?

001 Baker 5	037 Lake 4
003 Benton (W) 2	039 Lane (W) 3
005 Clackamas (W) 1	041 Lincoln 2
007 Clatsop 2	043 Linn (W) 2
009 Columbia 1	045 Malheur 5
011 Coos 3	047 Marion (W) 2
013 Crook 4	049 Morrow - 5
015 Curry 3	051 Multnomah (W) 1
017 Deschutes 4	053 Polk (W)
019 Douglas 3	055 Sherman 4
021 Gilliam 4	057 Tillamook 2
023 Grant 5	059 Umatilla 5
025 Harney 5	061 Union 5
027 Hood River 1	063 Wallowa 5
029 Jackson 3	065 Wasco 4
031 Jefferson 4	067 Washington (W) 1
033 Josephine 3	069 Wheeler 4
035 Klamath 4	071 Yamhill (W) 2

REGION (Re-code from COUNTY)

IF COUNTY EQ 005, 009, 027, 051, 053, 067 REGION EQ 1

IF COUNTY EQ 003, 007, 041, 043, 047, 057, 071 REGION EQ 2

IF COUNTY EQ 011, 015, 019, 029, 033, 039 REGION EQ 3

IF COUNTY EQ 013, 017, 021, 031, 035, 037, 055, 065, 069 REGION EQ 4

IF COUNTY EQ 001, 023, 025, 045, 049, 059, 061, 063 REGION EQ 5

ELSE EQ 9 --> SKIPTO NOQAL

SET QUOTAS TO N=200 EACH FOR REGIONS 1-5. WHEN QUOTAS REACHED, SKIPTO NOQAL.

WILLVALL (Re-code from COUNTY)
IF COUNTY EQ 003, 005, 039, 043, 047, 051, 053, 067 WILLVALL EQ 1
ELSE EQ 2

MAINTAIN

I will begin by asking you some questions about how good a job you think the Oregon Department of Transportation is doing. For each one, please tell me if you think they are doing excellent, good, fair or poor. First, how well you think the transportation department maintains Oregon's highways, bridges and roadside rest areas?

PROBE: Would you say excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR

COMMUNIC

How well does the transportation department communicate with the public about construction projects and road closures?

PROBE: Would you say excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR

EXPAND

(What about/How well does the transportation department do) expanding and improving highways and bridges to meet state residents' needs?

PROBE: Would you say excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR

DMV

(What about the Department of Motor Vehicles/How well does the Department of Motor Vehicles do), in providing drivers licenses and other services?

PROBE: Would you say excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR

PLANNING

(What about/How well does the transportation department do) planning to meet Oregonians' future transportation needs?

PROBE: Would you say excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR

TENYRS

In your opinion, are the Oregon's highways, roads and bridges today better, about the same, or worse than they were about 10 years ago?

- 1 BETTER
- 2 ABOUT THE SAME
- 3 WORSE

COMPARE

How would you compare the overall condition of Oregon's highways, roads and bridges to other states? Would you say Oregon's are better, worse, or about the same?

- 1 BETTER
- 2 WORSE
- 3 ABOUT THE SAME
- 4 IF VOLUNTEERED: NEVER TRAVEL OUT OF STATE

CONGEST

Now I am going to read you some statements about transportation. For each one, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree. The first one is: traffic congestion in my community is a serious problem.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

SAFEBUS

I feel safe using public transit (such as buses) in my community.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

SAFEWALK

I feel safe walking or bicycling in my community.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

EFFTRANS

An good public transportation system is important to business, growth, and economic development in my community.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

FAIRSHAR

My community receives its fair share of state transportation funds for building and maintaining roads and bridges.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

LANDLAW

My community should enforce land use laws that stop new building construction from going beyond certain boundaries.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

PAYMORE

People who choose to travel during rush hours on crowded roads and highways should pay more taxes.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

ODOTSTOP

The Oregon Department of Transportation should give priority to maintaining the roads and bridges we already have instead of building more (roads and bridges).

