

**Central Oregon Telecommunications Survey, II  
Ci3 Instrument**

CATI ON

Q:HELLO

T:

Hello, this is \_\_\_\_\_ calling from the University of Oregon Survey Research Laboratory. The Oregon Economic and Community Development Department has asked us to conduct an 8-minute survey with adults age 18 or older to improve telecommunications services in your region. I want to assure you I am not selling a thing and your answers are completely anonymous and voluntary. Please don't even tell me your name. Do you have any questions about the survey before we begin?

PROBE: Telecommunications issues have to do with computers, telephone, television, the Internet and the World Wide Web (for households, business, and schools in your community).

1 NO QUESTIONS OR QUESTIONS ANSWERED  
HAS QUESTIONS ---> REFER TO INTERVIEWER INSTRUCTIONS

T:14

Hello, may I please speak with \_\_\_\_\_? This is \_\_\_\_\_ calling from the University of Oregon Research Laboratory. I'm calling to complete a survey we previously started.

1 CONTINUE  
HAS QUESTIONS --> REFER TO INTERVIEWER INSTRUCTIONS, THEN PRESS 1

I:  
Key 1

Q:COOPERAT

T:

We appreciate your cooperation. (I'd like to begin the survey now.)

1 OK  
CTRL/END NO, SCHEDULE CALLBACK OR REFUSED

I:  
Key 1

Q:COUNTY

T:

First, what county do you live in (in Oregon)?

1 BAKER	13 HARNEY	24 MORROW	97 REFUSED
2 BENTON	14 HOOD RIVER	25 MULTNOMAH	98 DON'T KNOW
3 CLACKAMAS	15 JACKSON	26 POLK	99 NO ANSWER

4 CLATSOP 16 JEFFERSON 27 SHERMAN  
5 COLUMBIA 17 JOSEPHINE 28 TILLAMOOK  
6 COOS 18 KLAMATH 30 UMATILLA  
7 CROOK 19 LAKE 31 UNION  
8 CURRY 18 LANE 32 WALLOWA  
9 DESCHUTES 20 LINCOLN 33 WASCO  
10 DOUGLAS 21 LINN 34 WASHINGTON  
11 GILLIAM 22 MALHEUR 35 WHEELER  
12 GRANT 23 MARION 36 YAMHILL

I:

num 1 99 2 0 20 10

QAL NOQAL

If (ANS > 36)

If (ANS < 97) reask

Endif

if (ans = 23 )

skipto noqal

endif

if (ans = 36 )

skipto noqal

endif

if (ans = 26)

skipto noqal

endif

Q:COMPUTER

T:

Do you have a personal computer in your home?

1 YES

2 NO ---> SKIPTO COMSKIL1

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

if (ans <> 1) skipto COMSKIL1

Q:COMPWWW

T:

Can you use your home computer for electronic mail or to connect to the World Wide Web or the Internet?

1 YES

2 NO --> SKIPTO COMSKIL1

3 IF VOLUNTEERED: YES, BUT NEVER HAVE USED IT --> SKIPTO COMSKIL1

4 NEVER HEARD OF WWW OR INTERNET--> SKIPTO TV1

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-4, 7-9

IF (ans > 3) skipto comsKIL1

if (ans = 2) skipto COMSKIL1

if (ans = 3) skipto COMSKIL1

Q:ISPCOST1

T:

How much do you spend per month for your Internet service, excluding telephone costs?

OPEN-ENDED NUMBER, INCLUDING ZERO

96 \$96 OR MORE

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

num 0 99 2 0 24 40

Q:ISPCOST2

T:

The next few questions are about how much more you would be willing to pay for better Internet service, in addition to your current monthly Internet service bill. For each question I ask, please indicate the most you would be willing to spend per month for that particular service – two dollars, five dollars, eight dollars, fifteen dollars, or twenty dollars (per month) (in addition to your current Internet bill). The first one is fewer busy signals (when calling your Internet service provider). Would you be willing to spend \$2, \$5, \$8, \$15, or \$20 per month for fewer busy signals (in addition to your current Internet bill)?

