Y2K Perceptions Survey, October 1999 Ci3 Instrument

CATI ON

C:Perception of Y2K
Q:HELLO T: Hello, this is calling on behalf of the National Science Foundation. Your number was randomly chosen to take part in a national study on how adults age 18 or older understand risky events at the turn of the century. I want to assure you I am not selling a thing and that this survey is completely voluntary and anonymous. It will only take about 15 minutes or less. Do you have any questions before we begin? 1>NO QUESTIONS OR QUESTIONS ANSWERED CTRL+END>SCHEDULE CALLBACK
t14: Hello. I'm calling back from the Oregon Survey Research Laboratory to complete a survey about Y2K we began earlier. May I speak to the person who began that interview?
1>TO CONINUE OR SCHEDULE CALLBACK I: key 1
Q:OWN1 T: First, I'd like to ask some questions about the kinds of technology you have in your home.
Do you have a VCR?
1 YES 2 NO
7 REFUSED 8 DON'T KNOW 9 NO ANSWER I: newintro = 1 Key 1,2, 7-9
Q:OWN2 T: (Do you have) a home computer?
1 YES

2 NO -->SKIPTO TO OWN4

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7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
IF (ANS > 1) SKIPTO OWN4
Q:OWN3
Do you have internet access at home?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:OWN4
(How about) a Digital Image camera?
PROBE: This is the type of camera that takes no film.
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:OWN5
T:
(Do you have) a big-screen television? (42 inch or more)
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
Q:OWN6
(Do you have) a cellular telephone?
  1 YES
  2 NO
  7 REFUSED
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8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:OWN7
Do you have a satellite dish?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:RISK
I'd like you to think about technology in society today.
What do you think are the major problems with technology?
       OPEN ENDED
TYPE EXACT RESPONSE BELOW
opn 13 5 22 60 m n
Q:KNOWPROB
Have you heard about possible problems that might occur
with computers around the turn of the new year?
  1 YES
  2 NO --> SKIPTO KNOWY2K
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
IF (ANS > 1)SKIPTO KNOWY2K
Q:WHAT
T:
What have you heard?
       OPEN ENDED
  TYPE EXACT RESPONSE BELOW
opn 13 5 22 60 m n
```

Q:KNOWY2K T: INTERVIEWERS: IF THE RESPONSE TO THE PREVIOUS OPEN ENDED QUESTION INCLUDED THE TERM "Y2K" OR "MILLENIUM BUG" ANSWER YES TO THIS QUESTION. Have you heard of the "Y2K Problem" or the "Millennium Bug"? 1 YES 2 NO --> SKIPTO NOQAL2 7 REFUSED 8 DON'T KNOW 9 NO ANSWER Key 1,2, 7-9 QAL NOQAL IF (ANS > 1) SKIPTO NOQAL2 Q:IMAGE What is the first image or impression that comes to mind when you think of the Y2K problem? **OPEN ENDED** TYPE EXACT RESPONSE BELOW I: opn 13 5 22 60 m n Q:RATEIMAG For you is this image positive or negative? 1 POSITIVE 2 NEGATIVE 3 (IF VOLUNTEERED: NEITHER) 7 REFUSED 8 DON'T KNOW 9 NO ANSWER I: Key 1-3, 7-9 Q:CONCRN

In general, are you very concerned, somewhat concerned,

VERY CONCERNED
 SOMEWHAT CONCERNED
 SLIGHTLY CONCERNED
 NOT AT ALL CONCERNED

slightly concerned or not at all concerned about the Y2K problem?

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7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1-4, 7-9
Q:CONCCHNG
Over the past nine months, would you say that your level of concern
about Y2K has decreased substantially, decreased slightly,
stayed the same, increased slightly, or increased substantially?
  1 DECREASED SUBSTANTIALLY
  2 DECREASED SLIGHTLY
  3 STAYED THE SAME
  4 INCREASED SLIGHTLY
  5 INCREASED SUBSTANTIALLY
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1-5, 7-9
Q:CONCRN1
T:
I'm going to read a list of issues that concern some people.
I'd like you to tell me for each one whether you are more concerned
about that issue or more concerned about Y2K.
Are you more concerned about school violence or Y2K?
  1 SCHOOL VIOLENCE
  2 Y2K
  3 (IF VOLUNTEERED: ABOUT THE SAME)
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1-3, 7-9
Q:CONCRN2
T:
Automobile accidents or Y2K?
  1 AUTOMOBILE ACCIDENTS
  2 Y2K
  3 (IF VOLUNTEERED: ABOUT THE SAME)
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
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Key 1-3, 7-9

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Q:CONCRN3
T:
(Are you more concerned about) local crime or Y2K?
 1 LOCAL CRIME
 2 Y2K
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-3, 7-9
