This document contains the setup notes for the UO Libraries Xbox360 console. Site specific information in this document regarding usernames, passwords, etc, has been redacted for the public version of this document (for UO Library staff, this information can be accessed via the intranet wiki). Comments have been added to explain some of the user settings.

Basic Setup from 1st Power On

Here are a list of settings we selected upon initial console setup:

- Language: English
- Locale: United States

We created a Xbox Live Gamer Profile with the following settings:

- Gamertag: UO Libraries1
- Created Windows LiveID
- Locale: United States
- Language: English
- Date of Birth: xxxxxxxx (made up, but the same value used for accounts on all consoles, 18+ to avoid content lockouts)
- Email Address: xxxxxxxx (we chose a real email address that is actively monitored by a library department)
- Password: xxxxxxxx
- Secret Question: Your First Car
- Secret Answer: xxxxxxxx (made up, but documented for account recovery)
- First Name: UO
- Last Name: Libraries
- Phone: xxxxxxxx (we chose a real phone number that connects to a library department)
- Accepted Terms & Conditions
- Saved password for account on the console
- Xbox Live Silver Membership Selected (no monthly fee/no online gaming)
- Address: 1501 Kincaid, Eugene, OR 97403 (the real address of the UO Libraries)
- Picture: set to the yellow smiley face icon
- Gamer Zone: Recreation
- Declined marketing emails
- Declined partner emails
- Timezone: GMT-8 (Pacific)
- Daylight Savings: Off
- Live Messenger Setup skipped

Post Setup System Configuration Changes

- Enabled auto-off (turns the console off if idle for 6 hours)
- Parental Control Setup:

- o   Parental Control password: xxxxxxxx (documented, setting a parental controls password prevents users from setting it for us and thus locking us out)
- o   Parental Control Secret Question: Favorite Food?
- o   Parental Control Secret Answer: xxxxxxxx (made up, but documented for account recovery)
- o   Disabled xbox live membership creation in Parental Controls (we needed to disable something to allow us to set the parental control password, and this was the least obtrusive of the lockout options)

Known Issues/Concerns

- We need to figure out how to deal with system updates.
  - o   Do we not worry about it and let patrons do it themselves?
  - o   Do we have the science staff do it when they come out?
  - o   Does the console brick if power is pulled during the update (arguing for staff performing the operation)
- Video Settings
  - o   We need come up with an easy way to explain how to reset the HDTV output resolution. The problem is best described by example: Patron A owns a fancy TV, and sets the output resolution to 1080p, plays and returns the console. Patron B owns a less-fancy TV that doesn't support 1080p. Patron B will get no video when they try to use the console.
  - o   We need to explain the HDTV/TV switch on the multiav out cable, and the difference between those connections and the HDMI cable also provided
- We need to call Microsoft and have them kill our free Xbox Live Gold 1 month trial. (to reduce the chance of a patron getting our gamertag banned from live and to provide consistent service for when it goes away)
- Though online gaming doesn't work, users can still add our gamertag to their friends list for IM/chat. If our user harasses another user, and they complain, our account can be banned.
  - o   This is possibly a minor issue, since the harrasee would have to actively add our gamertag to their friends list