

Springfield Fire Survey

Sample and Response Rates Report

October, 2003 - November, 2003
Oregon Survey Research Laboratory, University of Oregon

Total Sample	4000	Eligible	561
Total Used	4000	Ineligible	2048
Total Unused	0	Unknown	1391
		Refused	58

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	881	431	16	Left Message for R	0	0
2	Busy	312	101	17	R too ill now	19	12
3	Answering machine	1491	716	18	R too ill ever	2	1
4	Wrong number	1	0	19	R deceased	0	0
5	Disconnected #	1147	1146	20	Unable to interview ever	5	3
6	Non-working #	30	29	21	R gone survey dates	2	2
7	Non-residential #	373	373	22	Ineligible	311	311
8	Duplicate #	0	0	23	Screening device/CB	1	0
9	Fax/Modem	163	163	24	Screening device/refusal	0	0
10	Language barrier	20	19	25	Partial interview/CB	36	7
11	Not home/CB	227	38	26	Completed interview	417	417
12	Too busy/CB	282	33	27	Phone slam	257	140
13	New #/CB	0	0	28	Initial refusal	84	58
				29	Final refusal	0	0

Call Efficiency		Response Rates	
Total Calls	6061	Total Sample	4000
CASRO Response Rate /Total Attempts	20.75%	CASRO Type Response Rate	48.48%
Complete/Total Attempts	6.88%	Completed/Attempted Sample	10.43%
CASRO Refusal Rate /Total Attempts	4.18%	CASRO Type Refusal Rate	6.74%
Refused/Total Attempts	1.39%	Refused/Attempted Sample	1.45%
Sample Coverage Rate		Response Rate/All Eligible	48.48%
	74.33%	Refusal Rate/All Eligible	6.74%