Q:CONCRN4
Bacteria in food or Y2K?
 1 BACTERIA
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-3, 7-9
Q:CONCRN5
Electrical accidents in your home or Y2K?
 1 ELECTRICAL ACCIDENTS
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-3, 7-9
Q:CONCRN6
T:
A stock market crash or Y2K?
 1 STOCK MARKET CRASH
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
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Key 1-3, 7-9
Q:CONCRN7
International relations or Y2K?
 1 INTERNATIONAL RELATIONS
 2 Y2K
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-3, 7-9
Q:CONCRN8
Fire in your home or Y2K?
 1 FIRE IN HOME
 2 Y2K
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-3, 7-9
Q:CONCRN9
T:
Handguns or Y2K?
PROBE: Are you more concerned about handguns or Y2K?
 1 HANDGUNS
 2 Y2K
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-3, 7-9
Q:CONCRN10
Contaminated drinking water or Y2K?
 1 WATER CONTAMINATION
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
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8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-3, 7-9
Q:CONCRN11
Inflation or Y2K?
 1 INFLATION
 2 Y2K
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-3, 7-9
Q:CONCRN12
T:
Social security or Y2K?
 1 SOCIAL SECURITY
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-3, 7-9
Q:CONCRN13
T:
AIDS or Y2K?
 1 AIDS
 2 Y2K
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-3, 7-9
Q:CONCRN14
Local environmental pollution or Y2K?
 1 ENVIRONMENTAL POLLUTION
 3 (IF VOLUNTEERED: ABOUT THE SAME)
 7 REFUSED
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8 DON'T KNOW
  9 NO ANSWER
I:
Key 1-3, 7-9
Q:DISRUPT
Do you expect Y2K to cause a large disruption, a moderate disruption,
a slight disruption, or no disruption to you personally?
  1 LARGE DISRUPTION
  2 MODERATE DISRUPTION
  3 SLIGHT DISRUPTION
  4 NO DISRUPTION
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1-4, 7-9
Q:IMPORT
T:
How important is it for you to develop an action plan for
dealing with possible Y2K disruptions? Do you feel it is very
important, moderately important, slightly important, or
not important at all?
  1 VERY IMPORTANT
  2 MODERATELY IMPORTANT
  3 SLIGHTLY IMPORTANT
  4 NOT AT ALL IMPORTANT
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1-4, 7-9
Q:THOUGHT1
Have you thought about any type of personal action plan for Y2K?
  1 YES
  2 NO -->SKIPTO AWARE
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
IF (ANS > 1) SKIPTO AWARE
Q:THOUGHT2
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```
What types of things have you thought about?
       OPEN ENDED
  TYPE EXACT RESPONSE BELOW
opn 13 5 22 60 m n
Q:AWARE
Are you aware of any Y2K plans made by family members or friends?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
Q:DISRUPT1
T:
If your electrical power was disrupted because of Y2K,
would you be significantly concerned if the disruption lasted
for a few minutes?
  1 YES -->SKIPTO DISRUPT4
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
SKIPTO DISRUPT4 1
Q:DISRUPT2
What if the disruption lasted for a few hours, but less than a day
(would you be significantly concerned)?
  1 YES -->SKIPTO DISRUPT4
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
SKIPTO DISRUPT4 1
Q:DISRUPT3
T:
What if the disruption lasted a day or more?
```

T:

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1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:DISRUPT4
T:
If your telephone were disrupted because of Y2K would you be
significantly concerned if the disruption lasted for a few minutes?
  1 YES -->SKIPTO SORRY
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
SKIPTO SORRY 1
Q:DISRUPT5
What if the disruption lasted for a few hours, but less than a day
(would you be significantly concerned)?
  1 YES -->SKIPTO SORRY
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
SKIPTO SORRY 1
Q:DISRUPT6
What if the disruption lasted a day or more?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:SORRY
T:
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Now I'm going to read you a number of statements. For each one please tell me if you: strongly agree, agree, disagree, or strongly disagree.

It is better to over prepare for Y2K than to risk being sorry.

- 1 STRONGLY AGREE
- 2 AGREE
- 3 DISAGREE
- 4 STRONGLY DISAGREE
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I

Key 1-4, 7-9

Q:NAIVE

T:

Anyone who hasn't developed a personal action plan for Y2K is naive.