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

GASTAX1

I would be willing to pay more gasoline tax for highway repair and maintenance.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

GASTAX2

I would be willing to pay more gasoline tax for highway projects that reduce traffic congestion.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

ROADFEE

User fees to travel on roads and highways should be based on how much trucks weigh, so that fees fairly reflect the amount of road damage and other costs that result from heavier truck traffic.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

STUdTIRE

Studded tires should be restricted or banned in order to prevent road damage.

PROBE: Do you strongly agree, somewhat agree, somewhat disagree, or strongly disagree?

- 1 STRONGLY AGREE
- 2 SOMEWHAT AGREE
- 3 SOMEWHAT DISAGREE
- 4 STRONGLY DISAGREE

TRIPCARI

Now I need you to think about your own trips and travel in the past 7 days. How many one-way trips have you made by car, truck or van in the past 7 days?

PROBE: A trip is defined as one-way travel to a place that is three or more blocks away, or more than a five minute walk away.

PROBE: Travel to and from work would be considered two trips.

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS.

ASK ONLY IF TRIPCARI GT 0, ELSE SKIPTO TRIPBUS

TRIPCARI2

On how many of those trips were you the only person in the car, truck or van?

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS.

TRIPBUS

How many one-way trips have you made by bus, dial-a-ride-bus, van service, or taxi in the past 7 days?

PROBE: A trip is defined as one-way travel to a place that is three or more blocks away, or more than a five minute walk away.

PROBE: Travel to and from work would be considered two trips.

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS.

TRIPMAX

(What about/How many one-way trips have you made by) light rail or MAX in the past 7 days?

PROBE: A trip is defined as one-way travel to a place that is three or more blocks away, or more than a five minute walk away.

PROBE: Travel to and from work would be considered two trips.

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS.

TRIPBIKE

How many one-way trips have you made by bicycle in the past 7 days?

PROBE: A trip is defined as one-way travel to a place that is three or more blocks away, or more than a five minute walk away.

PROBE: Travel to and from work would be considered two trips.

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS.

TRIPWALK

(What about/How many one-way trips have you made) walking to a place over three blocks away (in the past 7 days)?

PROBE: A trip is defined as one-way travel to a place that is three or more blocks away, or more than a five minute walk away.

PROBE: Travel to and from work would be considered two trips.

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS.

TRIPTRA1

(What about/How many one-way trips have you made by) train or Amtrak between cities (in the past 7 days)?

PROBE: A trip is defined as one-way travel to a place that is three or more blocks away, or more than a five minute walk away.

PROBE: Travel to and from work would be considered two trips.

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS.

ASK IF TRIPTRA1 EQ 0

TRIPTRA2

What about in the past 4 weeks -- did you make any trips at all by train or Amtrak (in the past 4 weeks)?

1 YES

2 NO

TRIPAIRA

(What about/How many one-way trips have you made by) commercial airline (in the past 7 days)?

PROBE: A trip is defined as one-way travel to a place that is three or more blocks away, or more than a five minute walk away.

PROBE: Travel to and from work would be considered two trips.

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS.

ASK IF TRIPAIRA EQ 0

TRIPAIRB

What about in the past 4 weeks -- did you make any trips at all by commercial airline (in the past 4 weeks)?

1 YES

2 NO

TRIPAIRC

(What about/How many one-way trips have you made by) private or charter airplanes or general aviation (in the past 7 days)?

PROBE: A trip is defined as one-way travel to a place that is three or more blocks away, or more than a five minute walk away.

PROBE: Travel to and from work would be considered two trips.

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS

ASK IF TRIPAIRC EQ 0

TRIPAIRD

What about in the past 4 weeks -- did you make any trips at all by private or charter airline (in the past 4 weeks)?

1 YES

2 NO

ASK ALTRAN QUESTIONS BELOW ONLY IF TRIPCAR2 GT 0.

IMPORT ANSWER TO TRIPCAR2 AT XX POINTS BELOW.

ALTRAN1

A few moments ago you said that you made XX one-way trips in a car, truck or van by yourself last week. How many of those trips (that you made by yourself) could have been made on foot, bicycle or public transportation?

