

**ODOT Tripcheck.com Survey II
Ci3 Instrument**

CATION
REVIEW CtrlR
SQN Right

Q:VISIT3
T:

How often do you typically visit TripCheck?
(If it varies, please think about the past month.)

- 1 Five or more times per week
- 2 Three or four times per week
- 3 Once or twice per week
- 4 Three or four times per month
- 5 Once a month or less
- 6 Other - Please specify:
- 9 No Answer Selected

I:
Key 1-6,9
qal noqal

Q:FEAT01
T:

What TripCheck features do you use regularly?

- 1 Camera views
- 9 No Answer

I: Key 1,9

Q:FEAT02
T:

What TripCheck features do you use regularly?

- 1 Incident reports (traffic delays, accidents, etc.)
- 9 No Answer

I: Key 1,9

Q:FEAT03
T:

What TripCheck features do you use regularly?

- 1 Road conditions and construction information
- 9 No Answer

I: Key 1,9

Q:FEAT04

T:

What TripCheck features do you use regularly?

1 Weather reports

9 No Answer

I: Key 1,9

Q:FEAT05

T:

What TripCheck features do you use regularly?

1 Commercial trucking

9 No Answer

I: Key 1,9

Q:FEATR01

T:

For those features that you use, how do you rate the quality of information TripCheck supplies?

Camera views

1 Excellent

2 Very Good

3 Good

4 Fair

5 Poor

9 No Answer

I: Key 1-5,9

Q:FEATR02

T:

For those features that you use, how do you rate the quality of information TripCheck supplies?

Incident reports (traffic delays, accidents, etc.)

1 Excellent

2 Very Good

3 Good

4 Fair

5 Poor

9 No Answer

I: Key 1-5,9

Q:FEATR03

T:

For those features that you use, how do you rate the quality of information TripCheck supplies?

Road conditions and construction information

- 1 Excellent
- 2 Very Good
- 3 Good
- 4 Fair
- 5 Poor
- 9 No Answer

I: Key 1-5,9

Q:FEATR04

T:

For those features that you use, how do you rate the quality of information TripCheck supplies?

Weather reports

- 1 Excellent
- 2 Very Good
- 3 Good
- 4 Fair
- 5 Poor
- 9 No Answer

I: Key 1-5,9

Q:FEATR05

T:

For those features that you use, how do you rate the quality of information TripCheck supplies?

Commercial trucking

- 1 Excellent
- 2 Very Good
- 3 Good
- 4 Fair
- 5 Poor
- 9 No Answer

I: Key 1-5,9

Q:FIND1

T:

How often have you been able to find the information you need on TripCheck?

- 1 Always
- 2 Usually
- 3 Sometimes
- 4 Rarely
- 5 Never
- 9 No Answer

I: Key 1-5,9

Q:RCPHONE

T:

Have you ever called ODOT's Road Condition telephone system (800 977-ODOT)?

1 Yes

2 No

9 No Answer

I: Key 1-2,9

Q:RCPHONE2

T:

Have you ever called, seen, or heard of dialing 511 for road conditions?

1 Yes

2 No

9 No Answer

I: Key 1-2,9

Q:PLAN

T:

Today, did you visit TripCheck to plan a trip of any type, whether a short commute or a long vacation?

1 Yes

2 No

9 No Answer

I: Key 1-2,9

Q:PLAN1

T:

What type of trip did you visit TripCheck to plan for?

Please select the one category that most closely matches your trip.

1 Work-related trip, less than 60 miles

2 Work-related trip, more than 60 miles

3 Recreation- or sport-related trip, e.g., to attend an event, ski, hike, hunt, etc.

6 Other - Please specify:

9 No Answer

I: Key 1-3,6,9

Q:PLAN2

T:

Is your destination in Oregon, or will you travel through Oregon on your way to another destination?

1 Destination in Oregon

- 2 Traveling through Oregon
- 3 Both
- 9 No Answer Selected

I: Key 1-3,9

Q:PLAN3

T:

For the trip you are planning, what mode of transportation will you use?

