

Examining the Inclusivity of Gender Diversity in Online Mental Health Resources Leo Bordeaux, Alyssa Herman, Emily Kondo, Dr. Alayna Park Department of Psychology, University of Oregon

Introduction

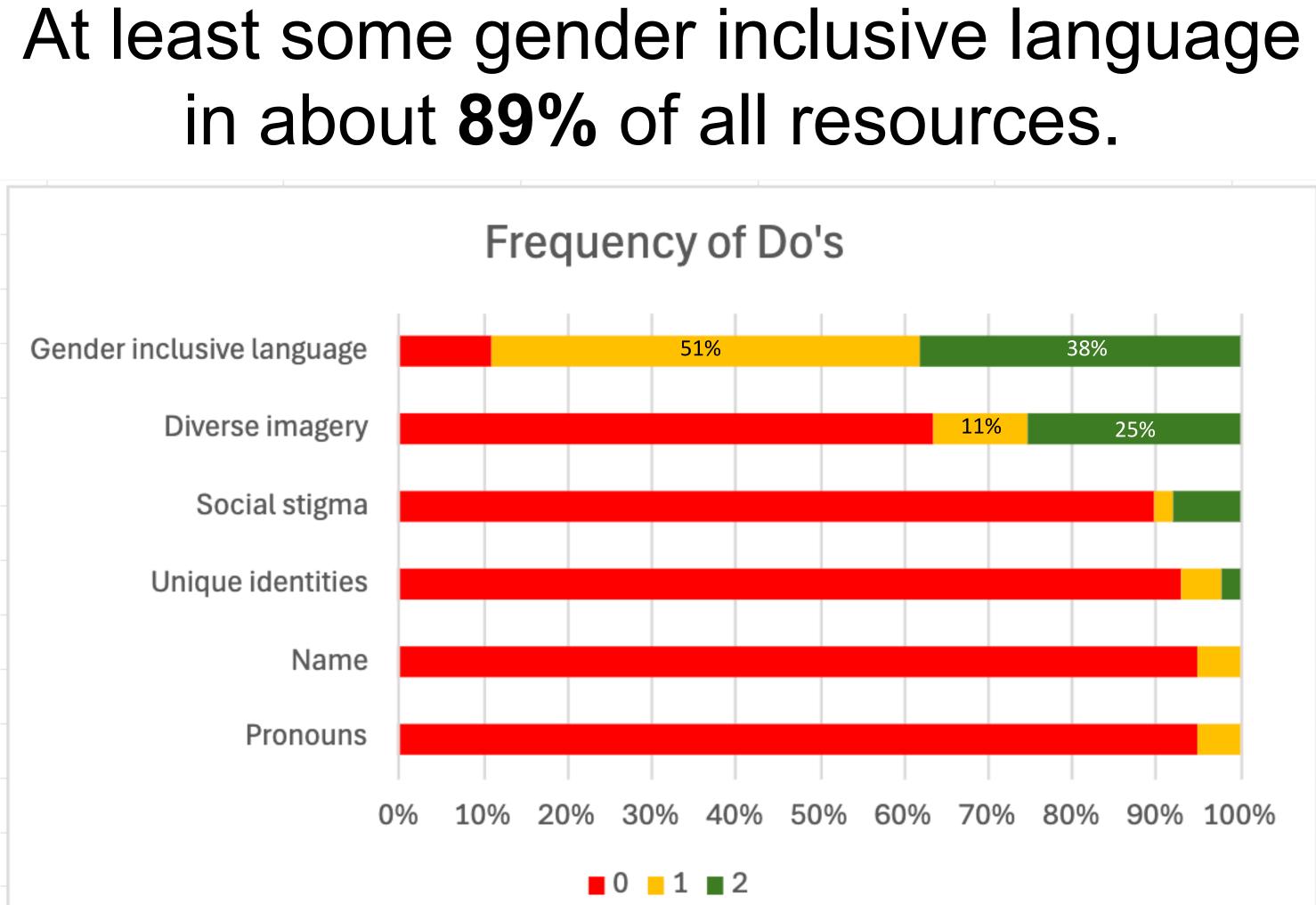
Transgender and gender diverse (TGD) individuals face a significantly elevated risk of suicide, largely attributable to minority stressors and marginalization. Thus, it is imperative that online mental health resources be inclusive and non-offensive to avoid perpetuating stress experienced by this population.