- 1 STRONGLY AGREE
- 2 AGREE
- 3 DISAGREE
- 4 STRONGLY DISAGREE
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:OTHRCTRY

T·

Y2K problems in other countries will have a significant impact on my life.

- 1 STRONGLY AGREE
- 2 AGREE
- 3 DISAGREE
- **4 STRONGLY DISAGREE**
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:GOVERN

T

Governments and businesses are too responsible to let Y2K cause any real damage.

PROBE: Do you strongly agree, agree, disagree, or strongly disagree with this statement?

```
1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-4, 7-9
Q:ME
T:
I don't expect Y2K problems to disrupt my current way of living.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-4, 7-9
Q:OTHERS
Problems and disruptions caused by Y2K are more likely to happen
to other people than to me.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-4, 7-9
Q:GOD
The Y2K problem is God's punishment for moral corruption in American society.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
```

```
Key 1-4, 7-9
Q:OPPRTNTY
T:
Y2K is an opportunity for people to regain contact with
the things that are really important in life.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-4, 7-9
Q:PACE
Modern life is too fast-paced and needs to slow down.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-4, 7-9
Q:MONEY
T:
The Y2K problem has only been created so some people can make money.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-4, 7-9
Q:UNPREPAR
Most people are not preparing enough for the disruptions
that will be caused by Y2K.
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1 STRONGLY AGREE

2 AGREE3 DISAGREE

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4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-4, 7-9
Q:DURATION
People need to prepare for Y2K disruptions in their lives
that will last for days or even weeks.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-4, 7-9
Q:SOCIETY
T:
Modern society is too reliant on technology.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-4, 7-9
Q:FATAL
I feel I have very little control over the big things that effect my life.
 1 STRONGLY AGREE
 2 AGREE
 3 DISAGREE
 4 STRONGLY DISAGREE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1-4, 7-9
Q:EXPERT
T:
```

Decisions about technology should be left to the experts.

```
1 STRONGLY AGREE
  2 AGREE
  3 DISAGREE
  4 STRONGLY DISAGREE
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1-4, 7-9
O:TECHIMP
T:
A high technology society is important for improving our health
and social well-being.
PROBE: Do you strongly agree, agree, disagree,
   or strongly disagree with this statement?
  1 STRONGLY AGREE
  2 AGREE
  3 DISAGREE
  4 STRONGLY DISAGREE
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1-4, 7-9
Q:YOU
We are over half way done with the survey and I want to thank you
for your continued participation.
Which of the following best describes your attitude about Y2K?
  Y2K is a one-time problem with computer technology,
  Y2K is just the beginning of many more technological problems to come.
  1 Y2K IS A ONE TIME PROBLEM
  2 Y2K IS THE BEGINNING OF MORE PROBLEMS
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:SOURCE
From which of the following sources have you received information
```

or heard about Y2K?

CHOOSE ALL THAT APPLY

I:

I:

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10 Newspapers or magazines
  11 Television or radio
  12 Internet or World Wide Web
  13 Government officials
  14 Friends and neighbors
  15 Church/temple/synagogue
  16 Schools
  17 REFUSED
  18 DON'T KNOW
  19 NO ANSWER
 20---> EXIT CODE, ENTER HERE TO CONTINUE
Loc 7 11 1 n
Sel 11 0 8 1 ON ON
Q:USEINFO
T:
Over all, is the information you have received very useful, somewhat useful,
slightly useful or not useful?
  1 VERY USEFUL
  2 SOMEWHAT USEFUL
  3 SLIGHTLY USEFUL
 4 NOT USEFUL
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1-4, 7-9
Q:HERDCOM1
T:
Have you heard of any community meetings regarding Y2K?
  1 YES
  2 NO -->SKIPTO HERDCHU1
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
IF (ANS > 1) SKIPTO HERDCHU1
Q:HERCOM2
Have you attended any community meetings regarding Y2K?
  1 YES
  2 NO
```

