Crook County Coordinated Transportation Plan

Approved by the Crook County Court June 6, 2007

Prepared by the Central Oregon Intergovernmental Council

Table of Contents

ŁХ	recutive Summaryr	2
1.	Introduction	3
	1.1. Federal and State Requirements	
	1.2. Plan Purpose and Intent	
	1.3. Funding Sources Affected	
	1.4. Definitions	
2.	Planning Process	
	2.1. Steering Committee	
	2.2. Crook County Transportation System Plan	
	2.3. Surveys, Data Collection and Resource Analysis	
	2.4. Stakeholder Consultation and Feedback	
	2.5. Define Gaps and Barriers, Priorities for System	5
3.	Transportation Resource Analysis	
	3.1. Funding Sources for Rural Communities	6
	3.2. Transportation Infrastructure	
	3.3. Administrative Capacity	12
4.	Data Analysis and Needs Assessment	
	4.1. Demographics and Population	13
	4.2. Income and Employment	14
	4.3. Transportation Data	14
5.	Barriers and Gap Analysis	15
6.	Prioritized Strategies	18
	6.1 Highest Priority Strategies	18
Αp	ppendix A – Data Tables	
	ppendix B – Stakeholder Survey Results	
Ap	ppendix C - Maps	30

Executive Summary

The Crook County Coordinated Transportation Plan will meet state and federal statutory requirements for Special Transportation Fund (STF) agencies to produce a coordinated human services transportation plan. The purposes of the coordinated plan are to 1) improve transportation services for people with disabilities, seniors, and individuals with lower incomes by identifying opportunities to coordinate existing resources; 2) to provide a strategy to guide the investment of financial resources; and 3) to guide the acquisition of future grants. It is the responsibility of Crook County to produce, approve, and submit this plan to the Oregon Department of Transportation Public Transit Division by June 30, 2007.

The Crook County Coordinated Transportation Plan planning process was led by the Crook County STF Committee, which served as the project steering committee. The Central Oregon Intergovernmental Council (COIC) served as plan facilitator, ensuring that all of the statutory requirements for the plan were met. COIC also facilitated stakeholder and public participation, which was the basis for identifying and prioritizing the plan strategies. Both the stakeholder committee and the STF Committee have approved the plan priorities.

The result of the planning process was twofold:

- 1. The identification of critical public transportation system gaps and barriers, along with proposed strategies to address those barriers; and
- 2. The development of seven "High Priority" strategies for addressing the gaps and barriers:

Support, maintain and strengthen the existing transportation network; Leverage local public transportation investments to secure state and federal resources

Expand public transportation service hours of operation, weekends and weekday evenings

Expand Dial-A-Ride service boundaries beyond current 8-mile radius from downtown Prineville

Increase the availability of inter-community services to Bend, Redmond, Madras

Develop a clearinghouse for transportation information, including transportation provider routes, services, eligibility, and contact information.

Develop a regional ride scheduling, dispatch and travel information center to facilitate improved coordination

Expand the scope of the Crook County STF Committee to identify and shepherd coordination projects/initiatives, provide information and feedback to transportation providers

According to the statutory requirements, for a public transportation project to be eligible for the STF and/or Public Transit Division Discretionary Grant programs, it must be consistent with or derived from the coordinated plan priorities. The plan priorities will be used by the Crook County STF Committee and the ODOT Public Transit Division when reviewing and recommending public transportation funding applications submitted by Crook County transportation providers and organizations.

The Crook County Court reviewed and approved this plan on June 6, 2007, to serve as the County's Coordinated Human Services Public Transportation Plan.

1. Introduction

1.1. Federal and State Requirements

Beginning in FY 2007, as a condition of Federal assistance, the ODOT Public Transit Division must certify to the U.S. Secretary of Transportation that projects selected for funding derive from locally developed coordinated plans. Also in 2007, Oregon statute requires that STF Agencies (counties and Tribe) must complete a plan for their STF programs. These two planning requirements are very similar in intent and timing. To meet these new planning requirements, STF Agencies must complete a single coordinated plan that meets the state and federal requirements.

1.2. Plan Purpose and Intent

The purpose of the coordinated plan is to improve transportation services for people with disabilities, seniors, and individuals with lower incomes by identifying opportunities to coordinate existing resources; provide a strategy to guide the investment of financial resources; and guide the acquisition of future grants. The coordinated plan may include elements that address the unique needs of one population, but it also will recognize that transportation needs cross population groups, and that individuals frequently fall within several population categories. The plan should address coordination of resources and services, including general public services available in the area, so as to minimize the duplication of effort, enhance services and encourage the most cost-effective transportation feasible. The plan should consider, to the maximum extent feasible, other similar plans in the regional area, resulting in regional opportunities to coordinate services.

1.3. Funding Sources Affected

ODOT Public Transit Division Discretionary Grant programs and projects funded by STF local formula allocations must be consistent with and derived from the Coordinated Plan. ODOT Discretionary Grant programs include: Formula Program for Elderly Persons and Persons with Disabilities (§5310); New Freedom (§5317) and Job Access Reverse Commute (§5316).

1.4. Definitions

Following are definitions for common terms used in this plan. The definitions are in alignment with Oregon Department of Transportation terminology:

- a. Public Transportation: Any form of passenger transportation by car, bus, rail or other conveyance, either publicly or privately owned, which provides service to the general public on a regular and continuing basis. Such transportation may include services designed to meet the needs of specific user groups, including the elderly, people with disabilities, and for purposes such as health care, shopping, education, employment, public services and recreation. This planning process does not seek to address needs or priorities related to transportation system infrastructure such as roads, streets, highways or bridges.
- b. Coordination: Cooperation between government, providers, businesses, individuals and agencies representing people unable to drive, low income, the elderly, and/or people with disabilities, to more effectively apply funding and other transportation resources to meet common transportation needs. Coordination actions may reduce duplication of services, reduce cost, increase service levels or make services more widely available in communities.
- c. Special Populations: Low income individuals, seniors, and people with disabilities.

2. Planning Process

2.1. Steering Committee

The Crook County Coordinated Planning process began in January, 2007 with the appointment of the Crook County Special Transportation Fund (STF) committee to serve as the project steering committee, and the designation of the Central Oregon Intergovernmental Council as the planning entity. The Steering Committee developed a project work plan to ensure all components of the coordinated plan were completed by June 30, 2007. The Steering Committee also developed an outreach list to invite community-wide participation through surveys and two "Stakeholder Committee" meetings.

2.2. Crook County Transportation System Plan

To begin the planning process, the Crook County Transportation System Plan (TSP) was reviewed. The purpose of the review was to develop an understanding of how Crook County was managing and planning for the public transportation system. The County TSP Goal 6 – Alternative Modes of Transportation states that it is the goal of Crook County to:

Increase the use of alternative modes (walking, bicycling, rideshare/carpooling, and transit) through improved access, safety, and service. Increasing the use of alternative modes includes maximizing the level of access to all social, work, and welfare resources for the transportation disadvantaged. Crook County seeks for its transportation disadvantaged citizens the creation of a customer –oriented regionally coordinated public transit system that is efficient, effective, and founded on present and future needs.