NOTE: MANY OF THESE INTERNET SERVICES ARE PROVIDED TOGETHER IN A BUNDLE FOR A BUNDLED PRICE. BUT R'S MUST THINK ABOUT THE SERVICES SEPARATELY.

PROBE FOR BUNDLED SERVICES: Please think about how much you are willing to pay for this service alone.

1 \$2

2 \$5

3 \$8                      97 REFUSED

4 \$15                     98 DON't KNOW

5 \$20                     99 NO ANSWER

6 IF VOLUNTEERED: ZERO

7 IF VOLUNTEERED: MORE THAN \$20

I:

num 1 99 2 0 24 50

If (ANS > 7)

If (ANS < 97) reask  
Endif

Q:ISPCOST3

T:  
What about faster transmission speed?

PROBE: Would you be willing to spend \$2, \$5, \$8, \$15, or \$20 per month (for faster transmission speed) (in addition to your current Internet bill)?

NOTE: MANY OF THESE INTERNET SERVICES ARE PROVIDED TOGETHER IN A BUNDLE FOR A BUNDLED PRICE. BUT R'S MUST THINK ABOUT THE SERVICES SEPARATELY.

PROBE: FOR BUNDLED SERVICES: Please think about how much you are willing to pay for this service alone.

- 1 \$2
- 2 \$5
- 3 \$8
- 4 \$15
- 5 \$20
- 6 IF VOLUNTEERED: ZERO
- 7 IF VOLUNTEERED: MORE THAN \$20

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:  
num 1 99 2 0 24 20  
If (ANS > 7)  
If (ANS < 97) reask  
Endif

Q:ISPCOST4

T:  
What about the ability to always be connected?

PROBE: Would you be willing to spend \$2, \$5, \$8, \$15, or \$20 per month (for the ability to always be connected) (in addition to your current Internet bill)?

NOTE: MANY OF THESE INTERNET SERVICES ARE PROVIDED TOGETHER IN A BUNDLE FOR A BUNDLED PRICE. BUT R'S MUST THINK ABOUT THE SERVICES SEPARATELY.

PROBE: FOR BUNDLED SERVICES: Please think about how much you are willing to pay for this service alone.

- 1 \$2
- 2 \$5
- 3 \$8

4 \$15  
5 \$20  
6 IF VOLUNTEERED: ZERO  
7 IF VOLUNTEERED: MORE THAN \$20

97 REFUSED  
98 DON'T KNOW  
99 NO ANSWER

I:  
num 1 99 2 0 24 20  
If (ANS > 7)  
  If (ANS < 97) reask  
Endif

Q:ISPCOST5

T:  
What about video capability (such as seeing a person you are talking to, as you are talking with them)?

PROBE: Would you be willing to spend \$2, \$5, \$8, \$15, or \$20 per month (for video capability) (in addition to your current Internet bill)?

NOTE: MANY OF THESE INTERNET SERVICES ARE PROVIDED TOGETHER IN A BUNDLE FOR A BUNDLED PRICE. BUT R'S MUST THINK ABOUT THE SERVICES SEPARATELY.

PROBE: FOR BUNDLED SERVICES: Please think about how much you are willing to pay for this service alone.

1 \$2  
2 \$5  
3 \$8  
4 \$15  
5 \$20  
6 IF VOLUNTEERED: ZERO  
7 IF VOLUNTEERED: MORE THAN \$20

97 REFUSED  
98 DON'T KNOW  
99 NO ANSWER

I:  
num 1 99 2 0 24 20  
If (ANS > 7)  
  If (ANS < 97) reask  
Endif

Q:ISPUSERS

T:  
What members of your household use the computer in your home to connect to the Internet or World Wide Web?