```
7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:HERDCHU1
Have you heard of any church meetings regarding Y2K?
  2 NO --> SKIPTO TO DISCUSS
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
IF (ANS > 1) SKIPTO DISCUSS
Q:HERCCHU2
Have you attended any church meetings regarding Y2K?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
Q:DISCUSS
T:
Have you discussed Y2K with your family or friends, often,
sometimes, rarely or never?
  1 OFTEN
  2 SOMETIMES
  3 RARELY
  4 NEVER
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1-4, 7-9
Q:ELECT1
For each of the following, please tell me if you have heard
of it as a possible disruption caused by Y2K and if you have
considered making plans to deal with it
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Disruption to electrical power.

```
1 YES
  2 NO -->SKIPTO ELECT3
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
SKIPTO ELECT3 2
Q:ELECT2
T:
Have you considered a plan (to deal with a possible disruption
of electrical power)?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:ELECT3
Is the benefit of being prepared for electrical power disruptions
greater than the safety risks associated with generators,
oil lamps and gas heaters?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
Q:WATER1
T:
Water shortage.
Have you heard of it?
  1 YES
  2 NO -->SKIPTO WATER3
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
```

Have you heard of it?

Key 1,2, 7-9

SKIPTO WATER3 2

```
Q:WATER2
T:
Have you considered a plan (to deal with a possible water shortage)?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
Q:WATER3
T:
In your view, is the benefit of being prepared for water shortage
greater than the health risks of stored water becoming contaminated?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
Q:FOOD1
T:
Food shortage because of Y2K.
Have you heard of it?
  1 YES
  2 NO -->SKIPTO FOOD3
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
SKIPTO FOOD3 2
Q:FOOD2
T:
Have you considered a plan (to prepare for a food shortage)?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
```

```
Key 1,2, 7-9
Q:FOOD3
In your view, is the benefit of being prepared for food shortage
greater than the health risks of spoiled food?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:CASH1
Cash shortage due to Y2K.
Have you heard of it?
  1 YES
  2 NO -->SKIPTO CASH3
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
SKIPTO CASH3 2
Q:CASH2
T:
Have you considered a plan (to deal with a cash shortage)?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:CASH3
T:
In your view, is the benefit of being prepared for cash shortage
greater than the risks of being robbed?
  1 YES
  2 NO
  7 REFUSED
```

8 DON'T KNOW

```
9 NO ANSWER
I:
Key 1,2, 7-9
Q:UNREST1
T:
Social unrest or crime because of Y2K.
Have you heard of it?
  1 YES
  2 NO -->SKIPTO UNREST3
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
SKIPTO UNREST3 2
Q:UNREST2
Have you considered a plan (to deal with social unrest)?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
Q:UNREST3
T:
In your view, is the benefit of being prepared for social unrest
greater than the safety risks of gun ownership?
  1 YES
  2 NO
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
Q:RELIGIMP
Is religion extremely important, very important, slightly important
or not important in your life?
  1 EXTREMELY IMPORTANT
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2 VERY IMPORTANT3 SLIGHTLY IMPORTANT

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4 NOT IMPORTANT
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1-4, 7-9
Q:SUSTAIN
Have you ever heard the term "sustainable development"?
 1 YES
 2 NO
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
Key 1,2, 7-9
Q:ENVGRP
T:
Do you belong to any of the following environmental groups
or associations?
NOTE: ENTER ALL THAT APPLY
PROBE FROM LIST:
 1 GREENPEACE
 2 EARTH FIRST
 3 SIERRA CLUB
 4 AUDUBON SOCIETY
 5 OTHER - SPECIFY, BUT DO NOT PROBE
 6 EXIT - (EXIT IF R IS NOT A MEMBER OF ANY OF THE ABOVE)
I:
LOC 8 6 1 N
OTH 5 14 5 24 72
SEL 6 0 6 1 ON ON
Q:SEX
T:
Thank you, I have just a few more questions about yourself
and we will be done with the survey.
Are you male or female
 1 MALE
 2 FEMALE
 7 REFUSED
 8 DON'T KNOW
 9 NO ANSWER
I:
Key 1,2, 7-9
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O:AGE
T:
In what year were you born?
              ENTER LAST TWO DIGITS BELOW
 97 REFUSED
 98 DON'T KNOW
 99 NO ANSWER
num 0 99 2 0 20 10
IF (ANS > 81)
 IF (ANS < 97) REASK
ENDIF
O:EDUC
What is the highest level of education you have completed?
PROBE FROM LIST
 1 LESS THAN HIGH SCHOOL DIPLOMA
 2 HIGH SCHOOL DIPLOMAS/GED
 3 SOME COLLEGE, NO DEGREE
 4 ASSOCIATE'S DEGREE
 5 BACHELOR'S DEGREE
 6 MASTERS DEGREE
 7 DOCTORATE OR PROFESSIONAL DEGREE
 97 REFUSED
 98 DON'T KNOW
 99 NO ANSWER
I:
num 1 99 2 0 20 10
If (ANS > 7)
 If (ANS < 97) reask
EndIf
Q:TELELINE
How many different telephone numbers does your household have?
PROBE: Not including cell phones, beepers or other portable devices.
4 FOUR OR MORE
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-4, 7-9
SKIPTO OTHRCELL 1
If (ans > 6) skipto OTHRCELL
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Q:PHONE1
T:
People have more than one telephone number for many different reasons.
We would like to know how each phone number in your household is used.
The first question is about your primary phone number. I will read a
list of possible uses, please tell me which of these it is used for.
PROBE FROM LIST
1 GENERAL USE BY THE HOUSEHOLD - MAKE & RECEIVE CALLS
2 PERSONAL/TEENAGER LINE
3 COMPUTER
4 BUSINESS
5 FAX
6 OTHER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER/EXIT CODE
I:
LOC 791N
OTH 6
SEL 9 1 6 1 ON ON
Q:ANSWER1
Does a person ever answer this number?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
key 1-2, 7-9
If (phone1 < 3) Skipto PHONE2
If (phone1 = 6) Skipto PHONE2
If (ans > 6) skipto PHONE2
Q:DEDPHON1
Is this number strictly dedicated for (computer/business/fax) use?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-2, 7-9
Q:PHONE2
```