TSP policies related to public transportation include:

- 6.2 Promote alternative modes and rideshare/carpool programs through community awareness and education;
- 6.3 Coordinate with regional transit service efforts;
- 6.5 Seek improvements of mass transit services to Crook County;
- 6.6 Transportation Disadvantaged
 - a. Continue to support programs for the transportation disadvantaged where such programs are needed and economically feasible
 - b. Increase all citizens' transportation choices
 - c. Identify and retain community identity and autonomy
 - d. Create customer-oriented focus in the provision of transportation services
 - e. Hold any regional system accountable for levels and quality of service
 - f. Enhance public transportation and sustaina bility
 - g. Promote regional planning of transportation services
 - h. Use innovative technology to maximize efficiency of operation, planning, and administration of public transportation
 - i. Promote both inter-community and intra-community transportation services for the transportation disadvantaged

2.3. Surveys, Data Collection and Resource Analysis

COIC staff reviewed demographic, income and employment, and transportation data from the U.S. Census and other sources to determine the community composition and trends related to special populations. A resource analysis was conducted to determine levels of existing public transportation service, secured and available state and federal funding resources, and administrative capacity within

the county. Additionally, COIC surveyed human service providers to identify common transportation origins and destinations, and to identify where special populations need to travel but are unable to due to cost, lack of service, or other reason.

Organizations submitting survey responses:

Crook County Veterans Service Office Crook County Health Department Oregon Department of Human Services

Oregon Vocational Rehabilitation Services

Disabled American Veterans

Central Oregon Intergovernmental Council

Neighbor Impact

Oregon Employment Department

WorkSource Central Oregon – Disability Navigator

Housing Works

The data, analysis and survey responses were reviewed by the Stakeholder Committee, and provided the foundation for the identification and prioritization of public transportation strategies for Crook County.

2.4. Stakeholder Consultation and Feedback

The Stakeholder Committee invitees included representatives from social service providers, representatives of the elderly, organizations serving low income populations, organizations serving people with disabilities, veteran organizations, educational institutions, government agencies, employers and business representatives and community service organizations. Interested citizens were encouraged to participate as well.

The Stakeholder Committee met on the following dates:

Wednesday, April 11; 2:00 to 4:00 PM Wednesday, May 9; 1:30 to 4:30 PM

Both meetings were held at the Crook County Library, Claudia Broughton Room, 175 NW Meadow Lakes Dr., Prineville.

Organizations participating in the stakeholder meetings:

Cascades East Ride Center

Central OR Community College-Even Start Prog.

Central Oregon Council of Aging COIC - Employment and Training

Central Oregon Partnership

Commute Options for Central Oregon

Crook County Christian School

Crook County Court

Crook County Dial-a-Ride

Crook County Fire Crook County Planning

Crook County Public Works

Crook County School District

Economic Development for Central Oregon

Housing Works

Interfaith Volunteer Caregivers

Opportunity Foundation of Central Oregon
Oregon DHS – Seniors and People w/Disabilities

Oregon DHS – Volunteer Services

ODOT Region 4

Oregon Employment Department

Oregon Vocational Rehabilitation Services

Pioneer Memorial Hospital Soroptimists Senior Center

Attendees, both Stakeholder Committee participants and the general public, were encouraged to participate actively in the meetings, and were provided opportunities to discuss their programs, share information, articulate needs, and identify transportation priorities.

2.5. Define Gaps and Barriers, Priorities for System

The Stakeholder Committee met to review data, resource analysis, and stakeholder feedback and input. The committee identified service gaps and barriers, and strategies to address barriers. At the second meeting, the strategies were reviewed, refined, and prioritized.

3. Transportation Resource Analysis

3.1. Funding Sources for Rural Communities

Public and specialized transportation in Oregon is supported by a variety of state, federal and local funding sources. Federal grants make up about half of the transit funding sources identified in the table below. Most federal funds are passed through state agencies, which are then available to the county either on a competitive basis or distributed under a formula allocation system. In Oregon, the key state agencies responsible for transportation funding are the Public Transit Division of the Oregon Department of Transportation (ODOT) and the Oregon Medical Assistance Program (OMAP), an agency within the Department of Human Services (DHS).

Federal

Elderly & Disabled Transportation Assistance (Sec. 5310) - This is a federally-funded, state-administered grant program for the purpose of meeting the special mobility needs of seniors and people with disabilities. Funds may be used to pay for up to 80% of the costs of vehicles and other capital equipment or purchase-of-service agreements. ODOT consolidates this and other funding sources through a competitive grant program known as the discretionary application process. Grant recipients must provide a 20% in local or state match for these federal funds. Traditionally, program funds have been available to nonprofit agencies. Both state and federal governments now require the development of a coordinated human services transportation plan before Sec. 5310 funds will be released.

Rural Transit Assistance Grants (Sec. 5311) - This federally -funded, state-administered grant program is the primary source of federal funding for the operation of public transit programs in rural communities (areas with populations fewer than 50,000). ODOT allocates the funds to eligible rural counties on a formula based half on population and half on transit ridership. Funds may be used to cover administrative, capital or operating costs of providing transportation to the general public. Funds can also be used to provide intercity service between rural communities or between small towns and urban areas. Grantees must provide a 50% local match to receive these federal funds. Recipients can be public bodies, nonprofit organizations or tribal agencies.

Rural Transportation Assistance Project (RTAP) Section 5311(b) - The Rural Transportation Assistance Program (RTAP) provides training and technical assistance to rural counties and to meet the needs of smaller transit agencies. ODOT's Public Transit Division may be able to pay for training at the Oregon Transportation Conference and other events, conference or training events.

Job Access and Reverse Commute Grants (Sec. 5316) - Federal JARC grants are intended to assist communities reduce transportation barriers to employment and training opportunities. The funds are distributed by formula to states based on their relative share of low income persons. Twenty percent of the \$138 million allocated this year for JARC projects must go to rural areas. ODOT will distribute these funds on a competitive basis through the discretionary funding process. (No JARC funds have ever been applied for in Lake County.)

New Freedom Program (Sec. 5317) - This is a new federal formula grant program to states for the purpose of enhancing transportation service and facility improvements that address the special mobility needs of people with disabilities. Twenty percent of the \$78 million allocated this year for New Freedom projects must go to rural areas. ODOT will distribute these funds on a competitive

basis through the discretionary funding process. In order to receive New Freedom funding, a coordinated transportation plan must be in place.

Medicaid Non-Emergency Transportation (Title XIX) - Under Medicaid, states are required to assure that recipients can get to and from covered medical services. In Oregon, Medicaid funds are managed by the Office of Medical Assistance Programs (OMAP). Medicaid transportation for Medicaid recipients in Crook County is provided by Central Oregon Intergovernmental Council through the Cascades East Rides Center (CERC), a medical ride brokerage. The CERC has a call center staff of four who schedule medical rides and perform dispatch services for the Crook County Diala-Ride.

Medicaid Non-Medical Transportation (Title XIX) - Under Medicaid's Home & Community-Based Services (HCBS) programs, certain non-medical services can be provided to Medicaid recipients who might be institutionalized without transportation and other support services. Currently, a significant part of the employment and other non-medical transportation services provided to elderly and disabled Medicaid recipients is supported through the HCBS or long term care waiver program.

State and Local

Special Transportation Fund (STF) - The STF for Elderly and Disabled was established by the legislature in 1985, and is administered by the Public Transit Division of the Oregon Department of Transportation. Revenues come from two sources – a tax on cigarettes and the General Fund budget. Three quarters of the STF (75%) is distributed by formula to each county. The remaining 25% of STF funds are administered by ODOT through a competitive statewide grant program known as the discretionary application process. Funds can be used for the purchase or replacement of vehicles and other capital equipment, operations, planning and development. The amount of formula funds allocated to each county is based on population. The minimum any county receives is \$40,000 under the SFT allocation process. The County Board of Commissioners is responsible for the distribution of these formula funds. Up to \$2,000 of the county's allocation can be used for administration.