PROBE FROM LIST, PRESS ENTER TO SELECT ALL THAT APPLY

- 1 ADULTS AGE 30 AND OVER
- 2 YOUNG ADULTS AGE 18-29
- 3 TEENAGERS
- 4 PRE-TEENAGERS OR YOUNGER CHILDREN
- 5 EXIT HERE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
LOC 6 10 1 N  
SEL 9 0 4 5 OFF ENTER

Q:MODEM

T:  
What is your (telephone) modem's speed (in your home) (or do you have a cable modem)?

PROBE FROM LIST

- 1 14.4K
- 2 28.8K
- 3 56K
- 4 T1DSL (DIRECT NETWORK CONNECTION)
- 5 CABLE MODEM
- 6 OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-6, 7-9  
oth 6  
Q:COMSKIL1

T:  
Do you know how to use a computer to create or edit documents or graphics, or to analyze data?

- 1 YES
- 2 IF VOLUNTEERED: YES, A LITTLE
- 3 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-3, 7-9

Q:WWWJOB1

T:

Do you have a job, or do you do volunteer work, that makes it possible for you to access the Internet and World Wide Web?

- 1 YES
- 2 NO ---> SKIPTO WWWPUB1
- 3 NEVER HEARD OF WWW --> SKIPTO TV1
  
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9  
if (ans = 2) skipto WWWPUB1  
if (ans > 2) skipto TV1

Q:WWWJOB2

T:

How often do you use computers on the job (or in volunteer work) to connect to the Internet and World Wide Web – every day, several days per week, once a week, or less than once a week?

PROBE: Even if it is not part of your (job/volunteer work) duties, how often do you connect to the Internet and World Wide Web?

PROBE: every day, several days per week, once a week, or less than once a week?

- 1 EVERY DAY
- 2 SEVERAL DAYS PER WEEK
- 3 ONCE PER WEEK
- 4 LESS THAN ONCE PER WEEK
- 5 IF VOLUNTEERED: NEVER
  
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:WWWPUB1

T:

Computers with Internet and World Wide Web access are becoming more available in public places, such as libraries, community centers, and college campuses. Please think forward to the next three to five years about how you might use public computers to access the Internet or World Wide Web. How likely is it that you will use the World Wide Web on public computers for employment-related purposes, such as finding a new job, workforce training, learning job-related skills, or on-the-job training? (Is it) very likely, somewhat likely, not very likely, or not at all likely?

- 1 VERY LIKELY
- 2 SOMEWHAT LIKELY
- 3 NOT VERY LIKELY
- 4 NOT AT ALL LIKELY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-4, 7-9

Q:WWWPUB2

T:  
How likely is it that you will use the World Wide Web on publicly available computers to look up information of any kind -- (is it) very likely, somewhat likely, not very likely, or not at all likely?

PROBE: (By looking up information,) we mean finding facts, news, tips, advice, or data on any possible topic that might interest you (such as, hobbies, sports, medicine, history, your community, or politics).

- 1 VERY LIKELY
- 2 SOMEWHAT LIKELY
- 3 NOT VERY LIKELY
- 4 NOT AT ALL LIKELY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-4, 7-9

Q:WWWDO1

T:  
How often do you buy things using the World Wide Web – often, sometimes, rarely, or never?

- 1 OFTEN
- 2 SOMETIMES
- 3 RARELY
- 4 NEVER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-4, 7-9

Q:WWWDO2

T:

I am going to read you a list of things the World Wide Web can be used for. For each one, please tell me if you have used the World Wide Web for this purpose already, if you would like to be able to use it for this purpose, or if you are not interested (in using the World Wide Web for this purpose). The first one is shopping for necessities (such as groceries and medicines).

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you not interested?

- 1 USE WWW ALREADY FOR THIS
- 2 INTERESTED IN USING
- 3 NOT INTERESTED
- 4 NEVER HEARD OF WWW --> SKIPTO TV1

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9  
if (ans = 4) skipto TV1

Q:WWWDO3

T:

What about shopping for other things (such as clothes, cars, or trucks)?

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you not interested?