OPEN-ENDED. CODE EXACT NUMBER OF TRIPS

ALTRAN2

How many, if any, of the XX one-way trips (in a car, truck or van) by yourself last week would you have been willing to make on foot, bicycle or public transportation?
OPEN-ENDED. CODE EXACT NUMBER OF TRIPS

ALTRAN3

I am going to read some reasons people give for not using public transportation. For each one, please tell me if it is very important, somewhat important, or not important to you. The first one is, trips on public transportation take much longer than driving my car, truck or van.

PROBE: Is that very important, somewhat important, or not important to you (as a reason for not using public transportation)?

PROBE: Public transportation refers to buses, dial-a-ride-bus, van service, taxi, light rail or MAX.

1 VERY IMPORTANT

2 SOMEWHAT IMPORTANT

3 NOT IMPORTANT

ALTRAN4

(The next one is) Public transportation is not nearby the places I need to start and end my trips.

PROBE: Is that very important, somewhat important, or not important to you (as a reason for not using public transportation)?

PROBE: Public transportation refers to buses, dial-a-ride-bus, van service, taxi, light rail or MAX.

1 VERY IMPORTANT

2 SOMEWHAT IMPORTANT

3 NOT IMPORTANT

ALTRAN5

I usually have things or people with me that are difficult to take on public transportation (such as children, groceries, or work materials).

PROBE: Is that very important, somewhat important, or not important to you (as a reason for not using public transportation)?

PROBE: Public transportation refers to buses, dial-a-ride-bus, van service, taxi, light rail or MAX.

1 VERY IMPORTANT

2 SOMEWHAT IMPORTANT

3 NOT IMPORTANT

ALTRAN6

(It/Public transportation) does not run at the times of day I need.

PROBE: Is that very important, somewhat important, or not important to you (as a reason for not using public transportation)?

PROBE: Public transportation refers to buses, dial-a-ride-bus, van service, taxi, light rail or MAX.

1 VERY IMPORTANT

2 SOMEWHAT IMPORTANT

3 NOT IMPORTANT

ALTRAN7

Is there any other reason you do not use public transportation?

IF YES: What (is that)?

OPEN-ENDED

ALTRAN8

Which of the reasons we have just talked about is most important to you for not using public transportation?

PROBE FROM LIST: Is it because public transportation ...

1 TAKES MUCH LONGER

2 IS NOT NEARBY

3 IS TOO DIFFICULT WITH THE THINGS OR PEOPLE WITH ME
4 DOES NOT RUN AT THE TIMES OF DAY I NEED IT
5 OTHER (RECALL FROM ALTRAN7)

ALTRAN9

What could a public transportation system do to get you to use it (more often)?

PROBE: What could be done to get you to drive your car, truck or van less and use public transportation more often?

PROBE: What else (could be done)?

OPEN-ENDED. PROBE FOR TWO COMMENTS.

ALTRAN10

If for some reason everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent, would you, use public transportation more?

1 YES

2 NO

ALTRAN11

Would you ride a bicycle more (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

1 YES

2 NO

ALTRAN12

Would you ride a walk more (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

1 YES

2 NO

ALTRAN13

(Would you) share rides with neighbors, friends and relatives (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

1 YES

2 NO

ALTRAN14

(Would you) telecommute to work or volunteer activities (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

PROBE: Telecommuting involves using a computer, modem, telephone or fax machine to communicate between home and work.

PROBE: If you had (this equipment/a computer, modem, or fax) at home, would you telecommute for your job or volunteer activities?

1 YES

2 NO

3 IF VOLUNTEERED: NOT EMPLOYED

IF ALTRAN14 EQ 3, AUTOMATICALLY CODE ALTRAN15 AS 3 AND GO TO ALTRAN16

ALTRAN15

(Would you) switch to a four day work week (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

1 YES

2 NO

3 IF VOLUNTEERED: NOT EMPLOYED

ALTRAN16

(Would you) shop by computer (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

1 YES

2 NO

3 IF VOLUNTEERED: NO, DO NOT HAVE COMPUTER EQUIPMENT

ALTRAN17

(Would you) make fewer or shorter trips (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

1 YES

2 NO

ALTRAN18

(Would you) combine more trips (such as picking up groceries on the way home from an appointment) (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

1 YES

2 NO

ALTRAN19

(Would you) share rides with neighbors, friends and relatives (if everyone in Oregon had to reduce the number of miles they travel by car, truck or van by 20 percent)?