Crook County STF Recipients for FY2006-07:

- Crook County Dial-a-Ride
- Opportunity Foundation of Central Oregon
- Oregon Department of Human Services Volunteer Services

DD 53 Transportation Funds - Under Oregon's HCBS waiver for aging and disabled populations, federal Medicaid funding is available to cover up to half of the costs of providing non-medical transportation to persons with developmental disabilities and other covered individuals. These so-called DD 53 funds are used to cover a portion of the costs of the employment transportation for individuals with developmental disabilities. ODOT discretionary grant funds are used to provide the non-federal match for this Medicaid waiver program.

Business Energy Tax Credit (BETC) - Under ORS 330, public and nonprofit agencies in Oregon can receive payments for eligible energy conservation projects. Project sponsors much partner with businesses or other entities that have state tax liabilities. Transportation projects eligible to receive tax credits included the purchase of alternative fueled vehicles, car sharing schemes and public transit programs.

3.2. Transportation Infrastructure

A. Crook County Transportation Providers							
Operator	Class	Type of Service					
American Smile Transport	private	cab company					
Boys and Girls Club	non-profit	client transport					
Central Oregon Breeze and Central Oregon Airport Shuttle	private	bus company					
Central Oregon Cabulance	private	cab company					
COIC/Crook County	public	Dial-A-Ride					
COIC	public	medical ride brokerage (administrative)					
Columbia Aircraft Employee Shuttle	private	employee shuttle					
Commute Options for Central Oregon	non-profit	vanpools, RideShare					
Country Cab	private	cab company					
Crook County Christian School	private	school buses					
Crook County School District	public	school buses					
Crook County Veteran Services	public	client transport					
DHS Volunteer Services	public	client transport					
Grant County Transportation District – People Mover	public	general public					
High Desert Express	private	cab company					
High Desert Wheelchair Transport	private	cab company					
Interstate Tours	private	charter bus company					
Opportunity Foundation of Central		client transport					
Oregon	non-profit						
Neighbor Impact Head Start	non-profit	client transport					

B. Crook County Transportation Providers – Fleet Information estimated vehicle Operator model capacity special features year type condition excellent, good, fair, related to target populations - e.g. wheelchair lift, sedan, van, # people * make, model bus? or poor? etc. 5 vans Non-accessible **American Smile Transport Boys and Girls Club** 1997, **Central Oregon Breeze and Central** 25 4 buses 3 champions, International 2003, 2 all good all are wheelchair accessible **Oregon Airport Shuttle** 2004s 2 vans 2 Ford Starcraft vans 16 and 12 2001 Good Wheelchair accessible, with lifts COIC/Crook County Dial a Ride Central Oregon Cabulance Columbia Aircraft Employee 1 van 15 Shuttle **Country Cab Crook County Veteran Services** 1 minivan Ford 6 Volunteer Vehicles Varies Varies Varies **DHS Volunteer Services** used 15 vans Wheelchair accessible **Grant County Transit People Mover** Mitsubishi Galante 4 sedan 1992 note: needs a motor poor **High Desert Express** Ford Windstar 7 2001 excellent van 2000. 2001.3 4 Dodge Grand Caravans; wheelchair 2003s all excellent 5 vans wheelchair lifts 1 Dodge Sprinter passenger and a each **High Desert Wheelchair Transport** 2006 1981 & 2 buses MCI 47 both good **Interstate Tours** 1988 buses Neighbor Impact Head Start **Opportunity Foundation of Central** 12 22 vans Wheelchair accessible with lifts Oregon School District Fleet **Crook County School District**

*excluding driver

Crook County Christian School

Operator	Service Area Geography	Service Frequency	Hours of Operation	Service Population	
	e.g. community, radius, ?	e.g. hourly, daily, weekly, on- demand?	days and hours	e.g. general public, elderly, clients?	
American Smile Transport	Bend, Redmond, Sisters, Prineville	on-demand	7 days/week, 4 am to 12 am	Medical patients, clients	
Boys and Girls Club	Prineville area		M-F?	children 6-18, staff	
Central Oregon Breeze and Central Oregon Airport Shuttle	BUS 1: Bend, Redmond Airport, Terrebonne, Madras, Warm Springs, Sandy, Gresham, Max line, PDX airport, PDX downtown (does Prineville loop on return)	1x/day	Departs Bend 7 am; Arrives Portland 11 am. Departs Portland 1:30 pm; Arrives Bend 6:10 pm. 7 days/week	general public	
	BUS 2: Bend, Redmond Airport, Prineville, Madras, Warm Springs, Mt. Hood, Sandy, Gresham, Max line, PDX airport, PDX downtown (not Prineville on return)	1x/day	Departs Bend 11:30 am; Arrives Portland 4pm. Departs Portland 6pm; Arrives Bend 10:30 PM 7days/week	general public	
Central Oregon Cabulance					
COIC/Crook County Dial a Ride	8 mile radius from downtown Prineville; Trips to Redmond/Bend on Thursdays	Demand response	M-F 9:00 to 4:00	Elderly and disabled, open to general public	
Columbia Aircraft Employee Shuttle	Prineville, Redmond, Bend	1/day	M-F 6:30 am to 2:30 pm	Employees of Columbia Air (Bend employer)	
Country Cab	Prineville – Central Oregon	on-demand			
Crook County Veteran Services	Prineville (excluding Juniper Canyon) to the Bend VA clinic, or to Redmond meet the Disabled Veterans of America van to Portland. Infrequently to Portland to VA Hosp.	On demand	M-F	Veterans	
DHS Volunteer Services	Central Oregon wide	Demand response		DHS clients, served through volunteer drivers	
Grant County Transit - People Movers	Travels through Prineville on the way to Redmond (airport) and Bend (Lava Lanes). Rides to medical appointments if requested.	Wednesday and Friday	Arrives in Prineville at 9:00 to 9:45; returns 4:55 to 5:25	General public	
High Desert Express	whole county and beyond	on-demand	variable	general public	
High Desert Wheelchair Transp.	Warm Springs, Deschutes, Jefferson, Crook Counties – will take people out of the region as well	on-demand	M-F 5am-6pm Saturday 5am-2pm	specialized transport for wheelchair clients of OMAP as well as private	
Interstate Tours	Pacific Northwest	on-demand	any time	private charter clients	

Opportunity Foundation of Central Oregon	Prineville	Fixed and on- demand	Fixed – M-F Demand – 24/7		OFCO clients		
Neighbor Impact Head Start	generally Prineville				Head Start students (children)		
School District Fleet							
Crook County School District				M-F	public school students		
Crook County Christian School					public school students		

3.3. Administrative Capacity

The following are existing administrative and other resources within or serving Crook County:

COIC/CERC Call Center: The CERC Call Center provides computerized ride scheduling and dispatch services for the Medical Ride Brokerage and the Crook County Dial-A-Ride system.

COIC/CERC Administration: The COIC provides transportation provider billing, transportation provider quality assurance, and other associated administrative services for the Medical Ride Brokerage.

Commute Options for Central Oregon: Commute Options administers and helps start up several vanpool and carpool match services within Central Oregon. Assists providers with access to Business Energy Tax Credit program.

Crook County: Crook County's STF Coordinator staffs the STF Committee, and provides STF reports (to ODOT Public Transit Division) and fiscal administration.