T:

```
PROBE FROM LIST
1 GENERAL USE BY THE HOUSEHOLD - MAKE & RECEIVE CALLS
2 PERSONAL/TEENAGER LINE
3 COMPUTER
4 BUSINESS
5 FAX
6 OTHER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER/EXIT CODE
I:
LOC 491N
OTH 6
SEL 9 1 6 1 ON ON
Q:ANSWER2
Does a person ever answer this number?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-2, 7-9
If (phone2 < 3) Skipto PHONE3
If (phone2 = 6) Skipto PHONE3
If (ans > 6) skipto PHONE3
Q:DEDPHON2
T:
Is this number strictly dedicated for (computer/business/fax) use?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-2, 7-9
Q:PHONE3
What is your third phone number used for (mainly)?
PROBE FROM LIST
1 GENERAL USE BY THE HOUSEHOLD - MAKE & RECEIVE CALLS
2 PERSONAL/TEENAGER LINE
```

What is your second phone number used for (mainly)?

```
3 COMPUTER
4 BUSINESS
5 FAX
6 OTHER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER/EXIT CODE
If (teleline = 2) skipto OTHRCELL
LOC 491N
OTH 6
SEL 9 1 6 1 ON ON
Q:ANSWER3
Does a person ever answer this number?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-2, 7-9
If (phone3 < 3) Skipto PHONE4
If (phone3 = 6) Skipto PHONE4
If (ans > 6) skipto PHONE4
Q:DEDPHON3
Is this number strictly dedicated for (computer/business/fax) use?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-2, 7-9
Q:PHONE4
What is your fourth phone number used for (mainly)?
PROBE FROM LIST
1 GENERAL USE BY THE HOUSEHOLD - MAKE & RECEIVE CALLS
2 PERSONAL/TEENAGER LINE
3 COMPUTER
4 BUSINESS
5 FAX
6 OTHER
```

```
7 REFUSED
8 DON'T KNOW
9 NO ANSWER/EXIT CODE
I:
If (teleline = 3) skipto OTHRCELL
LOC 491N
OTH 6
SEL 9 1 6 1 ON ON
Q:ANSWER4
T:
Does a person ever answer this number?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
key 1-2, 7-9
If (phone4 < 3) Skipto OTHRCELL
If (phone4 = 6) Skipto OTHRCELL
If (ans > 6) skipto OTHRCELL
Q:DEDPHON4
Is this number strictly dedicated for (computer/business/fax) use?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-2, 7-9
Q:OTHRCELL
Not including yourself, does anyone in your household have
a cellular phone for business or personal use?
If YES ASK: How many?
ENTER EXACT NUMBER 0-6
0 ZERO CELL PHONES
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
Key 0-9
```

```
T:
Including yourself, how many people currently live in your household?
PROBE: Include children and people that live there half of the year or more.
ENTER EXACT NUMBER 1-9
6 SIX PEOPLE OR MORE
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
Key 1-9
Q:URB RUR
Which of the following best describes the area in which you live?
PROBE FROM LIST:
  1 A LARGE CITY OF 250,000 OR MORE
  2 THE SUBURB OF A LARGE CITY
  3 A MEDIUM SIZED CITY OF 50,000 TO 250,000
  4 THE SUBURB OF A MEDIUM SIZED CITY
  5 A SMALL CITY OF 10,000 TO 50,000
  6 SUBURB OF A SMALL CITY
  7 A SMALL TOWN OF 2,500 TO 10,000
  8 A RURAL AREA (INCLUDES TOWNS OF 2,500 OR LESS)
 97 REFUSED
 98 DON'T KNOW
 99 NO ANSWER
I:
num 1 99 2 0 20 10
If (ANS > 8)
 If (ANS < 97) reask
EndIf
Q:ZIPCODE
What is your zip code?
OPEN-ENDED, ENTER EXACT FIVE DIGITS
 99997 REFUSED
 99998 DON'T KNOW
 99999 NO ANSWER
num 00000 99999 5 0 20 10
Q:INCOME4
Is your total annual household income, from all sources, before taxes,
over or under $35,000?
```