- 1 USE WWW ALREADY FOR THIS
- 2 INTERESTED IN USING
- 3 NOT INTERESTED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:WWWDO4

T:

(What about) filing taxes, paying property taxes, or registering a vehicle at the Oregon Department of Motor Vehicles?

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you

not interested?

NOTE: REGISTERING VEHICLES IS NOT POSSIBLE IN OREGON YET, BUT MAY BE IN OTHER STATES

- 1 USE WWW ALREADY FOR THIS
- 2 INTERESTED IN USING
- 3 NOT INTERESTED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:WWWDO5

T:

(What about) making reservations or buying tickets (such as, reserving a hotel room, car, campground space, or tickets for concerts, sport events, museums, or other events)?

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you not interested?

- 1 USE WWW ALREADY FOR THIS
- 2 INTERESTED IN USING
- 3 NOT INTERESTED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:WWWDO6

T:

(What about) checking financial information, (such as on-line banking, the stock market, or the value of your stocks or retirement funds)?

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you not interested?

- 1 USE WWW ALREADY FOR THIS
- 2 INTERESTED IN USING
- 3 NOT INTERESTED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-3, 7-9

Q:WWWDO7

T:  
(What about) learning things (such as taking college classes for credit, registering for classes, learning new job skills, or on-the-job training)?

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you not interested?

1 USE WWW ALREADY FOR THIS  
2 INTERESTED IN USING  
3 NOT INTERESTED

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-3, 7-9

Q:WWWDO8

T:  
(What about) entertainment (such as watching TV or movies, listening to music, or downloading music)?

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you not interested?

1 USE WWW ALREADY FOR THIS  
2 INTERESTED IN USING  
3 NOT INTERESTED

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-3, 7-9

Q:WWWDO9

T:  
(What about) using Internet technology to take part in state and local government, (such as giving testimony, or watching debates and votes using real-time video on the WWW)?

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you not interested?

1 USE WWW ALREADY FOR THIS

2 INTERESTED IN USING  
3 NOT INTERESTED

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-3, 7-9

Q:WWWDO10

T:  
(What about) using Internet technology to talk with medical specialists over long distances (using real-time video on the WWW)?

NOTE: CALLED "TELE-MEDICINE"

PROBE: Have you used the World Wide Web for this purpose already, would you like to be able to use it for this purpose, or are you not interested?

1 USE WWW ALREADY FOR THIS  
2 INTERESTED IN USING  
3 NOT INTERESTED

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-3, 7-9

Q:TV1

T:  
Now I need to ask you some questions about television and telephones in your household. Do you have a television (in your home)?

1 YES  
2 NO --> SKIPTO PHONE

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1,2, 7-9  
if (ans < 1) skipto PHONE

Q:TV2A

T:  
Do you have a hard wire cable into your house for your TV,

do you have a wireless cable (by any type of dish, like a satellite dish), or do you not have cable (for your TV)?

- 1 HARD WIRE
- 2 WIRELESS
- 3 BOTH
- 4 NO CABLE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:PHONE

T:

How would you rate the quality of your telephone service – excellent, good, fair or poor?

- 1 POOR
- 2 FAIR
- 3 GOOD
- 4 EXCELLENT

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:PHONE1

T:

How many telephone numbers do you have for your household, including wireless cell phones?

PROBE: Is that \_\_\_ separate telephone numbers?

NOTE: MAKE SURE R IS NOT COUNTING THE NUMBER OF TELEPHONE UNITS (RECEIVERS) IN THE HOUSE.

ENTER EXACT NUMBER

IF PHONE1>1, SKIPTO PHONE2

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

num 1 99 2 0 20 10

If (ANS > 9)

If (ANS < 97) reask

EndIf

if (ans <> 1) skipto PHONE2

Q:PHONE1A

T:

Are you planning to add a second telephone number in your home in the next 12 months?