4. Data Analysis and Needs Assessment

Overview

Total population: 24,525 (source: Portland State University, 2006 estimate)

Square miles: 2,991 (source: Crook County)

Persons per square mile: 8.20

Population centers:

Prineville: 9,990 (Portland State University, 2006 estimate)

Unincorporated: 14,535 (Portland State University, 2006 estimate)

Juniper Canyon Post

Paulina Powell Butte

4.1. Demographics and Population

Noteworthy trends and statistics:

- Crook County was the fastest growing county in Oregon during 2006 experiencing a 7.7% growth rate for the year. See Appendix Table A1
- Prineville's population is also increasing rapidly, with an estimated population of nearly 10,000. See Appendix Table A2.
- Crook County's Hispanic population was the county's fastest growing ethnic group from 1990 to 2000, though growth rates in the Hispanic population were lower than state and US averages. See Appendix Table A3.
- The fastest growing age group from 1990 to 2000 was the 50-64 age group. This group increased at a higher rate than the region as a whole, Oregon, and the US. The slowest growing age group is the Under 5 age group. See Appendix Table A4.
- Crook County's senior population will increase as a percent of the county's total population
 from 20.3% in 2000 to a projected high of 23.3% in 2020. Additionally, the numbers of 85+ residents will grow steadily. See Appendix Table A5.
- Crook County's population is projected to continue growing at higher rates than state average over the next 30 years. See Appendix Table A6.
- Crook County's population with disabilities exceeds state averages. See Appendix Table A7.
- Proposed destination resorts in Crook County will impact population and transportation patterns According to the Bend Bulletin, these destination resorts could add a combined 4,550 new homes, plus at least another 1,000 over-night units to the county:

Brasada Ranch: An 1,800 acre resort under development, located south of Powell Butte and north of Alfalfa, with 900 units on lots that will average ½ acre in size. **Seven Peaks/Remington Ranch**: Located north of Powell Butte, between highways 126 and 26. The 2,100 acre destination resort will have three golf courses, 800 residential units, and employ 300 persons when completed. Groundbreaking could take place in 2007.

Hidden Canyon: Located several miles east of Brasada Ranch, south of the community of Powell Butte. An estimated 3,250 acres in size, with 2,450 houses and 1,225 overnight units planned.

Sources: Central Oregon Workforce Housing Report, Housing Works, 2006; the Bend Bulletin.

4.2. Income and Employment

Noteworthy trends and statistics:

- Crook County's average wage, per capita income and median household income are lower than Oregon and US averages. See Appendix Table A8.
- Crook County's unemployment rate is higher than state and US averages, and increased sharply between December and February. See Appendix Table A9.
- A total of 2,486 Crook County residents lived below poverty levels in 2003, including 919 children. Crook County is on line with state averages on persons in poverty, but has a higher percentage of children living in poverty. See Appendix Table A11.

4.3. Transportation Data

Noteworthy trends and statistics:

- Crook County worker mean travel time to work is lower than state and federal averages. See Appendix Table A14.
- An increasing percentage of Crook County workers commute out of county for employment. See Appendix Table A15.
- Anecdotally, most of Crook County's commuters travel to Bend and Redmond for employment. See Appendix Table A16
- Fuel costs are rising rapidly in Oregon, as well as nationally. See Appendix Table A19, A20.

5. Barriers and Gap Analysis

COIC conducted outreach interviews with stakeholder organizations in Crook County during the time period of June through September, 2006. The purpose of the outreach interviews was to discuss the County Diala-Ride system with representatives of special populations, and to inquire about unmet transportation needs and barriers. COIC also conducted a survey of transportation providers and human services organizations that serve special populations in Crook County to determine destinations for which clients/customers are unable to travel to. Additionally, the Crook County Transportation Stakeholder Committee identified barriers and service gaps within a facilitated session on April 11, and refined the list on May 9.

Service Gaps and Barriers	Strategies to Address Barriers
a. Protect and Strengthen Existing Services	-
 Increasing demand for transportation services, limited financial resources to support transportation services Need for reliable and adequate operations and capital funding for existing transportation providers, to protect existing transportation system 	Strategy #1: Support, maintain and strengthen the existing transportation network; Leverage local public transportation investments to secure state and federal resources
b. Hours of operation for Dial-a-Ride services	
Availability of Diala-Ride transportation services before 9:00 am, after 4:00 pm, and on weekends, for medical rides, education rides (evening classes)	Strategy #2: Expand Dial-a-Ride service hours of operation, weekends and weekday evenings
c. Service area	
Larger service area for Dial-a-Ride services, specifically Juniper Canyon	Strategy #3: Expand Dial-A-Ride service boundaries beyond current 8-mile radius from downtown Prineville
d. Trips outside of Crook County (inter-city)	
 Non-Medicaid transport to specialists in Bend and Redmond, M-F 8 to 5 Affordable transportation to Bend for social services Affordable access to employment centers in Deschutes County for job seekers Affordable access to COCC locations in Bend and Redmond Social and shopping in Bend and Redmond, including Redmond pool Commuting options between communities, for workforce to 	Strategy #4: Increase the availability of inter-community services to Bend, Redmond

other counties, destination reserve access to advisation atmo	
 other counties, destination resorts, access to education ctrs Wheelchair accessible access to services in Bend for veteran population (veteran outpatient counseling center in Bend) 	Strategy #5 : Market availability, expand capacity of Crook County Veterans Services van
5:1 6 1: (:1	
e. Rides for certain populations/rider groups	
 Rides for youth to mental health services, other youth activities and services 	Strategy #6 : Develop services designed to meet the needs of youth riders for improved access to activities and services
 Availability of locally-based stretcher transport; rides to VA Hospital for non-mobile veterans 	Strategy #7 : Develop a locally-based stretcher transport provider
Fire & Rescue Dept. transport used in non-emergency situations	 Strategy #8: Develop a voucher system for non-emergency medical rides to decrease reliance on emergency service transport. Strategy #9: Develop a system for providing information/education to incoming hospital patients on ride options and existing services
Cost of hospital staff to accompany on some discharge rides	Strategy #10 : Dial-a-Ride drivers trained to serve as attendants for hospital discharge
 Transportation providers qualified/trained to deal with post traumatic stress disorder 	Strategy #11 : Develop a shared training program for transportation providers
Number of Crook County Medicare/Medicaid clients that must travel to Bend for medical services due to lack of local provider slots	Strategy #12: Increase the number of medical care providers who accept Medicaid/Medicare patients (increase slots) to decrease the need for inter-community medical transportation
Need for work force transportation	Strategy #27: Employers develop a shared commuting vanpool for intra-county trips into Prineville
f. Accessibility	
Monthly pass or ticketing system for Dial a Ride	Strategy #13: Develop monthly pass for Dial-A-Ride
Expanded bag lim it for Dial-a-Ride (current limit is two bags per rider)	Strategy #14: Expand bag limit on Dial-A-Ride
Cost of Dial a Ride fares - \$2 too high for low income riders	Strategy #15 : Develop alternate Dial-A-Ride fare structure to lower the cost for low income riders
 Cost of Dial-A-Ride fares for seniors - \$1 per trip too high for some low income seniors 	Strategy #16 : Develop an alternate Dial-A-Ride fare structure to lower costs for low-income senior riders