- 1 Personal vehicle
- 2 Commercial truck, e.g., commercially licensed semi
- 3 Company car, truck, van, or motorcycle (except semi's)
- 4 Bus
- 5 Train
- 6 Air
- 7 Air and rental car
- 8 Other combination of above, please specify:
- 9 No Answer

I: Key 1-9

Q:PLAN61

T:

Please tell us what types of trip planning systems you prefer to see on TripCheck, which are just OK and which types you actively dislike.
Please select one button for each line.

Maps organized section by section, like TripCheck now

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: Key 1-3,9

Q:PLAN62

T:

Please tell us what types of trip planning systems you prefer to see on TripCheck, which are just OK and which types you actively dislike.
Please select one button for each line.

Maps organized city by city (For example Salem to Bend)

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: Key 1-3,9

Q:PLAN63

T:

Please tell us what types of trip planning systems you prefer to see on TripCheck, which are just OK and which types you actively dislike.
Please select one button for each line.

Maps organized by major highways

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: Key 1-3,9

Q:PLAN64

T:

Please tell us what types of trip planning systems you prefer to see on TripCheck, which are just OK and which types you actively dislike.
Please select one button for each line.

Most scenic routes

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: Key 1-3,9

Q:PLAN65

T:

Please tell us what types of trip planning systems you prefer to see on TripCheck, which are just OK and which types you actively dislike.
Please select one button for each line.

Routes with shortest distance

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: Key 1-3,9

Q:PLAN66

T:

Please tell us what types of trip planning systems you prefer to see on TripCheck, which are just OK and which types you actively dislike.
Please select one button for each line.

Routes with least delays

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: Key 1-3,9

Q:ROADCON1

T:

Did you sign on to TripCheck today partly to find information about road conditions for your trip?

- 1 Yes
- 2 No
- 9 No Answer

I: Key 1-2,9

Q:ROADCON2

T:

In previous visits have you found the road condition information you needed?

- 1 Yes
- 2 No
- 9 No Answer

I: Key 1-2,9

Q:ROADCON5

T:

Is TripCheck your primary source of information for road conditions?

- 1 Yes
- 2 No
- 9 No Answer

I: key 1-2,9

Q:ROADCON6

T:

What is your primary source for road condition information?

- 1 Radio

- 2 Television
- 3 Other web sites
- 4 Other - Please specify media type and name:
- 9 No Answer

I: key 1-4,9

Q:TRPCHA

T:

Will you change your travel plans based on road condition information you found on TripCheck?

- 1 Yes, or probably
- 2 Maybe, not sure yet
- 3 No
- 9 No Answer

I: key 1-3,9

Q:TRPCHA11

T:

How will you most likely change your travel plans?
Will you change your trip route?

- 1 Yes
- 2 Maybe
- 3 No
- 9 No Answer

I: key 1-3,9

Q:TRPCHA12

T:

How will you most likely change your travel plans?
Will you travel by air, train or bus instead of your personal/work vehicle?

- 1 Yes
- 2 Maybe
- 3 No
- 9 No Answer

I: key 1-3,9

Q:TRPCHA13

T:

How will you most likely change your travel plans?
Will you ask someone else to drive?

- 1 Yes
- 2 Maybe
- 3 No
- 9 No Answer

I: key 1-3,9

Q:TRPCHA14

T:

How will you most likely change your travel plans?
Will you change the time of day you travel?

- 1 Yes
- 2 Maybe
- 3 No
- 9 No Answer

I: key 1-3,9

Q:TRPCHA15

T:

How will you most likely change your travel plans?
Will you change the date you travel?

- 1 Yes
- 2 Maybe
- 3 No
- 9 No Answer

I: key 1-3,9

Q:TRPCHA16

T:

How will you most likely change your travel plans?
Will you cancel your trip?

- 1 Yes
- 2 Maybe
- 3 No
- 9 No Answer

I: key 1-3,9

Q:PUBTRAN

T:

Have you ever used TripCheck to get information about public transportation, such as bus and train routes or schedules?

- 1 Yes
- 2 No
- 9 No Answer

I: Key 1-2,9

Q:PUBTRAN3

T:

How often do you use TripCheck to get information about any type of public transportation?
If it varies, please think about the past month.

- 1 Five or more times per week
- 2 Three or four times per week
- 3 Once or twice per week
- 4 Three or four times per month
- 5 Once a month or less
- 6 Other - Please specify:
- 9 No Answer

I: key 1-6,9

Q:PUBTRAN4

T:

How often have you been able to find the information you needed about public transportation?

