

Oregon Department of Transportation Tri-Met Survey

Sample and Response Rate Report

July, 2000

Oregon Survey Research Laboratory, University of Oregon

Total Sample	2500	Eligible	744
Total Used	2500	Ineligible	1288
Total Unused	0	Unknown	468
		Refused	50

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	3991	189				
2	Busy	1205	20	17	R too ill now	25	3
3	Answering machine	4357	168	18	R too ill ever	3	3
5	Disconnected #	606	606	20	Unable to interview ever	3	3
6	Non-working #	68	68	21	R gone survey dates	3	3
7	Non-residential #	374	374	22	Ineligible	11	11
8	Duplicate #	0	0				
9	Fax/Modem	198	198				
10	Language barrier	34	31	25	Partial interview/CB	45	0
11	Not home/CB	367	29	26	Completed interview	615	615
12	Too busy/CB	563	41	27	Phone slam	361	88
				28	Initial refusal	207	42
				29	Final refusal	8	8

Call Efficiency		Response Rates	
Total Calls	13044	Total Sample	2500
CASRO Response Rate /Total Attempts Complete/Total Attempts	8.23% 4.71%	CASRO Type Response Rate Completed/Attempted Sample	67.19% 24.60%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	2.88% 1.65%	CASRO Type Refusal Rate Refused/Attempted Sample	5.46% 2.00%
Sample Coverage Rate	82.66%	Response Rate/All Eligible Refusal Rate/All Eligible	67.19% 5.46%