24 hour notice for cohoduling Diale Dide trips difficulty in	Ctratagy #17. Davious Dial A Dido cahaduling policies
24-hour notice for scheduling Diala-Ride trips – difficulty in accommodating unplanned trips	Strategy #17 : Review Dial-A-Ride scheduling policies, identify areas of flexibility for critical ride scheduling
The availability of Dial a Ride/transportation service brochures in Spanish	Strategy #18: Produce flyers and other outreach materials in Spanish
 Access to information on rides/transportation options, so that riders can identify what their options are quickly and easily 	Strategy #19 : Develop a clearinghouse for transportation information, including transportation provider routes, services, eligibility, and contact information.
Regional one-stop call-in center for ride information and dispatch	Strategy #20 : Develop a regional ride scheduling, dispatch and travel information center to facilitate improved coordination
Availability of child car seats on Dial-a-Ride buses	Strategy #21 : Research public transportation policies for child car seat usage best practices, secure funding resources to train drivers and obtain car seats and equipment
Some special population riders need support and advocacy to access appropriate services	Strategy #22: Develop Facilitators, navigators or case workers to help match client to services, advocate for clients
g. Planning and Coordination	
Public transportation needs transcend Crook County; regional-level needs	Strategy #23: Support regional level coordinated transportation planning, with the goal of developing a regional system for public transportation services
Logistics-based coordination of transportation services not feasible due to lack of regional coordinating entity	Strategy #24: Identify or develop a regional coordinating entity with the authority, expertise, resources and capacity to coordinate transportation services Strategy #25: Coordinate transportation services to the greatest degree possible to ensure efficient utilization of limited resources; Gain efficiencies through coordinated provider administrative services: develop of a model agreement to coordinate transportation services; develop a coordinated approach to insurance, training, dispatch and other central support services Strategy #26: Develop an ongoing Crook County Coordination committee or task force to identify and shepherd coordination projects/initiatives, provide information and feedback to transportation providers

6. Prioritized Strategies

At the May 9 Stakeholder Committee meeting, attendees revised the list of draft needs and strategies (see Section 5 table), and then individually scored them based on the following criteria:

- the strategy addresses an identified need
- the strategy impacts target populations significantly
- funding sources are identifiable, including local match
- an identifiable lead partner would be likely to take it on
- the strategy can be implemented within the next year or two
- the strategy builds on and/or better coordinates existing resources

6.1 Highest Priority Strategies

After the scoring was complete, the resulting scores were shown to the participants who were led through a facilitated discussion of the results. During this discussion, a few of the higher-priority strategies were removed from the list, and others were elevated for various reasons. At the end of the meeting, the following list of strategies/projects were listed as "highest priority" (all weighted equally):

Strategy #1: Support, maintain and strengthen the existing transportation network; Leverage local public transportation investments to secure state and federal resources

Strategy #2: Expand public transportation service hours of operation, weekends and weekday evenings

Strategy #3: Expand Dial-A-Ride service boundaries beyond current 8-mile radius from downtown Prineville

Strategy #4: Increase the availability of inter-community services to Bend, Redmond, Madras

Strategy #19: Develop a clearinghouse for transportation information, including transportation provider routes, services, eligibility, and contact information.

Strategy #20: Develop a regional ride scheduling, dispatch and travel information center to facilitate improved coordination

Strategy #26: Expand the scope of the Crook County STF Committee to identify and shepherd coordination projects/initiatives, provide information and feedback to transportation providers

Appendix A – Data Tables

A1. Population Information	Crook County	C.O. Region	Oregon				
Population							
1990	14,111	102,745	2,842,321				
1993	15,300	117,000	3,038,000				
1998	16,650	138,950	3,267,550				
2000	19,182	153,558	3,421,399				
2002	20,200	166,550	3,504,700				
2004	20,650	176,350	3,582,600				
2005	22,755	186,845	3,631,440				
2006	24,525	198,550	3,690,505				
Source: Portland State University Center for Popul	ation Research						
Annual Population Growth Rate							
Population Change 1990-2000	5,071	50,813	579,078				
Annual Growth Rate 1990-2000	3.6%	4.9%	2.0%				
Population Change 2000-2005	3,573	33,287	210,041				
Annual Growth Rate 2000-2005	3.7%	4.3%	1.2%				
Growth Rate 2005-2006	7.7%	6.2%	1.6%				
Source: U.S. Census, Portland State University Center for Population Research							

A2. City Population	Prineville					
1990	5,355					
2000	7,358					
2004	8,640					
2005	9,080					
2006	9,990					
Source: Portland State University Center for Population Research						

A3. Race and Ethnicity 1990	Crook County	Region	Oregon	U.S.
	•		-	
Total Population	14,111	102,745	2,842,321	248,709,873
White	13,637	97,124	2,636,787	199,686,070
Black	11	120	46,178	29,986,060
American Indian and Alaska Native	221	3,543	38,496	1,959,234
Asian or Pacific Islander	47	553	69,269	7,273,662
Hispanic	388	3,362	112,707	22,354,059
Percent of Total Population, 1990				
White	96.6%	94.5%	92.8%	80.3%
Black	0.1%	0.1%	1.6%	12.1%
American Indian and Alaska Native	1.6%	3.4%	1.4%	0.8%
Asian or Pacific Islander	0.3%	0.5%	2.4%	2.9%
Hispanic	2.7%	3.3%	4.0%	9.0%
2000	Crook County	Region	Oregon	U.S.
Total Population	19,182	153,558	3,421,399	281,421,906
White	17,830	140,366	2,961,623	211,460,426
Black	8	280	55,662	34,658,190
American Indian and Alaska Native	250	4,187	45,211	2,475,956
Asian or Pacific Islander	88	1,121	109,326	10,641,833
Hispanic	1,082	8,758	275,314	35,305,818
Percent of Total Population, 2000				
White	93.0%	91.4%	86.6%	75.1%
Black	0.0%	0.2%	1.6%	12.3%
American Indian and Alaska Native	1.3%	2.7%	1.3%	0.9%
Asian or Pacific Islander	0.5%	0.7%	3.2%	3.8%
Hispanic	5.6%	5.7%	8.0%	12.5%
Change in Proportion (%) of each Rad	ce Group 1990-2000			
· · ·	Crook County	Region	Oregon	U.S.
White	-3.7%	-3.1%	-6.2%	-5.1%
Black	0.0%	0.1%	0.0%	0.3%
American Indian and Alaska Native	-0.3%	-0.7%	0.0%	0.1%
Asian or Pacific Islander	0.1%	0.2%	0.8%	0.9%
Hispanic	2.9%	2.4%	4.1%	3.6%
Source: U.S. Census Bureau				

A4. Age Groups by Number and % of Total Population, 1990 to 2000								
Population 1990*	Crook Co	Crook County		Region		Oregon		
Age	#	%	#	%	#	%	#	%
UNDER 5	1,024	7.3%	7,602	7.4%	201,421	7.1%	18,354,443	7.4%
5 to 17	2,840	20.1%	19,869	19.3%	522,709	18.4%	45,249,989	18.2%
18 to 29	1,979	14.0%	14,764	14.4%	479,509	16.9%	48,050,809	19.3%
30 to 49	3,950	28.0%	31,815	31.0%	881,792	31.0%	73,314,332	29.5%
50 to 64	2,074	14.7%	14,352	14.0%	365,566	12.9%	32,498,383	13.1%
65 and up	2,244	15.9%	14,343	14.0%	391,324	13.8%	31,241,787	12.6%