- 1 Always
- 2 Usually
- 3 Sometimes
- 4 Rarely
- 5 Never
- 9 No Answer

I: key 1-5,9

Q:PUBTRAN7

T:

How accurate is the public transportation information you find on TripCheck?

- 1 Very accurate
- 2 Somewhat accurate
- 3 Not very accurate
- 4 Not at all accurate
- 9 No Answer

I: key 1-4,9

Q:CONGMAP1

T:

ODOT is in the process of upgrading and enhancing TripCheck and needs your help in deciding which new features the public would value most. Please examine each feature following and provide your opinion.
Would you use such a congestion map for the Portland metro area on TripCheck?

- 1 Yes
- 2 No
- 9 No Answer

I: key 1-2,9

Q:CONGMAP2

T:

How important would such a congestion map be to you?

- 1 Very important
- 2 Somewhat important
- 3 Not very important
- 4 Not at all important
- 9 No Answer

I: key 1-4,9

Q:RCM1

T:

Would you use information formatted for delivery to cell phones and PDA's from TripCheck?

- 1 Yes
- 2 No
- 9 No Answer

I: key 1-2,9

Q:RCM2

T:

How important would such information delivered via cell phone or PDA be to you?

- 1 Very important
- 2 Somewhat important
- 3 Not very important
- 4 Not at all important
- 9 No Answer

I: key 1-4,9

Q:RCM31

T:

How would you prefer to see TripCheck information delivered to cell phone or PDA presented?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

routes you travel most often

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:RCM32

T:

How would you prefer to see TripCheck information delivered to cell phone or PDA presented?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

routes with most incidents

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:RCM33

T:

How would you prefer to see TripCheck information delivered to cell phone or PDA presented?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

state section, like TripCheck now

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:RCM34

T:

How would you prefer to see TripCheck information delivered to cell phone or PDA presented?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

city by city (For example Salem to Bend)

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:RCM35

T:

How would you prefer to see TripCheck information delivered to cell phone or PDA presented?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

major highways

- 1 Prefer

- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:TRUCK1

T:

Would you use the trucking information described below on TripCheck?

Information formatted for trucking interests.

Road conditions, bridge restrictions, and weather information organized by route, severity, and / or traveling direction.

- 1 Yes
- 2 No
- 9 No Answer

I: key 1-2,9

Q:TRUCK2

T:

How important would such trucker information be to you?

- 1 Very important
- 2 Somewhat important
- 3 Not very important
- 4 Not at all important
- 9 No Answer

I: key 1-4,9

Q:TRUCK31

T:

How would you prefer to see trucker information presented on TripCheck?

Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Trucker information organized by...

...routes with least road construction

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:TRUCK32

T:

How would you prefer to see trucker information presented on TripCheck?

Please indicate below which options you prefer, which are just OK and which types you actively dislike.
Trucker information organized by...

...routes with shortest distance

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:TRUCK33

T:

How would you prefer to see trucker information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.
Trucker information organized by...

...routes with shortest time

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:TRUCK34

T:

How would you prefer to see trucker information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.
Trucker information organized by...

...state section, like TripCheck now

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:TRUCK35

T:

How would you prefer to see trucker information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.
Trucker information organized by...

...city by city (For example Salem to Bend)

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:TRUCK36

T:

How would you prefer to see trucker information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.
Trucker information organized by...

...major highways

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:CS1

T:

Would you use commercial services information on TripCheck (e.g., restaurants, hotels and gas stations)?

- 1 Yes
- 2 No
- 9 No Answer

I: key 1-2,9

Q:CS2

T:

How important would such information about commercial services be to you?

- 1 Very important
- 2 Somewhat important
- 3 Not very important
- 4 Not at all important
- 9 No Answer

I: key 1-4,9

Q:CS31

T:

How would you prefer to see commercial services information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Commercial services information organized by...

...service type (e.g. gas, food, lodging)

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:CS32

T:

How would you prefer to see commercial services information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Commercial services information organized by...

...exit number (e.g., I-5, Market St. #256)

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:CS33

T:

How would you prefer to see commercial services information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Commercial services information organized by...