Research Questions

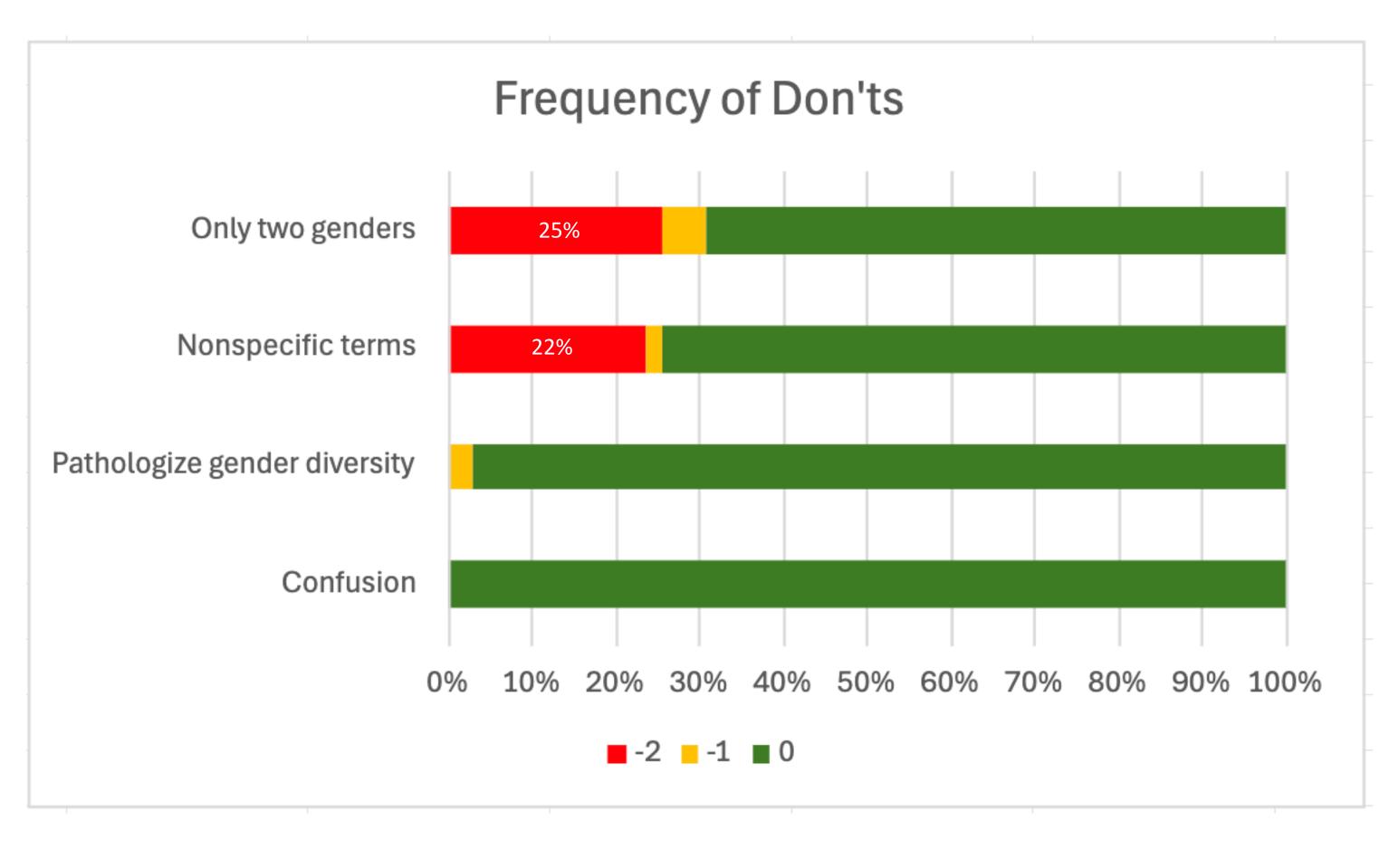
1. How inclusive of gender diversity are online mental health resources? 2. Is gender-diverse inclusivity associated with user approval of online resources?

Methods

- Mental health professionals nominated online, free, evidence based mental health resources.
- These resources were rated and reviewed by undergraduate students (N=366) in semi-structured interviews.
- We curated inclusivity codes for "do's" (affirmative) and "don'ts" (micro-aggressive) of developing gender inclusive mental health resources.
- We coded **58** suicide and NSSI resources on a 0 (code not present) to 2 (very representative of code) scale.



About **30%** of all resources indicated that there are only two genders.



No correlation between user approval ratings and any gender inclusivity "do" or "don't".

Conclusions

- The high prevalence of gender inclusive language is encouraging while the frequency of some microaggressive resource characteristics shows room for improvement.
- Major opportunity for improvement in the consistency of gender inclusive language.
- Simple changes may make a big difference for TGD people without compromising the perceptions of these resources for majority populations.

Limitations & Future Directions Few TGD participants...

- \longrightarrow Recruit a more diverse sample
- Only suicide & NSSI resources...
- other primary mental health topics
- All resources in English... inclusivity in non-English resources

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