Q:HHNUM

```
social security, disability and retirement payments,
    net income from a business, farm or rent, or any other
    money income received by members of your family.
    Do not include lump-sum payments, such as money from an
    inheritance or sale of a home.
  1 OVER $35,000 ---> SKIPTO INCOME3
  2 UNDER $35,000
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
SKIPTO INCOME3 1
IF (ANS > 2) SKIPTO ENDIT
Q:INCOME2
T:
Is it over or under $25,000?
PROBE: Is your total annual household income, from all sources,
   before taxes, over or under $25,000?
  1 OVER $25,000 --> SKIPTO ENDIT
  2 UNDER $25,000
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
SKIPTO ENDIT 1
IF (ANS > 2) SKIPTO ENDIT
Q:INCOME1
T:
Is it over or under $15,000?
  1 OVER $15,000 ---> SKIPTO ENDIT
  2 UNDER $15,000 ---> SKIPTO ENDIT
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
Key 1,2, 7-9
SKIPTO ENDIT
Q:INCOME3
Is it over or under $50,000?
```

PROBE: Include money from jobs (wages, salary, tips, bonuses), interest, dividends, child support, alimony, welfare,

```
1 OVER $50,000
  2 UNDER $50,000---> SKIPTO ENDIT
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
SKIPTO ENDIT 2
IF (ANS > 2) SKIPTO ENDIT
Q:INCOME5
T:
Is it over or under $75,000
  1 OVER $75,000
  2 UNDER $75,000
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
Q:ENDIT
T:
Thank you, that is the end of the survey. If we decide to do another
survey on Y2K in the next few months, may we call you back?
  1 YES
  2 NO --> SKIPTO INTOBS
  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:
Key 1,2, 7-9
IF (ANS > 1) skipto intobs
Q:REINT
T:
Please give me your first name only.
       OPEN ENDED
TYPE RESPONDENT'S FIRST NAME ON ONE LINE
opn 13 5 22 60 m n
Q:PHONNUM1
What is the phone number where we might most easily reach you?
```

ENTER EXACT PHONE NUMBER INCLUDING AREA CODE - WITH NO HYPHEN

```
999999997 REFUSED
999999998 DON'T KNOW
999999999 NO ANSWER
tel 10 10 (###) ###-####
c:num 0 999999999 10 0 20 10
Q:PHONNUM2
T:
Can you give me another number at which you can be reached?
  ENTER EXACT PHONE NUMBER INCLUDING AREA CODE - WITH NO HYPHEN
999999997 REFUSED
999999998 DON'T KNOW
999999999 NO ANSWER
tel 10 10 (###) ###-####
c:num 1111111111 999999999 10 0 20 10
Q:INTOBS
T:
On behalf of the University of Oregon and the National Science Foundation
I would like to thank you for your time.
INTERVIEWERS: PLEASE TYPE RELEVANT COMMENTS BELOW
opn 13 5 22 60 m n
Q:INTID
T:
     INTERVIEWER: GOOD JOB!!!!
     ENTER YOUR I.D. # BELOW
I:
COL GREEN 5 1 5 27
num 0 600 3 0 10 17
CPL
DISPOS = 26
ENDQUEST
Q:NOQAL
We are only interviewing people who have heard about Y2K.
I am sorry to have bothered you. Good-bye.
KEY 1 TO DISQUALIFY
I:
Key 1
DISPOS = 22
Q:NOQAL2
T:
We are only interviewing people who have heard about Y2K.
I am sorry to have bothered you. Good-bye.
```

KEY 1 TO DISQUALIFY I: Key 1 DISPOS = 23