...state section, like TripCheck now

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:CS34

T:

How would you prefer to see commercial services information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Commercial services information organized by...

...route

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:CS35

T:

How would you prefer to see commercial services information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Commercial services information organized by...

...major highways

- 1 Prefer
- 2 OK
- 3 Dislike
- 9 No Answer

I: key 1-3,9

Q:TD1

T:

Would you use information on roadside tourist attractions if it were on TripCheck (e.g., scenic byways, historic markers, museums, points of interest, etc...)?

- 1 Yes
- 2 No
- 9 No Answer

I: key 1-2,9

Q:TD2

T:

How important would information on roadside tourist attractions be to you?

- 1 Very important
- 2 Somewhat important
- 3 Not very important
- 4 Not at all important
- 9 No Answer

I: key 1-4,9

Q:TD31

T:

How would you prefer to see roadside tourist attraction information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Tourist destination information organized by...

...routes by type of attraction

- 1 Prefer
- 2 OK
- 3 Dislike

I: key 1-3,9

Q:TD32

T:

How would you prefer to see roadside tourist attraction information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Tourist destination information organized by...

...routes by seasonal attractions (Example:winter sports)

- 1 Prefer
- 2 OK
- 3 Dislike

I: key 1-3,9

Q:TD33

T:

How would you prefer to see roadside tourist attraction information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Tourist destination information organized by...

...state section, like TripCheck now

- 1 Prefer
- 2 OK
- 3 Dislike

I: key 1-3,9

Q:TD34

T:

How would you prefer to see roadside tourist attraction information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Tourist destination information organized by...

...city by city (For example Salem to Bend)....

- 1 Prefer
- 2 OK
- 3 Dislike

I: key 1-3,9

Q:TD35

T:

How would you prefer to see roadside tourist attraction information presented on TripCheck?
Please indicate below which options you prefer, which are just OK and which types you actively dislike.

Tourist destination information organized by...

...major highways

- 1 Prefer
- 2 OK
- 3 Dislike

I: key 1-3,9

Q:PUBTC201

T:

If TripCheck were available at rest areas in a non-interactive display, which features would you most want to see?

Please check all that apply.

Cameras

- 1 Selected
- 9 No Answer

I: key 1,9

Q:PUBTC202

T:

If TripCheck were available at rest areas in a non-interactive display, which features would you most want to see?

Please check all that apply.

Road conditions and construction information

- 1 Selected
- 9 No Answer

I: key 1,9

Q:PUBTC203

T:

If TripCheck were available at rest areas in a non-interactive display, which features would you most want to see?

Please check all that apply.

Weather reports

1 Selected

9 No Answer

I: key 1,9

Q:PUBTC204

T:

If TripCheck were available at rest areas in a non-interactive display, which features would you most want to see?

Please check all that apply.

Snow parks/scenic byways/rest areas

1 Selected

9 No Answer

I: key 1,9

Q:PUBTC205

T:

If TripCheck were available at rest areas in a non-interactive display, which features would you most want to see?

Please check all that apply.

Commercial services (motels, restaurants, gas stations, etc.)

1 Selected

9 No Answer

I: key 1,9

Q:PUBTC3

T:

Of those you checked, which one would you most like to see?

1 Cameras

2 Road conditions and construction information

3 Weather reports

4 Snow parks/scenic byways/rest areas

5 Commercial services (motels, restaurants, gas stations, etc.)

9 No Answer

I: key 1-5,9

Q:MODE

T:

The final section of this questionnaire will help provide better services to different TripCheck user groups. In general, when you participate in an opinion survey, would you prefer...

1 a telephone interview

2 a mail survey

3 self-administered anonymous survey

4 internet survey

5 face-to-face interview

6 other -> specify:

9 No Answer

I: key 1-6,9

Q:ACCESS1

T:

Do you access TripCheck mainly from work, mainly from home or regularly from both?

1 Mainly from work

2 Mainly from home

3 Regularly from both

9 No Answer Selected

I: key 1-3,9

Q:AGE

T:

What is your age?

I: num 18 99 2 0 20 10

Q:SEX

T:

Are you male or female?

1 Male

2 Female

9 No Answer

I: key 1-2,9

Q:EDUC

T:

What is the highest level of education you have completed?