NOTE: INCLUDE CELL PHONES

- 1 YES
- 2 NO --> SKIPTO PHONES5

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

if (ans <> 1) skipto PHONE5

Q:PHONE1B

T:

In addition to your current monthly phone bill, what is the most you would you be willing to pay for a second telephone number (in your home) – ten dollars, fifteen dollars, or twenty dollars (more than your current monthly phone bill)?

- 1 \$10
- 2 \$15
- 3 \$20
- 4 IF VOLUNTEERED: ZERO
- 5 IF VOLUNTEERED: LESS THAN \$10
- 6 IF VOLUNTEERED: MORE THAN \$20

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-9

skipto PHONE5

Q:PHONE2

T:

Are any of these telephone lines wireless cell phone numbers?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW

9 NO ANSWER

I:  
Key 1,2, 7-9

Q:PHONE3

T:  
Are any of your telephone numbers dedicated mainly for computer use?

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1,2, 7-9

Q:PHONE4

T:  
Are any of your household telephone numbers dedicated mainly for home business use?

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1,2, 7-9

Q:PHONE5

T:  
Does your household have any special telephone services such as call waiting, caller ID, or voice mail service?

PROBE: Do not count answering machines or message machines in your home.

1 YES --> SKIPTO FAX  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1,2, 7-9  
if (ans = 1) skipto FAX

Q:PHONE5A

T:

Would you like to have call waiting, caller ID, or voice mail service(on your home telephone)?

- 1 YES
- 2 NO --> SKIPTO FAX

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

If (ans <> 1) skipto FAX

Q:PHONE5B

T:

What is the most you would you be willing to pay for call waiting, caller ID, or voice mail on a telephone line, in addition to your current monthly phone bill, -five dollars, ten dollars, fifteen dollars, or twenty dollars (more than your current monthly phone bill)?

- 1 \$5
- 2 \$10
- 3 \$15
- 4 \$20
- 5 IF VOLUNTEERED: ZERO
- 6 IF VOLUNTEERED: LESS THAN \$5
- 7 IF VOLUNTEERED: MORE THAN \$20

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

num 1 99 2 0 20 10

If (ANS > 7)

If (ANS < 97) reask

EndIf

Q:FAX

T:

Can you send a fax from your home?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1,2, 7-9

Q:PHONBIL1

T:  
How much do you usually spend each month for your \_long-distance\_  
telephone bill service – less than thirty dollars, thirty to  
forty-nine dollars, fifty to seventy-four dollars, seventy-five  
to ninety-nine dollars, one-hundred to one-hundred-and-fifty  
dollars, or more than one-hundred-and-fifty dollars?

NOTE: YOU DO NOT NEED TO READ ALL CATEGORIES IF R VOLUNTEERS AN  
AMOUNT OR STOPS YOU AT AN AMOUNT.

- 1 <\$30
- 2 \$30-49
- 3 \$50-74
- 4 \$75-99
- 5 \$100-150
- 6 MORE THAN \$150
  
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-9

Q:PHONBIL2

T:  
How much do you usually spend each month for your \_local\_telephone\_  
bill service – less than thirty dollars, thirty to forty-nine  
dollars, fifty to seventy-four dollars, seventy-five to ninety-  
nine dollars, one-hundred to one-hundred-and-fifty dollars, or  
more than one-hundred-and-fifty dollars?

NOTE: YOU DO NOT NEED TO READ ALL CATEGORIES IF R VOLUNTEERS AN  
AMOUNT OR STOPS YOU AT AN AMOUNT.

- 1 <\$30
- 2 \$30-49
- 3 \$50-74
- 4 \$75-99
- 5 \$100-150
- 6 MORE THAN \$150
  
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-9

Q:KNOW1

T:

Did you know that people can place long distance telephone calls on the Internet?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:KNOW2

T:

Have you ever heard of a digital subscriber telephone line?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:AGE

T:

I need to end the survey with a few questions about you. First, how old are you?