1 YES

2 NO

ALTRAN20

Is there anything else you would do?

IF YES, PROBE: What (is that)?

OPEN-ENDED.

GASTAX3

You now pay 24 cents per gallon in state gasoline tax. For the average Oregon household [*for Oregon adult?*] this is about \$14 per month. The money collected through state gasoline taxes and motor vehicle registration fees goes to build and maintain highways, streets, roads, [*bridges?*] and roadside rest areas. . Compared to other services you pay for, such as your electricity, water, telephone, and garbage collection, do you feel you get good value for your money for this gasoline tax?

1 YES

2 IF VOLUNTEERED: QUALIFIED YES

3 NO

4 IF VOLUNTEERED: DON'T EVER DRIVE, BUY GAS, OR PAY THE TAX.)

EMPLOYED

Now I need to ask you about work-related travel. Last week, did you have a job for pay, either full-time or part-time?

NOTE: INCLUDE ANY JOB FROM WHICH R WAS TEMPORARILY ABSENT (E.G., VACATION, ILLNESS). INCLUDE ACTIVE DUTY IN THE ARMED FORCES, DELIVERING NEWSPAPERS, AND WORK WITH EXPECTATION OF FUTURE PAY).

EXCLUDE VOLUNTEER WORK, HOUSE WORK, AND SCHOOL WORK

1 YES

2 NO (INCLUDE RETIRED, DISABLED, LOOKING FOR WORK) -->MILES

EMPTRAN1

How did you usually get to work last week?

1 Car, truck or van --->SKIPTO EMPTRAN3

2 Bus, streetcar

- 3 Light rail or MAX
- 4 Taxi
- 5 Motorcycle --> SKIPTO MILES
- 6 Bicycle
- 7 Walk
- 8 Worked at home or telecommute--> SKIPTO MILES
- 9 Equal combination of modes
- 10 Other

EMPTRAN2

Did you have access to a car, truck or van that you could have driven to work last week?

- 1. YES --> SKIPTO MILES
- 2. NO --> SKIPTO MILES

EMPTRAN3

How many people usually rode in the car, truck or van you took to work last week, including yourself?

OPEN-ENDED. ENTER EXACT NUMBER.

IF EMPTRAN3 EQ 0, SKIPTO MILES

EMPTRAN4

Were the people in the car with you usually children on their way to somewhere else, an adult related to you (such as your (spouse/wife/husband)), or an unrelated adult?

- 1 CHILDREN
- 2 ADULT RELATIVE
- 3 ADULT NON-RELATIVE
- 4 OTHER

MILES

How many miles did you drive by personal vehicle yesterday? (*Question purpose unclear; see below.*)

OR For how many miles were you a driver or passenger in a car, truck or van yesterday?

PROBE: To the best of your knowledge (how many miles did you drive by personal vehicle yesterday)?

OPEN-ENDED. ENTER EXACT NUMBER.

EMPOPT1

Some employers offer employees options and incentives that are meant to reduce travel and traffic congestion. As I read a list of these, please tell me if any are available to you where you work. Can you work at home one or more days a week?

- 1 YES
- 2 NO --> SKIPTO EMPOPT2

EMPOPT1A

Do you ever do this?

- 1 YES
- 2 NO

EMPOPT2

Can you work four ten-hour days instead of the usual five eight-hour days?

- 1 YES
- 2 NO --> SKIPTO EMPOPT3
- 3 IF VOLUNTEERED: R WORKS PART-TIME--> SKIPTO EMPOPT3

EMPTOP2A

Do you ever do this?

- 1 YES
- 2 NO

EMPOPT3

Can you go to work late and leave late, or go to work early and leave early, in order to avoid peak traffic?

PROBE: Is flex-time available to you in your job?

1 YES

2 NO--> SKIPTO EMPOPT4

EMPTOP3A

Do you ever do this?

1 YES

2 NO

EMPOPT4

Does your employer offer carpooling incentives (such as more convenient or free parking)?