- 1 0-12 years, no high school diploma or ged
- 3 high school diploma or GED
- 4 some college, or associate's degree (2 year) or specialized training certificate
- 6 bachelors degree (BA, BS, AB)
- 7 advanced degree (MS, PhD, MBA, MD)
- 9 No Answer

I: key 1,3,4,6,7,9

Q:INCOME

T:

Please select the range that includes your total annual household income, from all sources, before taxes.

- 1 Under \$18,000 per year
- 2 \$18,000 - \$24,999 per year
- 3 \$25,000 - \$39,999 per year
- 4 \$40,000 - \$69,999 per year
- 5 \$70,000 - \$99,999 per year
- 6 \$100,000 or more per year
- 9 No Answer

I: key 1-6,9

Q:URB_RUR

T:

Which type of area do you live in?

- 1 Urban area
- 2 Suburban area (near a large city)
- 3 Small city or town (not near a large city)
- 4 Rural area
- 5 On a farm or ranch
- 9 No Answer

I: key 1-5,9

Q:ZIPHOME

T:

What is your home ZIP code (or postal code)?

I: num 10000 99999 5 0 10 30

Q:EMPLOY1

T:

Are you currently working for pay, either full-time or part-time?

- 1 Yes
- 2 No
- 9 No Answer

I: key 1-2,9

Q:EMPLOY2

T:

Do you drive a car, truck or van as a regular part of your job duties?

- 1 Yes
- 2 No--> SKIPTO EMPLOY4
- 9 No Answer

I: key 1-2,9

Q:EMPLOY3

T:

Approximately what portion of your work time do you spend driving?

- 1 Less than 10 percent
- 2 Ten percent to one-third
- 3 One-third to two-thirds
- 4 Two-thirds or more
- 9 No Answer

I: key 1-4,9

Q:EMPLOY4

T:

Is your employer a trucking company?

- 1 Yes
- 2 No
- 9 No Answer

I: key 1-2,9

Q:EMPLOY5

T:

What type of trucking company?

- 1 Owner operated
- 2 Small business fleet (less than 50 trucks/vehicles)

3 Large business fleet (more than 50 trucks/vehicles)
4 Other - Please specify:
9 No Answer

I: key 1-4,9

Q:ZIPWORK

T:

What is your work ZIP code (or postal code)?

I: num 10000 99999 5 0 10 30

Q:INCOMPL

T:

Completed Survey

0 Yes

I: key 0

Q:QUAL1

T:

First, I need to find out if you or any of your close relatives are currently employed by Josephine County [or serve as a County Commissioner].

PROBE: If you or any close relatives are Josephine County employees, I am not allowed to interview you.

1 YES --> SKIPTO NOQAL
2 NO

7 REFUSED --> SKIPTO NOQAL
8 DON'T KNOW --> SKIPTO NOQAL
9 NO ANSWER --> SKIPTO NOQAL

I:

Key 1,2, 7-9

If (ans = 1) skipto NOQAL

If (ans > 2) skipto NOQAL

Q:YRS

T:

For how many years have you lived in Josephine County [altogether]?

PROBE FOR 'MY WHOLE LIFE': How many years is that?

ENTER EXACT NUMBER 0-96, NO DECIMALS.

0 = LESS THAN ONE YEAR.

96 96 YEARS OR MORE

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
num 0 99 2 0 20 10
qal noqal
cmdi recnum "RecordNumber"
cmdi SAMPCTY "SAMPCTY" 1
cmdi FIPS "FIPS" 1

Q:INTID
T:

ENTER YOUR INTERVIEWER ID NUMBER BELOW.

I:
num 1 900 3 0 20 10
CPL
DISPOS = 26
ENDQUEST

Q:NOQAL

T:

I'm sorry to have bothered you. We cannot interview Josephine County officials or employees and their close relatives.
[Have a nice (day/evening).] Good bye.

PRESS 1 TO DISQUALIFY

I:
KEY 1
DISPOS = 22

Q:NOQAL1

T:

I'm sorry to have bothered you. We cannot interview people who do not live in Josephine County.
[Have a nice (day/evening).] Good bye.

PRESS 1 TO DISQUALIFY

I:
KEY 1
DISPOS = 22
ENDQUEST