ENTER EXACT AGE, NO PARTIAL YEARS

96 96 OR OLDER

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

num 18 99 2 0 20 10

Q:SEX

T:

(This may sound silly, but) Are you male or female?

1 MALE

2 FEMALE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1,2, 7-9

Q:RACE

T:  
What is your race?

PROBE FROM LIST: Are you...

- 1 WHITE/CAUCASIAN
- 2 BLACK/AFRICAN AMERICAN
- 3 ASIAN/PACIFIC ISLANDER
- 4 AMERICAN INDIAN
- 5 ALASKA NATIVE (ESKIMO, ALEUT, INUIT)
- 6 HISPANIC, CHICANO, LATIN AMERICAN, MEXICAN
- 7 (IF VOLUNTEERED) MIXED RACE

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:  
num 1 99 2 0 20 10  
If (ANS > 7)  
If (ANS < 97) reask  
EndIf

Q:EDUC

T:  
What is the highest level of education you have completed?

- 1 LESS THAN HIGH SCHOOL DIPLOMA/GED
- 2 HIGH SCHOOL DIPLOMAS/GED
- 3 SOME COLLEGE, NO DEGREE
- 4 BACHELORS DEGREE
- 5 MASTERS DEGREE
- 6 DOCTORATE OR PROFESSIONAL DEGREE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:  
Key 1-9

Q:EMPLOY1

T:  
Are you currently working for pay, either full time or part time?

IF NO, PROBE: Are you retired, looking for work, keeping house, taking classes, disabled, or something else?

- 1 EMPLOYED
- 2 RETIRED
- 3 LOOKING FOR WORK
- 4 KEEPING HOUSE
- 5 TAKING CLASSES
- 6 DISABLED
- 7 VOLUNTEER WORK
- 8 OTHER

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

num 1 99 2 0 20 10

If (ANS > 8)

    If (ANS < 97) reask

EndIf

Q:EMPLOY2

T:

Do you or someone else in your household operate a business from your home?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:HHKIDS

T:

Are there any children age 17 or younger living in your home?

NOTE: INCLUDE CHILDREN OF NON-CUSTODIAL PARENTS IF THEY VISIT FREQUENTLY.

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:INCOME4

T:

Is your total annual household income, from all sources, before taxes, over or under \$35,000?

PROBE: Include money from jobs (wages, salary, tips, bonuses), interest, dividends, child support, alimony, welfare, social security, disability and retirement payments, net income from a business, farm or rent, or any other money income received by members of your family. Do not include lump-sum payments, such as money from an inheritance or sale of a home.

1 OVER \$35,000 ---> SKIPTO INCOME3  
2 UNDER \$35,000

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

Key 1,2, 7-9

if (ans = 7) income = 7  
if (ans = 8) income = 8  
if (ans = 9) income = 9  
if (ans = 1) skipto income3  
if (ans > 6) skipto Ending1

Q:INCOME2

T:

Is it over or under \$25,000?

PROBE: Is your total annual household income, from all sources, before taxes, over or under \$25,000?

1 OVER \$25,000 ---> SKIPTO ENDING  
2 UNDER \$25,000

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

Key 1,2, 7-9

if (ans = 1) INCOME = 3  
if (ans = 1) skipto ENDING1  
if (ans = 7) income = 7  
if (ans = 8) income = 8  
if (ans = 9) income = 9  
if (ans > 6) skipto Ending1

Q:INCOME1

T:

Is it over or under \$15,000?

1 OVER \$15,000---> ENDING  
2 UNDER \$15,000---> ENDING

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

Key 1,2, 7-9

if (ans = 1) INCOME = 2

if (ans = 2) INCOME = 1

if (ans = 7) income = 7

if (ans = 8) income = 8

if (ans = 9) income = 9

skipto Ending1

Q:INCOME3

T:

Is it over or under \$50,000?