1 YES

2 NO--> SKIPTO EMPOPT4

EMPTOP4A

Do you ever carpool?

1 YES

2 NO

EMPOPT5

Does your employer offer incentives to use public transportation, such as free or discounted bus passes?

1 YES

2 NO--> SKIPTO EMPOPT6

EMPTOP5A

Do you ever use the incentives?

1 YES

2 NO

EMPOPT6

Does your employer offer anything else to help reduce travel and traffic congestion?

1 YES

2 NO --> SKIPTO XXX

EMPOPT6A

What is that?

PROBE: What else does your employer offer anything else to help reduce travel and traffic congestion?

OPEN-ENDED.

EMPTOP6B

Do you ever (use it/do it)?

1 YES

2 NO

OPIN1

Now I need your opinion on where Oregon resources and money should be spent. For each statement I read, please tell me if you personally think it is very important, somewhat important, not very important, or not at all important (for spending state resources and money). The first one is local public transportation service in cities.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT

2 SOMEWHAT IMPORTANT

3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

OPIN2

What about *[public?]* bus services between cities?

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

OPIN3

Adding sidewalks and bike paths to existing streets.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

MOSTIMP1

Which one of the three I just mentioned do you think is most important for state resources and money?

PROBE FROM LIST

1 LOCAL PUBLIC TRANSPORTATION
2 BUS SERVICES BETWEEN CITIES
3 SIDEWALKS AND BIKE PATHS

OPIN4

Amtrak rail passenger service between cities.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

OPIN5

Maintaining the highways, roads and bridges Oregon has now.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

OPIN6

Expanding and improving highways, roads and bridges.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

OPIN7

Reducing traffic congestion.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

MOSTIMP2

Which one of the four I just read do you think is most important for state resources and money?

PROBE FROM LIST

- 1 AMTRAK RAIL SERVICE
- 2 MAINTAINING HIGHWAYS, ROADS AND BRIDGES
- 3 EXPANDING AND IMPROVING HIGHWAYS, ROADS AND BRIDGES
- 4 TRAFFIC CONGESTION

OPIN8

Education for children.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

OPIN9

Health insurance or low cost health care services.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

OPIN10

Transportation service for the elderly and disadvantaged.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

OPIN11

Job training and placement for unemployed people.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

MOSTIMP3

Which one of the four I just read do you think is most important for state resources and money?

PROBE FROM LIST

- 1 EDUCATION FOR CHILDREN
- 2 HEALTH INSURANCE AND LOW COST CARE
- 3 TRANSPORTATION FOR ELDERLY AND DISADVANTAGED
- 4 JOB TRAINING AND PLACEMENT

OPIN12

Moving cargo and shipments efficiently.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

OPIN13

Maintaining marine channels and sea ports.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

OPIN14

Improving access to airports.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

MOSTIMP4

Which one of the three I just read do you think is most important for state resources and money?

PROBE FROM LIST

- 1 MOVING FREIGHT
- 2 MARINE CHANNELS AND SEA PORTS
- 3 ACCESS TO AIRPORTS

OPIN15

Protecting fish and wildlife habitat.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

OPIN16

Conserving and protecting clean air and water.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT

3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

OPIN17

Discouraging urban sprawl.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

MOSTIMP5

Which one of the three I just read do you think is most important for state resources and money?

PROBE FROM LIST

1 FISH AND WILDLIFE HABITAT
2 CLEAN AIR AND WATER
3 URBAN SPRAWL

OPIN18

Imposing penalties for bad drivers.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

OPIN19

Enforcing traffic laws.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

OPIN20

Police protecting citizens from crime.

PROBE: Do you think this issue is very important, somewhat important, not very important, or not at all important for spending state resources and money?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

MOSTIMP6

Which one of the three I just read do you think is most important for state resources and money?

PROBE FROM LIST

1 PENALTIES FOR BAD DRIVERS
2 TRAFFIC LAWS
3 PROTECTING CITIZENS

MOSTIMP7

You have said that the following six issues were most important for state resources and money:

IMPORT ANSWERS FROM MOSTIMP1, MOSTIMP2, MOSTIMP3, MOSTIMP4, MOSTIMP5, MOSTIMP6.