	Total 1990	14,111	100.0%	102,745	100.1%	2.842.321	100.0%	040 700 740	100.0%
Population 2000**	10(a) 1990	Crook Co		Region		2,842,321 Oreg		248,709,743 U.S.	100.0%
Age		#	% %	#	%	#	% %	#	%
UNDER 5		1,254	6.5%	9,795	6.4%	223,005	6.5%	19,175,798	6.8%
5 to 17		3,846	20.1%	29,554	19.2%	623,521	18.2%	53,118,014	18.9%
18 to 29		2,518	13.1%	21,307	13.9%	561,734	16.4%	46,524,790	16.5%
30 to 49		5,196	27.1%	45,912	29.9%	1,034,734	30.2%	85,751,319	30.5%
50 to 64		3,550	18.5%	26,720	17.4%	540,228	15.8%	41,860,232	14.9%
65 and up		2,817	14.7%	20,269	13.2%	438,177	12.8%	34,991,753	12.4%
	Total 2000	19,181	100.0%	153,557	100.0%	3,421,399	100.0%	281,421,906	100.0%
Change in Age Grou	up 1990-2000; Tota			and Change in P	roportion(%	%) of each Age	e Group		
_		Crook Co		Region		Oreç		U.S.	
Age		#	%	#	%	#	%	#	%
UNDER 5		230	-0.7%	2,193	-1.0%	21,584	-0.6%	821,355	-0.6%
5 to 17		1,006	-0.1%	9,685	-0.1%	100,812	-0.2%	7,868,025	0.7%
18 to 29		539	-0.9%	6,543	-0.5%	82,225	-0.5%	(1,526,019)	-2.8%
30 to 49		1,246	-0.9%	14,097	-1.1%	152,942	-0.8%	12,436,987	1.0%
50 to 64		1,476	3.8%	12,368	3.4%	174,662	2.9%	9,361,849	1.8%
65 and up		573	-1.2%	5,926	-0.8%	46,853	-1.0%	3,749,966	-0.1%
One with Data of Assa	Total	5,070		50,812		579,078		32,712,163	
Growth Rate of Age	Groups 1990-200	U Crook	Co	Region	n	State of	Oregon	United States	
Age		#	%	#	%	#	%	#	%
UNDER 5		230	22.5%	2,193	28.8%	21,584	10.7%	821,355	4.5%
5 to 17		1,006	35.4%	9,685	48.7%	100,812	19.3%	7,868,025	17.4%
18 to 29		539	27.2%	6,543	44.3%	82,225	17.1%	(1,526,019)	-3.2%
30 to 49		1,246	31.5%	14,097	44.3%	152,942	17.3%	12,436,987	17.0%
50 to 64		1,476	71.2%	12,368	86.2%	174,662	47.8%	9,361,849	28.8%
65 and up		573	25.5%	5,926	41.3%	46,853	12.0%	3,749,966	12.0%
Total	Pop. Increase	5,071	26.4%	50,812	33.1%	579,078	16.9%	32,712,033	11.6%
* Source: ESRI Data and Ma	aps Copyright 1996,1998 (CD 1		**ESRI Data and Map	s Copyright 200	01-2005 DVD			

A5. Forecasts of Year 2000	Total Population	60-64	65-69	70-74	- 75-79	<u>80-84</u>	85+	Total	% increase since 2005	% of Total
Oregon Total	3,618,200	168,846	124,832	101,126	88,999	71,763	67,597	623,164		17.2%
Crook County Region	21,035 181.520	1,149	958	764	627	406	362 TRI-COUNTY TOTAL	4,264 33.955		20.3%
Year 2010 Area	Total Population	<u>60-64</u>	<u>65-69</u>	<u>70-74</u>	<u>75-79</u>	80-84	85+	33,933		10.7 /6
Oregon Total	3,843,900	228,279	159,820	112,772	85,347	67,733	76,272	730,223	17.2%	19.0%
Crook County	23,051	1,516	1,072	890	637	470	396 TRI-COUNTY	4,983	16.8%	21.6%
Year 2015 Area	204,012 Total Population	60-64	<u>65-69</u>	<u>70-74</u>	<u>75-79</u>	80-84	TOTAL 85+	43,163	27.1%	21.2%
Oregon Total	4,095,708	262,471	217,832	145,136	95,840	65,626	81,172	868,076	39.3%	21.2%
Crook County Region	25,249 227.746	1,566	1,423	1,000	745	482	458 TRI-COUNTY TOTAL	5,673 49,274	33.0% 45.1%	22.5%
Year 2020 Area	Total Population	<u>60-64</u>	<u>65-69</u>	<u>70-74</u>	<u>75-79</u>	80-84	85+	43,214	43.170	21.076
Oregon Total	4,359,258	267,583	251,301	198,776	124,275	74,495	84,909	########	60.7%	23.0%
Crook County Region	27,590 250,805	1,722	1,470	1,329	842	567	509 TRI-COUNTY TOTAL	6,439 66,606	51.0% 96.2%	23.3%
Year 2030 Area	Total Population	<u>60-64</u>	<u>65-69</u>	<u>70-74</u>	<u>75-79</u>	<u>80-84</u>	<u>85+</u>	,		
Oregon Total	4,891,225	261,311	253,683	237,821	201,648	137,799	119,971	########	94.5%	24.8%
Crook County	32,796 293,560	1,624	1,526	1,552	1,208	912	770 TRI-COUNTY TOTAL	7,591 86,238	78.0% 154.0%	23.1%
Region Year 2040	<u>Total</u>							00,238	154.0%	29.4%
<u>Area</u>	<u>Population</u>	<u>60-64</u>	<u>65-69</u>	<u>70-74</u>	<u>75-79</u>	<u>80-84</u>	<u>85+</u>			
Oregon Total	5,425,408	297,787	268,516	235,769	208,589	171,551	213,094	########	89.7%	21.8%
Crook County Region	38,553 331.734	2,091	1,751	1,495	1,291	1,113	1,282 TRI-COUNTY TOTAL	7,742 104.789	81.5% 208.6%	20.1%

A6. Forecast of Population Change (OEA)	Crook County	Dechutes County	Jefferson County	Region	Oregon
(Based on 2003 population esting	nates)				
2010	23,051	158,792	22,168	204,011	3,843,900
2015	25,249	178,418	24,079	227,746	4,095,708
2020	27,590	197,150	26,065	250,805	4,359,258
2025	30,125	214,479	28,298	272,902	4,626,015
2030	32,796	229,933	30,831	293,560	4,891,225
2035	35,569	244,069	33,390	313,028	5,154,793
2040	38,553	247,088	36,094	321,735	5,425,408
Projected Annual Growth Rate					
2005-2010	1.83%	2.52%	1.57%		1.21%
2010-2015	1.82%	2.33%	1.65%		1.27%

2015-2020	1.77%	2.00%	1.59%	1.25%		
2020-2025	1.76%	1.68%	1.64%	1.19%		
2025-2030	1.70%	1.39%	1.71%	1.11%		
2030-2035	1.62%	1.19%	1.59%	1.05%		
2035-2040	1.61%	1.04%	1.56%	1.02%		
Source: Oregon Office of Economic Analysis, Long-Term County Forecast, 2004						

A7 Disabilities (2000)	Crook County	Oregon
Population 5 to 20 years	8.3%	8.0%
Population 21 to 64 years	21.7%	18.0%
Population 65 years and older	51.6%	41.5%
Total population 5 years and older	23.0%	18.8%
Source: US Census, 2000		

