

Reservations Northwest

Sample and Response Rates Report

October, 2000

Oregon Survey Research Laboratory, University of Oregon

Total Sample	800	Eligible	536
Total Used	800	Ineligible	61
Total Unused	0	Unknown	203
		Refused	13

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	281	25	16	Left Message for R	0	0
2	Busy	222	4	17	R too ill now	14	6
3	Answering machine	1754	163	18	R too ill ever	0	0
4	Wrong number	10	10	19	R deceased	0	0
5	Disconnected #	17	17	20	Unable to interview ever	1	1
6	Non-working #	8	8	21	R gone survey dates	2	2
7	Non-residential #	2	2	22	Ineligible	15	15
8	Duplicate #	1	1				
9	Fax/Modem	3	3				
10	Language barrier	0	0	25	Partial interview/CB	29	5
11	Not home/CB	322	64	26	Completed interview	405	405
12	Too busy/CB	274	46	27	Phone slam	21	10
13	New #/CB	8	0	28	Initial refusal	30	12
				29	Final refusal	1	1

Call Efficiency		Response Rates	
Total Calls	3420	Total Sample	800
CASRO Response Rate /Total Attempts Complete/Total Attempts	12.80% 11.84%	CASRO Type Response Rate Completed/Attempted Sample	56.39% 50.63%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	0.98% 0.91%	CASRO Type Refusal Rate Refused/Attempted Sample	1.81% 1.63%
Sample Coverage Rate	75.56%	Response Rate/All Eligible Refusal Rate/All Eligible	56.39% 1.81%