Which *one* of those is your personal highest priority?

- 1 LOCAL PUBLIC TRANSPORTATION
- 2 BUS SERVICES BETWEEN CITIES
- 3 SIDEWALKS AND BIKE PATHS
- 4 AMTRAK RAIL SERVICE
- 5 MAINTAINING HIGHWAYS, ROADS AND BRIDGES
- 6 EXPANDING AND IMPROVING HIGHWAYS, ROADS AND BRIDGES
- 7 TRAFFIC CONGESTION
- 8 EDUCATION FOR CHILDREN
- 9 HEALTH INSURANCE AND LOW COST CARE
- 10 TRANSPORTATION FOR ELDERLY AND DISADVANTAGED
- 11 JOB TRAINING AND PLACEMENT
- 12 MOVING FREIGHT
- 13 MARINE CHANNELS AND SEA PORTS
- 14 ACCESS TO AIRPORTS
- 15 FISH AND WILDLIFE HABITAT
- 16 CLEAN AIR AND WATER
- 17 URBAN SPRAWL
- 18 PENALTIES FOR BAD DRIVERS
- 19 TRAFFIC LAWS
- 20 PROTECTING CITIZENS

DEV0

A number of planners and community leaders in Oregon are interested in changing how cities are developed. They would like to see higher population densities, more mixing of residential uses, more street connections and fewer dead-end or cul-de-sac streets, narrower streets to slow traffic, and more sidewalks and bikeways. This land use pattern would make cities more compact, would locate people nearer services and work, and would make walking, bicycling and the use of public transit more convenient. It would also reduce the percentage of people living in single-family homes, reduce the size of yards, and make car travel less convenient.

I am going to read you a list of terms that might be used to describe one of these new urban communities. As I read each one, please tell me how you think the term applies. For example, if I say cheerful, tell me whether you think new, high-density urban communities will be very cheerful, somewhat cheerful, or not cheerful.

PRESS ANY KEY TO CONTINUE

DEV1

Let's begin with "safe." Do you expect new, high-density communities to be very safe, somewhat safe, or not safe?

- 1 VERY
- 2 SOMEWHAT
- 3 NOT

DEV2

What about clean?

PROBE: (Do you expect new, high-density communities to be) very clean, somewhat clean, or not clean?

- 1 VERY
- 2 SOMEWHAT
- 3 NOT

DEV3

What about quiet?

PROBE: (Do you expect new, high-density communities to be) very quiet, somewhat quiet, or not quiet?

- 1 VERY
- 2 SOMEWHAT
- 3 NOT

DEV4

What about convenient?

PROBE: (Do you expect new, high-density communities to be) very convenient, somewhat convenient, or not convenient?

1 VERY

2 SOMEWHAT

3 NOT

DEV5

What about private?

PROBE: (Do you expect new, high-density communities to be) very private, somewhat private, or not private?

1 VERY

2 SOMEWHAT

3 NOT

DEV6

What about friendly to children?

PROBE: (Do you expect new, high-density communities to be) very friendly to children, somewhat friendly to children, or not friendly to children?

1 VERY

2 SOMEWHAT

3 NOT

DEV7

What about stimulating?

PROBE: (Do you expect new, high-density communities to be) very stimulating, somewhat stimulating, or not stimulating?

1 VERY

2 SOMEWHAT

3 NOT

DEV8

What about healthy?

PROBE: (Do you expect new, high-density communities to be) very healthy, somewhat healthy, or not healthy?

1 VERY

2 SOMEWHAT

3 NOT

DEV9

What about comfortable?

PROBE: (Do you expect new, high-density communities to be) very comfortable, somewhat comfortable, or not comfortable?

1 VERY

2 SOMEWHAT

3 NOT

DEV10

What about friendly to elderly people?

PROBE: (Do you expect new, high-density communities to be) very friendly to elderly people, somewhat friendly to elderly people, or not friendly to elderly people?

1 VERY

2 SOMEWHAT

3 NOT

DEV11

What about exciting?

PROBE: (Do you expect new, high-density communities to be) very exciting, somewhat exciting, or not exciting?

1 VERY

2 SOMEWHAT

3 NOT

DEV12

What about friendly to the environment?