A8. Income and Workforce	Crook County	Oregon
Average Annual Nonfarm Employn	nent	
2001	6,120	1,593,600
2002	5,980	1,572,300
2003	5,907	1,563,650
2004	6,310	1,595,683
2005	6,685	1,652,859
Source: Oregon Employment Department		
Average Wage per Job		
1993	\$22,111	\$23,654
1995	\$22,538	\$25,399
1997	\$23,989	\$27,968
1999	\$25,811	\$30,340
2001	\$26,880	\$32,655
2003	\$29,354	\$34,446
2004	\$30,779	\$35,621
2005	\$31,664	\$36,591
Source: Oregon Employment Department		
Per Capita Personal Income		
1999	\$20,261	\$26,481
2001	\$21,193	\$28,507
2003	\$21,842	\$29,161
2004	\$22,719	\$30,561
Source: US Bureau of Economic Analysis, REIS		
Median Household Income (Family	of 4)	
2000	\$34,400	\$46,000
2001	\$34,700	\$47,800
2002	\$35,300	\$48,900
2003	\$45,100	\$56,300
2004	\$47,900	\$58,600
2005	\$48,050	\$58,600
2006	\$49,400	\$58,900
Source: 2005 Central Oregon Area Profile, Econo	mic Development for Central O	regon

A9. Unemployment Rates	Crook County	Oregon	US
1990	6.8	5.4	5.6
1995	7.9	4.9	5.6
2000	7.2	5.1	4
2001	8.3	6.4	4.7
2002	9.2	7.6	5.8
2004	8.1	7.3	5.5
2005	6.7	6.1	5.1
April, 2006	6.1	5.6	4.5
August, 2006	5.5	5.2	4.6
December, 2006	5.7	5.2	4.3
February, 2007	8.2	5.3	4.5
Source: Oregon Employment Department			

A10. Covered Employment and Payroll per Industry						
Crook County	2004 Employment	% of Employment	Total Payroll	Average Pay		
Natural Resources & Mining	255	4.04%	\$7,831,219	\$30,710		
Construction	306	4.85%	\$8,863,232	\$28,964		
Manufacturing	1,209	19.18%	\$36,386,029	\$30,095		
Trade, Transportation. & Utilities	1,658	26.30%	\$60,420,921	\$36,442		
Information	26	0.41%	\$788,953	\$30,344		
Financial Activities	135	2.14%	\$3,627,214	\$26,868		
Professional & Business Services	302	4.79%	\$10,636,654	\$35,220		
Education & Health Services	586	9.29%	\$15,500,908	\$26,452		
Leisure & Hospitality	456	7.23%	\$5,029,852	\$11,030		
Other Services	196	3.11%	\$2,857,311	\$14,578		
Total All Government	1,176	18.65%	\$42,169,802	\$35,858		
Total	6,305	100.00%	\$194,112,095	\$30,787		
Source: Oregon Employment Department						

A11. Poverty Rates, 1993-2003					
_	Crook	Oregon	U.S.		
Total Persons in Poverty					
1993	1,759	406,722	39,264,811		
1997	2,226	379,506	35,573,858		
2000	2,357	361,280	31,581,086		
2002	2,532	396,157	34,569,951		
2003	2,496	423,918	35,861,170		
Percent of Population in Poverty					
1993	10.9%	13.2%	15.1%		
1997	12.8%	11.6%	13.3%		
2000	12.0%	10.6%	11.3%		
2002	12.4%	11.3%	12.1%		
2003	11.8%	12.0%	12.5%		
Children Under 18 in Poverty					
1993	614	146,719	15,727,492		
1997	854	134,932	14,113,067		
2000	876	127,544	11,587,118		
2002	791	127,481	12,132,645		
2003	919	147,433	12,865,806		

Percent of Children Under 18 in F	Poverty		
1993	14.0%	18.3%	22.7%
1997	18.6%	16.3%	19.9%
2000	17.6%	15.1%	16.2%
2002	16.0%	15.1%	16.7%
2003	18.4%	17.4%	17.6%
Poverty Statistics Source: US Census Bureau			

A12. Number of Physicians per 1,000 in population						
	Crook	Deschutes	Oregon	U.S.		
2002	0.3	2.3	2.2	2.3		
2000	0.5	2.1	2.1	2.2		
1998	0.5	2	2	2.2		
1996	0.6	2	2	2.2		
Source: Northwes	Source: Northwest Area Foundation, American Medical Association					

A13. Central Oregon's Largest Employers						
Employer	County	# of Employees				
Cascade Healthcare Community	Deschutes	2,381				
Bend La Pine School District	Deschutes	1,600				
Bright Wood Corporation	Desch, Jefferson	1,500				
Les Schwab Tire Center	All Counties	1,192				
Deschutes County	Deschutes	950				
State of Oregon	All Counties	908				
Warm Springs Confederated Tribes	Jefferson	895				
Sunriver Resort	Deschutes	850				
Mt. Bachelor, Inc.	Deschutes	850				
Columbia Air	Deschutes	750				
T-Mobile	Deschutes	707				
Redmond School District	Deschutes	705				
Clear Pine Mouldings	Crook	600				
Bend Memorial Clinic	Deschutes	593				
Safeway	All Counties	582				
Eagle Crest Partners, Ltd.	Deschutes	550				
Jeld-Wen Window and Door	Deschutes	540				
iSKY	Deschutes	500				
Deschutes National Forest	Deschutes	495				
City of Bend	Deschutes	495				
Wal Mart	Deschutes	490				
Jefferson County School District	Jefferson	479				
Central Oregon Community College	Deschutes	455				
Fred Meyer	Deschutes	448				
Hap Taylor & Sons	Deschutes	420				
Crook County School District	Crook	400				
Source: Cascade Business News, Central Oregon	Book of Lists 2007					

A14. Mean Travel Time to Work by County - Measured in Minutes							
Crook Deschutes Jefferson Oregon U.S.							
2000	18.7	18.7	20.9	22.2	25.5		
Source: US Census, 2000							

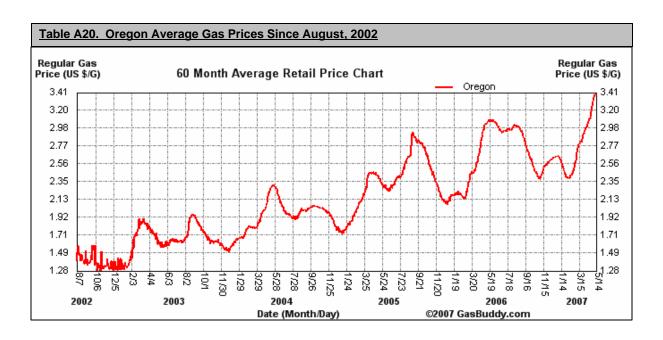
A15. Commuting to Another County, 1990-2000					
Share of Residents Commuting to Another County for Work - 1990 and 2000					
	Crook	Deschutes	Jefferson		
1990	14.00%	5.90%	15.70%		
2000	19.60%	5.80%	24.40%		
Share of County's Jobs Held by its Residents- 1990 and 2000					
1990	84.90%	94.20%	87.10%		
2000	84.50%	93.20%	85.50%		
Source: Oregon Employment Department/US Census					