1 OVER \$50,000  
2 UNDER \$50,000---> SKIPTO ENDING

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

Key 1,2, 7-9

if (ans = 2) INCOME = 4

if (ans = 2) skipto ENDING1

if (ans = 7) income = 7

if (ans = 8) income = 8

if (ans = 9) income = 9

if (ans <> 1) skipto Ending1

Q:INCOME5

T:

Is it over or under \$75,000

1 OVER \$75,000  
2 UNDER \$75,000

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:

Key 1,2, 7-9

if (ans = 1) INCOME = 6

if (ans = 2) INCOME = 5

if (ans = 7) income = 7

if (ans = 8) income = 8

if (ans = 9) income = 9

Q:ENDING1

T:

Is there anything you would like to add, in your own words, about telecommunications services in your region of Oregon?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:MORE

T:

Would you be willing to answer five or six more questions on a completely different topic?

PROBE: A University of Oregon researcher has asked us to add five questions about the death penalty in Oregon to the end of this survey for people who are willing to answer them.

PROBE: It should take two minutes, and of course your answers are completely anonymous.

PROBE: ON FIVE OR SIX MORE QUESTIONS: The number of questions depends upon your answers.

1 YES

2 NO --> SKIPTO ENDING2

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

IF (ANS <> 1) Skipto Ending2

Q:DEATH1

T:

If someone is convicted of murder in Oregon, who do you believe decides whether that person will receive the death penalty – the judge, the jury, the convicted person, the prosecutor, or the victim's family?

1 JUDGE

2 JURY

3 CONVICTED PERSON

4 PROSECUTOR

5 VICTIM'S FAMILY  
6 IF VOLUNTEERED: IT DEPENDS/OTHER

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-9

Q:DEATH2

T:  
If someone is sentenced to "life in prison, without parole," does that mean that the person will spend the rest of his or her life in prison?

1 YES --> SKIPTO DEATH4  
2 NO  
3 IF VOLUNTEERED: IT DEPENDS

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-3, 7-9  
if (ans = 1) skipto DEATH4  
if (ans > 3) skipto DEATH4

Q:DEATH3

T:  
If you were on a jury and the judge told you that "life in prison without parole" meant that the convicted murderer would actually spend the rest of their life in prison, would you believe it?

1 YES  
2 NO

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1,2, 7-9

Q:DEATH4

T:  
If you were a member of a jury deciding punishment for a convicted murderer, would you sentence that person to death or to "life in prison with out parole"?

1 DEATH  
2 LIFE IN PRISON

3 IF VOLUNTEERED: IT DEPENDS

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1-3, 7-9

Q:DEATH5

T:  
If the death penalty appeared on the ballot in the next general election, would you vote to keep it or get rid of it?

1 KEEP  
2 GET RID OF --> SKIPTO DEATH7

7 REFUSED  
8 DON'T KNOW  
9 NO ANSWER

I:  
Key 1,2, 7-9  
if (ans = 2) skipto DEATH7  
if (ans > 2) skipto ENDING2

Q:DEATH6

T:  
Why?

PROBE: What is the one most important reason you would vote to keep (it/the death penalty)?

OPEN-ENDED

SKIPTO ENDING2

TYPE EXACT RESPONSE BELOW

I:  
opn 13 5 22 60 m n  
skipto ENDING2

Q:DEATH7

T:  
Why?

PROBE: What is the one most important reason you would vote to get rid of (it/the death penalty)?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:  
opn 13 5 22 60 m n

Q:ENDING2

T:  
On behalf of the Oregon Economic and Community Development  
Department (and the University of Oregon), I thank you sincerely  
for your time and opinions on these questions. Have a nice  
(day/evening). Good-bye.

INTERVIEWER OBSERVATIONS - TYPE IN ANY RELEVANT INFORMATION IN THE BOX  
BELOW

I:  
opn 13 5 22 60 m n

CPL  
DISPOS = 26  
ENDQUEST

Q:NOQAL

T:  
I'm sorry to have bothered you. We don't need any more  
interviews with people who live in your county. Good-bye.

PRESS 1

I:  
key 1  
DISPOS = 22