PROBE: (Do you expect new, high-density communities to be) very friendly to the environment, somewhat friendly to the environment, or not friendly to the environment?

1 VERY

2 SOMEWHAT

3 NOT

DEV13

In general, how would you personally feel about living in one of these new urban communities -- very positive, somewhat positive, somewhat negative, or very negative?

1 VERY POSITIVE

2 SOMEWHAT POSITIVE

3 SOMEWHAT NEGATIVE

4 VERY NEGATIVE

LICENSE

Do you have a valid Oregon driver's license now?

1 YES -- > SKIPTO DMV1

2 NO

DMV0

Have you ever had a driver's license in Oregon, or have you had contact with the Oregon Department of Motor Vehicles?

1 YES

2 NO-- > SKIPTO NEWSERV1

DMV1

The next group of questions is about services from the Oregon Department of Motor Vehicles. Do you think they should make it possible for you to conduct more business by telephone?

1 YES

2 NO

DMV2

(Do you think (they/the DMV/ the Oregon Department of Motor Vehicles) should) make it possible to for you to conduct some business by computer or through the internet?

1 YES

2 NO

DMV3

(Do you think (they/the DMV/ the Oregon Department of Motor Vehicles) should) make it easier for you to conduct more business by mail?

1 YES

2 NO

DMV4

(Do you think (they/the DMV/ the Oregon Department of Motor Vehicles) should) allow private businesses to issue registration stickers and collect registration fees?

1 YES
2 NO

DMV5

(Do you think (they/the DMV/ the Oregon Department of Motor Vehicles) should) allow private companies to conduct driver licensing tests?

1 YES
2 NO

DMV6

(Do you think (they/the DMV/ the Oregon Department of Motor Vehicles) should) do more to keep problem drivers off the road?

1 YES
2 NO

DMV7

(Do you think (they/the DMV/ the Oregon Department of Motor Vehicles) should) do more to increase public awareness of traffic safety?

1 YES
2 NO

DMV8

(Do you think (they/the DMV/ the Oregon Department of Motor Vehicles) should) do more to protect your interests when you purchase a vehicle?

1 YES
2 NO

DMV9

(Do you think (they/the DMV/ the Oregon Department of Motor Vehicles) should) do more to protect you from drivers who are uninsured?

1 YES
2 NO

NEWSERV1

The Oregon Department of Transportation is thinking about a number of new ways to deliver travel information to road users. These services would give information about traffic conditions, weather conditions, road construction and road closures. Please tell us whether you think these services should be provided. (The first one is) Electronic signs or reader boards along the highway to display information.

PROBE: Do you think this new service should be provided?

1 YES
2 NO

NEWSERV2

Radio broadcasts.

PROBE: Do you think this new service should be provided?

1 YES
2 NO

NEWSERV3

Information centers at parks and rest areas.

PROBE: Do you think the Oregon Department of Transportation should provide this new service?

1 YES
2 NO

NEWSERV4

Information centers at parks and rest areas.

PROBE: Do you think the Oregon Department of Transportation should provide this new service?

1 YES

2 NO

NEWSERV5

Video cameras on the internet.

PROBE: Do you think the Oregon Department of Transportation should provide this new service?

1 YES

2 NO

NEWSERV6

A free telephone number to call for information.

PROBE: Do you think the Oregon Department of Transportation should provide this new service?

1 YES

2 NO

NEWSERV7

A cable TV channel.

PROBE: Do you think the Oregon Department of Transportation should provide this new service?

1 YES

2 NO

NEWSERV8

A special, inexpensive gadget to go in cars, trucks and vans.

PROBE: Do you think the Oregon Department of Transportation should provide this new service?

1 YES

2 NO

NEWSERV9

[Does anyone know what "Comet" is?]

"Comet" incident response vehicles to respond to emergencies, help stalled motorists, and clear road obstructions.

PROBE: Do you think the Oregon Department of Transportation should provide this new service?

1 YES

2 NO

GOODJOB

Overall, how good a job do you think the Oregon Department of Transportation is doing -- excellent, good, fair or poor?

PROBE: Would you say excellent, good, fair, or poor?