A16. Where Employees Live by Community, 2006							
Place of							
Place of residence:	Bend	Sisters	Redmond	Prineville	Madras	Culver	Metolius
Bend	76.7%	19.3%	19.2%	3.5%	14.5%	0.3%	0.0%
Sisters	3.8%	63.0%	0.7%	0.1%	1.0%	0.0%	0.0%
Redmond	10.0%	15.3%	52.9%	9.2%	7.3%	22.6%	0.0%
Prineville	2.5%	0.6%	11.9%	84.4%	8.0%	3.0%	0.0%
Madras	0.9%	1.3%	3.2%	1.8%	55.2%	17.0%	0.0%
Culver	0.4%	0.0%	0.4%	0.4%	7.5%	53.7%	0.0%
Metolius	0.1%	0.0%	0.9%	0.4%	1.1%	3.4%	75.0%
La Pine	4.2%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%
Warm Springs	0.3%	0.0%	0.0%	0.0%	2.0%	0.0%	0.0%
Other	0.7%	0.5%	0.0%	0.0%	0.0%	0.0%	25.0%
# of Businesses Surveyed	44	8	15	27	17	7	1
# of Employees Surveyed	2,337	192	1,134	1,291	200	163	4
Source: Employer Survey, Central Oregon Workforce Housing Needs Assessment, CORHA, 2006							

A17. Carpool Rates - Workers 16 and Older				
	Crook	Oregon	U.S.	
1990	13.55%	12.76%	13.29%	
2000	18.00%	12.20%	12.20%	
Source: US Census, 2000 and 1990				

A18. Cascades East Ride Center – May 1, 2006 to April 30, 2007		
Trip	Number of trips	Percent of trips
Prineville to Prineville	358	48%
Prineville to Bend	228	31%
Prineville to Redmond	139	19%
Other	18	2%
Total trips	743	100%

A19. Gasoline Price Trending - Oregon					
	Regular	Mid	Premium	Diesel	
Oregon Unleaded Avg., 5/8/07	\$3.38	\$3.56	\$3.61	\$2.96	
Month Ago	\$2.98	\$3.15	\$3.19	\$2.88	
Year Ago	\$3.04	\$3.21	\$3.25	\$3.18	
Source: AAA					



Appendix B – Stakeholder Survey Results

B1. Crook County Human Services Providers – Common Special Population Transportation Origins/Destinations

Organization	Clients Served	Common Origins	Common Destinations
Crook County Veterans Service Office	Veterans	All over Prineville, Crook County	Bend V.A. Clinic
			Safeway in Redmond to connect to DAV Shuttle to PDX
Central Oregon Intergovernmental Council – Prineville Employment and Training Office	Low Income, Disabled, Seniors, Job Seekers	Ochoco Care Center	Bi Mart
		Ashley Manor	Ochoco Plaza
		Carriage House	Pioneer Health Care, clinic pharmacy, etc.
		Green Acres Trailer Park	Prineville Senior Center
		Trailer Park on Madras Hwy	Bend Memorial Clinic
		Grasshopper Village	WorkSource Prineville, DHS
		Apartments - Fairmont and 10th	Ochoco Community Clinic
		Rio Vista Apartments	Wal Mart Redmond
		Prairie House	COCC Bend and Redmond
		Ridgeview Court	Doctors in Redmond
		St. Charles Court	VA Clinic in Bend (2)
			VA Clinic in PDX (2)
		511 1 1 1	Grocery Stores, pharmacies
Crook County Health Department	Low Income, Disabled, Seniors	Ridgeview Apartments	Central Oregon Pediatrics
		Deer Ridge Subdivision	Pioneer Health Care Clinic (2)
		North Ridge Subdivision	High Desert Health Care
		Grasshopper Village (2)	Crook County Health Dept.
		Desert Queen Trailer Park	Ochoco Community Clinic (2)
		Combs Flat Rd Trailer Park	St. Charles Medical Center Bend
		Cascade Loop Trailer Park	DHS office (2)
		McDougal Court	Bend Memorial Clinic (2)
		Prineville Mobile Home Park	Wal Mart Redmond (2)
		NE 3 rd St. Trailer Park	Child Developmental and Rehabilitation Center in Portland
		St. Charles Court Apts. (2)	Child Developmental and Rehabilitation Center in Eugene
			Family Resource Center
			OHSU Portland
			Grocery Stores, pharmacies, dept. stores, banking (2)
Neighbor Impact	Low Income, Disabled	Ridgeview Commons	Ochoco Plaza (2)
		Desert Gardens	Wal Mart Redmond (3)
		Ochoco Manor	DHS office (3)
		Grasshopper Village (3)	Bi Mart (2)
		Riverside Apartments	Erickson Grocery, Banks (3)

		9 th Street Apartments	Prineville Senior Center (2)
		Fairmont	5 11 5 0 1 (0)
		St. Charles Apartments (3)	Family Resource Center (2)
		Carriage House (2)	Crook County Library
		Ochoco Care Center(2)	St. Vincent DePaul
		Rio Vista Apartments (2)	Post Office
		First Wind	COCC Bend and Redmond (2)
		Willowdale Mobile Park	Bend Memorial Clinic (2)
		Juniper RV Park, Juniper	(2)
		Canyon Area in general	
		Ashley Manor (2)	
		Prineville Senior Center	
Oregon Department of Human	Low Income,	Golden Years	Pioneer Memorial Hospital
Services, Seniors & People with Disabilities	Disabled, Seniors	Golden Tears	Florical Wellional Flospital
		Boobear's AFH	DHS Prineville Office (4)
		Desert Oasis	COIC Prineville
		Mountain View Care	DMV
		Home	
		Carriage House (3)	Employment Department
		Ochoco Village	Grocery Stores (4)
		Ochoco Care Center (3)	Prineville Senior Center (3)
		Ashley Manor (3)	(4)
Oregon Employment Department	Low Income, Disabled, Seniors, Job Seekers	Grasshopper Village (4)	Bend, Madras, Redmond for employment
		Trailer Park out McKay	Wal Mart, other stores in
		Rd.	Redmond (4)
		Queens Garden Trailer Park (2)	Medical Clinics in Bend (3)
		Green Acres Trailer Park (2)	Grocery Stores (5)
		Trees Trailer Park	Doctor Offices in Prineville
		Pauls Trailer Park	DHS Prineville (5)
		Combs Flat Trailer Park	Baldwin Industrial Park –
		(2)	employment
		Tranquility Trailer Park	WorkSource Prineville (2)
		Carriage House (3)	COCC Bend and Redmond (3)
		Ashley Manor (4)	OSU Bend Campus
		Ochoco Village Assisted	Social Security Office Bend
		Living (2)	
		Main Street Apartments	Portland VA Hospital (2)
		Ridgeview Apartments (2)	Pharmacies Pharmacies
		Deer Street Apartments	
Oregon Vocational Rehabilitation Services	Disabled, Low Income	Throughout Prineville	DHS Prineville (6)
		Rural Crook County	COIC Prineville – Worksource Prineville (3)
			Grocery Stores (6)
			Medical Clinics (2)
			Pioneer Memorial Hospital (2)
			Prineville employers
			Turning Point Clubhouse
			Crook County Mental Health
Disabled American Veterans	Veterans	Throughout Crook County	Bend V.A. Clinic (2)

			Portland V.A. Hospital (3)
Housing Works	Low Income, Disabled, Seniors	Prairie House (2)	Social Service agencies
		Private residences	Services – shopping
			Places of employment
Opportunity Foundation of Central	Disabled, Low	Private Residences	OFCO Thrift Shop – Redmond
Oregon	Income		
			OFCO central office –
			Redmond
			Services – shopping

Appendix C - Maps

- **C.1 Areas Exceeding State Average Senior Population**
- C.2 Areas Exceeding State Average Low Income
- C.3 Areas Exceeding State Average Disabled
- C.4 Crook County Dial-A-Ride Service Area
- **C.5 Common Origins and Destinations**