1 EXCELLENT

2 GOOD

3 FAIR

4 POOR

AGE

I need to end the survey with a few questions about you. First, how old are you?

OPEN-ENDED, ENTER EXACT AGE

NUMADULT

Not including yourself, how many other adults age 16 or older live in your household?

OPEN-ENDED, ENTER EXACT NUMBER, 0 - 19

HISPANIC

Are you of Hispanic or Latino descent?

1 YES

2 NO

RACE

What is your race?

PROBE FROM LIST: Are you...

- 1 WHITE/CAUCASIAN
- 2 BLACK/AFRICAN AMERICAN
- 3 ASIAN/PACIFIC ISLANDER
- 4 AMERICAN INDIAN
- 5 ALASKA NATIVE (ESKIMO, ALEUT, INUIT)
- 6 (IF VOLUNTEERED) MIXED RACE

NUMVEHIC

How many motor vehicles, such as cars, light trucks and motorcycles, are available for members of your household to drive?

NOTE: ONLY INCLUDE VEHICLES WHICH OPERATE OPEN-ENDED, ENTER EXACT NUMBER

BUSSTOP

(To the best of your knowledge,) how many blocks do you live from the nearest bus stop?

OPEN-ENDED, ENTER EXACT NUMBER, 0 - 96

NOTE: 1 MILE = 12 BLOCKS

96 96 BLOCKS, 8 MILES OR MORE

URB_RUR

Which of the following best describes the area in which you live?

PROBE FROM LIST:

- 1 A LARGE CITY OR METROPOLITAN AREA
- 2 THE SUBURB OF A LARGE CITY OR METROPOLITAN AREA
- 3 A MEDIUM SIZED CITY OR METROPOLITAN AREA
- 4 THE SUBURB OF A MEDIUM SIZED CITY OR METROPOLITAN AREA
- 5 A SMALL CITY OR SUBURB
- 6 A SMALL TOWN
- 7 A RURAL AREA

INCOME4

Is your total annual household income, from all sources, before taxes, over or under \$35,000?

PROBE: Include money from jobs (wages, salary, tips, bonuses), interest, dividends, child support, alimony, welfare, social security, disability and retirement payments, net income from a business, farm or rent, or any other money income received by members of your family. Do not include lump-sum payments, such as money from an inheritance or sale of a home.

1 OVER \$35,000 ---> SKIPTO INCOME3

2 UNDER \$35,000

INCOME2

Is it over or under \$25,000?

PROBE: Is your total annual household income, from all sources, before taxes, over or under \$25,000?

1 OVER \$25,000 ---> SKIPTO ZIPCODE

2 UNDER \$25,000

INCOME1

Is it over or under \$15,000?

1 OVER \$15,000---> SKIPTO ZIPCODE

2 UNDER \$15,000---> SKIPTO ZIPCODE

INCOME3

Is it over or under \$50,000?

1 OVER \$50,000

2 UNDER \$50,000---> SKIPTO ZIPCODE

INCOME5

Is it over or under \$75,000

1 OVER \$75,000

2 UNDER \$75,000

INCOME RECODE

IF INCOME1 EQ 2, INCOME EQ 1 (Under \$15,000)

IF INCOME1 EQ 1, INCOME EQ 2 \$15,000 to \$24,999

IF INCOME2 EQ 2, INCOME EQ 3 \$25,000 to \$34,999

IF INCOME3 EQ 2, INCOME EQ 4 \$35,000 to \$49,999

IF INCOME5 EQ 2, INCOME EQ 5 \$50,000 to \$74,999

IF INCOME5 EQ 1, INCOME EQ 6 \$75,000 or over

ZIPCODE

What is your zip code?

OPEN-ENDED, ENTER EXACT FIVE DIGITS

ODOTEMP

Do you or does anyone in your household work for the Oregon Department of Transportation?

1 YES

2 NO

ENDING

That is the end of the survey. On behalf of the Oregon Department of Transportation, we thank you sincerely for your time and opinions on these questions.

NOQAL

I'm sorry - we have already completed as many interviews as we need in your region of Oregon. Thank you for your cooperation. Good-bye.